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# BY THE NUMBERS

THE DATA UNDERLYING LEGAL AID PROGRAMS

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## About the Legal Services Corporation

The Legal Services Corporation (LSC) was established by Congress in 1974 to provide financial support for civil legal aid for low-income people. LSC is an independent 501(c)(3) nonprofit corporation and is the single largest funder of civil legal aid in the United States. In 2020, more than 90% of LSC's total funding was distributed to 132 independent non-profits legal aid organizations with more than 870 offices across America. To learn more about LSC, please visit [www.lsc.gov](http://www.lsc.gov).

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## **PREFACE**

I am pleased to present the 2020 edition of LSC By the Numbers: The Data Underlying Legal Aid Programs. LSC By the Numbers provides an overview of the work of LSC grantees on behalf of low-income people seeking civil legal assistance.

LSC grantees provide high-quality civil legal assistance in every U.S. state, territory, and the District of Columbia. Grantees may serve an entire state, a region within a state, or a single city or county.

LSC By the Numbers presents data on the services provided by LSC's 132 grantees in 2020, as well as information on client demographics, program staffing, revenue, expenses, and involvement by private attorneys—either pro bono or on a compensated basis—in serving grantees' clients. We provide national and state-level trend data to facilitate comparisons over time and across service areas, states and territories, and regions.

The 2020 data presented here reflect the enormous disruptions in the lives of low-income people and in the services provided by LSC grantees caused by the COVID-19 pandemic. Most legal aid offices were physically closed during much of 2020, with grantees operating remotely. In-person outreach to clients, in-person intake, and face-to-face services were largely suspended, with grantees developing remote means to perform these functions. Most courts across the country suspended in-person operations and performed their work remotely on a reduced basis. LSC's grantees have provided their services during the pandemic with dedication, courage, and innovation. Any temporal comparisons of 2020 data with prior years should consider the effects of the pandemic.

Most of the data are derived from the annual Grantee Activity Reports that LSC grantees are required to submit about their activities in the previous calendar year. Data for calendar year 2020 are unadjusted, with no extrapolations or estimates. All historical data are reported in inflation-adjusted 2020 dollars unless otherwise noted. We welcome feedback and any suggestions for additional data compilations that would be useful.

### **RONALD S. FLAGG**

President, Legal Services Corporation

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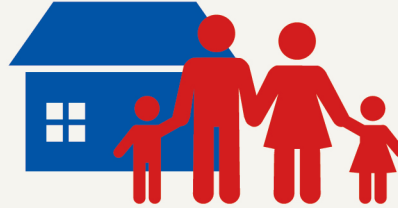
## LSC—2020 AT A GLANCE

Figures are rounded.



53.9 MILLION

NUMBER OF AMERICANS ELIGIBLE FOR  
LSC-FUNDED LEGAL ASSISTANCE



1.58 MILLION

NUMBER OF PEOPLE IN ALL  
HOUSEHOLDS SERVED



132

NUMBER OF  
GRANTEES



129,000

CLIENTS 60+ YEARS OLD



877

NUMBER OF  
OFFICES



472,000

WOMEN CLIENTS

### CASES CLOSED:



659,000



75,000

PEOPLE PROVIDED LEGAL  
INFORMATION AT COURT  
HELP DESKS

INCLUDING

43,000

BY PRO BONO  
ATTORNEYS



504,000

PEOPLE REFERRED TO  
OTHER PROVIDERS &  
SERVICES



138,000

CASES INVOLVING  
DOMESTIC VIOLENCE



13.5 MILLION

UNIQUE VISITORS TO  
GRANTEE WEBSITES

# INTRODUCTION



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This report provides a summary of data regarding service delivery by the 132 civil legal aid organizations that Legal Services Corporation (LSC) funded in 2020. Over 94% of LSC's 2020 appropriation was allocated to grants to support the provision of legal assistance for a wide variety of basic civil legal needs of the poor.

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Congress appropriated \$440 million for LSC's FY 2020 budget, a 6% increase from FY 2019 (Table 1.1).

Table 1.1 provides the LSC appropriation amounts over 1976-2020. As shown, inflation-adjusted (2020 dollars) funding varied widely over that period, from a high of \$908 million in 1980 to a low of \$377 million in 2013. LSC received \$50 million in additional emergency funds in the Coronavirus Aid, Relief, and Economic Security (CARES) Act in 2020 that is not reflected in Table 1.1.

In FY 2020, over 90% of LSC's appropriation was allocated for Basic Field grants for the direct delivery of legal assistance (\$402.7 million, 91.5% of the total appropriation). Additional line items include competitive grants for Technology Initiative Grants (\$4 million), the Pro Bono Innovation Fund (\$4.5 million), the Loan Repayment Assistance Program, management and grants oversight, and the Office of the Inspector General.

All recipients of Basic Field grants are required to report on their service delivery and operations in Grantee Activity Reports at the end of each year. LSC By the Numbers provides a summary of these reports from LSC's 132 grantees for the calendar year 2020. Data cover grantee revenue and expenditures, client demographics and services, information about Private Attorney Involvement (PAI) in legal services, and staffing statistics.

This edition summarizes data from the three types of service areas that make up Basic Field grants: Basic Field—General, Basic Field—Agricultural Worker, and Basic Field—Native American. Each section begins with national 2020 data to provide a general overview and uses detailed breakouts of the data to examine systematic differences over time, by service area type, or across the states and territories.

Readers should note that the information in this report reflects a calendar year performance period from January 2020 through December 2020. There are significant changes within some of the sections in this report due to the COVID-19 pandemic due to the COVID-19 pandemic which caused significant disruption to grantee operations

and impacted demand in client services regular as the economic fallout of the pandemic added pressures to low-income individuals and families.

**KEY FINDINGS INCLUDE:**

➔➔ Approximately 53.9 million Americans were eligible for LSC-funded civil legal aid in 2019,<sup>1</sup> the latest year for which data are available (Section 1).

➔➔ In 2020, grantees received \$402.7 million from LSC, which constituted 35.5% of total LSC grantee funding (Section 2).

➔➔ LSC grantees spent over \$1.11 billion delivering legal aid services in 2020 (Section 3).

➔➔ In 2020, LSC grantees closed over 659,000 cases, including more than 204,000 Family cases and more than 200,000 Housing cases. In addition, LSC grantees helped more than 75,000 people with legal education and information at court help desks and in workshops and clinics, both virtually and in-person. LSC grantees referred over 504,000 people to other services, and more than 13.5 million unique users accessed LSC grantees' websites (Section 4).

➔➔ Private attorneys, law students and graduates, paralegals, and other legal professionals were involved in closing 56,000 cases. More than half (57.3%) of PAI cases closed were Family and Housing cases (Section 5).

➔➔ Over 1.58 million people lived in households served by LSC grantees in 2020, including more than 658,000 named clients. Over 472,000 (71.7%) of clients were women, and more than 129,000 were 60 years of age or older (Section 6).

➔➔ LSC grantees maintained 877 offices and employed approximately 11,000 full-time-equivalent staff in 2020 (Section 7).

Throughout the document, all dollar amounts are reported in inflation-adjusted 2020 dollars, unless otherwise noted. The data presented in state/territory-level charts are based on the designated state of the grantee's service area. Unless otherwise noted, throughout this

document “states” includes the District of Columbia and U.S. territories. More detailed tables are provided in the appendices.

While uncommon, discrepancies between data presented in this report and prior versions of this report reflect corrections to data previously submitted by LSC grantees. Please also note that

in 2020 grantees provided services using multiple methods, including different types of social media and virtual conference software. Since these methods were fundamentally different from in-person methods, the 2020 Other Services data reported by grantees are not comparable to data reported in prior years. Figures in this report are consequently anomalous to previous years.

**TABLE 1.1** Fiscal Year Appropriations for LSC, in Actual and Inflation-Adjusted Dollars, 1976–2020


Financial Year	LSC Appropriation (Actual Dollars)	Change from Prior Year (%)	LSC Appropriation (Inflation-Adjusted Dollars)
1976	116,960,000	—	484,764,444
1977	125,000,000	6.9	482,966,277
1978	205,000,000	64	745,382,124
1979	270,000,000	31.7	903,325,387
1980	300,000,000	11.1	907,679,871
1981	321,300,000	7.1	875,195,633
1982	241,000,000	-25	609,585,042
1983	241,000,000	0	581,049,603
1984	275,000,000	14.1	632,725,410
1985	305,000,000	10.9	676,920,340
1986	292,363,000	-4.2	635,556,973
1987	305,500,000	4.5	645,493,790
1988	305,500,000	0	624,004,730
1989	308,555,000	1	606,310,035
1990	316,525,000	2.6	604,412,024
1991	343,834,000	8.6	628,449,968
1992	350,000,000	1.8	614,703,582
1993	357,000,000	2	608,993,619
1994	400,000,000	12	670,528,516
1995	400,000,000	0	651,181,673
1996	278,000,000	-30.6	443,252,485
1997	283,000,000	1.8	441,936,579
1998	283,000,000	0	438,279,172

Financial Year	LSC Appropriation (Actual Dollars)	Change from Prior Year (%)	LSC Appropriation (Inflation-Adjusted Dollars)
1999	300,000,000	6	458,972,612
2000	305,000,000	1.7	455,088,372
2001	329,274,000	8	478,773,436
2002	329,300,000	0	471,544,497
2003	336,605,488	2.2	468,676,391
2004	335,282,448	-0.4	454,985,657
2005	330,803,705	-1.4	434,010,750
2006	326,577,984	-1.3	414,142,490
2007	348,578,000	6.7	430,138,893
2008	350,490,000	0.5	418,026,526
2009	390,000,000	11.3	465,199,193
2010	420,000,000	7.7	492,199,144
2011	405,000,000	-3.6	463,777,664
2012	348,000,000	-14.1	390,734,400
2013	340,876,165	-2.1	377,377,005
2014	365,000,000	7.1	397,808,193
2015	375,000,000	2.7	406,693,712
2016	385,000,000	2.7	414,774,515
2017	385,000,000	0	407,924,884
2018	410,000,000	6.5	424,675,277
2019	415,000,000	1.2	422,258,269
2020	440,000,000	6	440,000,000



# SECTION 1

## LSC'S BASIC FIELD GRANTS



Basic Field grants support access to justice for low-income people throughout the United States and its territories by funding the delivery of high-quality civil legal services. LSC grantees provide assistance for a wide variety of civil legal issues affecting the poor, addressing matters involving safety, subsistence, and family stability. The majority of cases handled by LSC grantees focus on family law, such as child support, custody, and domestic violence matters, and housing problems such as evictions and foreclosures.

## LSC Grants for Legal Assistance in "Service Areas"

Basic Field Grants are awarded on a three-year cycle through a competitive bidding process, although grants must be renewed and approved every year.<sup>2</sup> Applications from eligible organizations are accepted for specified "service areas" in the United States, U.S. territories (American Samoa, Guam, Puerto Rico, Northern Mariana Islands, and the U.S. Virgin Islands), and the independent states of the Republic of the Marshall Islands, Federated States of Micronesia, and Republic of Palau.<sup>3</sup>

Service areas are specified geographic areas in which Basic Field grantees are responsible for providing high-quality legal services to the eligible population. There are three types of service areas, each of which targets a different demographic group:

➔➔ **Basic Field–General:** Grants in these service areas fund the provision of legal services to the eligible low-income population. Throughout this document, these programs are called "Basic Field–General" or "General" service areas.

➔➔ **Basic Field–Agricultural Worker:** Grants for these service areas fund the provision of legal services to agricultural workers, related to their status as Agricultural Workers. Throughout this document these service areas are called "Agricultural Worker" service areas.

➔➔ **Basic Field–Native American:** Grants for these service areas fund the provision of legal services to Native Americans living in a defined geographical area, related to their status as Native Americans. Throughout this document these service areas are called "Native American" service areas.<sup>4</sup>

There were 191 service areas in 2020. Of these, there were 131 Basic Field–General service areas. They cover all 50 states, the District of Columbia, and U.S. territories; they encompass several contiguous counties and cities in a state, or an entire state.

The 33 Agricultural Worker service areas cover 42 states; 31 of these encompass a single state, while two cover multiple states.<sup>5</sup> Some of the 27 Basic Field–Native American service areas cover a specified Indian Reservation while others include reservations as well as off-reservation areas.

The geographic boundaries of different types of service areas overlap. For example, the geographic boundaries of all Agricultural Worker service areas overlap the geographic areas of Basic Field–General services areas. As noted above, however, grant recipients in these different service areas focus on the legal needs of different populations: Agricultural Worker population and general low-income population, respectively.

## LSC-Eligible Population and Funding Allocations

Eligibility for LSC-funded legal aid is restricted to households with an income at or below 125% of the official Federal Poverty Guidelines. An estimated 53.8 million people were eligible for LSC-funded civil legal aid in 2019 (the latest year for which data are available).<sup>6</sup> Please note that this figure may underestimate the number of eligible individuals because this figure only includes one territory, Puerto Rico, and does not encompass the population which lost significant income in 2020 due to the pandemic.

In contrast, all Basic Field funding—except for Native American funding—is allocated among service areas based on the geographic distribution of the U.S. population with household incomes at or less than 100% of the U.S. Census Bureau federal poverty threshold.

Congress appropriated \$402.7 million for basic field programs for FY 2020. Following a statutory formula,<sup>7</sup> LSC allocated 2.8% of those funds for 27 Native American service areas. Under the same formula, LSC allocated the remaining 97.2% of those funds among the 164 General and Agricultural Worker service areas. Figure 1.1 shows the relative percentage of the population in households below 100% of the federal poverty threshold (the "funding poverty population")<sup>8</sup> in

the geographic areas encompassed by Basic Field—General service areas, with darker shading indicating a larger percentage of the population living in poverty. The percentage of households below the federal poverty threshold in 2017 (the year upon which FY 2020 funding allocations were based) ranged from 5% in NJ-15 (northwestern New Jersey) to 47.7% in PR-02 (San Juan, Puerto Rico). Excluding Native American service areas and the U.S. territories, state funding poverty populations ranged from about 63,000 (in Vermont) to 5.2 million in California (Figure 1.2). For more detail see Appendix Table 1.1.

At the state and territories level, allocations for Basic Field grant funding (excluding Native American service areas) ranged from \$208,408 in the U.S. Virgin Islands to about \$45.5 million in California.<sup>9</sup>

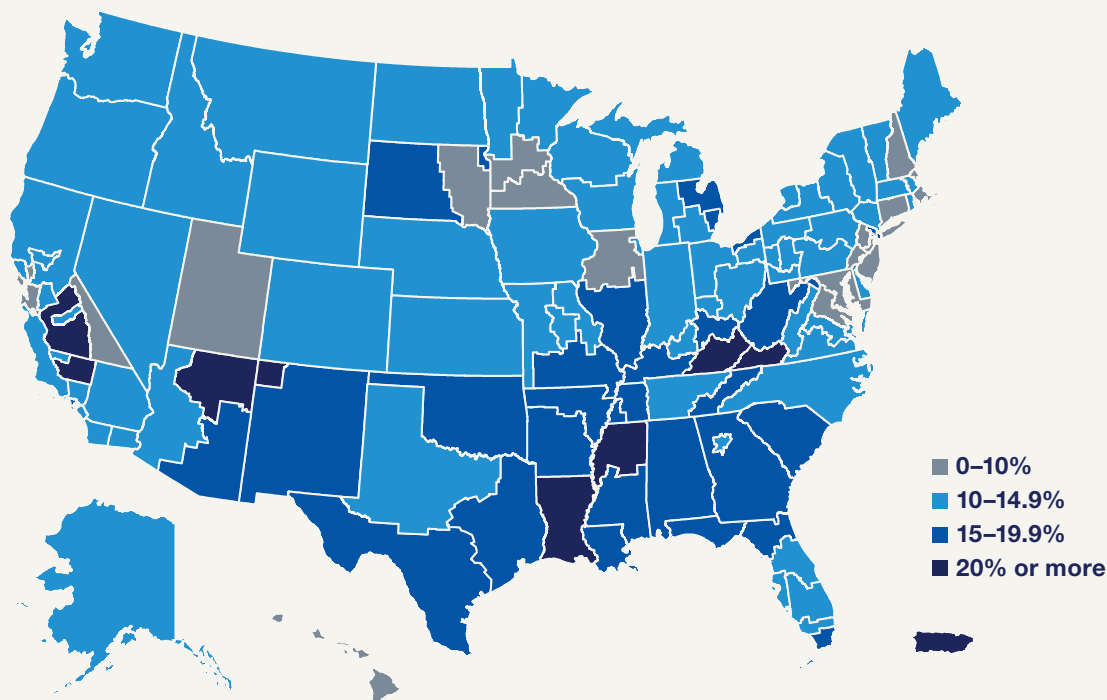
Across all service areas, allocations ranged from \$15,068 (General service area CA-1 in eastern

California) to \$13.3 million (General service area NY-9 in New York City). The median Basic Field—General grant was \$2 million. By contrast, the median Agricultural Worker grant was \$287,165, and the median Native American grant was \$203,288.

In 2020, 132 different legal service organizations received Basic Field grants. One hundred twenty-nine grantees had Basic Field—General grants to provide services to one or more service areas. All of the 31 Agricultural Worker grant recipients were Basic Field—General grantees, and all but three of the 25 Native American grant recipients were Basic Field-General grantees. More than two-thirds (89 or 67.4%) of grantees operate in only one service area, while 29 (22%) provide legal services in two service areas and 12 (9%) in three areas. Two grantees, DNA-Peoples Legal Services in Arizona and New Mexico, and Pine Tree Legal Assistance headquartered in Maine, provide assistance in four service areas.

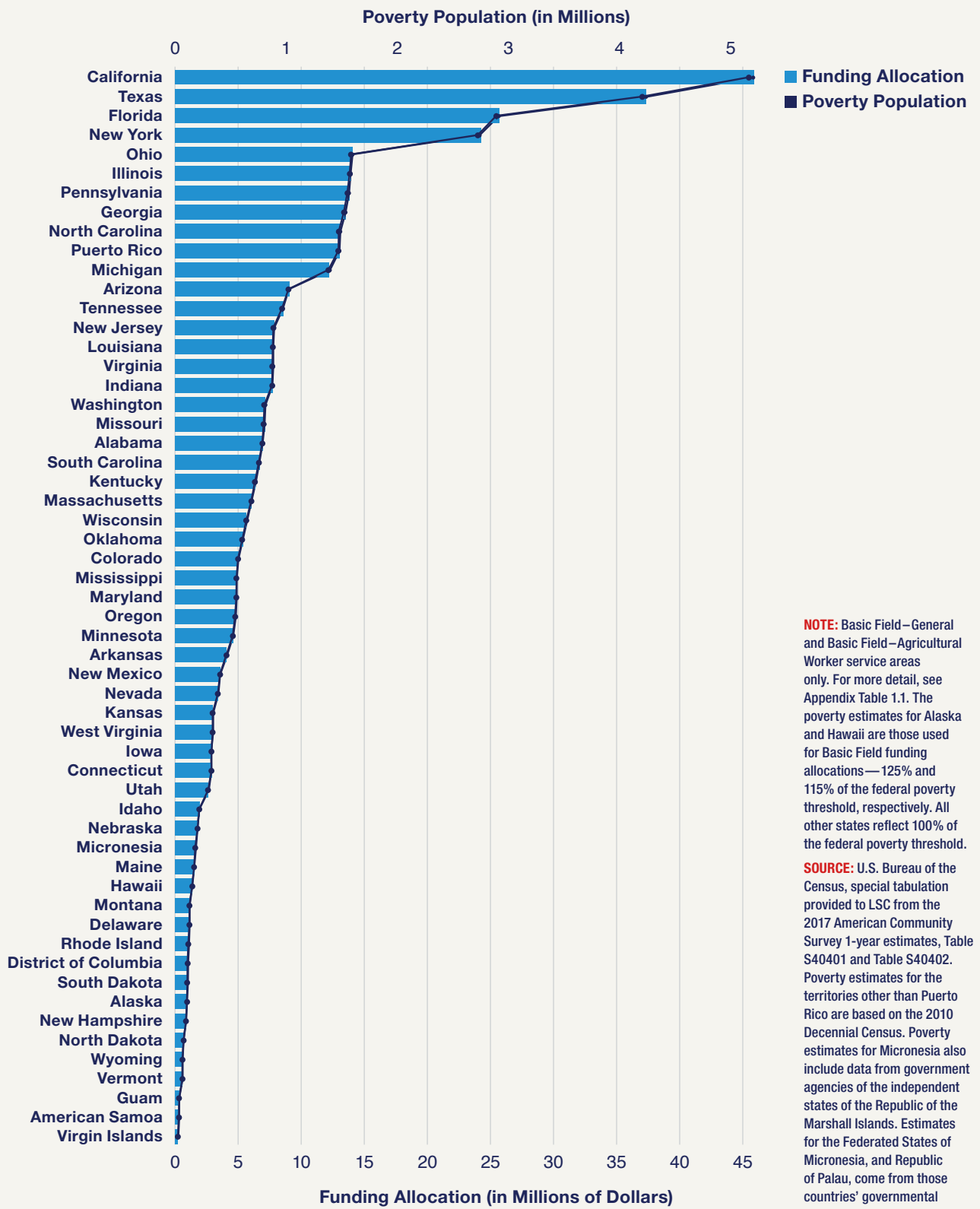
FIGURE 1.1

Poverty Rate Used in FY2020 Funding Allocations by Basic Field—General Service Area



SOURCE: U.S. Census Bureau, special tabulation provided to the Legal Services Corporation from the 2017 American Community Survey 1-year estimates, Table S40402\_000.

**FIGURE 1.2** Funding Poverty Population and LSC Basic Field Funding Allocation by State/Territory, FY2020

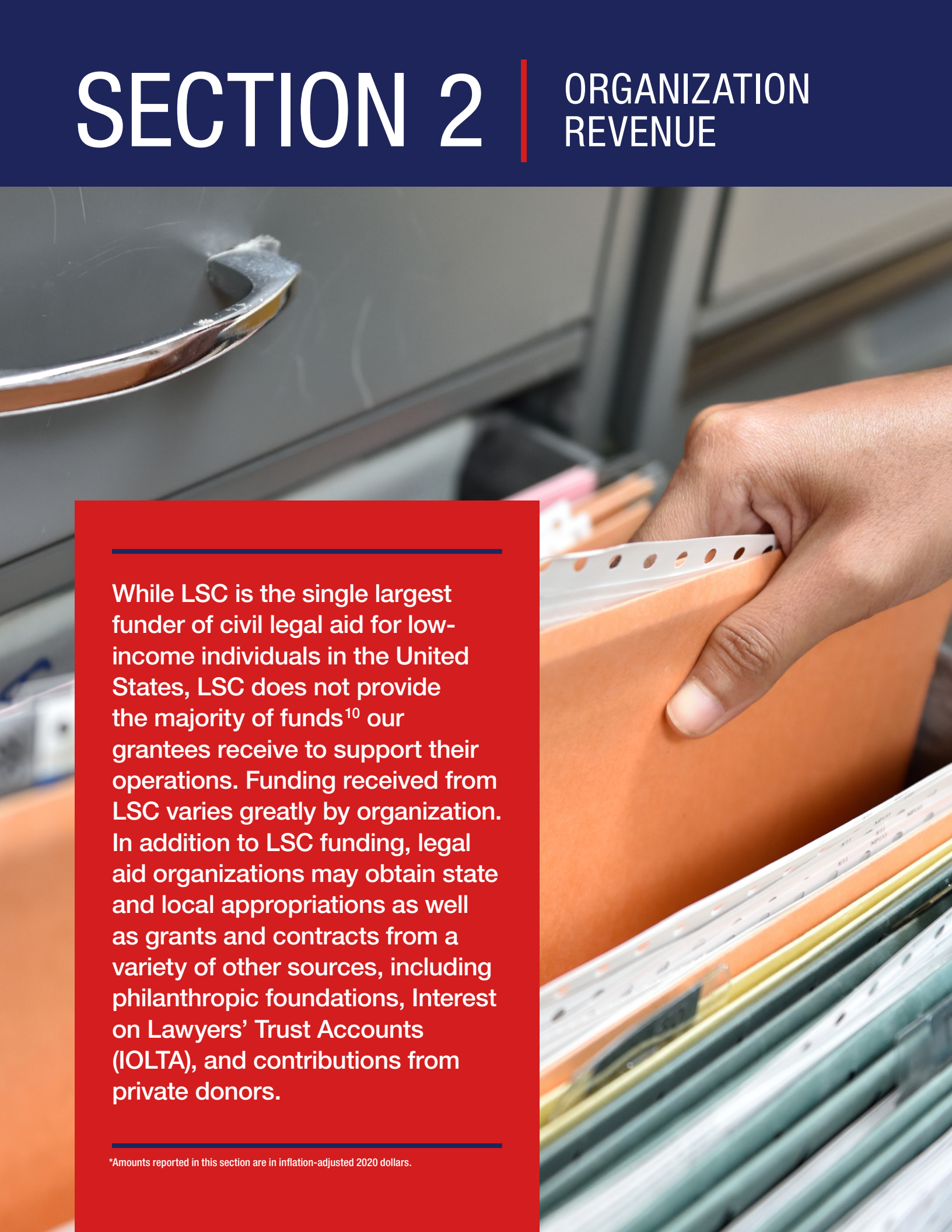


**NOTE:** Basic Field—General and Basic Field—Agricultural Worker service areas only. For more detail, see Appendix Table 1.1. The poverty estimates for Alaska and Hawaii are those used for Basic Field funding allocations—125% and 115% of the federal poverty threshold, respectively. All other states reflect 100% of the federal poverty threshold.

**SOURCE:** U.S. Bureau of the Census, special tabulation provided to LSC from the 2017 American Community Survey 1-year estimates, Table S40401 and Table S40402. Poverty estimates for the territories other than Puerto Rico are based on the 2010 Decennial Census. Poverty estimates for Micronesia also include data from government agencies of the independent states of the Republic of the Marshall Islands. Estimates for the Federated States of Micronesia, and Republic of Palau, come from those countries' governmental agencies.

# SECTION 2

## ORGANIZATION REVENUE

A close-up photograph of a person's hand holding an orange folder. The folder is being pulled out of a filing cabinet drawer. The cabinet has a silver handle and several other folders in various colors (yellow, green, blue) are visible in the drawer. The background is slightly blurred, showing the interior of the cabinet.

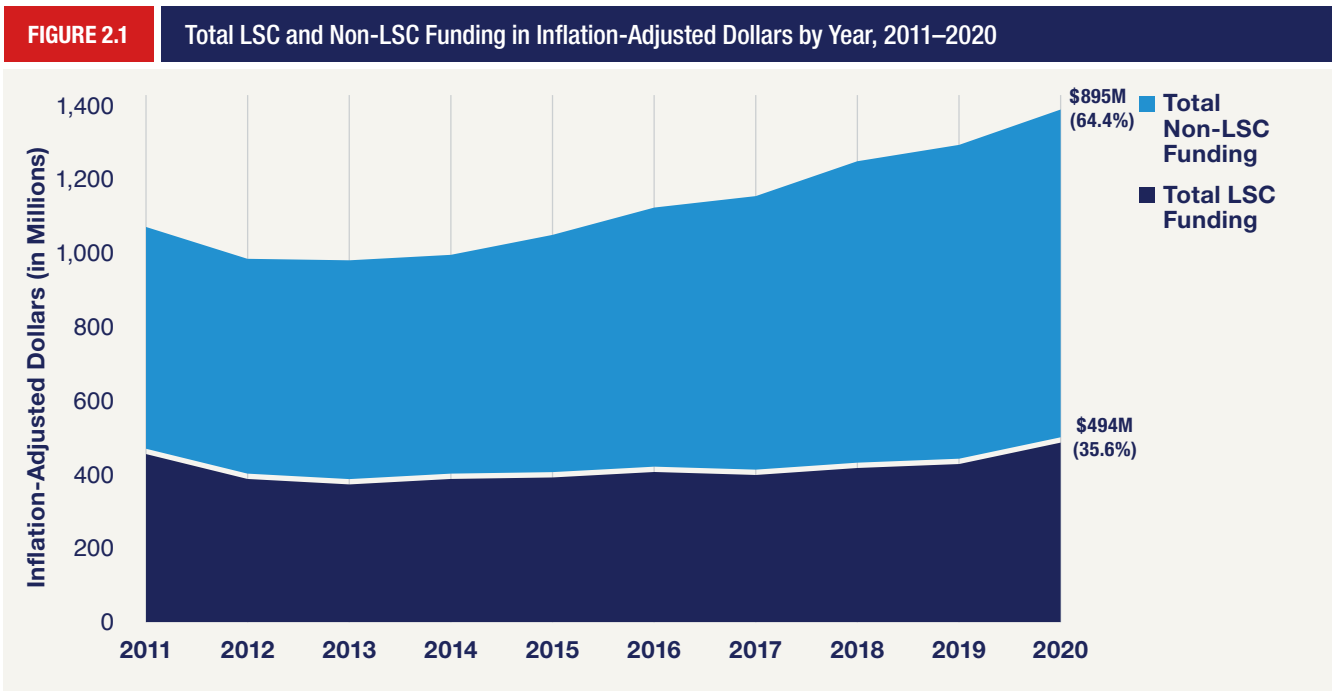
While LSC is the single largest funder of civil legal aid for low-income individuals in the United States, LSC does not provide the majority of funds<sup>10</sup> our grantees receive to support their operations. Funding received from LSC varies greatly by organization. In addition to LSC funding, legal aid organizations may obtain state and local appropriations as well as grants and contracts from a variety of other sources, including philanthropic foundations, Interest on Lawyers' Trust Accounts (IOLTA), and contributions from private donors.

\*Amounts reported in this section are in inflation-adjusted 2020 dollars.

In the 2020 calendar year, legal aid organizations reported \$493.7 million in revenue (including carryover funds) from LSC.<sup>11</sup> LSC funding represented 35.6% of the total funding these organizations reported: \$1.39 billion (Table 2.1). LSC funding increased 13.5% from 2019 to 2020 (\$435.1 million to \$493.7 million), while non-LSC

funding increased 4.4% (\$856.9 million to \$894.6 million). Although non-LSC sources of revenue have made up an increasing share of organizations' total revenue in recent years—from 56.7% of revenue in 2011 up to 66.3% in 2019—this share declined slightly from 2019 to 2020, from 66.3% to 64.4% respectively (Figure 2.1).

	TOTAL LSC FUNDING		TOTAL NON-LSC FUNDING		TOTAL FUNDING
	Inflation-Adjusted (\$)	% of Total Funding	Inflation-Adjusted (\$)	% of Total Funding	Inflation-Adjusted (\$)
<b>2011</b>	462,578,885	43.3	606,739,703	56.7	<b>1,069,318,588</b>
<b>2012</b>	395,419,487	40.2	588,763,400	59.8	<b>984,182,887</b>
<b>2013</b>	379,483,223	38.7	600,432,727	61.3	<b>979,915,950</b>
<b>2014</b>	394,162,671	39.6	600,066,188	60.4	<b>994,228,859</b>
<b>2015</b>	398,599,797	38	649,489,611	62	<b>1,048,089,407</b>
<b>2016</b>	413,059,667	36.8	709,477,718	63.2	<b>1,122,537,385</b>
<b>2017</b>	404,973,385	35.1	747,773,983	64.9	<b>1,152,747,368</b>
<b>2018</b>	424,103,302	34	824,124,492	66	<b>1,248,227,794</b>
<b>2019</b>	435,076,352	33.7	856,871,545	66.3	<b>1,291,947,897</b>
<b>2020</b>	493,738,065	35.6	894,661,113	64.4	<b>1,388,399,179</b>



## LSC AND NON-LSC FUNDING SOURCES IN DETAIL, 2020

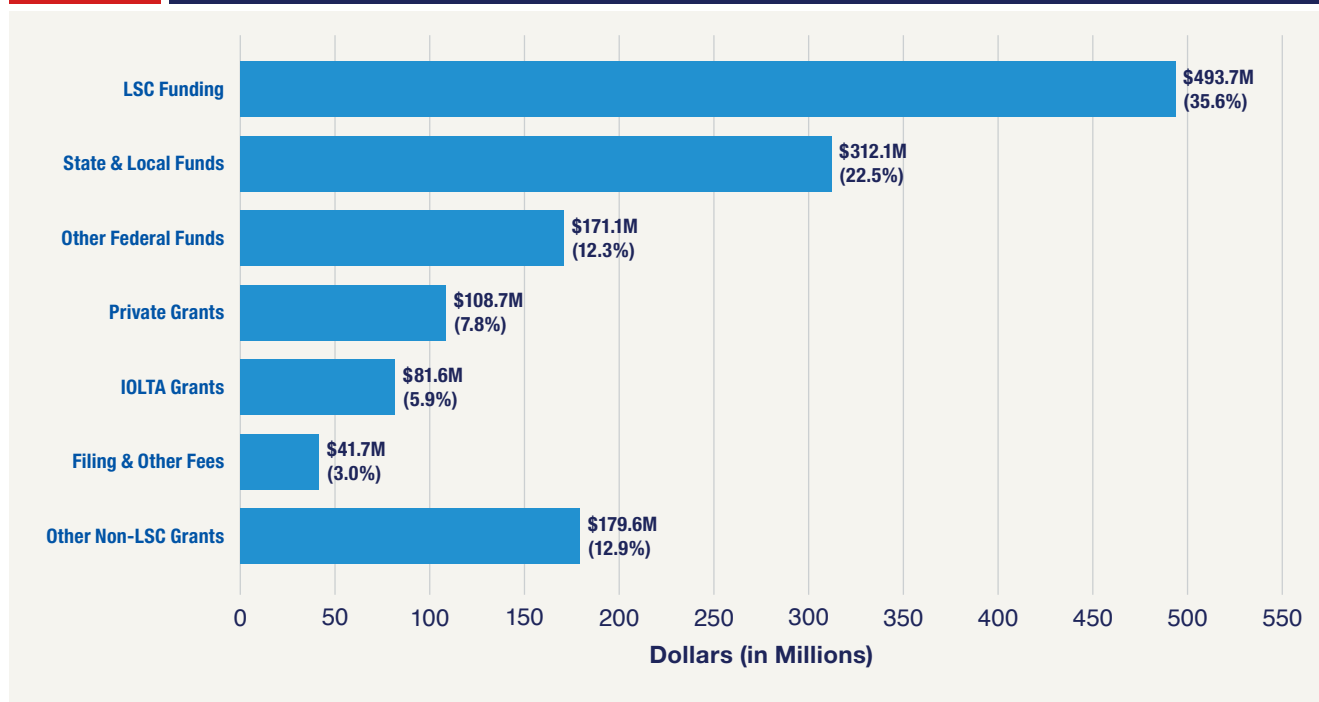
In 2020, LSC funding accounted for 35.6% of all funding received by LSC-funded organizations (Tables 2.1 & 2.2, Figure 2.2). Each year, organizations submit a report to LSC detailing the additional funds they receive from other sources. A full breakdown of LSC and non-LSC funding sources is available in Table 2.2. Below is a summary of non-LSC funds, ranked by amount:

➤ **State and local funds** was the largest category of non-LSC funds reported by LSC-funded organizations, amounting to \$312.1 million in 2020. These grants comprised 22.5% of organizations' total revenue for the year.

➤ **Other federal funds**, the second-largest source of non-LSC funding, include grants from the U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, Older Americans Act, Violence Against Women Act, and other federal sources. LSC-funded organizations received \$171.1 million (12.3%) in other federal funds.

➤ The remaining funds (29.6%) came from private grants (i.e. United Way grants, corporate and individual contributions, private foundation grants, and bar association grants), IOLTA grants (from the interest earned on lawyers' pooled client trust accounts<sup>12</sup>), filing and other fees, and other non-LSC sources (including attorney fee awards, cy pres awards, and publication income).

**FIGURE 2.2** Total Funding for LSC-Funded Organizations by Source, 2020



**TABLE 2.2** Funding for LSC-Funded Organizations by Source, Detailed List, 2020

	Total Funding (\$)	Total Funding %
<b>LSC FUNDING SOURCES</b>		
<b>Basic Field Grants</b>	<b>401,579,382</b>	<b>28.9</b>
<b>LSC Derivative Income</b>	<b>4,093,287</b>	<b>0.3</b>
Attorneys' Fee Awards—LSC Cases	2,152,999	0.2
Interest, Investment & Other Income	1,936,932	0.1
Publication Income	3,356	0
<b>Carryover Funds</b>	<b>27,675,573</b>	<b>2</b>
<b>Other LSC Grants (e.g. TIG, Disaster)</b>	<b>60,389,823</b>	<b>4.3</b>
<b>Subtotal LSC Sources</b>	<b>493,738,065</b>	<b>35.6</b>
<b>NON-LSC FUNDING SOURCES</b>		
<b>Other Federal Grants</b>	<b>171,057,935</b>	<b>12.3</b>
HHS Grants	22,598,048	1.6
Violence Against Women Act	46,938,362	3.4
Older Americans Act	24,285,972	1.7
HUD Grants	11,384,234	0.8
Other Federal Grants (not elsewhere classified)	65,851,319	4.7
<b>State and Local Grants</b>	<b>312,057,123</b>	<b>22.5</b>
General State Grants	134,613,000	9.7
Specific State Grants and Contracts	99,237,476	7.1
Local Grants	78,206,647	5.6
<b>Filing and Other Fees</b>	<b>41,695,381</b>	<b>3</b>
<b>Interest on Lawyer Trust Accounts (IOLTA)</b>	<b>81,632,931</b>	<b>5.9</b>
<b>Private Grants</b>	<b>108,662,685</b>	<b>7.8</b>
Private Foundation Grants	50,178,941	3.6
Corporate and Individual Contributions	30,901,258	2.2
Bar Association Grants	16,468,394	1.2
United Way Grants	11,114,092	0.8
<b>Other Non-LSC Sources</b>	<b>179,555,060</b>	<b>12.9</b>
Non-LSC Derivative Income	24,787,615	1.8
Cy Pres Awards	20,213,457	1.5
Attorneys' Fee Awards—Non-LSC Cases	4,564,275	0.3
Publication Income	9,883	0
Carryover Funds	97,788,955	7
Other Non-LSC Funds	56,978,490	4.1
<b>Subtotal Non-LSC Sources</b>	<b>894,661,115</b>	<b>64.4</b>
<b>TOTAL FUNDING</b>	<b>1,388,399,180</b>	<b>100</b>



In 2020, LSC grantees received a total of \$27 million for Agricultural Worker service areas, 71.5% of which were LSC funds.

## BASIC FIELD GRANTS BY SERVICE AREA TYPE

LSC provided 34.3% of the \$1.341 billion total funds for Basic Field–General service areas in 2020. These funds included Basic Field–General grants, Technology Initiative Grants (TIG), and the Pro Bono Innovation Fund (Figure 2.3A). Non-LSC funding sources provided the remaining \$881.5 million (65.7%).

In contrast, LSC grants have constituted the majority of funding for Agricultural Worker and Native American service areas for the past ten years (Figures 2.3B–C).

In 2020, LSC-funded organizations received a total of nearly \$27 million for Agricultural Worker service areas, 71.5% of which were LSC funds. These organizations reported total receipts of just over \$20 million for their work in Native American service areas; of this, \$14.5 million was provided by LSC, including \$11.3 million in Basic

Field–Native American grants. LSC funding accounted for nearly three-quarters (72.5%) of funding in Native American service areas.

Total funding for organizations in Basic Field–General service areas has steadily increased since 2013. Between 2013 and 2020, total funding (adjusted for inflation) increased by 41.9%. After declining sharply by 14.5% from 2018 to 2019, total funding for Native American service areas increased 16.4% between 2019 and 2020 (Figure 2.4).

Total funding for Agricultural Worker service areas has been on the rise since 2017, despite declining from year to year from 2011–2015. Between 2017 and 2020, total funding increased 73.8% from \$15.5 million to \$26.9 million, the largest amount of funding for these service areas in the past ten years (accounting for inflation) (Figure 2.3B).

FIGURE 2.3A

Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars for Basic Field—General Service Areas, 2011–2020

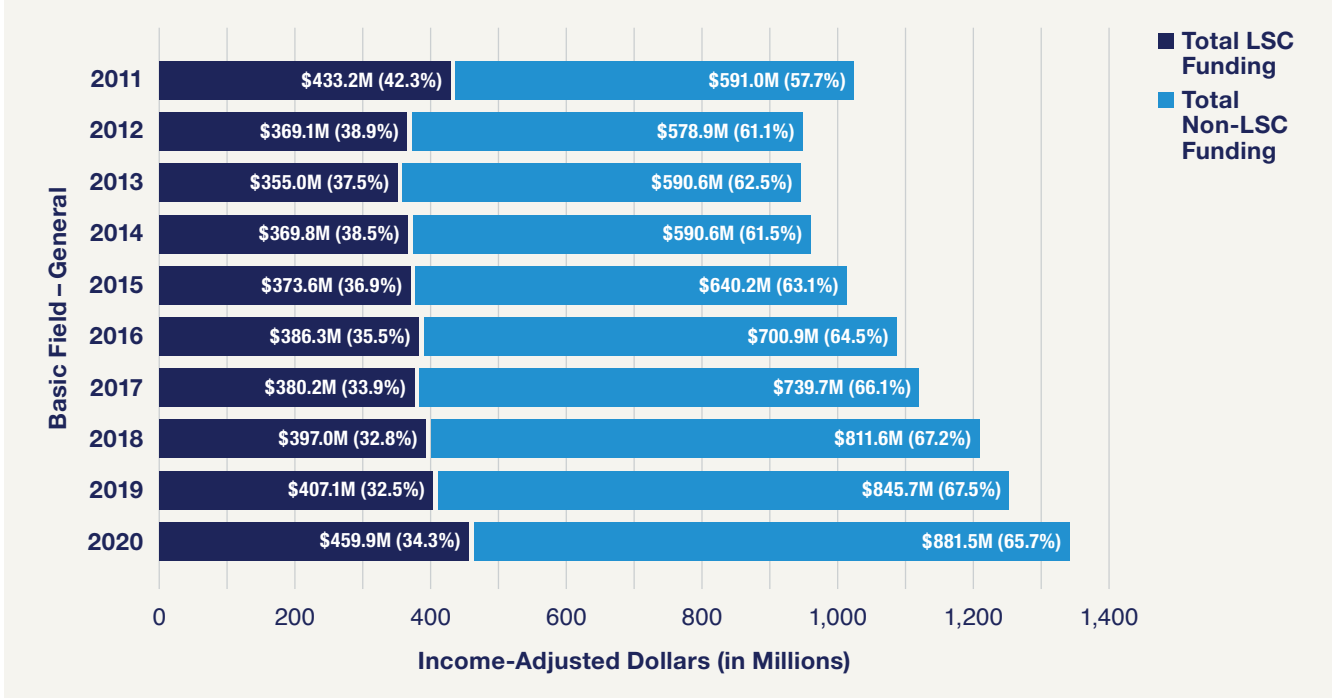
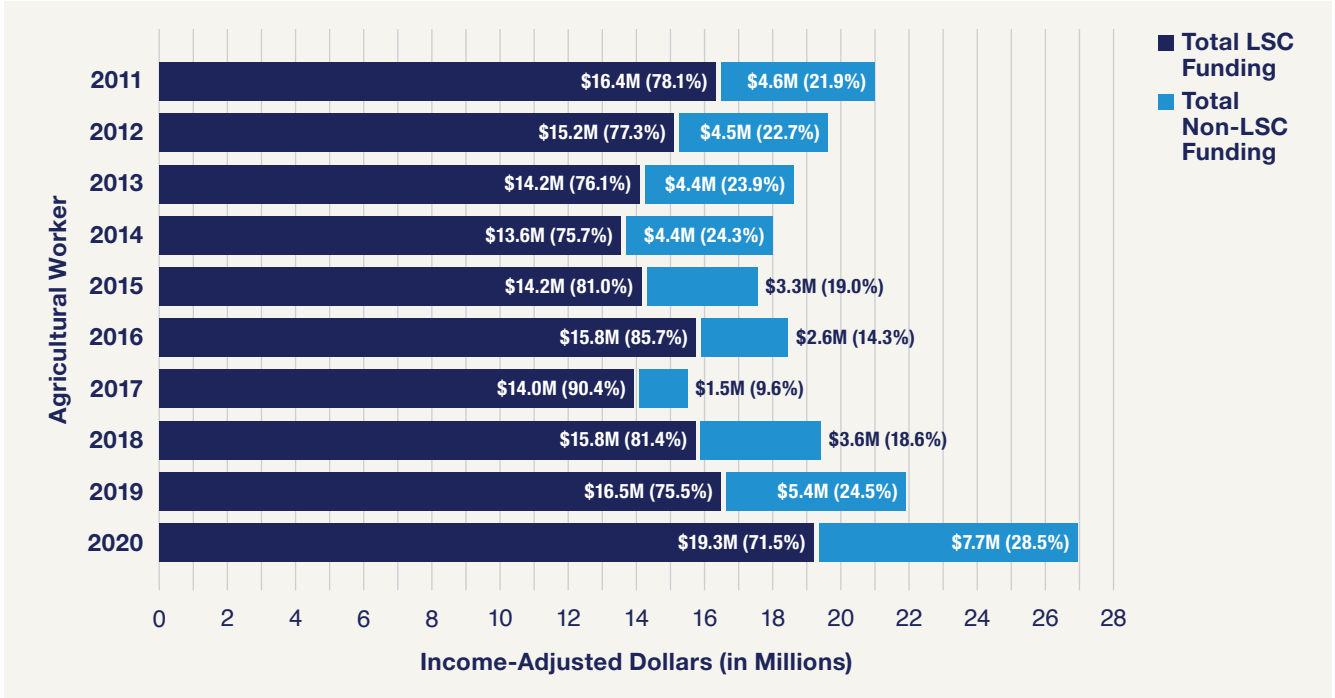
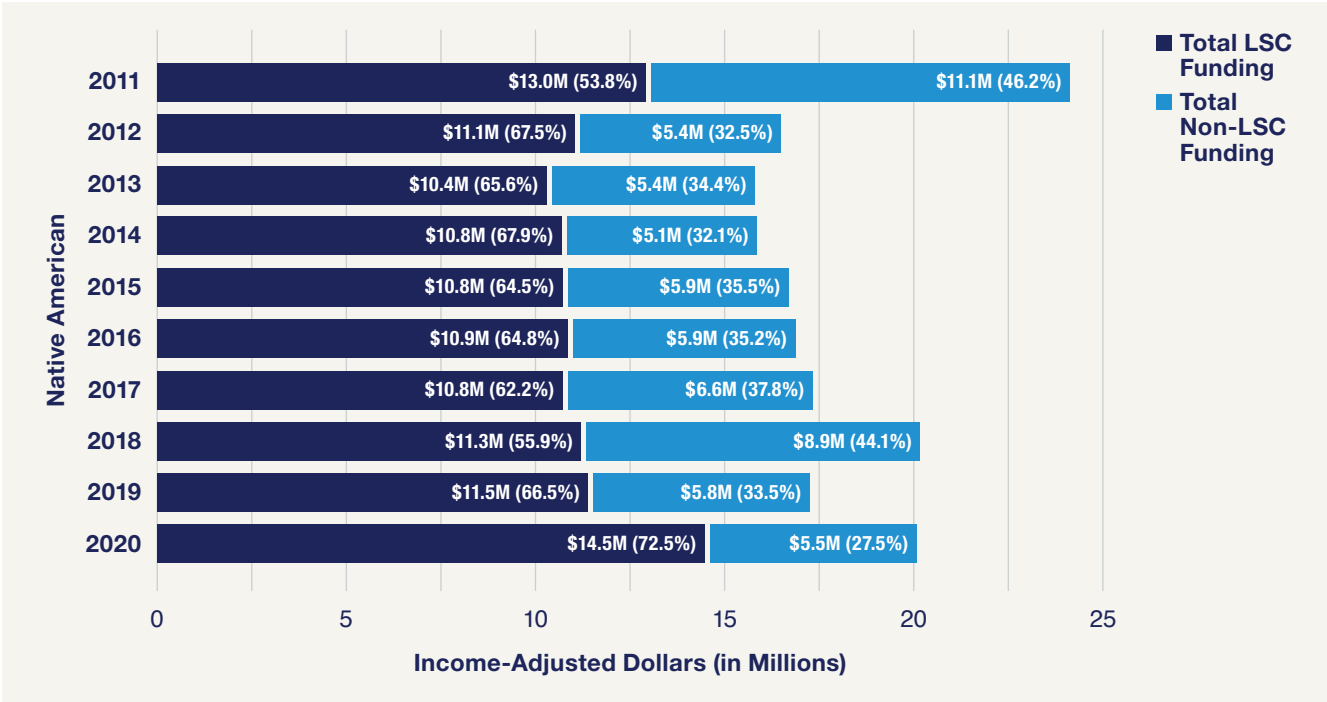


FIGURE 2.3B

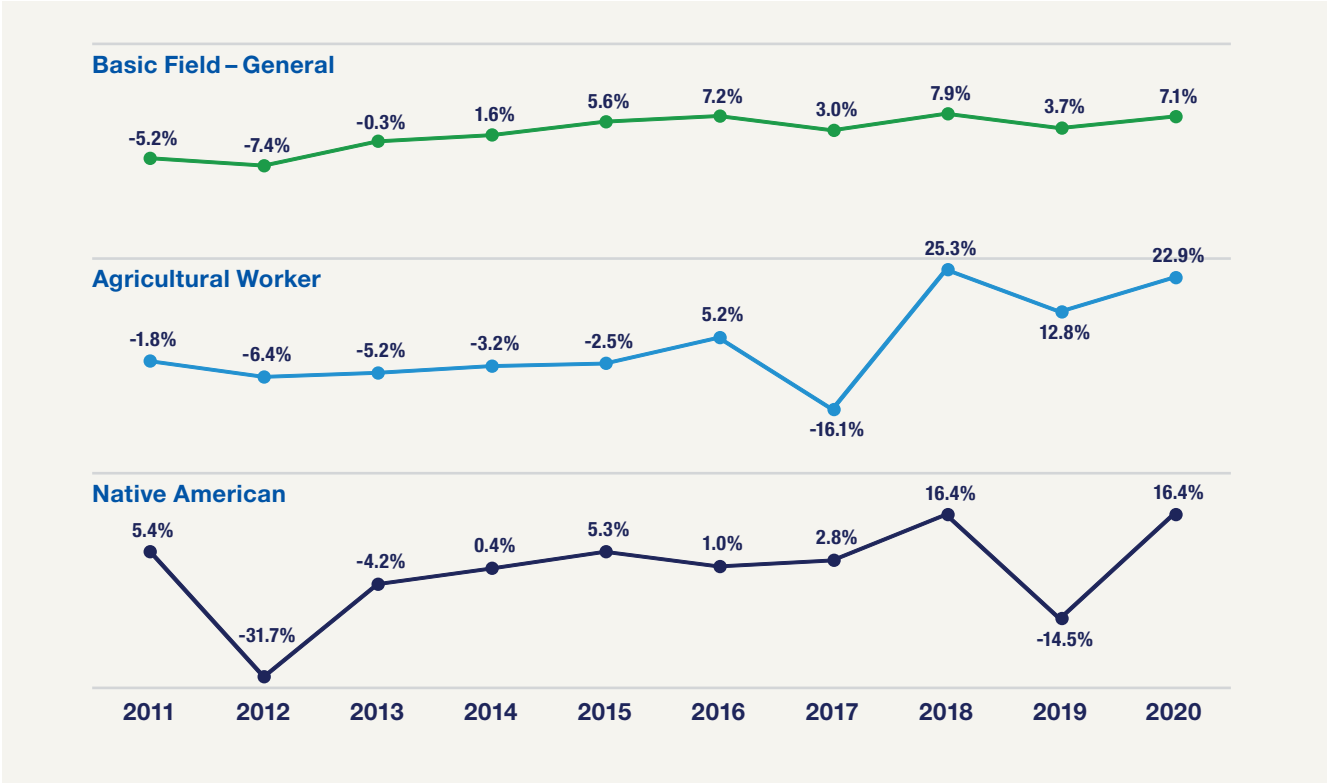
Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars for Basic Field—Agricultural Worker Service Areas, 2011–2020



**FIGURE 2.3C** Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars for Basic Field – Native American Service Areas, 2011–2020



**FIGURE 2.4** Percent Change in Total Funding in Inflation-Adjusted Dollars for Basic Field Grants by Service Area Type, 2011–2020



## BASIC FIELD—GENERAL SERVICE AREAS

In this section, analysis is limited to the 131 Basic Field—General service areas.

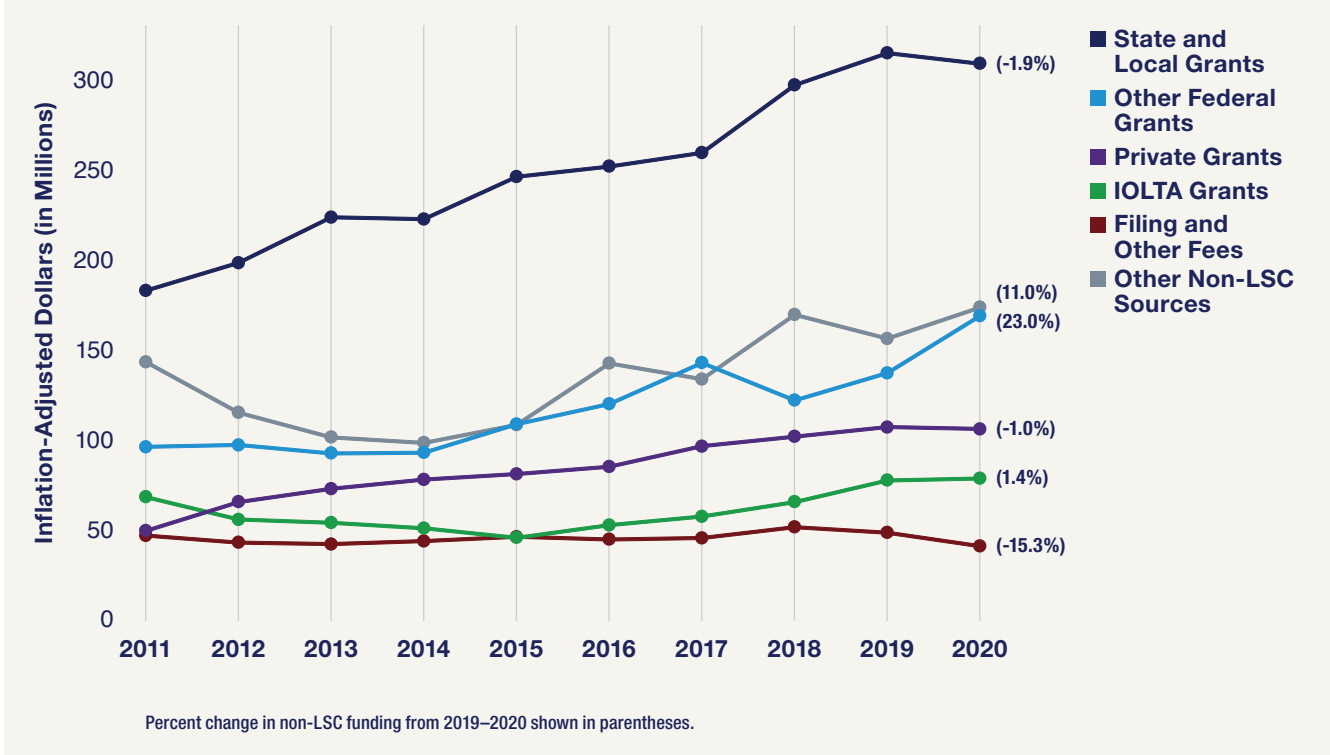
### Non-LSC Funding of Basic Field—General Service Areas

Since 2012, the main drivers of the growth in total funding for organizations in Basic Field—General service areas have been state and local grants,

other federal funds, and private grants (Figure 2.5). In 2020, the largest non-LSC funding source for Basic Field—General service areas was state and local funds (\$309.9 million), a 1.9% decrease from 2019. State and local grants accounted for more than one-third (35.2%) of non-LSC funding reported by organizations in Basic Field—General service areas in 2020.

FIGURE 2.5

Non-LSC Funding Sources in Inflation-Adjusted Dollars by Category and Year for Basic Field—General Service Areas, 2011–2020



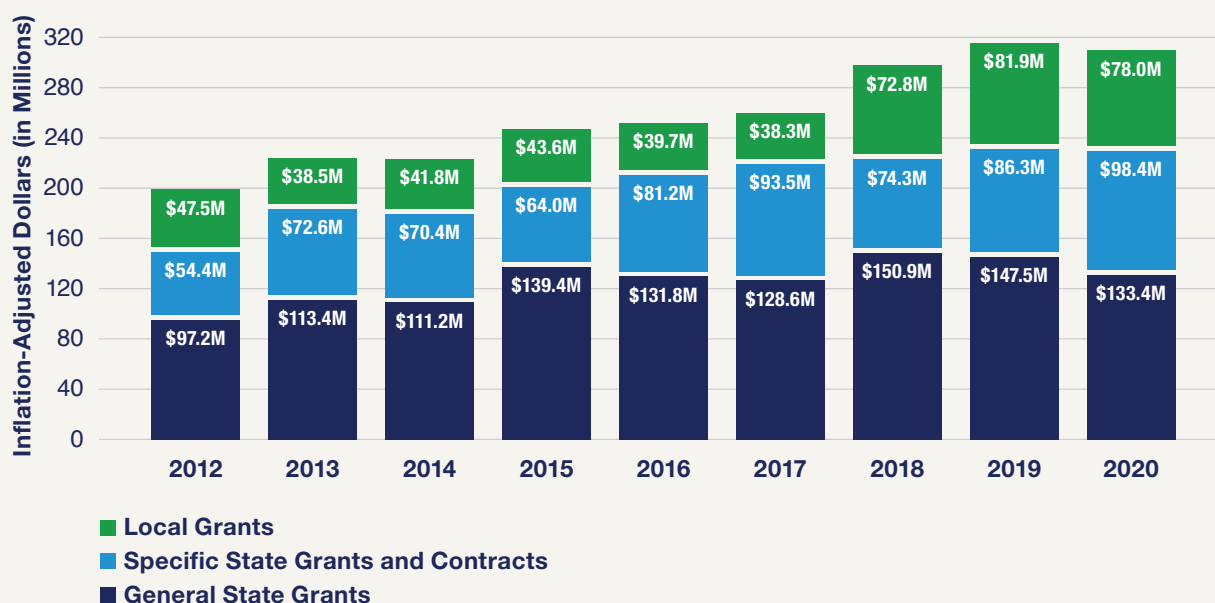
LSC-funded organizations report two categories of funds from state governments and one from local governments.<sup>13</sup> **State grants** are grants from the state for the general provision of legal services. **Specific state grants and contracts** are monies from state agencies granted for specific purposes or populations, such as for the provision of legal assistance to homeless persons, seniors, domestic violence survivors, or veterans. **Local grants** are grants received from city and county agencies and can be for a specific or general purpose.

In 2020, organizations in Basic Field–General service areas received \$133.4 million in state grants, \$98.4 million in specific state grants and

contracts, and \$78.0 million in local grants (Figure 2.6). Funding from general state grants and local grants declined from 2019 to 2020, dropping by 9.6% and 4.7% respectively, while specific state grants and contracts grew by 14.0% during this period. Much of the growth in specific state grants and contracts from 2019 to 2020 is attributable to increased funding for organizations in the Mid-Atlantic and Midwest regions.

At the state level, organizations in New York received the most funds from state and local grants in 2020 (\$64.8 million). Across states, the median amount of funding received from state and local sources continues to trend upward, reaching \$1.3 million in 2020.

**FIGURE 2.6** State and Local Grants by Category and Year, Basic Field–General Service Areas, 2012–2020



LSC-funded organizations also report funds received from **Interest on Lawyers' Trust Accounts (IOLTA)**, which are operated by every state, the District of Columbia, and the U.S. Virgin Islands.

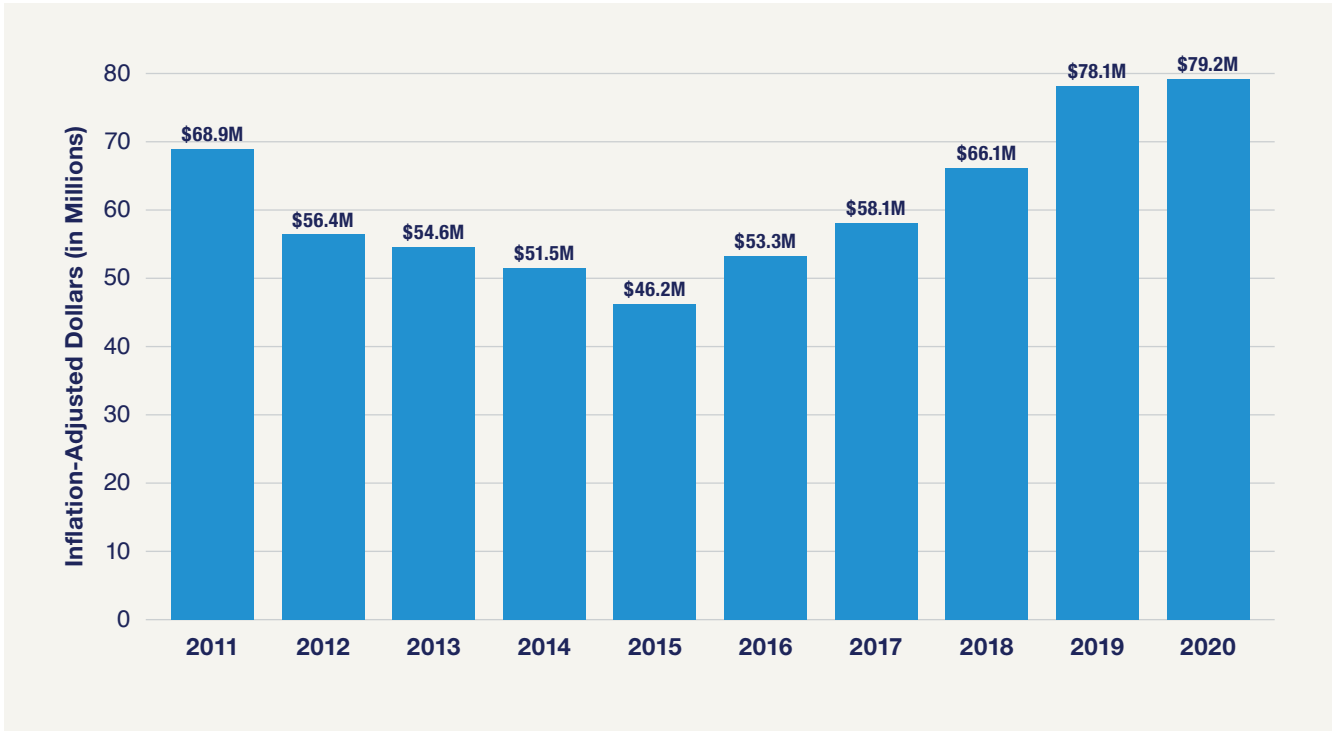
Revenue from IOLTA programs declined steadily between 2011 and 2015 due to lower interest rates (Figure 2.7). These funds have since rebounded, growing from \$46.2 million in 2015 to \$79.2 million in 2020 (in inflation-adjusted dollars)—the largest amount received in the past ten years. IOLTA funds made up 5.9% of the total funding for organizations in Basic Field–General service areas in 2020, down from 6.2% in 2019.

Organizations in Basic Field–General service areas reported a slight decline in revenue from private grants in 2020 after steadily increasing from 2012–2019 (Figure 2.8). **Private grants** include bar association grants, corporate and individual giving,<sup>14</sup> private foundation grants, and United Way grants.

While funds from bar association grants have increased each year since 2015 (from \$8.3 million to \$16.4 million in 2020), all other sources of private funding for LSC-funded organizations declined from 2019 to 2020 after steadily increasing for several years. Collectively, funding from United Way Grants, corporate and individual contributions, and private foundation grants was 2.0% lower in 2020 than in the prior year.

FIGURE 2.7

Interest on Lawyers' Trust Account (IOLTA) Funding by Year for Basic Field–General Service Areas, 2011–2020



### State-Level Variation in Funding of Basic Field—General Service Areas

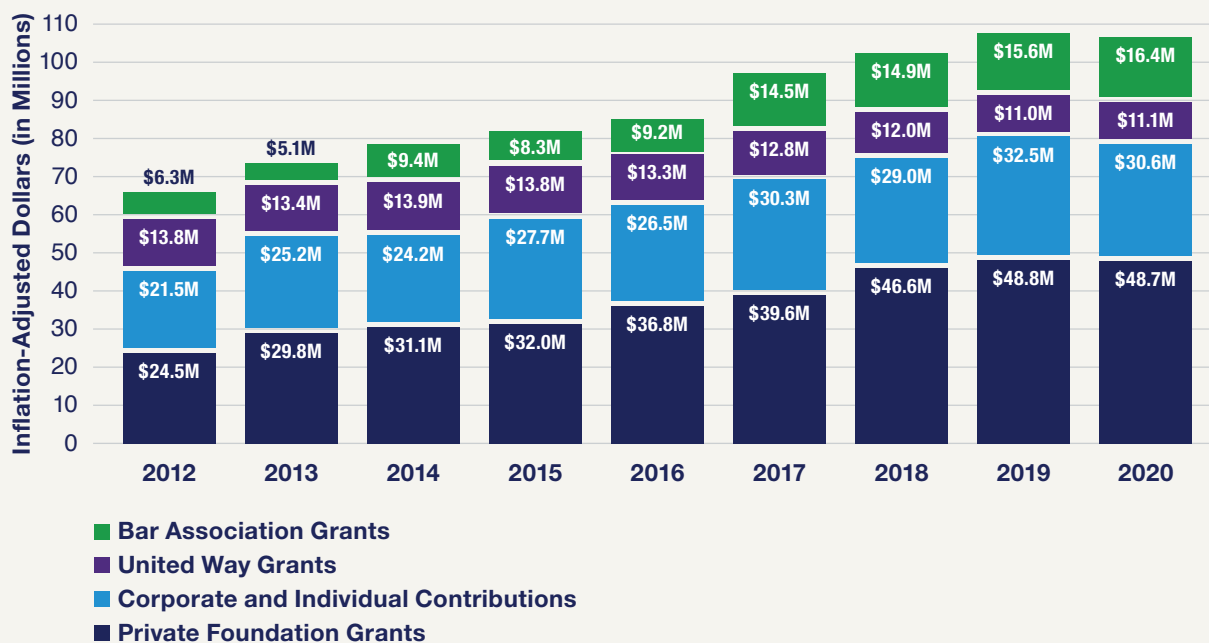
The median total funding by state/territory for LSC's Basic Field—General service areas in 2020 was \$12.8 million, with service areas in California receiving the most funds of any state or territory (\$168 million) and Guam the least (\$402,997) (Appendix 2.4).

When expressed in terms of the eligible poverty population, Alaska received the greatest amount of total funding per LSC eligible population for Basic Field—General service areas in 2020 (\$48.80 per eligible person),

while Connecticut received the least (\$9.20 per eligible person) (Appendix 2.4).<sup>15</sup>

South Dakota (41.9%), Montana (34.5%), and Vermont (31.2%) experienced the greatest percent increases in funding for Basic Field—General service areas among all states/territories between 2019 and 2020, while Florida (-27.5%), Massachusetts (-15.1%), and American Samoa (-9.5%) experienced the steepest percent declines in funding (Figure 2.9). Overall, the funding of Basic Field—General service areas increased by 7.1% from 2019 to 2020.

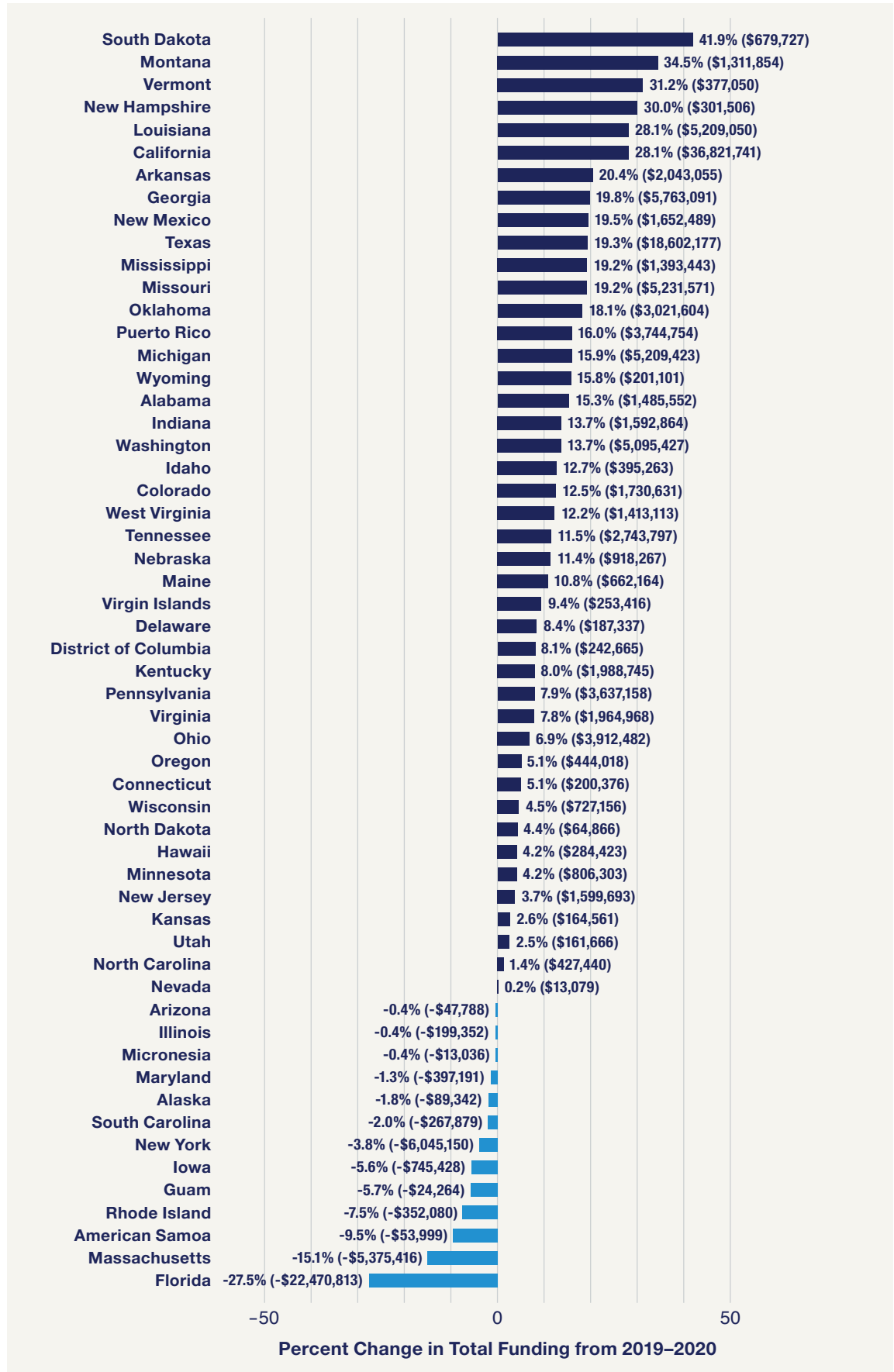
**FIGURE 2.8** Private Grants by Category and Year for Basic Field—General Service Areas, 2012–2020



**NOTE:** LSC-funded organizations began reporting Corporate and Individual Contributions separately from other private source funds in 2012; related data were not collected prior to 2012. "Corporate and Individual Contributions" are defined as funds from corporate, law firm, and individual contributions. This includes funds from voluntary bar dues check-offs and contributions raised in Bar Association or other legal community fund drives if (and only if) those funds are contributed directly to the legal aid organization or are passed through directly to the legal aid organization as a separate item by the Bar Association or other organization.

FIGURE 2.9

Change in Total Funding in Inflation-Adjusted Dollars by State/Territory for Basic Field—General Service Areas, 2019–2020



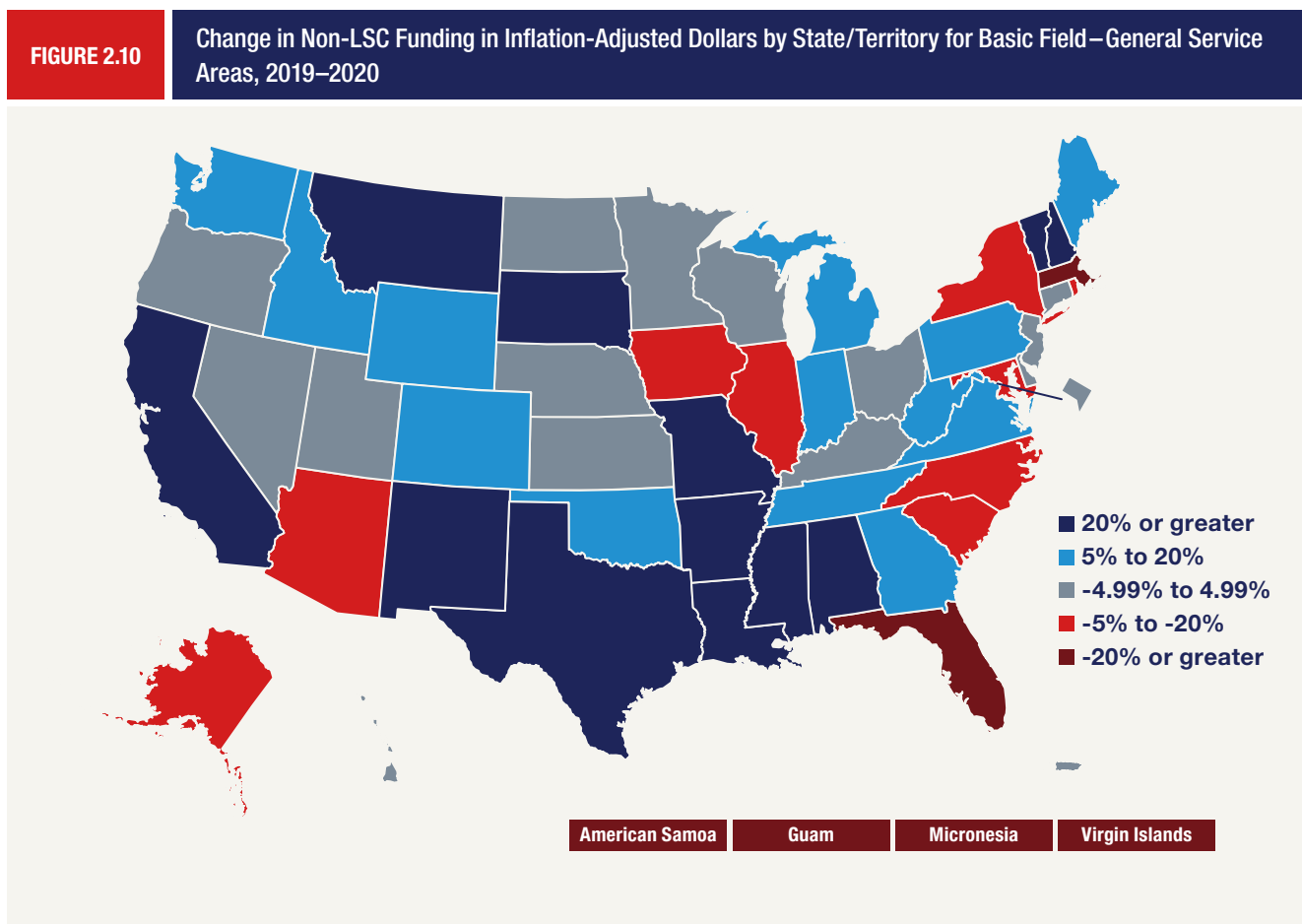


Nationally between 2019 and 2020, LSC-funded organizations reported a larger increase in LSC funding (\$58.7 million or 13.5%) than in non-LSC funding (\$37.8 million or 4.4%) for Basic Field—General service areas (Appendix 2.1)

New Hampshire (83.3%), South Dakota (73.4%), and Montana (48.3%) experienced the most dramatic growth in non-LSC Basic Field funding among all states/territories between 2019 and 2020, while Guam (-49.7%) experienced the sharpest decline. Twelve states reported an increase in non-LSC funding of 20% or more from 2019 to 2020, while six states and territories reported a decrease of 20% or more.

Figure 2.10 shows the percentage change in non-LSC funding at the state level from 2019 to 2020.

Overall, LSC Funding increased by 13.5% and non-LSC Funding increased 4.7% for Basic Field—General service areas from 2019 to 2020.



# SECTION 3

## ORGANIZATION EXPENDITURES



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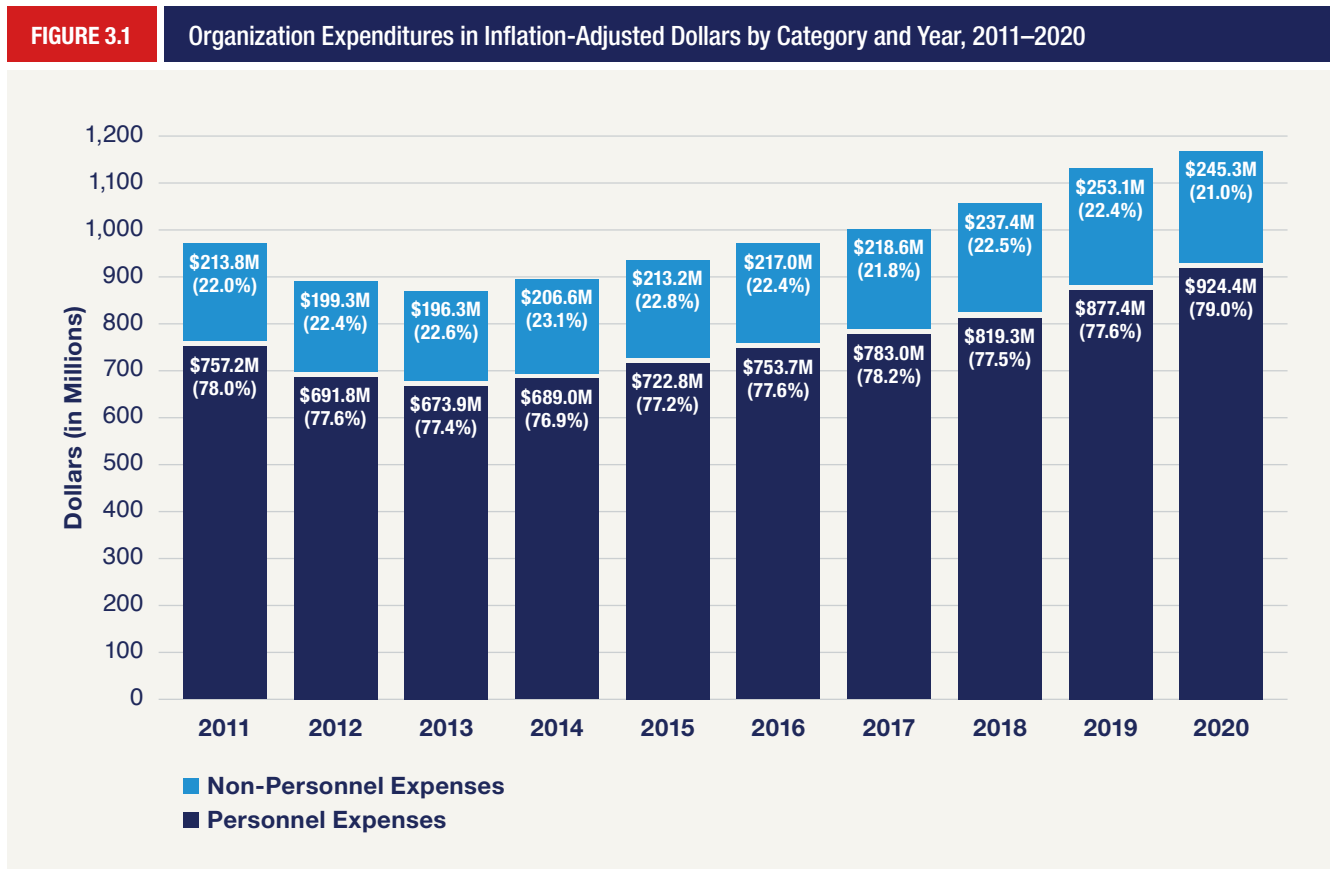
In addition to providing detailed reports of revenue by source, LSC grantees report on their expenditures of both LSC and non-LSC funds. Nationally, these organizations' expenditures closely followed funding trends, increasing steadily since 2013 after falling between 2010–2012. Amounts reported in this section are in inflation-adjusted 2020 dollars.<sup>16</sup>

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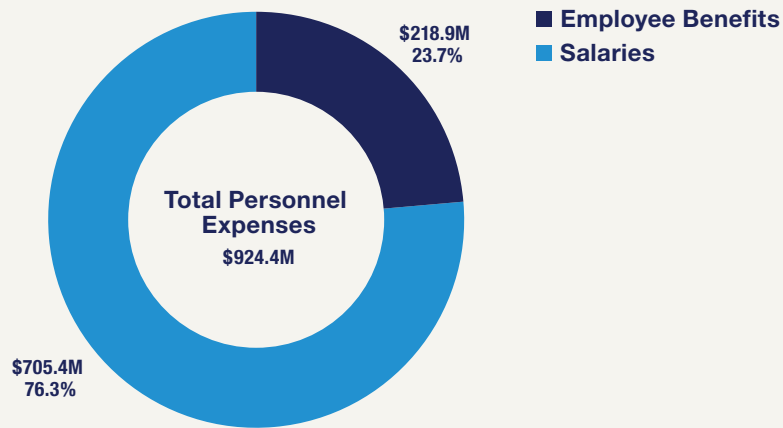
In 2020, LSC grantees reported spending \$1.17 billion on personnel and non-personnel expenses. Personnel expenditures made up the largest category of organization expenses (79%) in 2020 (Figure 3.1). Overall, organizations spent \$924.4 million on personnel expenses. Staff salaries made up three-quarters (76.3%; \$705.4 million) of personnel expenses and benefits made up the remaining quarter (23.7%; \$218.9 million) (Figure 3.2).

Expenditures relating to salaries have steadily trended upwards since 2013, largely due to increased spending on lawyers. In 2020

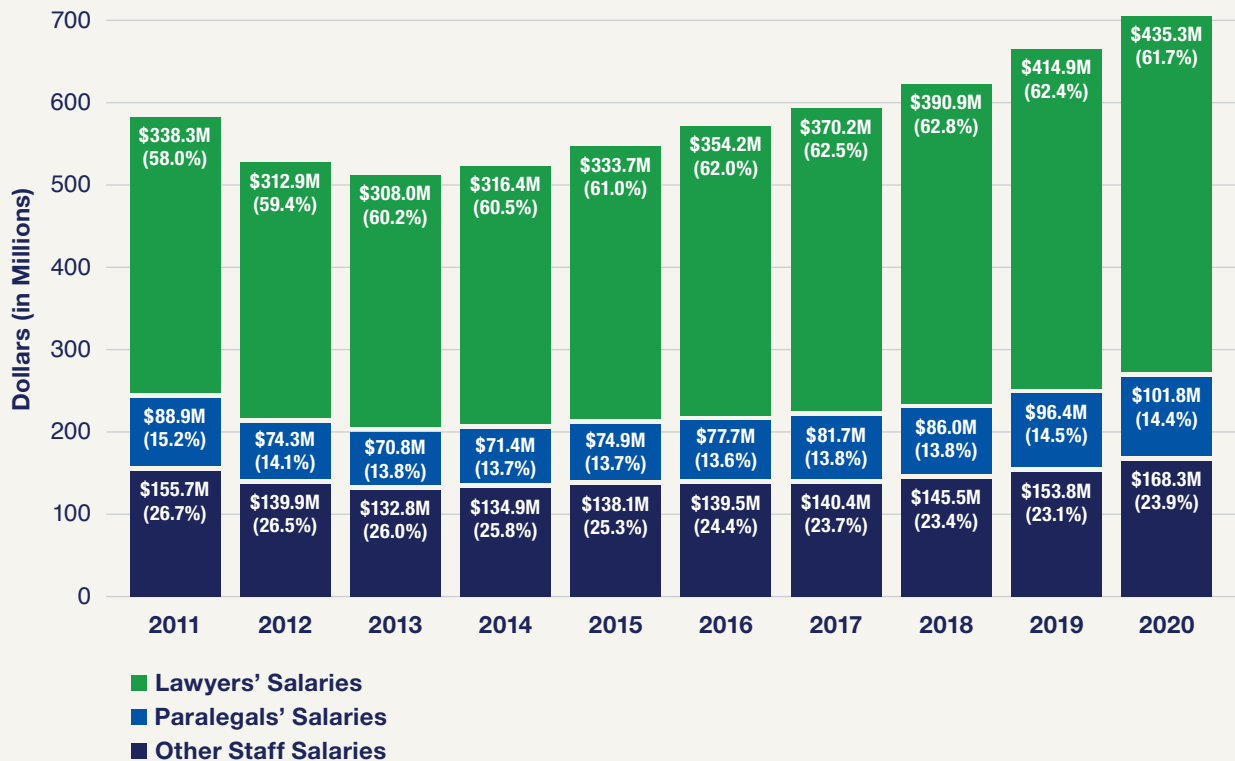
inflation-adjusted dollars, expenditures on lawyers' salaries have increased by 41.3% since 2013 (Figure 3.3). Compared to 2019, expenditures on lawyers' salaries increased by \$20.4 million (4.9%) in 2020. While expenditures on lawyers' salaries have increased, according to the National Association for Law Placement, civil legal aid lawyers continue to be the lowest paid group in the legal profession, earning less than public defenders and other public interest lawyers. Expenditures on paralegal and other staff salaries declined between 2011 and 2013 and have increased only moderately each year since then.



**FIGURE 3.2** Personnel Expenditures in Dollars, 2020



**FIGURE 3.3** Salary/Wage Expenditures in Inflation-Adjusted Dollars by Position Type and Year, 2011–2020

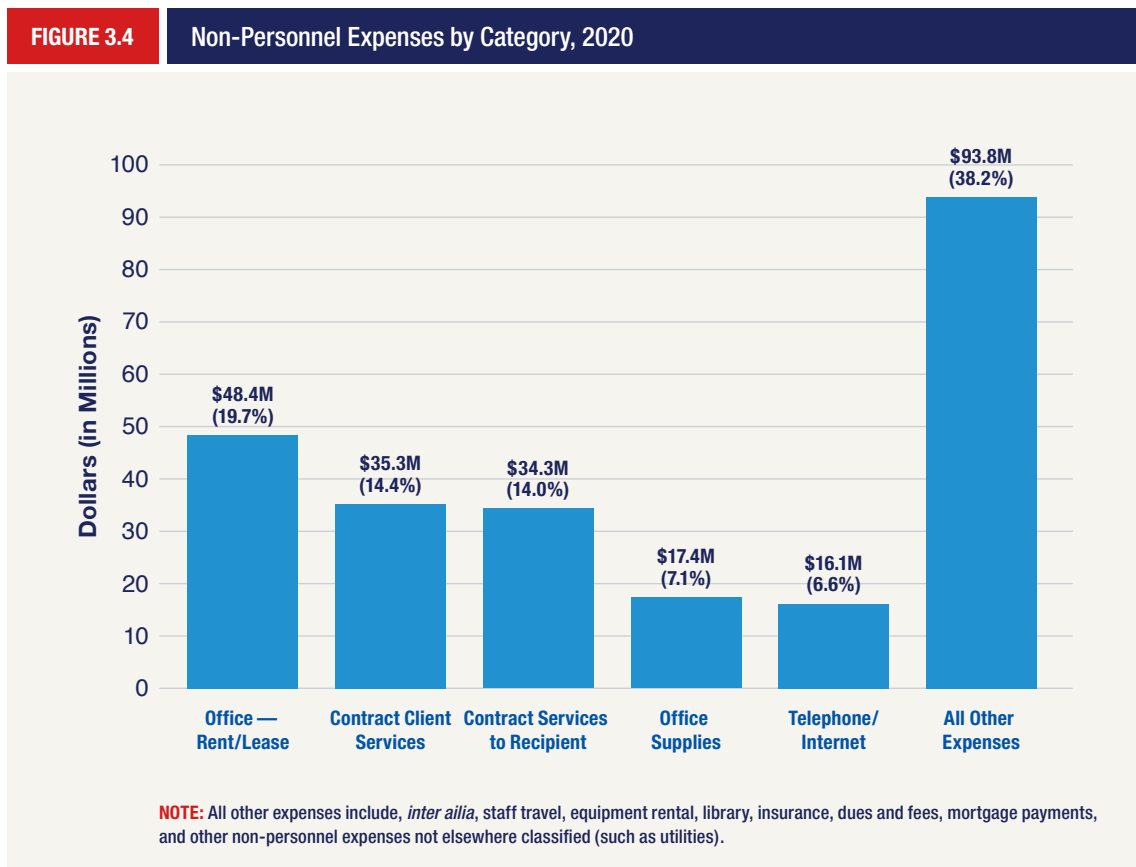


In 2020, organizations reported a total of \$245.3 million in non-personnel expenses, such as contract services to clients, litigation expenses, office space expenses, operating expenses, training fees, travel expenses, and office supplies.

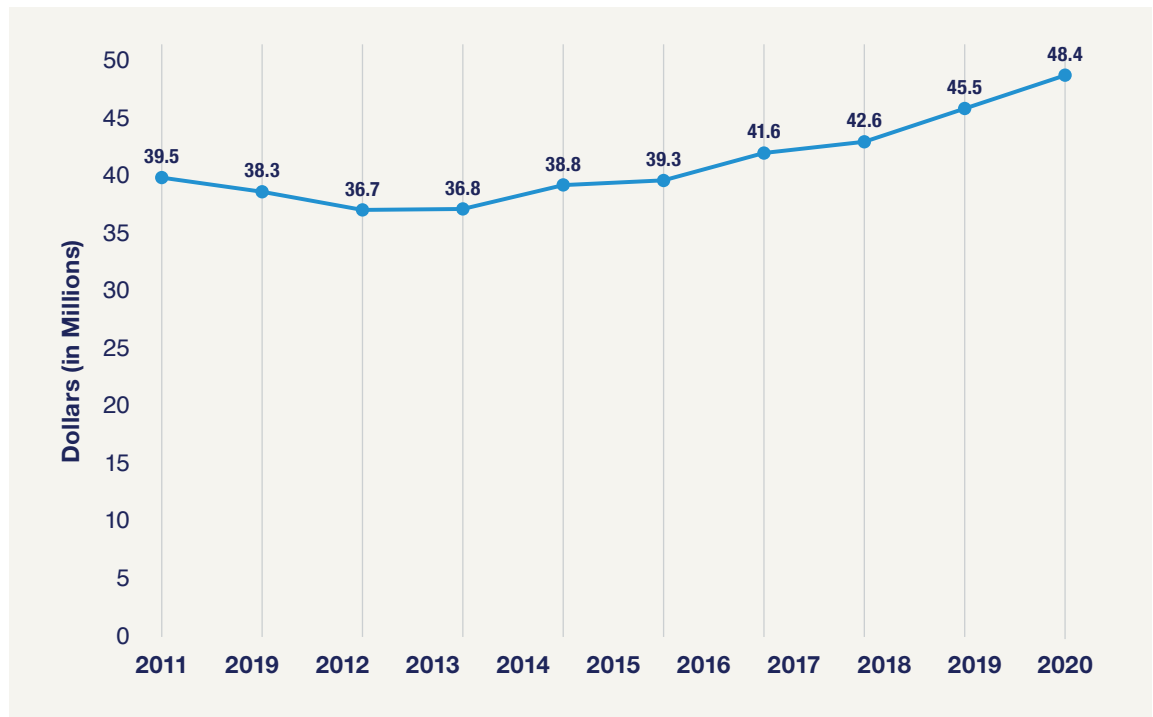
Figure 3.4 highlights the top five non-personnel expenditures reported in 2020. The largest expense was office space leasing (19.7% of total non-personnel expenses, or \$48.4 million). The next largest non-personnel expense was contract client services (\$35.3 million; 14.4%), which include all payments to private attorneys and other entities that provide legal services

to clients, including any subgrants made by organizations. The third largest non-personnel expenditure was contract services (\$34.3 million; 14%), which include services to the organization such as legal counsel, consultant fees, and bookkeeping.

Expenditures for office space leasing declined by 7.1% from \$39.5 million in 2011 to reach a low of \$36.7 million in 2013 (Figure 3.5). Since then, expenditures on office leases have gradually increased, reaching \$48.4 million in 2020. In 2020, the median annual expenditure by organizations for leasing office space was \$219,157.



**FIGURE 3.5** Office Space Leasing Expenses in Inflation-Adjusted Dollars by Year, 2011–2020



## EXPENDITURES BY SERVICE AREA TYPE

Organizations in Basic Field–General service areas expended \$1.1 billion in 2020. In contrast, organizations in Agricultural Worker service areas spent \$18.5 million, and organizations in Native American service areas spent \$15.8 million (Table 3.1).

Expenditures in Basic Field–General service areas have grown steadily since 2013, with total expenditures in 2020 by organizations in Basic Field–General service areas reaching the highest level in the last ten years (Figure 3.6A). In contrast, expenditures by organizations

in Agricultural Worker service areas generally declined from 2011–2017 and returned to 2011 levels by 2019 (Figure 3.6B). Expenditures in Native American service areas have remained between \$14–17 million since 2012 (Figure 3.6C).

Increases in organization expenditures in Basic Field–General service areas correspond with increased personnel expenses. Since 2013, personnel expenditures by organizations in Basic Field–General service areas have increased by 38%, from \$649.6 million to \$897.1 million in 2020 (in inflation-adjusted dollars).

Over the last decade, organizations in Agricultural Worker service areas have spent an increasing portion of their funds on personnel expenditures, increasing from 78.9% in 2011 to 81.8% in 2020. Organization personnel expenses in Agricultural Worker service areas reached their highest level in a decade in 2019 (\$15.4 million) then dropped slightly to \$15.1 million in 2020.

Expenditures by organizations in Native American service areas have been relatively consistent, with total expenditures ranging between \$14.2 and \$16.7 million since 2012. Personnel expenditures have made up nearly 80% of total expenditures throughout this period.

For more details of organization expenditures supported by LSC funding by state/territory and category see Appendix Tables 3.1–3.3.

**TABLE 3.1** Personnel and Non-Personnel Expenditures by Service Area Type, 2020

Expense Type	Basic Field (\$)	Agricultural Worker (\$)	Native American (\$)	Grand Total (\$)
<b>Personnel Expenses</b>	897,094,612	15,117,010	12,162,459	924,374,081
<b>Non-Personnel Expenses</b>	238,327,695	3,372,399	3,630,003	245,330,097
<b>GRAND TOTAL</b>	<b>1,135,422,307</b>	<b>18,489,409</b>	<b>15,792,462</b>	<b>1,169,704,178</b>

**FIGURE 3.6A** Personnel and Non-Personnel Expenditures in Inflation-Adjusted Dollars for Basic Field—General by Year, 2011–2020

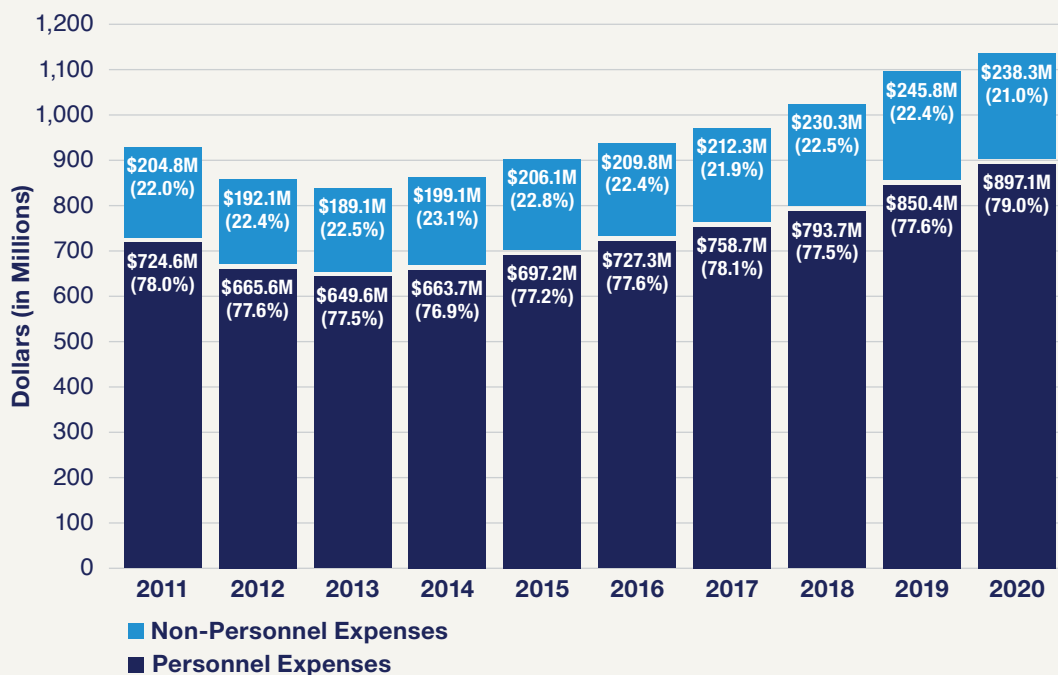


FIGURE 3.6B

Personnel and Non-Personnel Expenditures in Inflation-Adjusted Dollars for Basic Field—Agricultural Worker by Year, 2011–2020

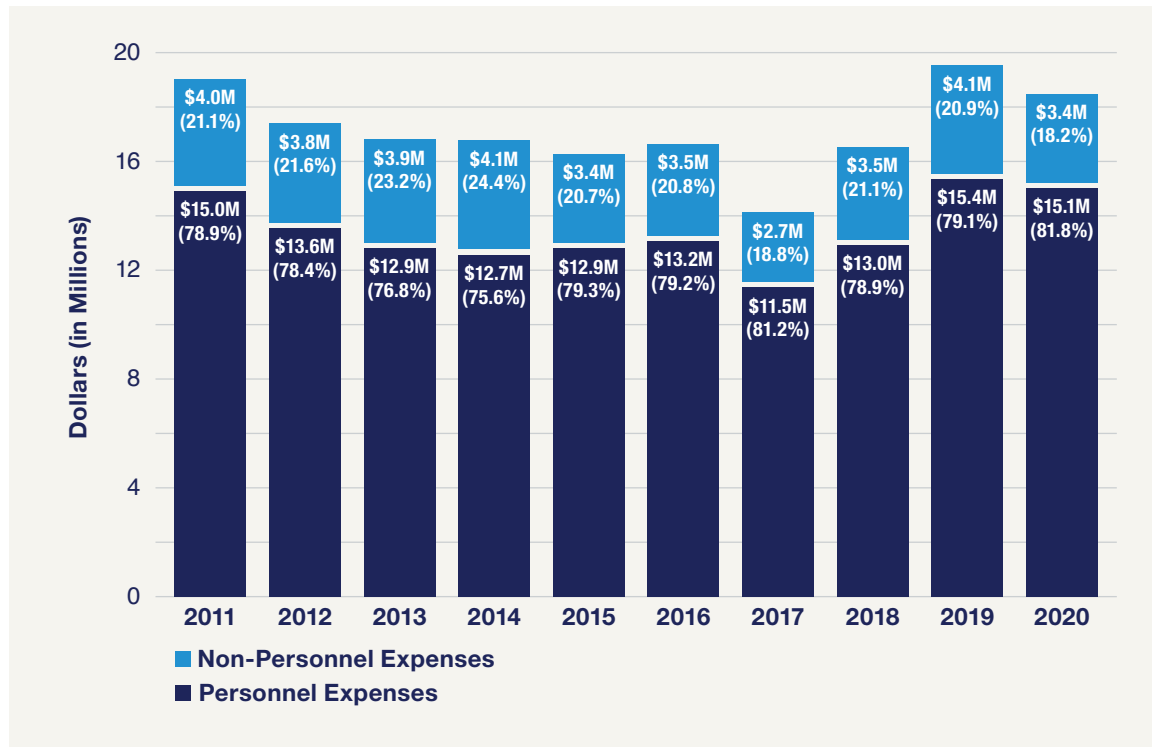
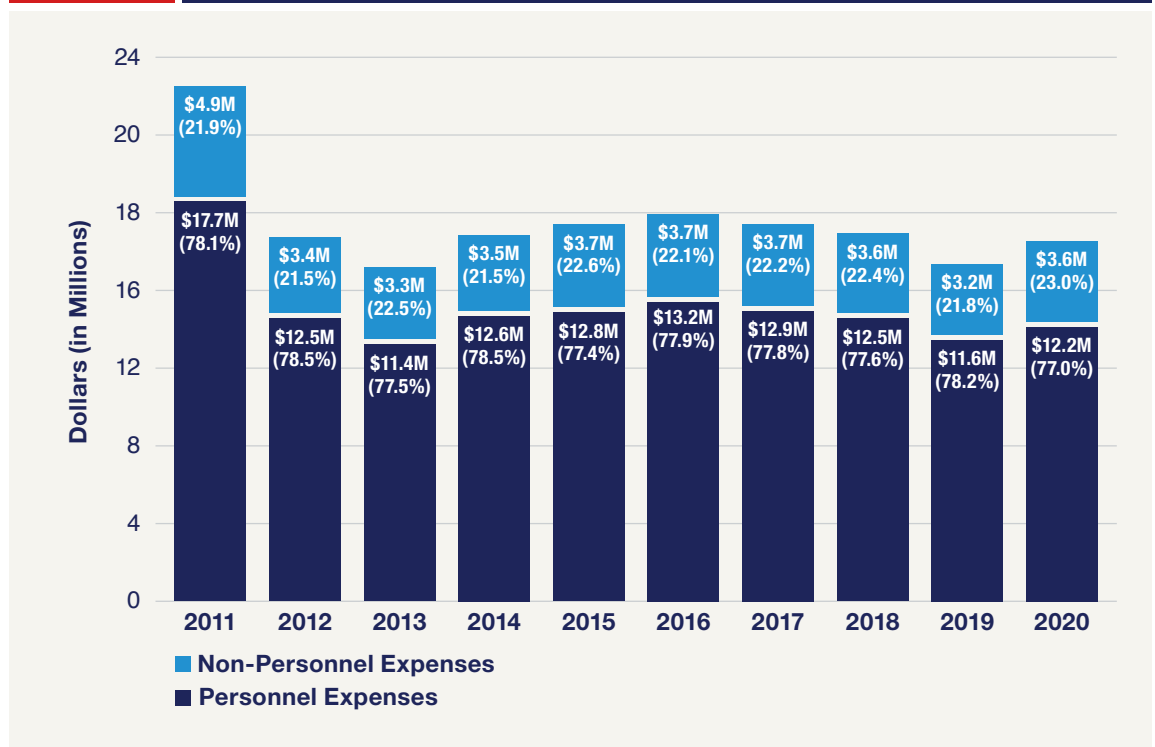


FIGURE 3.6C

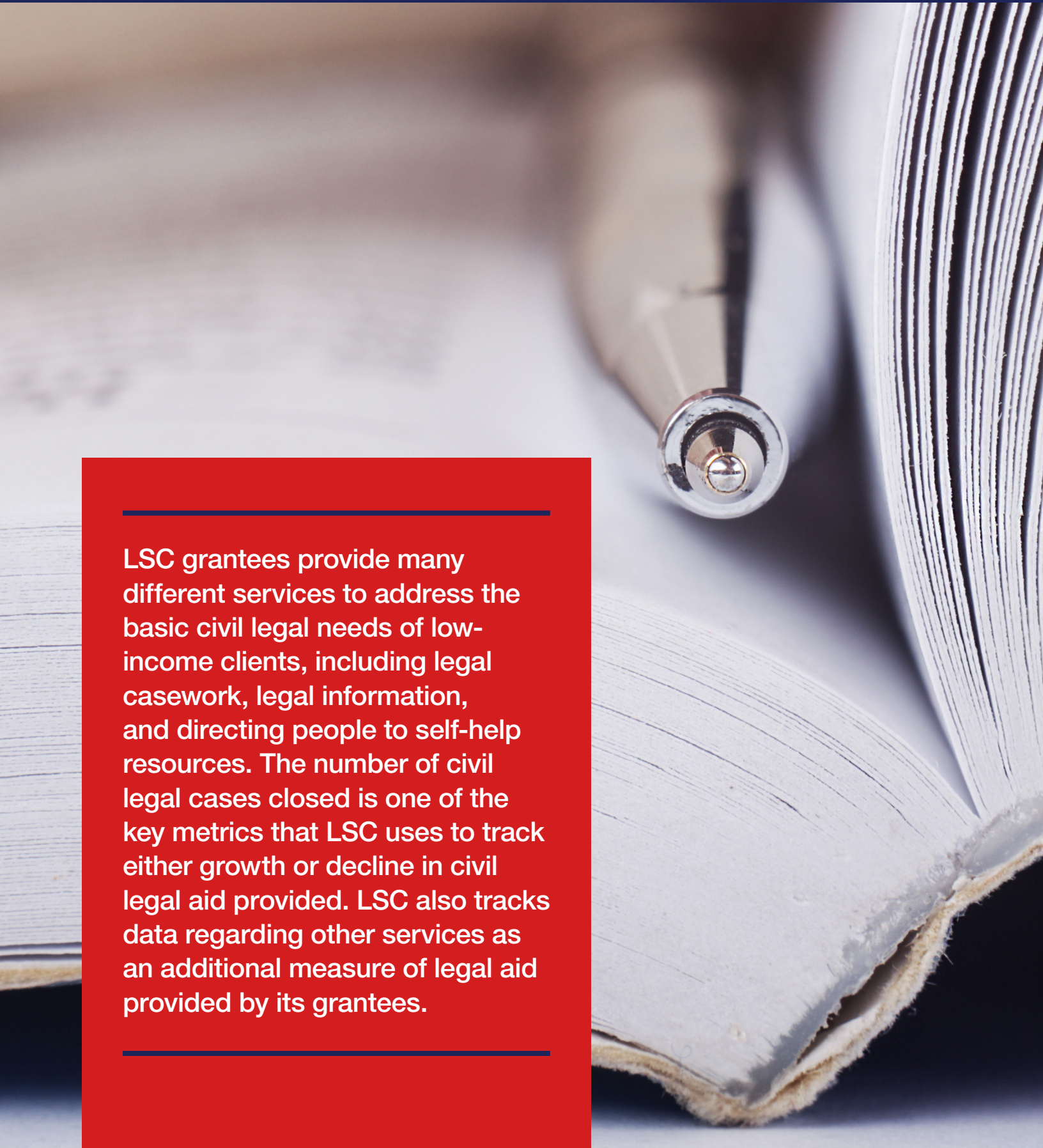
Personnel and Non-Personnel Expenditures in Inflation-Adjusted Dollars for Basic Field—Native American by Year, 2011–2020





# SECTION 4

## CLIENT SERVICES



LSC grantees provide many different services to address the basic civil legal needs of low-income clients, including legal casework, legal information, and directing people to self-help resources. The number of civil legal cases closed is one of the key metrics that LSC uses to track either growth or decline in civil legal aid provided. LSC also tracks data regarding other services as an additional measure of legal aid provided by its grantees.

### Definition of a case

A case, for reporting purposes, is defined as the provision of LSC-permissible legal assistance to an eligible client with a legal problem or a set of closely related legal problems that fall within the requirements of the Legal Services Corporation Act of 1974, appropriations acts, regulations, and other applicable laws. LSC grantees are asked to record and report the provision as legal assistance if: (1) the client meets all eligibility requirements; (2) the client's case is within program priorities; and (3) the legal services program has actually accepted the client for service through procedures that ensure client eligibility. To be counted as a case, the legal assistance that is provided to clients must be specific to the client's unique circumstances and involve legal analysis that is tailored to the client's situation. Simply relaying legal information, such as through pamphlets and brochures, is not considered legal assistance and is not reported in grantee case counts.

### Definition of cases closed

The case statistics we report represent cases that are "closed" using one of the LSC's case closure codes, which are listed later in this section. That is, they are reported to LSC after legal assistance has ceased and is not likely to resume. Only the highest level of assistance provided to a client is recorded for each case, even if there are multiple levels of assistance provided to an eligible client during the same calendar year. Likewise, repeated instances of assistance to the client in the same calendar year are treated as a single case if the underlying legal problem is essentially the same in each event. Grantees also report cases that are handled by sub-grantees if they are funded through an LSC grant, in whole or part, and meet the case closure criteria. Note, however, that the number of cases reported to LSC encompasses cases closed using both LSC and non-LSC funds. In other words, when external public and private funds are used to serve additional LSC income-eligible clients, those cases are reported in the annual grantee activity report.

Cases closed is a primary measure of LSC grantees' services. In 2020, LSC grantees closed 659,164 cases nationwide (Table 4.1), an 11.6% decrease from 2019 due to the unprecedented challenges legal aid organizations faced during the COVID-19 pandemic. Eighty percent of LSC-funded organizations reported closing fewer cases in 2020 than in 2019. The median number of cases closed by each organization in 2020 was 3,913.

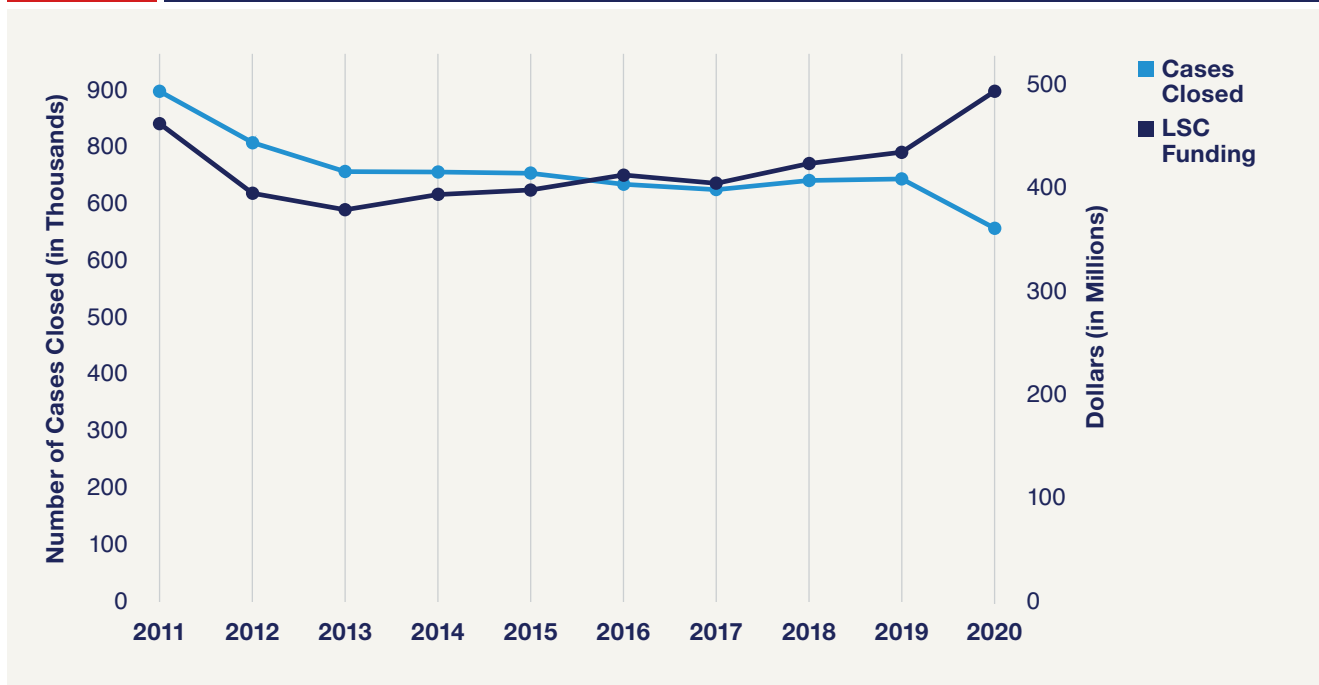
Historically, trends in the total number of cases closed by LSC-funded organizations tends to track closely with trends in LSC funding (Figure 4.1). However, in 2020 legal aid organizations were forced to dedicate substantial funds to logistical and technological enhancements in order to continue providing services during the pandemic. Closures of courts, libraries, schools, and office buildings required many organizations to purchase new computers and equipment for staff working remotely, as well as to identify new strategies to reach individuals and families in need while minimizing health risks to both clients and staff.

TABLE 4.1

Number of Cases Closed by Year, 2011–2020

Year	Cases Closed	Percent Change from Prior Year
2011	899,817	-3.5
2012	809,830	-10
2013	758,689	-6.3
2014	757,983	-0.1
2015	755,774	-0.3
2016	736,404	-2.6
2017	726,939	-1.3
2018	743,113	2.2
2019	745,788	0.4
2020	659,164	-11.6

**FIGURE 4.1** Cases Closed and LSC Funding in Inflation-Adjusted Dollars<sup>17</sup> by Year, 2011–2020



## CASES CLOSED BY PROBLEM CATEGORY

For national reporting purposes, legal problems are classified into ten different problem categories: Consumer/Finance, Education, Employment, Family, Juvenile, Health, Housing, Income Maintenance, Individual Rights, and Miscellaneous.

Among the different issue areas, Family and Housing cases made up the bulk of the cases closed in 2020, comprising 204,611 (31%) and 200,398 (30.4%) cases closed, respectively (Figure 4.2A). The Income Maintenance (75,270 or 11.4%) and Consumer/Finance (53,922 or 8.2%) problem categories comprise the third and fourth largest categories of cases closed.

Between 2019 and 2020, the number of cases closed increased only in Income Maintenance (4.3%) and Employment (6%). This includes a sharp 191% increase in cases related to unemployment compensation as a result of the COVID-19 pandemic, from 6,806 cases in 2019 to 19,784 cases in 2020. In all other problem categories, the number of cases closed decreased (Figure 4.2B). The number of cases closed in the Family (-25,795), Consumer/Finance (-17,999), and Housing (-17,765) problem categories saw the largest declines from 2019 to 2020.

### LEGAL PROBLEM CATEGORIES

#### Consumer/Finance

Includes problems related to bankruptcy, debt collection, contracts, predatory lending practices, unfair and deceptive sales and practices

#### Education

Includes problems related to discipline, learning disabilities, accessibility, and student financial aid

#### Employment

Includes problems related to employment discrimination, the Fair Labor Standards Act, employee rights, and taxes

#### Family

Includes problems related to adoption, custody, divorce, domestic abuse, and support

#### Juvenile

Includes problems related to abuse, emancipation, and guardianship

#### Health

Includes problems related to Medicare, private insurance, and long-term health care facilities

#### Housing

Includes problems related to public housing, private landlord/tenant disputes, mortgage foreclosures, and predatory mortgage lending

#### Income Maintenance

Includes problems related to Temporary Assistance to Needy Families (TANF), Social Security, Social Security Disability Insurance (SSDI), and Veterans benefits

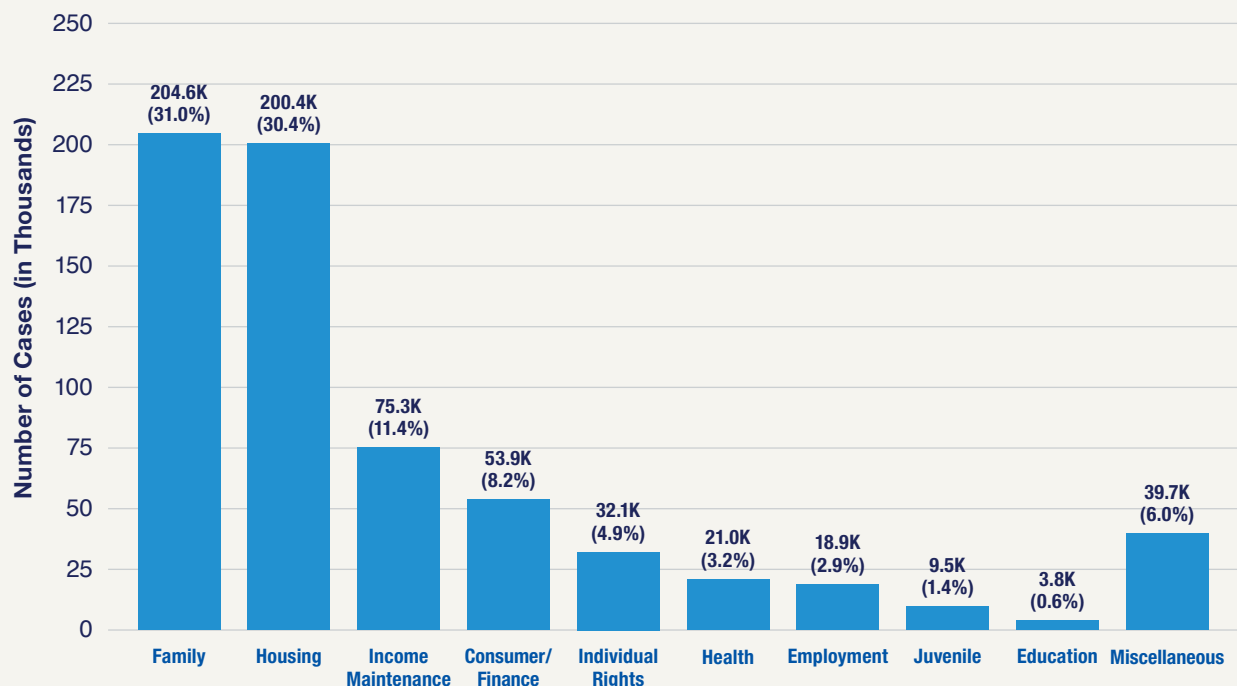
#### Individual Rights

Includes problems related to disability rights, civil rights, human trafficking, and mental health

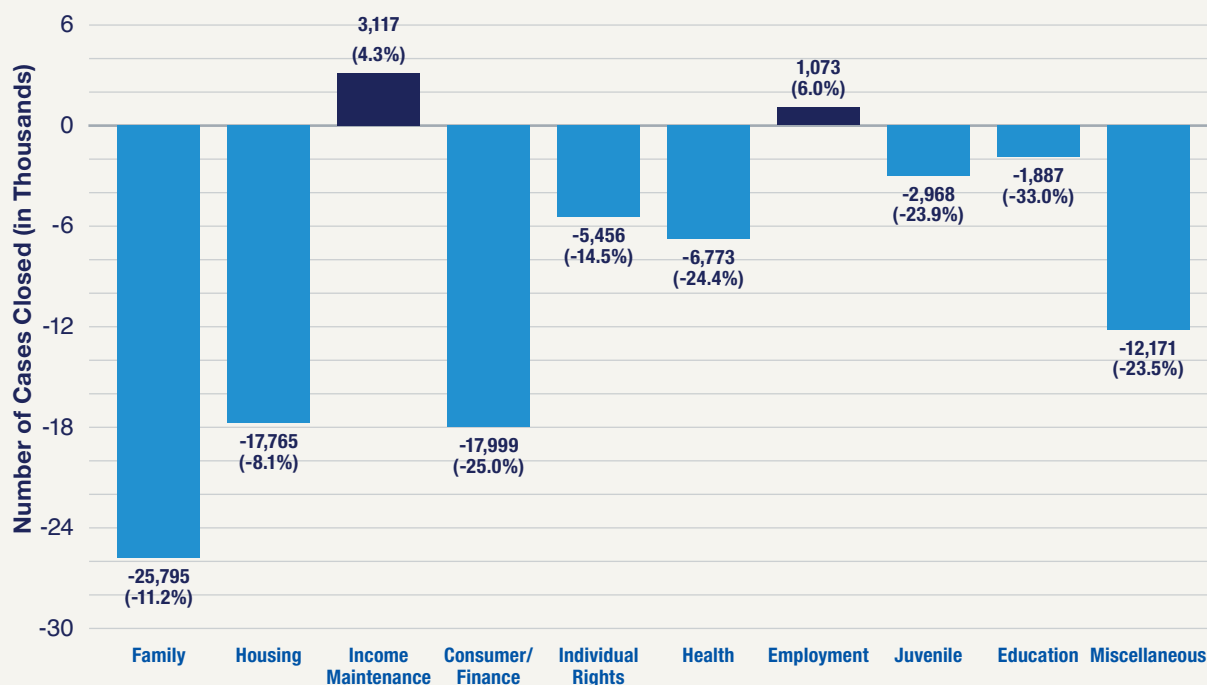
#### Miscellaneous

Includes problems relating to Indian/Tribal law, advanced directives, wills and estates, torts and licenses

FIGURE 4.2A Number of Cases Closed by Problem Category, 2020



**FIGURE 4.2B** Change in the Number of Cases Closed by Problem Category, 2019–2020



## CASES CLOSED BY CLOSURE CATEGORY

In order to delineate the level of service provided to the client, grantees report whether a case involved Limited Service or Extended Service. Limited Service cases require, on average, less staff time and resources to complete than Extended Service cases.

Limited and Extended service cases are categorized into ten “case closure” categories. Those categories are:

### LIMITED SERVICE

1. Counsel and Advice
2. Limited Action

### EXTENDED SERVICE

3. Negotiated Settlement without Litigation
4. Negotiated Settlement with Litigation
5. Administrative Agency Decision
6. Court Decision—Not Contested
7. Court Decision—Contested
8. Court Decision—Appeals
9. Other Closure Methods, and
10. Extensive Services

Extended discussion of the issue areas and the closure categories is included in the LSC Case Services Report Handbook.<sup>18</sup>

### LIMITED SERVICE CASE CLOSURE CATEGORIES

- A case closure falls under the Counsel and Advice category if the program provided legal advice to an eligible client.
- Cases are considered to be of Limited Action when the program took action to address the client's legal problem but the action was not so extended as to meet LSC requirements for an extended service case. Examples include: communications by letter, telephone, or other means to a third party or preparation of a simple legal document such as a routine will or power of attorney.

### EXTENDED SERVICE CASE CATEGORIES

- The Negotiated Settlement without Litigation category involves cases in which a program negotiated and reached an actual settlement on behalf of a client without any pending court or administrative actions.
- Negotiated cases in which an actual settlement was reached while a court or formal administrative action was pending fall under the Negotiated Settlement with Litigation category.
- The Administrative Agency Decision category involves cases in which the program represented a client in an administrative agency action that resulted in a case-dispositive decision by the administrative agency or body, after a hearing or other formal administrative process.
- Cases are closed under the three Court Decision categories when a program represented a client in a court proceeding that resulted in a case-dispositive decision made by the court. Court decisions may be: (1) uncontested, (2) contested, or (3) an appeal.
- Other cases closed are those that do not fit into other case closure categories.
- Extensive Service cases are those in which the program undertook extensive research, preparation of complex legal documents, extensive interaction with third parties on behalf of an eligible client, or extensive ongoing assistance to clients proceeding *pro se*.

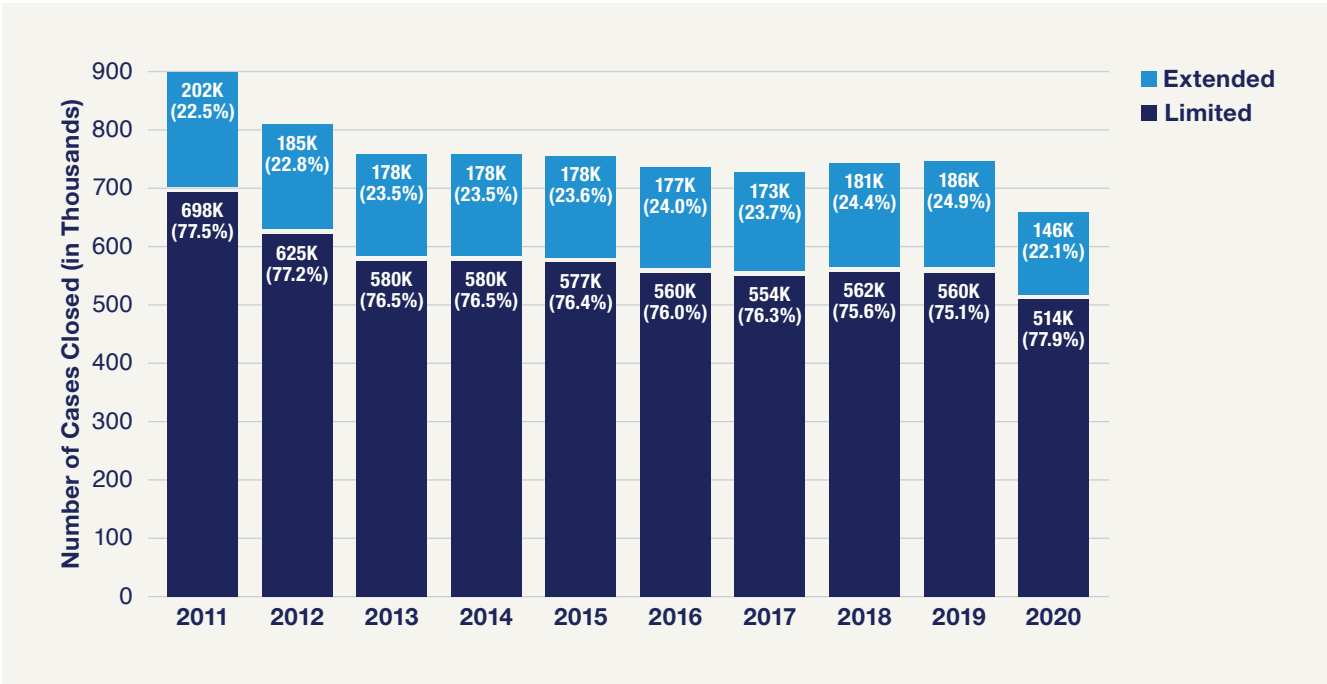
Most cases closed by LSC-funded organizations are Limited Service cases. In 2020, Limited Service cases made up 77.9% of all cases closed reported by LSC-funded organizations, and the remaining 22.1% were Extended Service (Figure 4.3).

Over 80% of Limited Service cases closed were Counsel and Advice, constituting

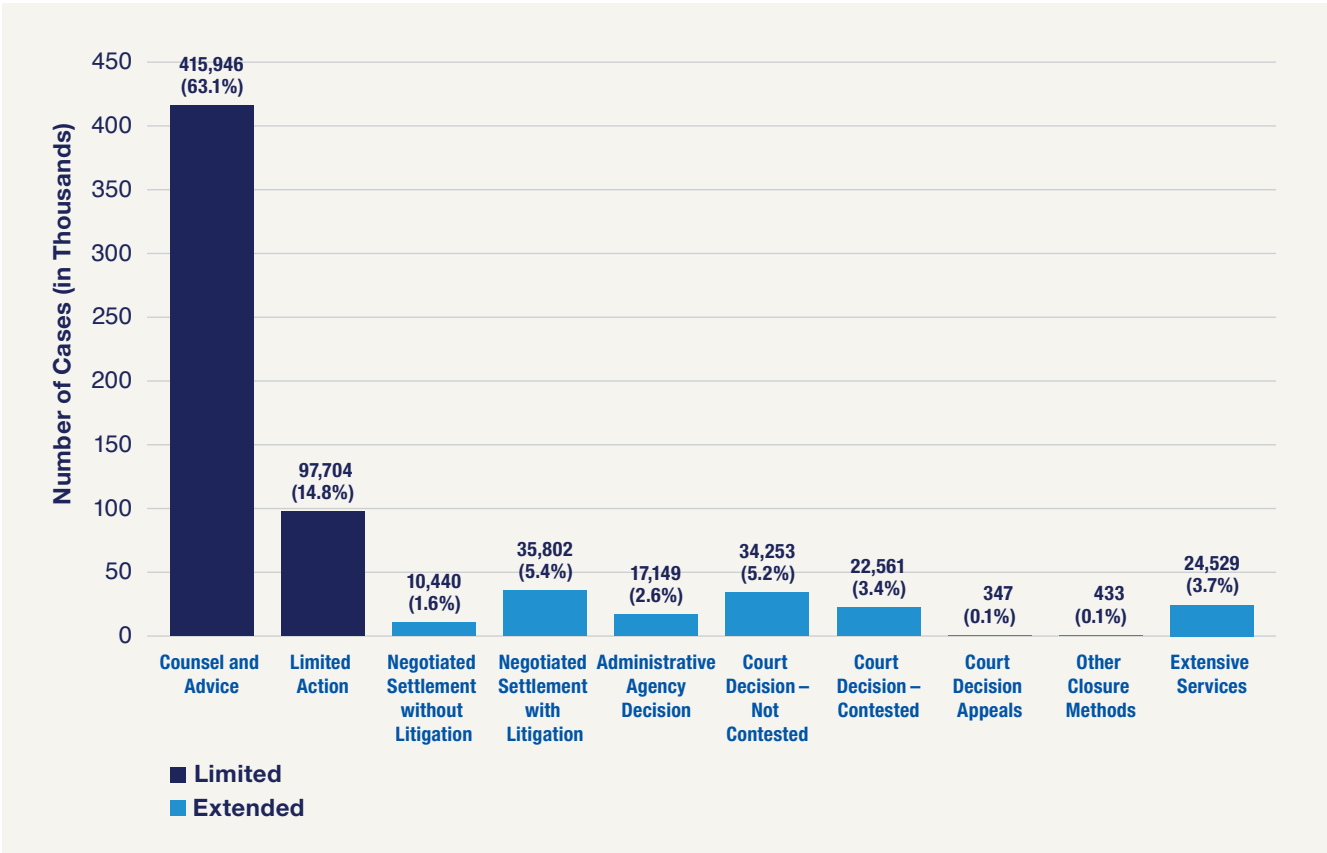
415,946 cases and 63.1% of all cases closed by LSC-funded organizations (Figure 4.4). Court Decisions—including contested, uncontested, and appeals decisions—made up 8.7% of all cases closed and more than one third (39.3%) of all Extended Service cases closed.

For a detailed breakout of cases by closure category, see Appendix Table 4.2.

**FIGURE 4.3** Limited and Extended Services Cases Closed by Year, 2011–2020



**FIGURE 4.4** Cases Closed by Closure Category, 2020



## CASES CLOSED BY SERVICE AREA TYPE

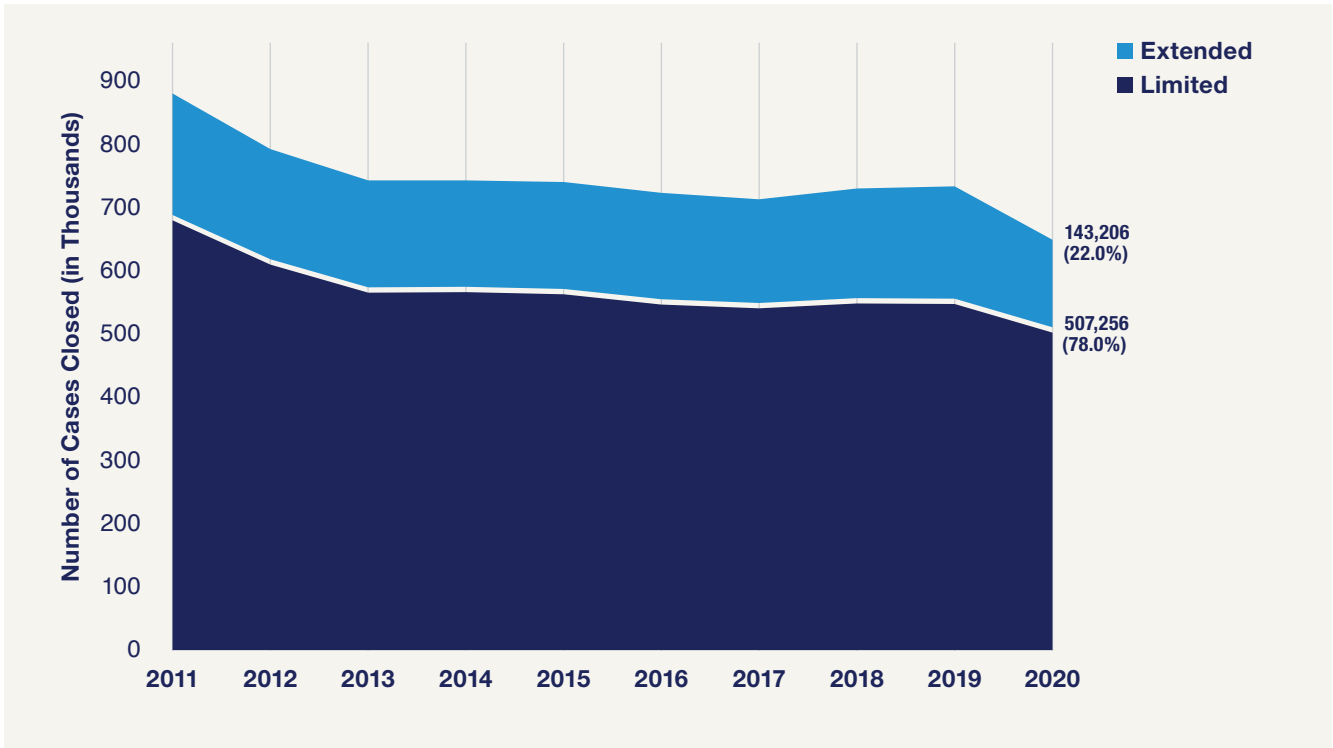
Nearly all cases closed in 2020 were closed by grantees in Basic Field–General service areas (650,462, or 98.7% of all cases closed). Cases closed by grantees in Agricultural Worker service areas and Native American service areas comprise 0.4% (2,429) and 1% (6,273) of total cases closed respectively. The number of cases closed in all three service area types declined from 2019 to 2020 due to the pandemic (Figures 4.5A–C, Appendix 4.3).

In 2020, a higher proportion of total cases closed by grantees in Agricultural Worker service areas were extended service cases (34%) compared to Basic Field–General (22%) and Native American (23.6%) service areas.

The three types of Basic Field service areas tend to focus on different legal problems (Figure 4.6). In Basic Field–General service areas, a majority of cases closed were either Family (31.1%) or Housing (30.7%) cases in 2020. In contrast, in Basic Field–Agricultural Worker service areas the leading issue areas addressed by programs were Employment (66.1%), Income Maintenance (13.9%), and Individual Rights (9%). For Basic Field–Native American service areas, most cases closed were categorized as Family (34.3%) or Miscellaneous (27.3%) cases, the latter of which includes cases relating to Indian/Tribal law.

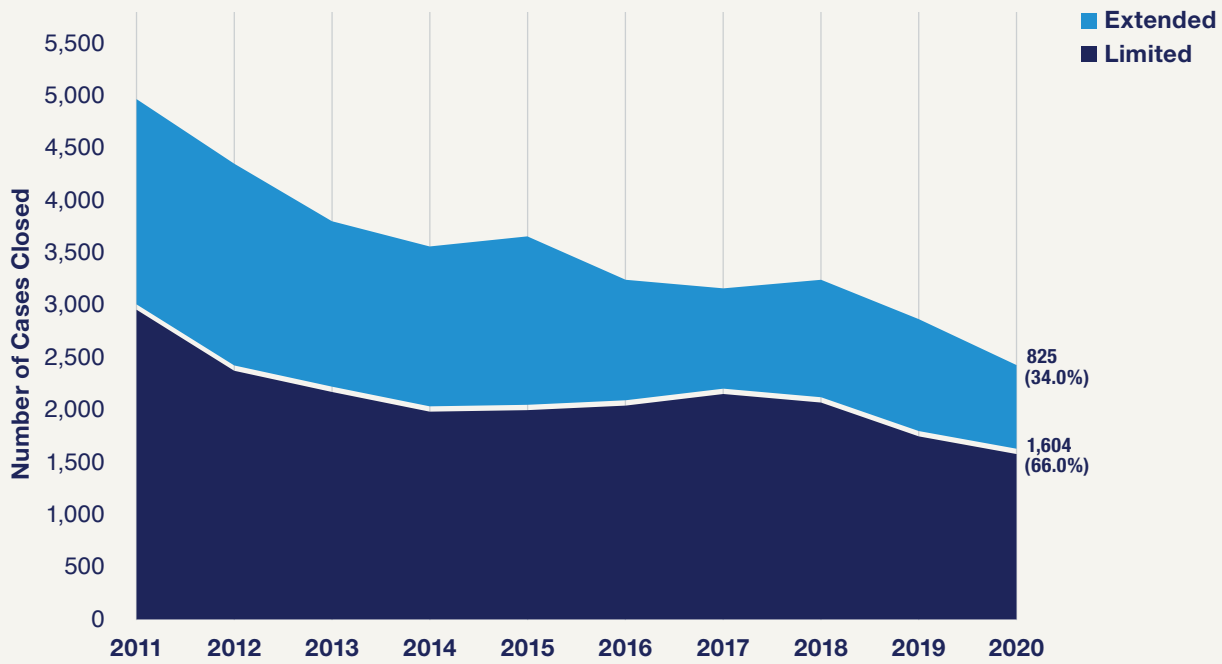
FIGURE 4.5A

Limited and Extended Cases Closed for Basic Field–General Service Areas, 2011–2020

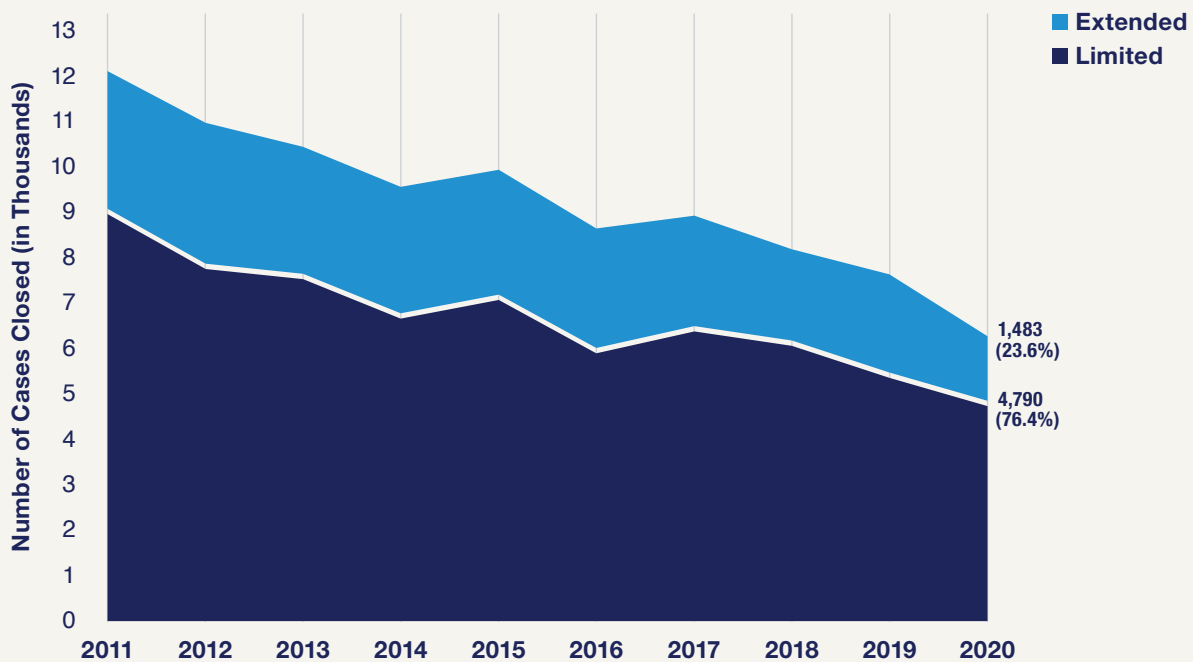




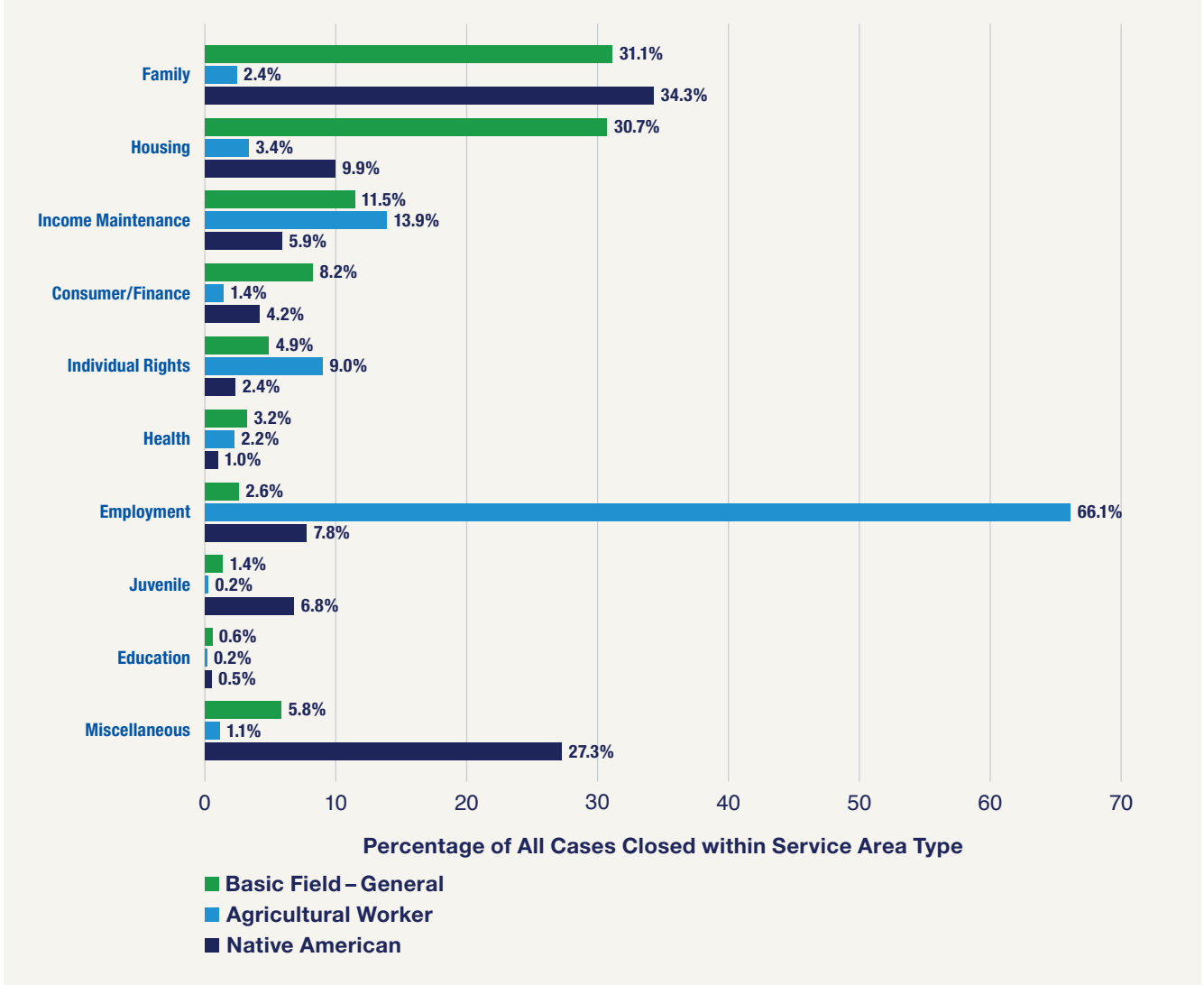
**FIGURE 4.5B** Limited and Extended Cases Closed for Basic Field—Agricultural Worker Service Areas, 2011–2020



**FIGURE 4.5C** Limited and Extended Cases Closed for Basic Field—Native American Service Areas, 2011–2020



**FIGURE 4.6** Cases Closed by Problem Category and Service Area Type, 2020

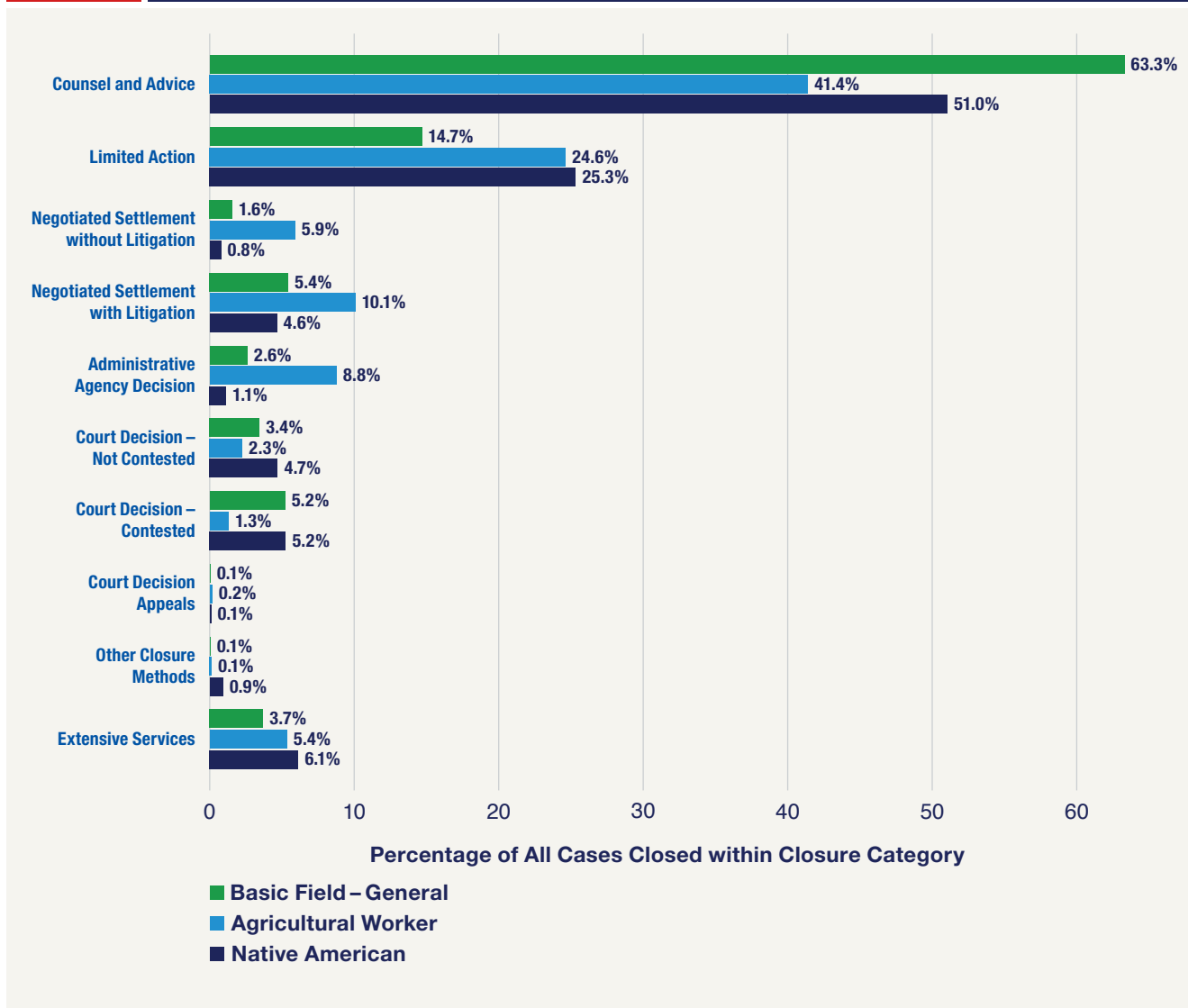


For all service area types, the majority of closed cases were closed after receiving Counsel and Advice or Limited Action rather than following a court decision or negotiated settlement (Figure 4.7). In Basic Field–General and Native American services areas, about one in ten cases closed involved a court decision (8.7% and 10% respectively). However, in Agricultural Worker service areas only 3.7% of cases involved a court decision. A greater proportion of cases closed in Agricultural Worker service areas involved a negotiated settlement or administrative agency decision (24.7%

compared to 9.6% for Basic Field–General and 6.6% for Native American service areas).

In both Agricultural Worker and Native American service areas, a greater proportion (5.4% and 6.1%, respectively) of total cases was closed under the Extensive Services category (used for cases in which grantees undertook extensive research, preparation of complex legal documents, and/or extensive interaction with third parties) than in Basic Field–General service areas (3.7%).

**FIGURE 4.7** Cases Closed by Closure Category and Service Area Type, 2020

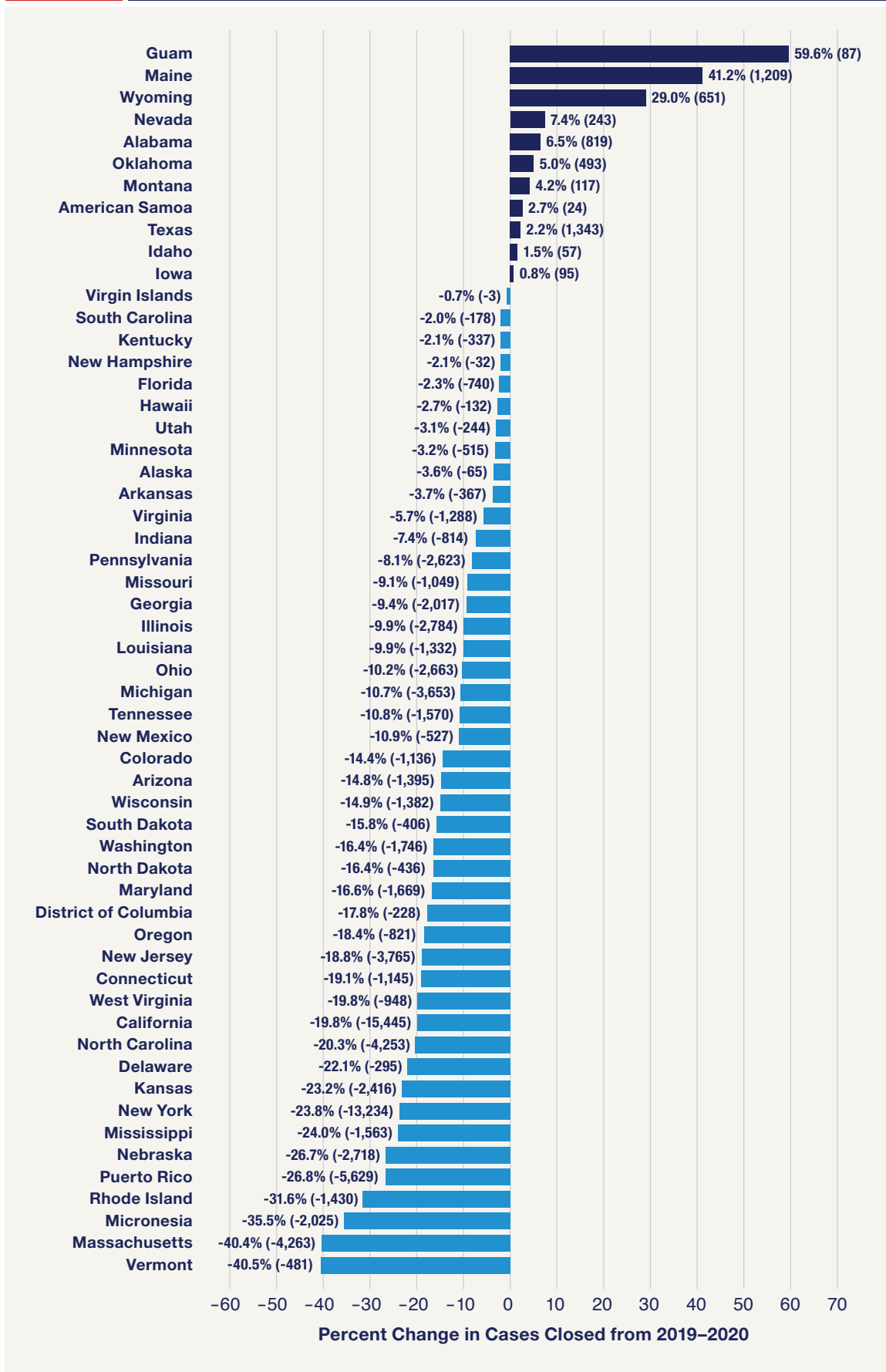


## CASES CLOSED BY STATE/TERRITORY

In 2020, the number of cases closed by LSC-funded organizations in each state, the District of Columbia, and the territories ranged from 233 in Guam to 62,398 in California (Appendix 4.6).

The largest percentage increases in cases closed occurred in Guam (59.6%), Maine (41.2%), Wyoming (29%), and Nevada (7.4%), while the largest percentage decreases in cases closed were in Vermont (-40.5%), Massachusetts (-40.4%), and Micronesia (-35.5%) (Figure 4.8).

**FIGURE 4.8** Change in the Number of Cases Closed by State/Territory, 2019–2020



## OTHER SERVICES

In addition to accepting client cases, LSC-funded organizations offer a range of critically important “other services,” including clinics, legal education workshops, self-help materials, and referrals to other legal and social services organizations.

Many legal aid organizations have designed interactive websites with useful legal resources, such as legal forms and guidance materials, which are used by millions of Americans each year. These services were even more important in 2020 given the challenges posed by the COVID-19 pandemic.

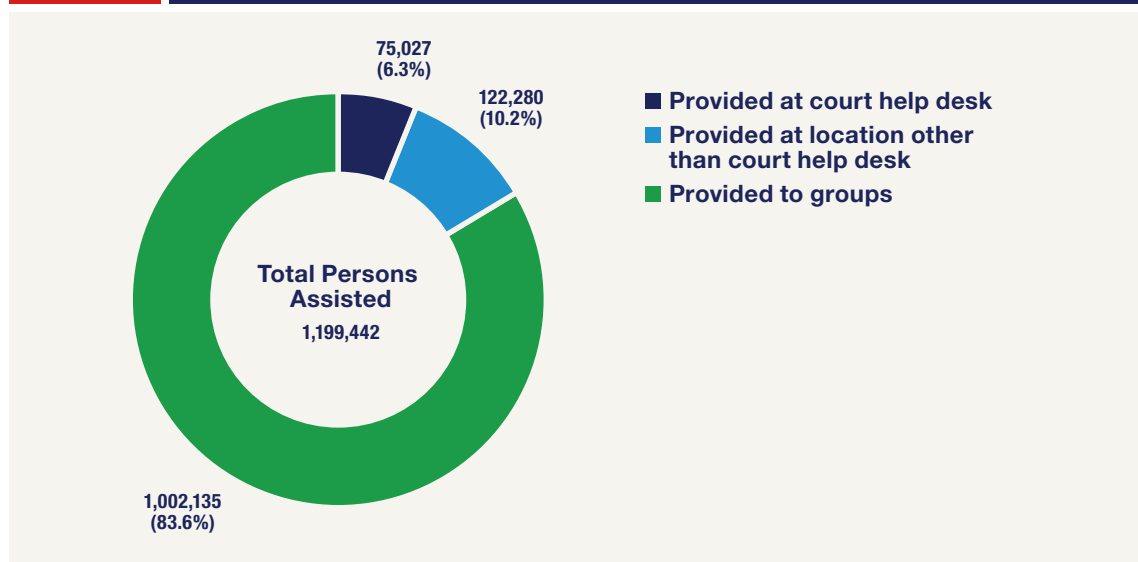
LSC-funded organizations report on four measures of “other services”: the number of people assisted with legal education or

information, the number of community legal education and outreach events, the number of people referred to other entities for help, and the number of unique users of their websites.<sup>19</sup>

In past years, organizations often provided legal information to low-income persons and community partners on an in-person basis; however, the COVID-19 pandemic largely precluded in-person interactions in 2020. In response, LSC-funded organizations provided nearly all legal information remotely through means such as phone calls, video meetings and webinars, recorded videos, Facebook Live events, mass email communications, and radio or television programming.

FIGURE 4.9

Number of People Assisted with Legal Education or Information by LSC Grantees, 2020



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## LSC-funded organizations hosted or participated in 25,859 legal education or outreach events in 2020, most of which were held virtually.

In 2020, LSC-funded organizations provided legal education or information to nearly 1.2 million people (Figure 4.9). This included assistance to 75,027 people via one-on-one legal education or information at court help desks and another 122,280 people on a one-on-one basis at other locations, primarily over the phone. Legal education or information were provided to another one million individuals in “group” presentations, primarily through virtual means like video meetings, webinars, or Facebook Live events.

LSC-funded organizations hosted or participated in 25,859 legal education or outreach events in 2020, most of which were held virtually (Figure 4.10). Of these, 61% focused primarily on clients, community groups, and potential clients, while the other 39% focused primarily on professionals, partner organizations, social service agencies, and bar groups.

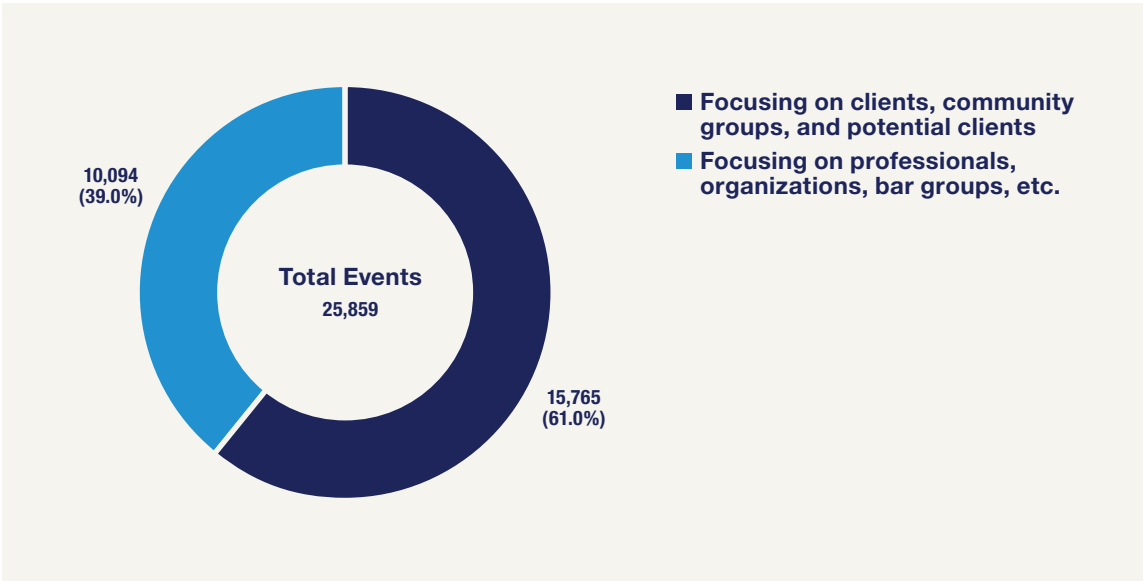
In addition, LSC-funded organizations referred 504,691 individuals to other legal services and non-legal entities in 2020 (Figure 4.11). Approximately two-thirds of referrals were to other legal services providers, while the

remainder were to non-legal entities such as providers of social services.

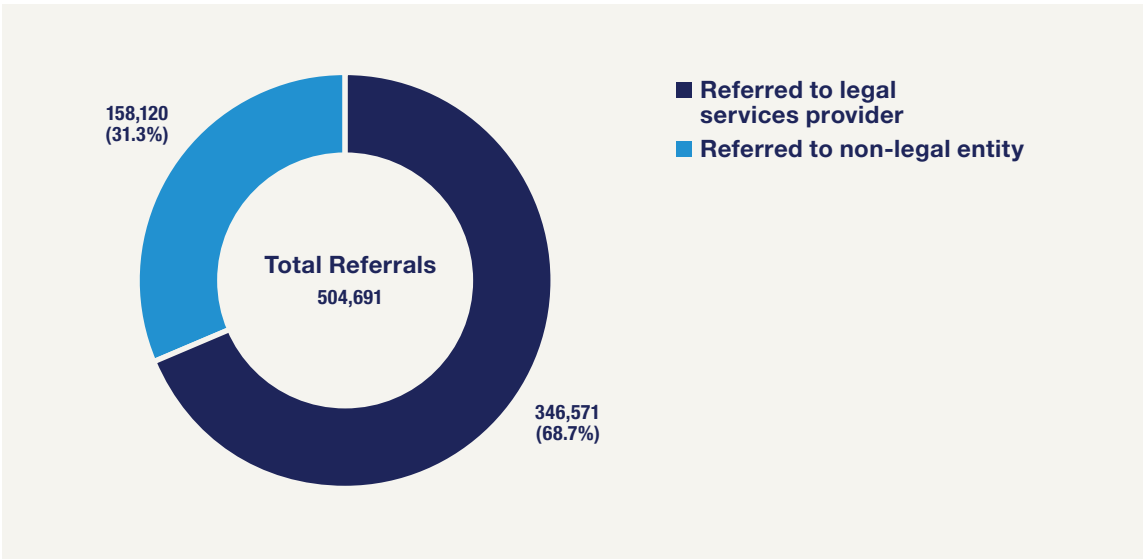
LSC-funded organizations also seek to reach people in need of legal services via their websites. In 2020, more than 13.5 million unique visitors accessed grantees’ websites, resulting in 32.4 million page views. This figure does not include the millions of unique visitors to the 55 statewide legal websites created by LSC-funded organizations in partnership with other legal services providers, courts, and bar associations to serve as “one-stop-shops” for people in need of legal information within each state/territory.

Beginning in 2000, LSC supported the development of a network of statewide legal aid websites to serve low-income litigants who are unable to afford an attorney. Statewide websites seek to provide users with a variety of legal tools and resources, including overviews of common poverty law issues and step-by-step guides for individuals representing themselves. They aim to connect users to appropriate legal aid providers, self-help centers, and lawyer referral services in their community. Today, all 50 states, the District of Columbia, and the U.S. territories have websites.

**FIGURE 4.10** Number of Legal Information, Education, and Outreach Events, 2020



**FIGURE 4.11** Number of Individuals Referred to Other Legal Services Providers and Non-Legal Entities, 2020



# SECTION 5

## PRIVATE ATTORNEY INVOLVEMENT



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Private Attorney Involvement (PAI) is an integral part of service delivery for all LSC grantees and is designed to provide high-quality, economical, and effective client-centered legal assistance and legal information to eligible clients. LSC grantees leverage federal funding and maximize the number of clients that they serve by involving private legal professionals (including private attorneys, paralegals, and law students) in the delivery of legal services, primarily on a pro bono basis.

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Private legal professionals assist LSC grantees by taking cases, acting as co-counsel in complex cases, providing information and advice at clinics, providing hotline advice, training staff, and helping with transactional work, such as real estate, wills, and estates.

Private attorneys can be involved in a case either on a pro bono or compensated basis. If private attorneys are paid for their services, services are compensated below market.

A case closure may be classified as a PAI case closure if a private legal professional co-counsel provides legal advice in the case.<sup>20</sup>

Under LSC regulations, all organizations serving Basic Field–General service areas are required to devote an amount equal to at least 12.5% of their annualized Basic Field–General award to the involvement of private attorneys, law students, law graduates, or other professionals in the delivery of legal information and legal assistance to eligible clients.<sup>21</sup>

Although private legal professionals may be involved in cases in Agricultural Worker and Native American service areas, organizations with these awards are not required to report PAI cases. In this section, we limit our analysis to the 131 Basic Field–General service areas.

Typically, 11–13% of cases in Basic Field–General service areas are closed with Private Attorney Involvement, although this percentage decreased to 8.6% in 2020 as the priorities and capacities of legal aid organizations and private attorneys shifted in response to the COVID-19 pandemic.

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A case closure may be classified as a PAI case closure if a private legal professional co-counsel provides legal advice in the case.

## ALL PAI CASES CLOSED

In 2020, 55,787 (8.6%) of the 650,462 cases closed in Basic Field—General service areas involved private legal professionals (Figure 5.1A). The remainder were closed by LSC grantee staff. The number of PAI cases closed has declined from its peak of 107,621 cases closed in 2010 to 55,787 in 2020.

Relative to staff case closures, LSC grantees in Puerto Rico and Montana reported the highest percentages of PAI cases closed in 2020 (42.4% and 42% of total cases closed,

respectively) (Figure 5.1B). Among the states and territories in which organizations closed more than 2,000 PAI cases, Puerto Rico (42.4%), Alabama (20.7%), and Ohio (17.9%) reported the largest percentages of PAI cases closed relative to staff case closures.

Montana had the largest number of PAI cases closed per 100,000 eligible persons<sup>22</sup> (602.4 per 100,000 persons) of all states and territories in 2020 (Figure 5.2).

FIGURE 5.1A

Cases Closed by Staff and Private Attorneys (PAI) for Basic Field—General Service Areas, 2011–2020

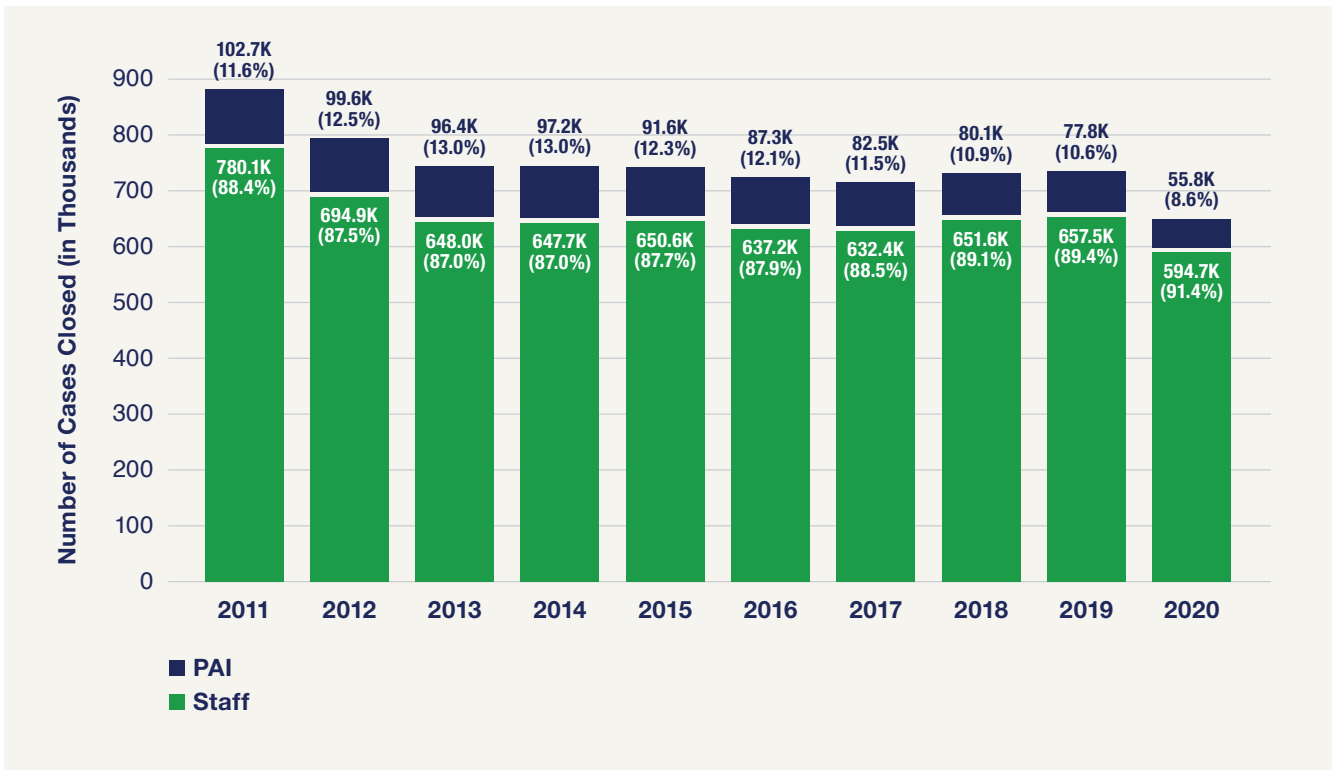
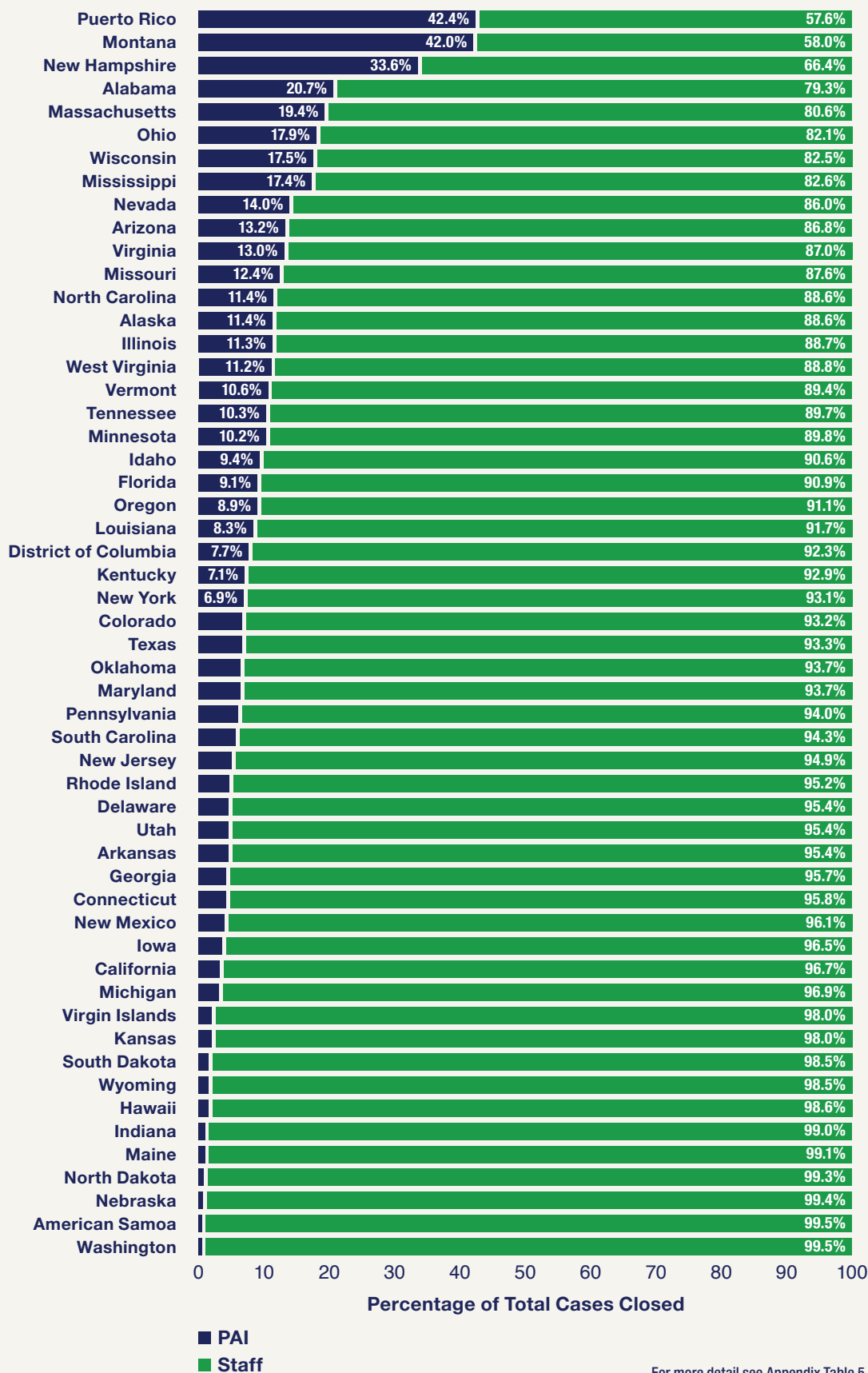


FIGURE 5.1B

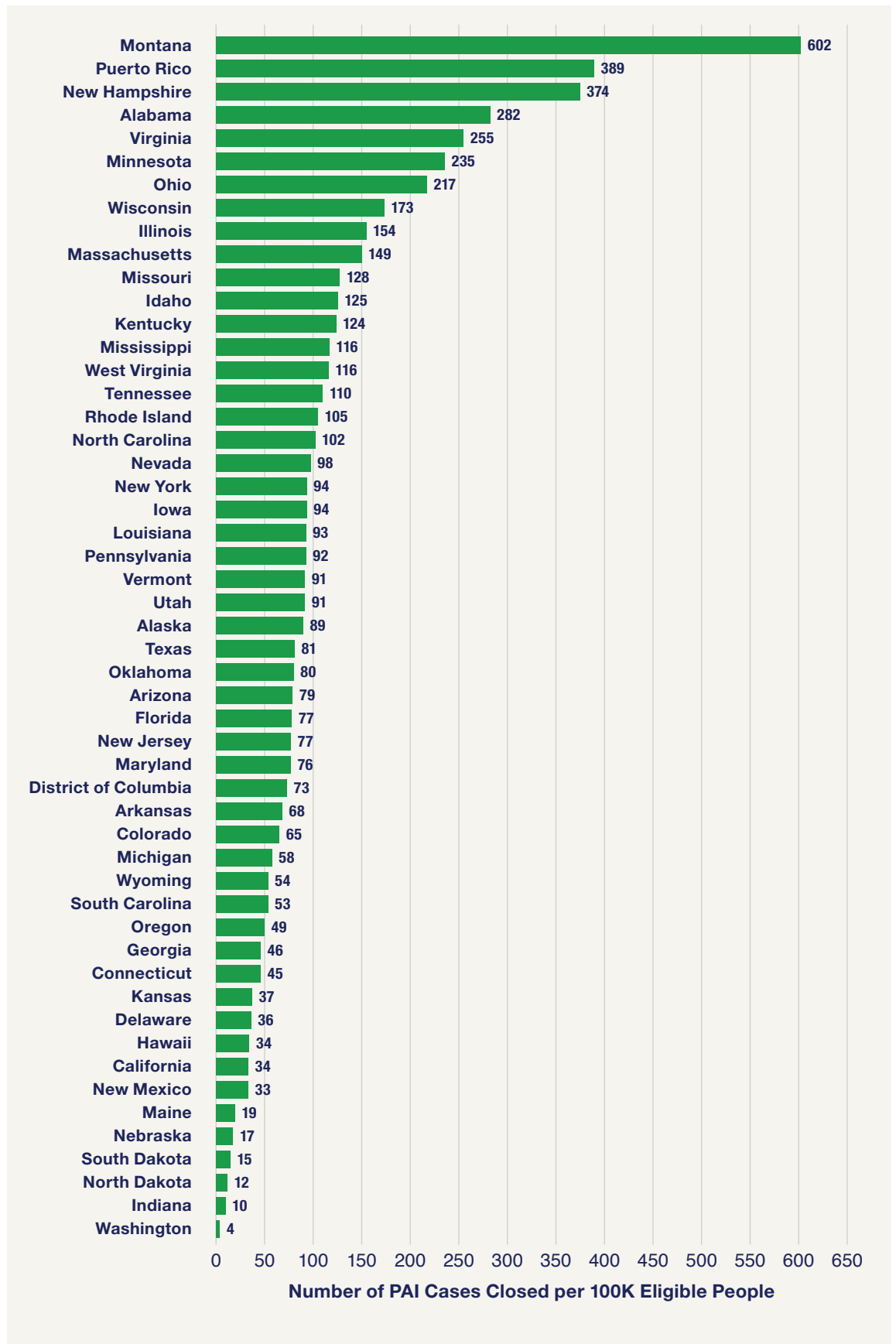
Percent of Cases Closed by Staff and Private Attorneys (PAI) by State/Territory for Basic Field – General Service Areas, 2020



For more detail see Appendix Table 5.1.

FIGURE 5.2

Cases Closed per 100,000 Eligible Persons by State/Territory for Basic Field – General Service Areas, 2020<sup>23</sup>



## PAI CASES CLOSED BY LEVEL OF SERVICE

One third (34.3%) of PAI cases closed in Basic Field–General service areas in 2020 were Extended Service cases (Figure 5.3A), compared to 22.1% of all cases closed in Basic Field–General service areas (Figure 4.3).

**For the past decade, Extended Service cases have consistently comprised between 32–35% of all PAI cases closed.**

In 15 states and territories, the majority of PAI cases closed in 2020 received extended service (Figure 5.3B). Among states reporting more than 1,000 PAI cases closed, Missouri, Pennsylvania, and Louisiana had the highest proportions of Extended Service cases among their PAI cases closed (70.4%, 65.3%, and 63.5%, respectively). Montana (3.5%), California (10.5%), and Florida (12.7%) reported the lowest proportions of Extended Service cases among states reporting more than 1,000 PAI cases closed.

FIGURE 5.3A

PAI Cases Closed by Level of Service and Year for Basic Field–General Service Areas, 2011–2020

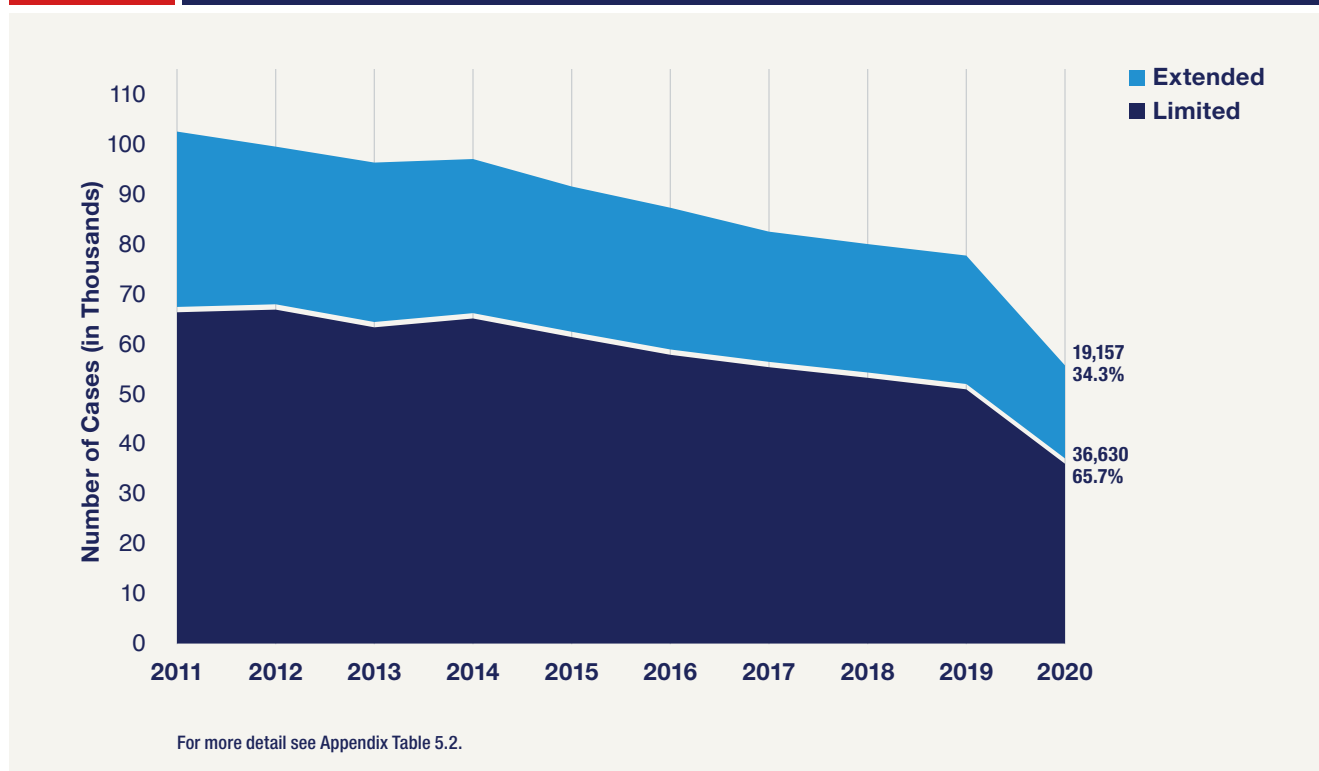
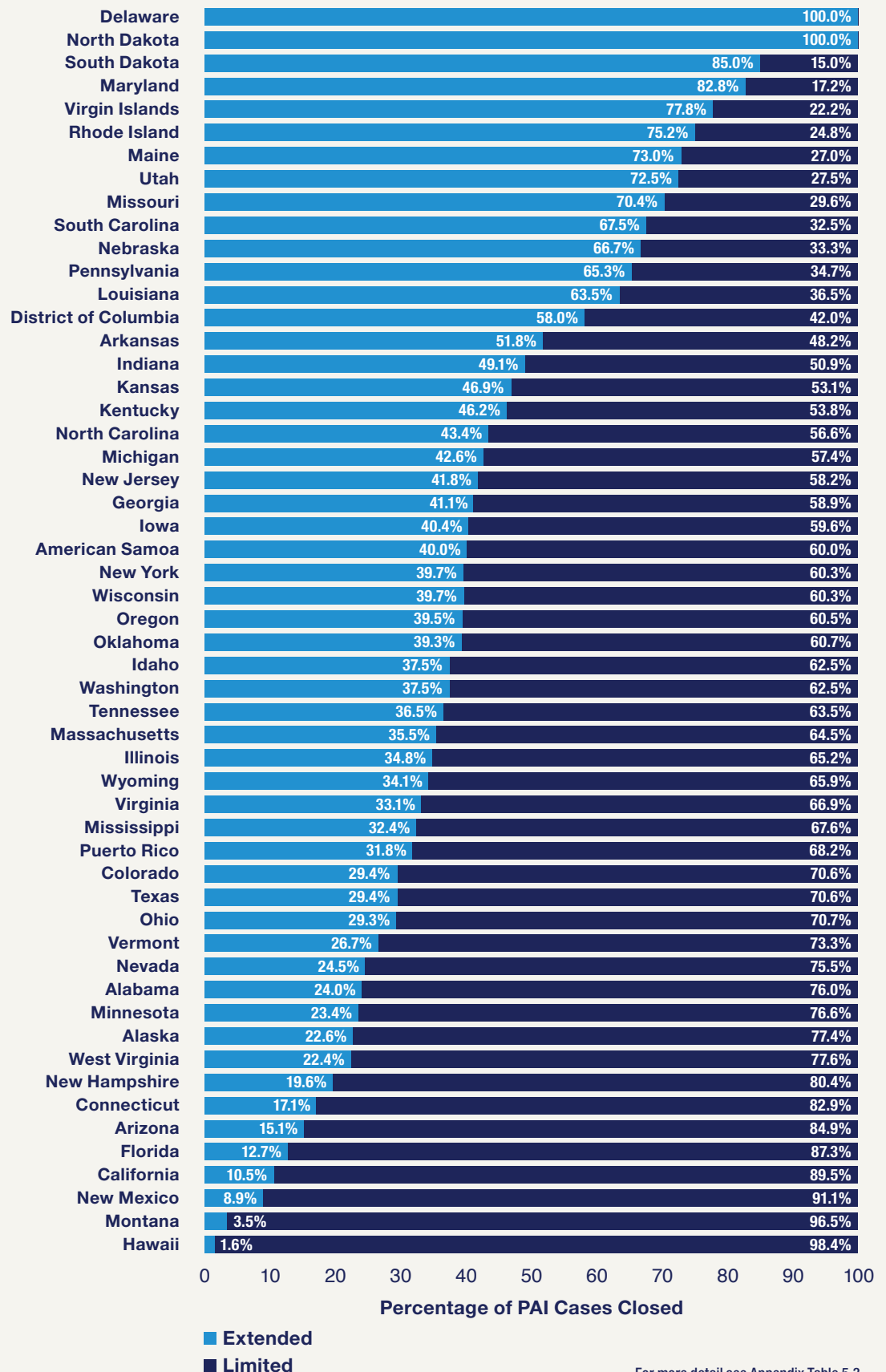


FIGURE 5.3B

PAI Cases Closed by Level of Service and State/Territory for Basic Field – General Service Areas, 2020



In 2020, a greater proportion of staff cases closed in Basic Field—General service areas were Limited Service cases than of PAI cases closed (79.1% versus 65.7%, respectively) (Figure 5.4A).

Twenty percent of PAI cases closed were court decisions, over two-thirds of which were uncontested. In contrast, only 7.6% of cases closed by staff were court decisions. Approximately seven percent of cases closed for both PAI and staff cases were negotiated settlements (6.9% and 7% of cases closed, respectively).

FIGURE 5.4A

Percent of Staff and PAI Cases Closed by Closure Category for Basic Field—General Service Areas, 2020

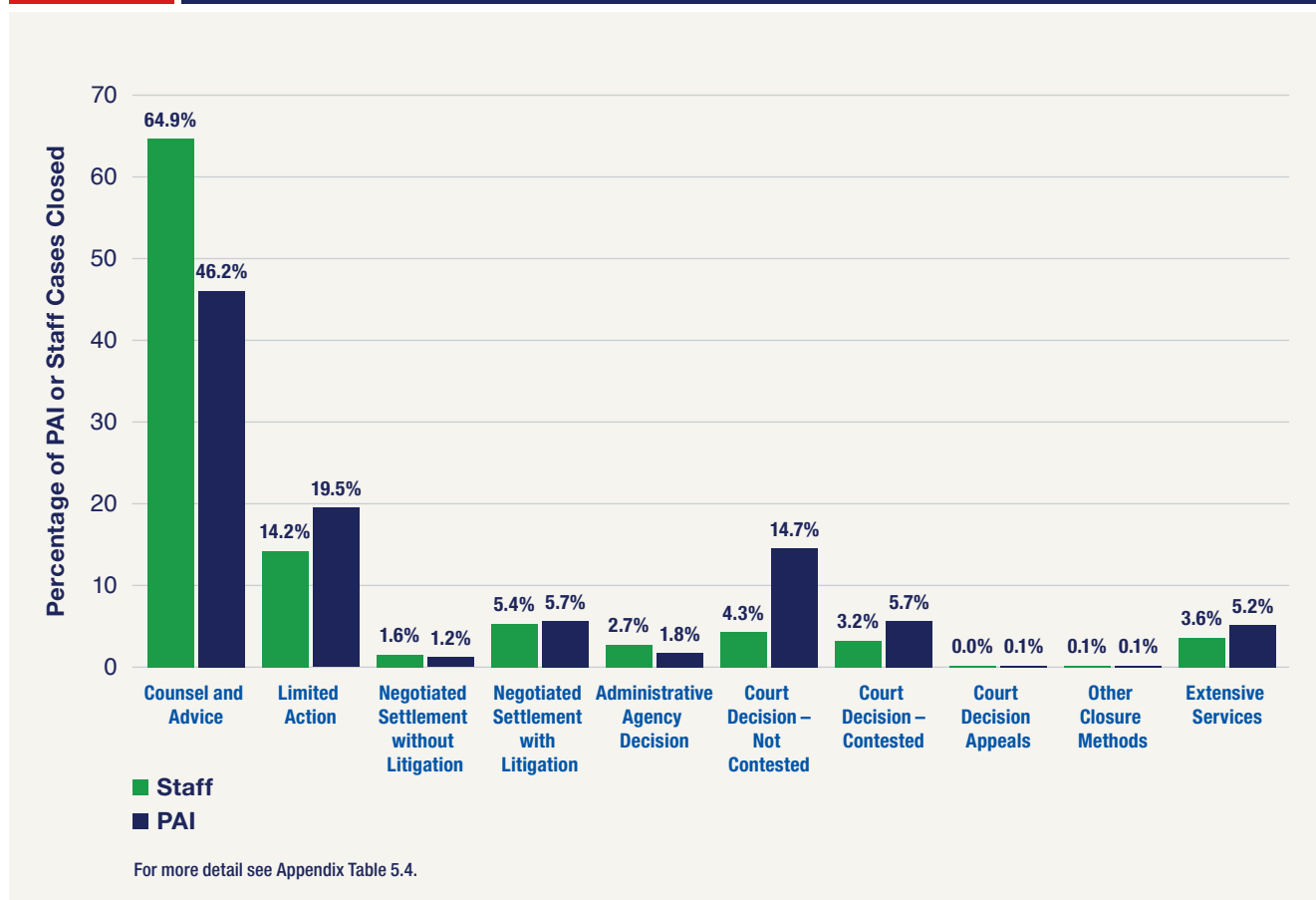


FIGURE 5.4B

Percent of PAI and Staff Cases Closed by Problem Category for Basic Field—General Service Areas, 2020

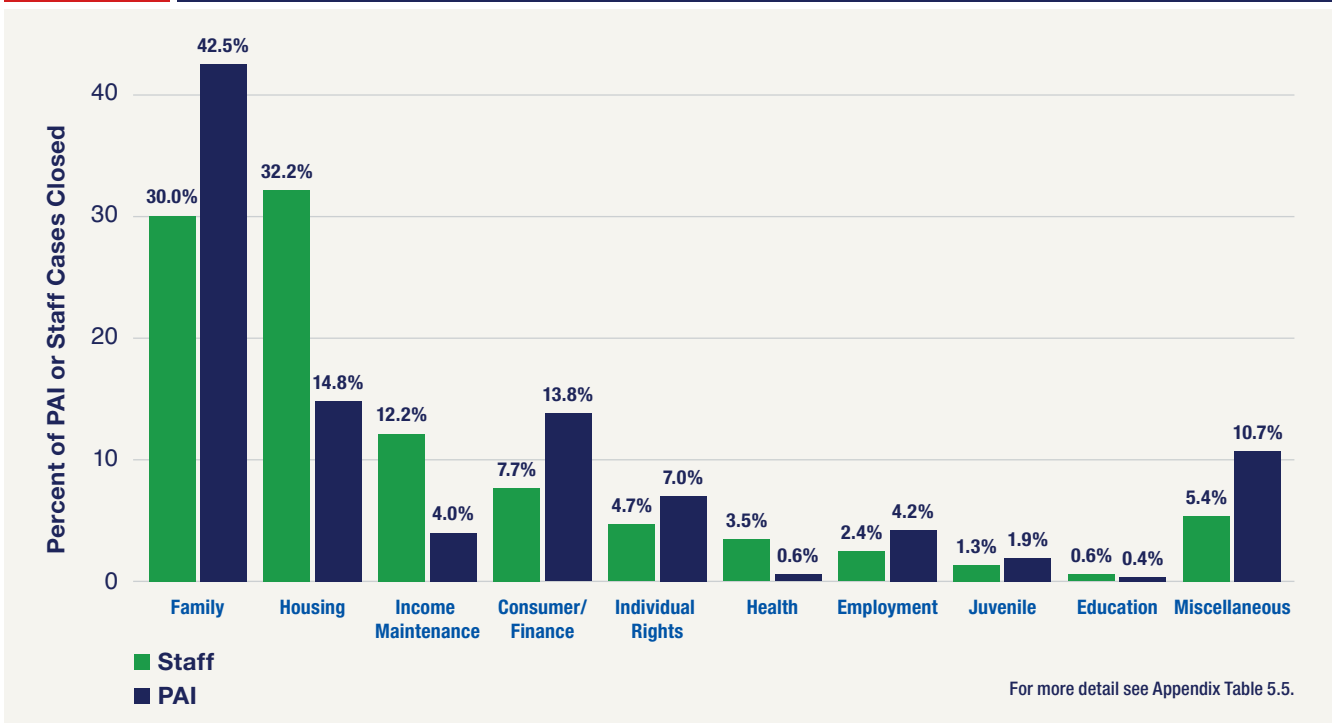
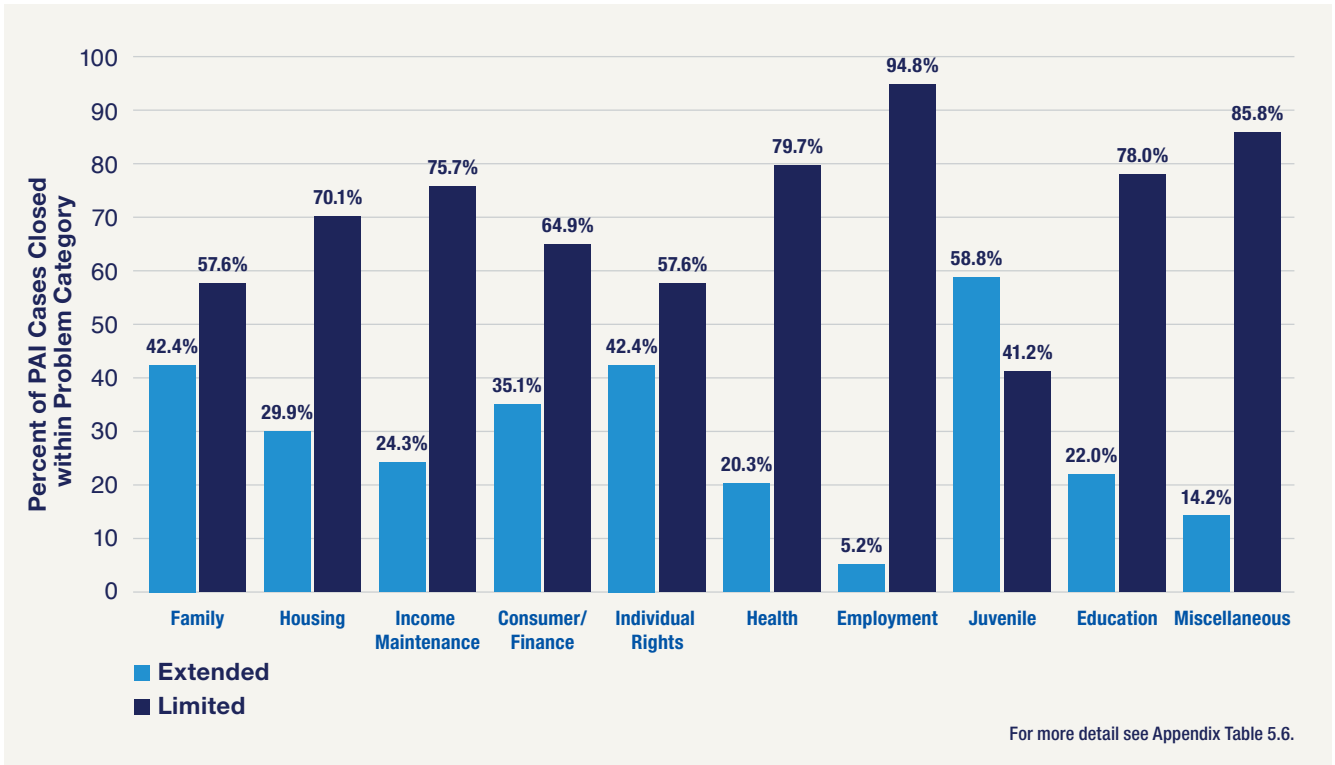


FIGURE 5.4C

Percentage of PAI Cases Closed by Level of Service within Each Problem Category for Basic Field—General Service Areas, 2020





Family and Housing cases accounted for the majority of both PAI and staff cases closed in 2020 (together comprising 57.4% of PAI cases closed and 62.2% of staff cases closed) (Figure 5.4B). While Housing issues were slightly more common than Family issues among staff cases closed, Family issues were by far the most common issue addressed in PAI cases closed, with more than forty percent of PAI cases closed falling in this category versus only 14.8% of cases in Housing. Consumer/Finance was the third most prevalent problem area addressed in PAI cases closed (13.8%), while Income Maintenance (12.2%) was the third most prevalent for staff cases closed. In contrast, only 4% of PAI cases closed addressed Income Maintenance issues. Health-related cases constituted 3.5% of cases closed by staff, but only 0.6% of PAI cases closed.

In 2020, the majority of all PAI cases closed received Limited Service in every problem category except Juvenile cases, for which

Limited Service comprised only 41.2% of all PAI cases closed (Figure 5.4C). Extended Service was rarely provided in PAI employment cases closed; in fact, 94.8% of these cases received Limited Service.

The vast majority (96.5%) of professionals who closed one or more PAI cases in 2020 were attorneys, with over 16,000 closing at least one case for an LSC grantee (Figure 5.5A). In addition, 479 law students and graduates and 111 paralegals or other licensed professionals closed PAI cases in 2020.

Even if not directly closing a case, private attorneys, law students, and other professionals often contribute to other related activities. Compared to closing cases, other activities are frequently provided by law students and graduates (23.6%) or paralegals and other licensed professionals (10%) rather than attorneys (66.4%) (Figure 5.5B).

FIGURE 5.5A

Number of Professionals Closing Cases for Basic Field—General Service Areas, 2020

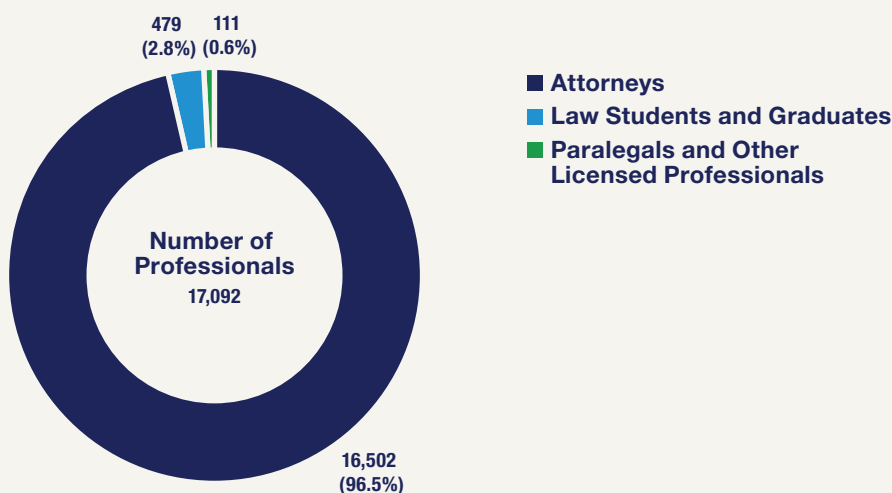
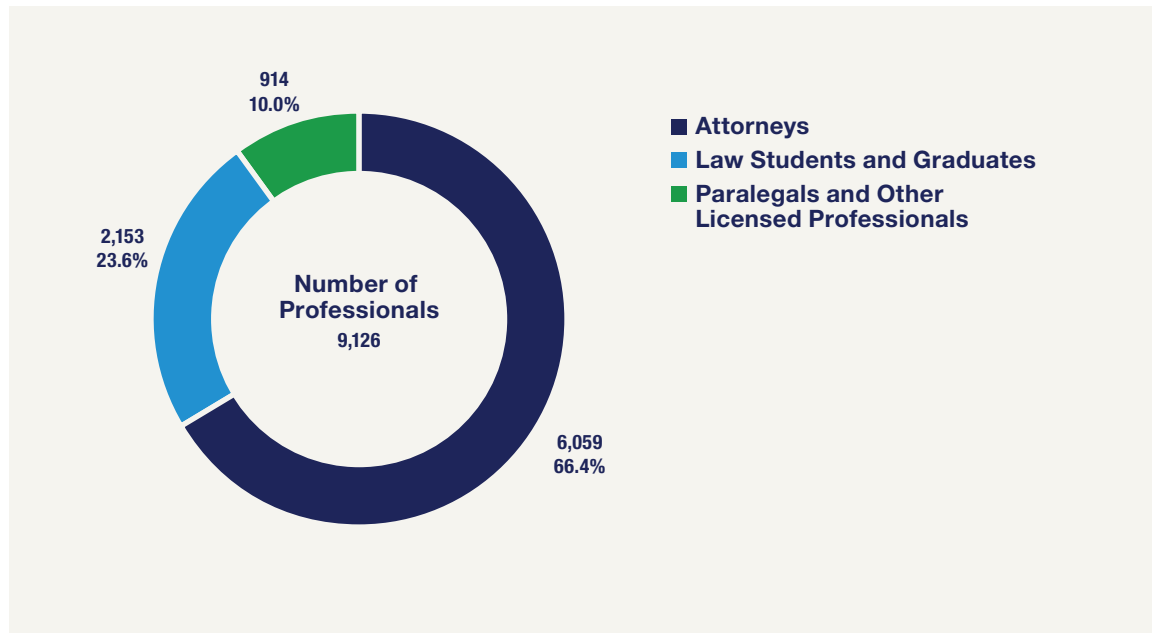


FIGURE 5.5B

Number of Professionals Providing Support or Other PAI Activities for Basic Field—General Service Areas, 2020



## PRO BONO CASES CLOSED

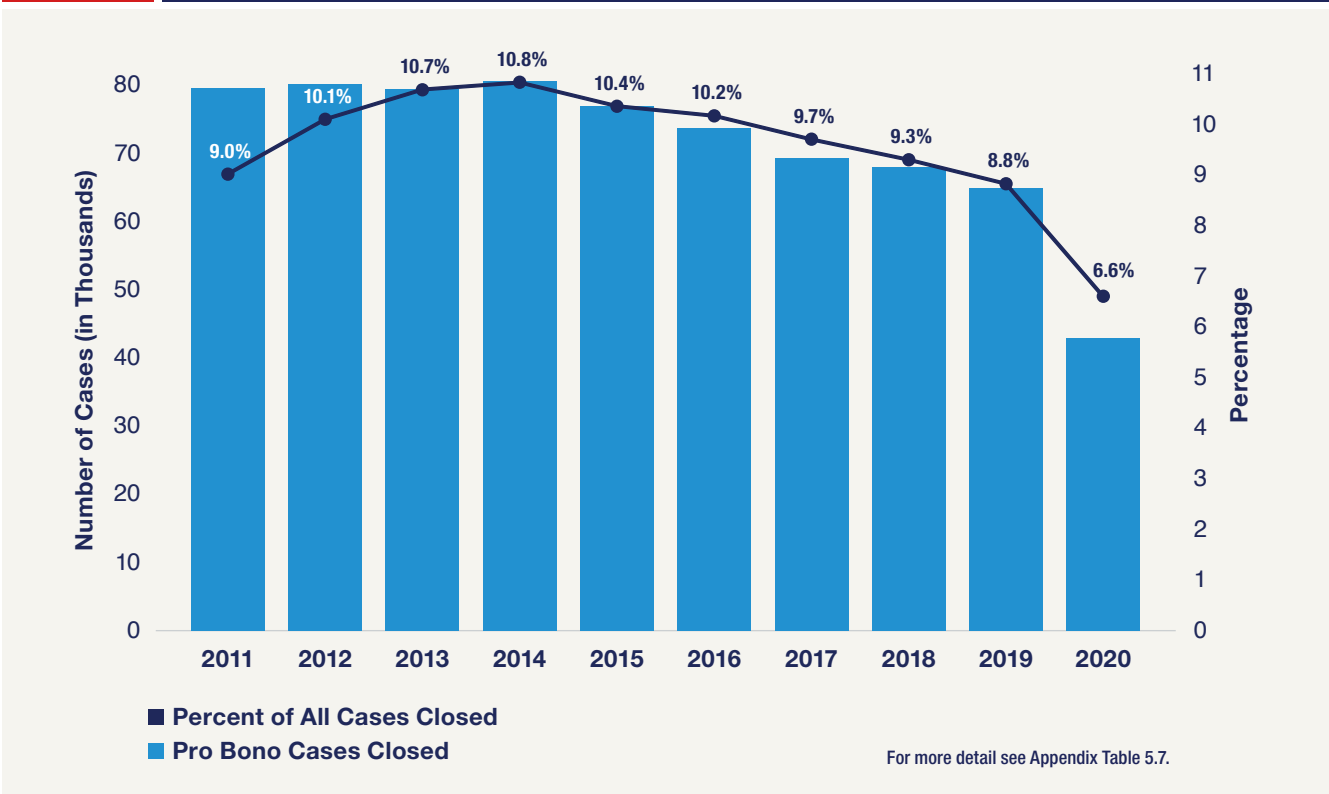
In 2020, pro bono attorneys closed 42,914 cases, or 6.6% of all Basic Field Grant—General cases closed. The proportion of Basic Field Grant—General cases closed by a pro bono attorney has been decreasing since 2014, when it peaked at 10.8% (Figure 5.6).

Most PAI cases are closed by pro bono attorneys—in fact, pro bono cases consistently

comprise between 77% and 84% of all PAI cases closed (Figure 5.7A). In 2020, pro bono PAI cases represented 76.9% of all PAI cases closed.

In 39 states/territories, the majority of PAI cases closed in 2020 were pro bono (Figure 5.7B). In 12 states, pro bono cases accounted for 100% of all PAI cases closed, while in five states/territories 100% of PAI cases closed were compensated.

**FIGURE 5.6** Pro Bono PAI Cases Closed as a Percentage of Total Cases Closed for Basic Field—General Service Areas, 2011–2020



**FIGURE 5.7A** Pro Bono and Compensated Cases Closed by Year for Basic Field—General Service Areas, 2011–2020

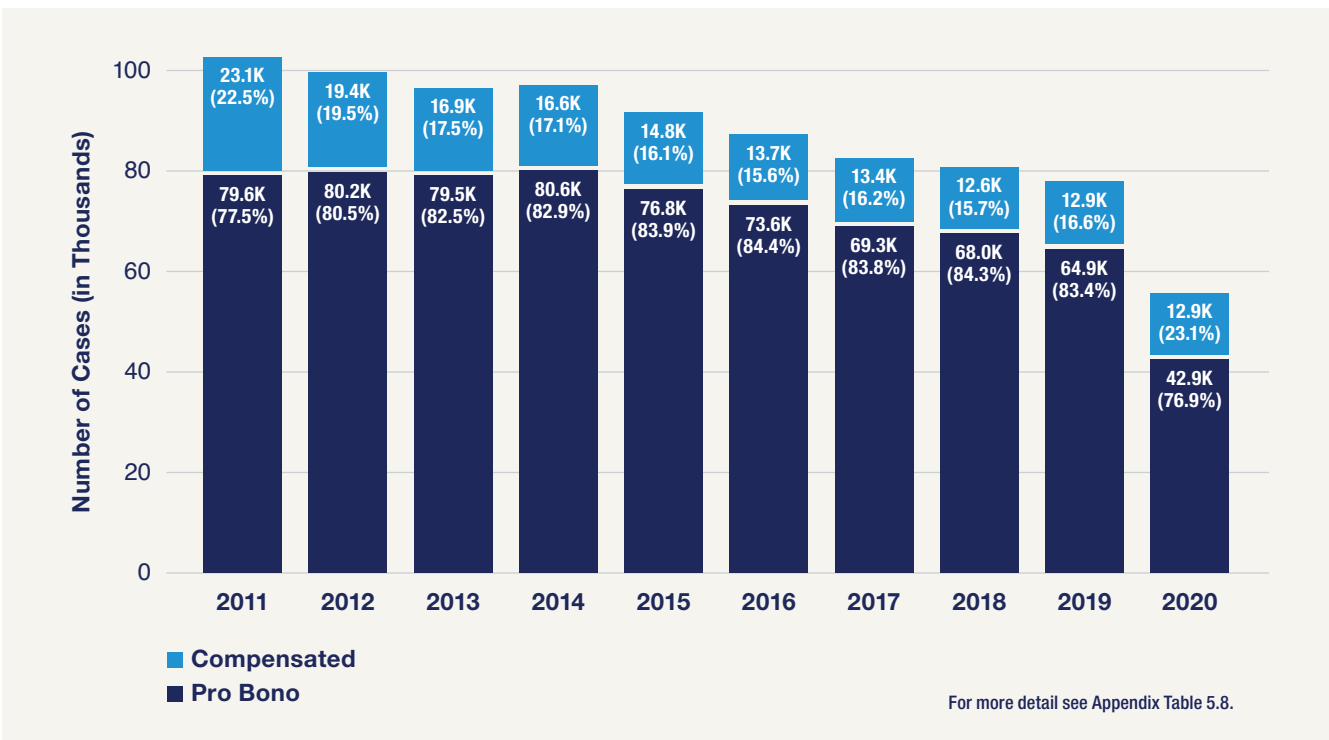
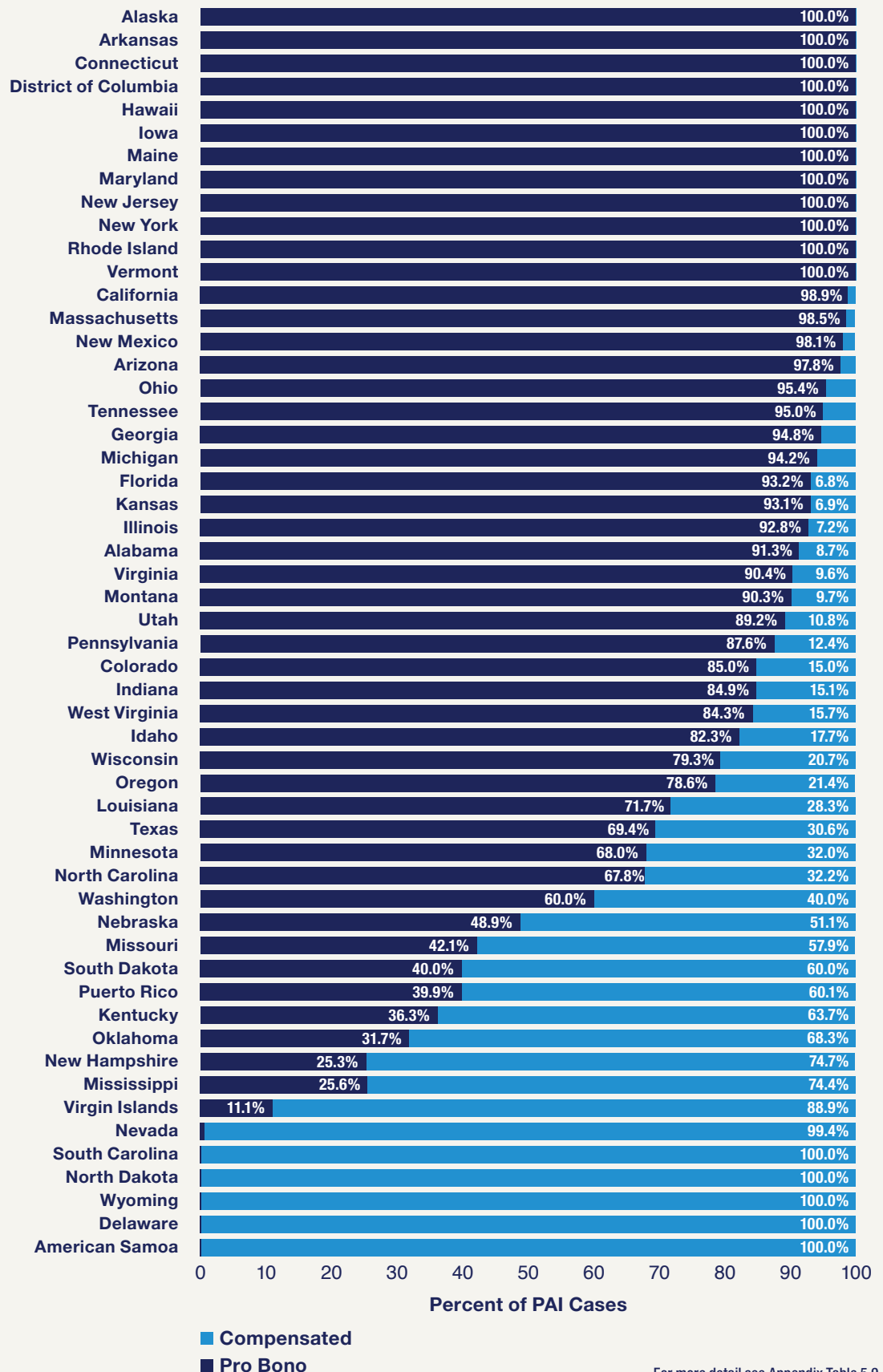


FIGURE 5.7B


Pro Bono and Compensated Cases Closed by State/Territory for Basic Field – General Service Areas, 2020



For more detail see Appendix Table 5.9.

# SECTION 6

## CLIENT CHARACTERISTICS



LSC grantees serve clients from households with annual incomes at or below 125% of the Federal Poverty threshold. Client income-eligibility standards are based on the U.S. Department of Health and Human Services' Federal Poverty Guidelines.<sup>24</sup>

LSC grantees report the total number of adults and children in each household they serve for closed cases only. These counts provide an estimate of the number of people in households served by LSC grantees. In 2020, the total number of persons served across all households was 1,578,565 (Figure 6.1). More than half (57.7%) of these household members were adults, while the remainder were children under 18. The total number of persons served by LSC grantees in 2020 decreased, relative to 2018 and 2019 (Figure 6.1).

In addition to individuals, LSC grantees provide services to groups, corporations, associations, or other entities that are composed of individuals who are financially eligible for

LSC-funded legal assistance or responsible for the delivery of services to those persons in the community. In 2020, LSC grantees served 753 group clients.

At the state level, there were significant changes in the total number of persons served from 2019. Figure 6.2 shows the change in the number of persons served by state from 2019 to 2020.

The largest increases in the number of persons served by LSC grantees occurred in Texas and Maine where grantees reported serving thousands more people in 2020. The largest percentage increases in the number of people served have occurred in the Maine (69.3%), West Virginia (25.5%), and Wyoming (21.2%).

**FIGURE 6.1** Total Number of Adults and Children Served by LSC Grantees by Year, 2011–2020

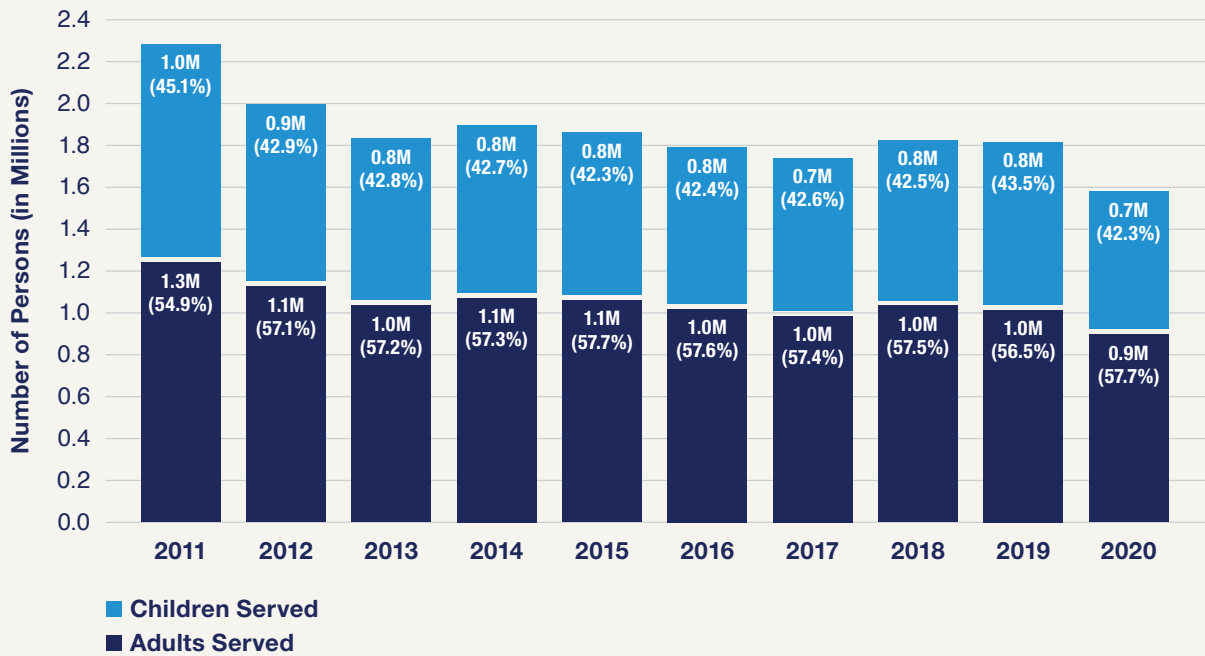
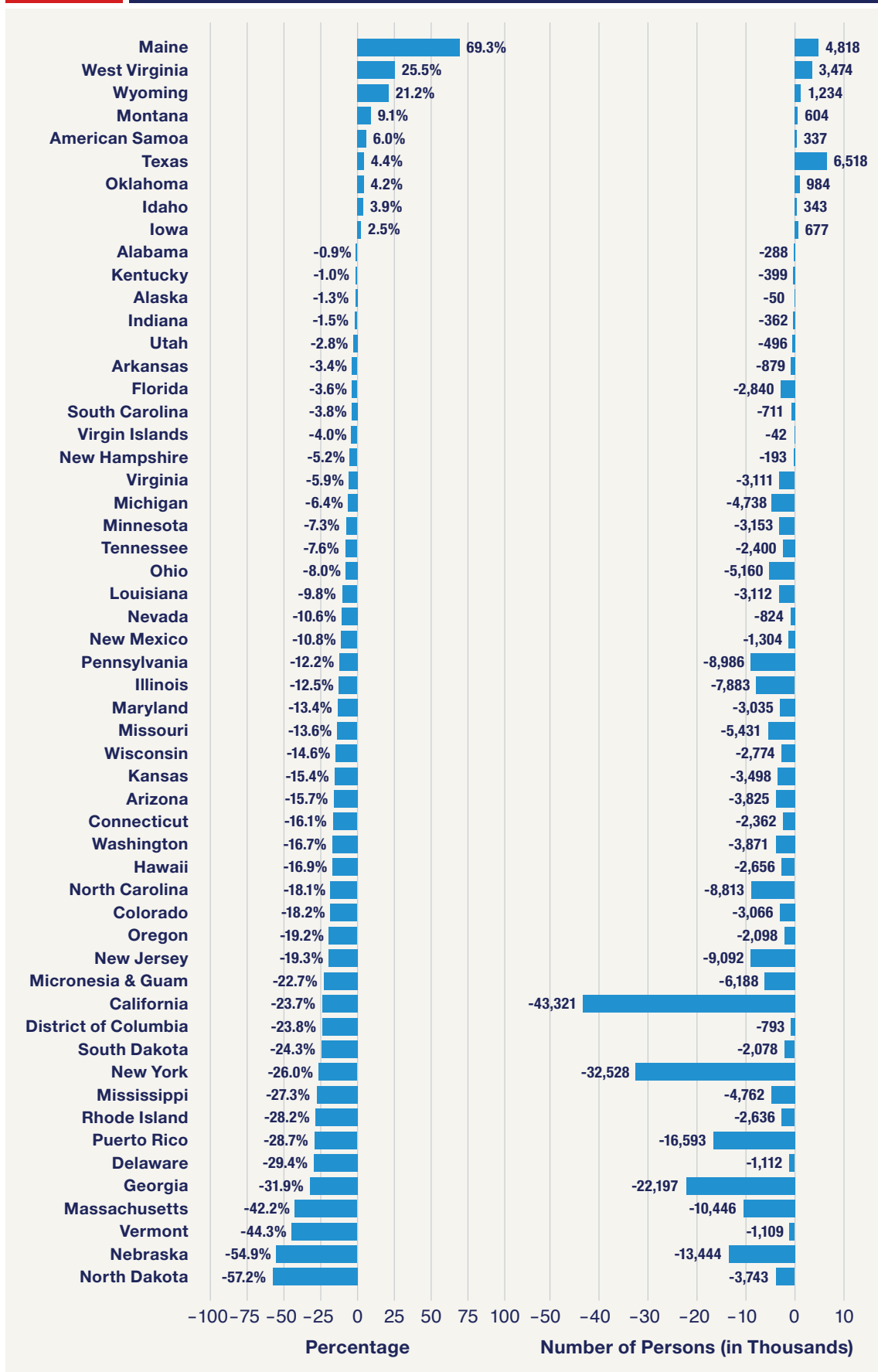


FIGURE 6.2

Change in Total Number of Persons Served by LSC Grantees' Legal Service Work by State/Territory, 2019–2020



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## Women represent approximately 71.7% of named clients.

### Demographic Characteristics of Named Clients

LSC grantees collect detailed demographic information on their named clients, including race/ethnicity, primary language, gender, and age. For every case closed, there can be one named client. In total, LSC grantees served 658,411 individual named clients in 2020.<sup>25</sup>

#### RACE AND ETHNICITY

Among named clients for whom race and ethnicity was reported in 2020, 44.1% of named clients identified as White non-Hispanic, 28% identified as African American non-Hispanic, and 17.6% identified as Hispanic (Table 6.1).

An additional 2.8% of named clients identified as Asian or Pacific Islander, 2.1% identified as Native American, and 3.7% identified as Other. Race and ethnicity were unknown for 1.8% of named clients.

#### LANGUAGE

Among named clients whose primary language was known, grantees reported that English was the primary language of the majority of their named clients (88.4%) (Figure 6.3), followed by Spanish or Spanish Creole (8.3%), and Asian

and Pacific Island languages at 1.1%. The primary language for 6,308 named clients was not specified.

#### GENDER

Approximately 7 in 10 (71.7%) named clients whose gender was known were women in 2020 (Table 6.2). Gender was unknown for 0.2% of named clients.

#### AGE

Almost half (44.9%) of named clients served were between 36 and 59 years of age, with adults aged 18–35 making up just under one-third (34%) of named clients (Figure 6.4).

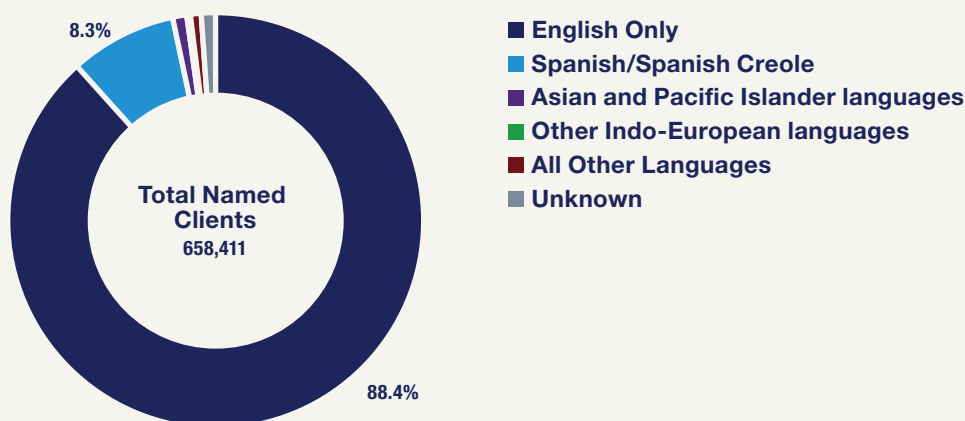
Seniors aged 60 and over comprised 19.6% of all named clients, and children under 18 years were 1.3% of all named clients. The age distribution of named clients has not greatly changed over time. The number of senior named clients (60 and over), however, has been increasing since 2014, with a 30.4% increase from 120,182 seniors in 2014 to 156,663 in 2019. This value dropped to 129,286 in 2020. Age was unknown for 959 clients.



**TABLE 6.1** Race and Ethnicity of Named Clients, 2020

Race/Ethnicity	Named Clients	Total Named Clients (%)	Percent Change from Prior Year
White, non-Hispanic	290,278	44.1	-4.4
African American, non-Hispanic	184,045	28	-14.1
Hispanic	115,837	17.6	-14.4
Asian or Pacific Islander	18,633	2.8	-9.7
Native American	13,566	2.1	-20.4
Other	24,086	3.7	-46.8
Unknown	11,966	1.8	29.5
<b>Grand Total</b>	<b>658,411</b>	<b>100</b>	<b>-11.7</b>

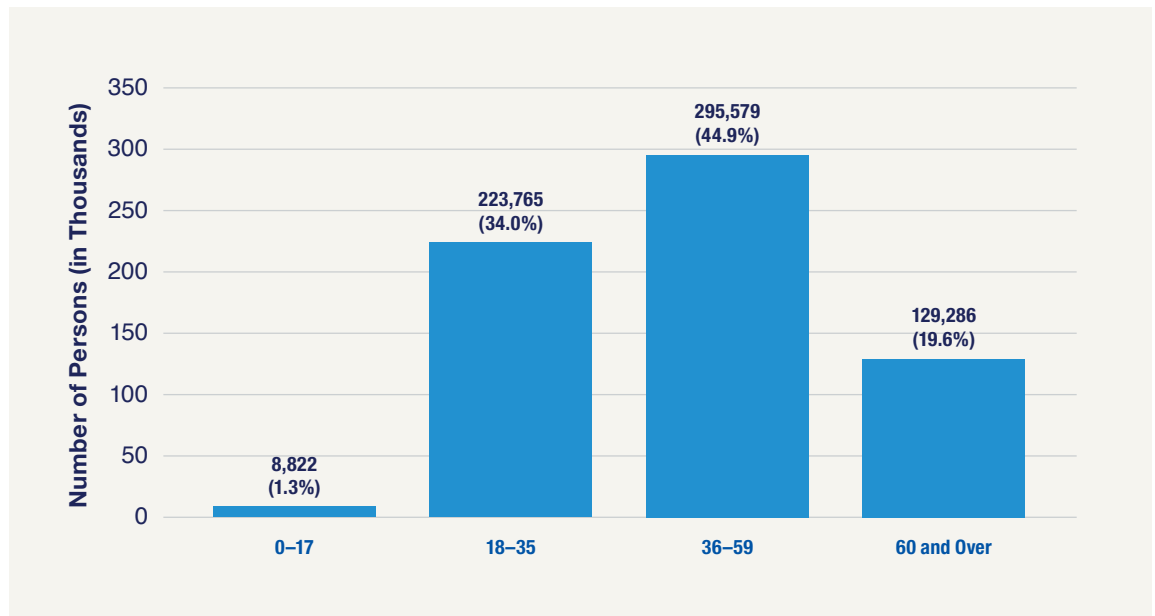
**FIGURE 6.3** Primary Language of Named Clients, 2020



**TABLE 6.2** Gender of Named Clients, 2020

Gender	Total Clients	Percent of Total Clients
Women	471,975	71.7
Men	183,846	27.9
Other	1,103	0.2
Unknown	1,487	0.2
<b>Grand Total</b>	<b>658,411</b>	<b>100</b>

**FIGURE 6.4** Age of Named Clients, 2020



## NAMED CLIENT CHARACTERISTICS IN AGRICULTURAL & NATIVE AMERICAN SERVICE AREAS

The demographic characteristics of named clients in Agricultural and Native American service areas are different from named client characteristics in Basic Field–General service areas (Figures 6.5A–C and Figures 6.6A–C).

### Agricultural Worker Service Areas

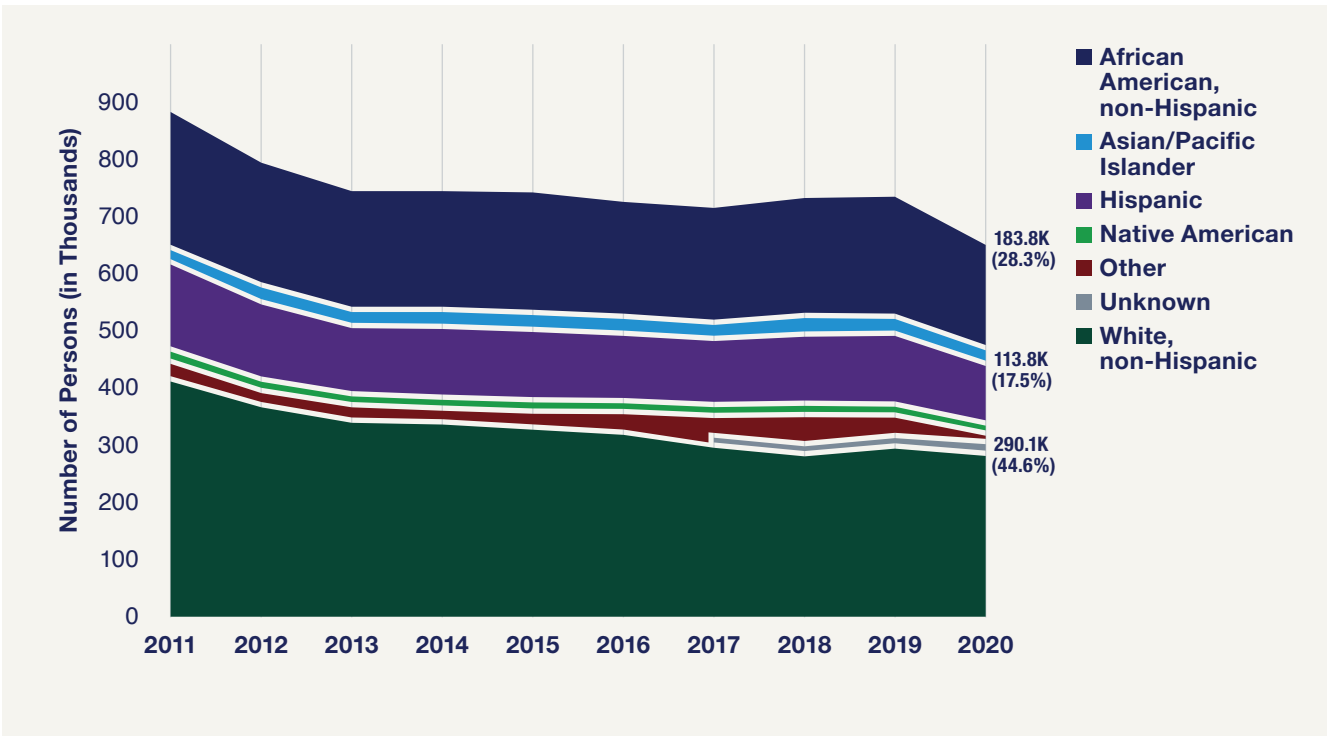
In Agricultural Worker service areas, named clients identifying as Hispanic were the dominant racial/ethnic group, making up 83.8% of named clients (Figure 6.5B). In 2020, Spanish or Spanish Creole was the most common primary language (73.5%), while named clients whose primary language was English composed 16.7% of named clients. Unlike Basic Field–General and Native

American grants, programs funded by Agricultural Worker grants served mostly men (65.3%) (Figure 6.6B), which is consistent with previous years.

### Native American Service Areas

Grantees in Native American service areas served 6,216 named clients, the majority of whom (91.7%) identified as Native American (Figure 6.5C). Like named clients in Basic Field–General service areas, the primary language of most named clients in Native American service areas was English (91.6%), and named clients were predominantly women (67.8%) and aged between 36 and 59 (44.2%) (Figure 6.6C).

**FIGURE 6.5A** Ethnicity of Named Clients for Basic Field—General Service Areas, 2011–2020



**FIGURE 6.5B** Ethnicity of Named Clients for Basic Field—Agricultural Worker Service Areas, 2011–2020

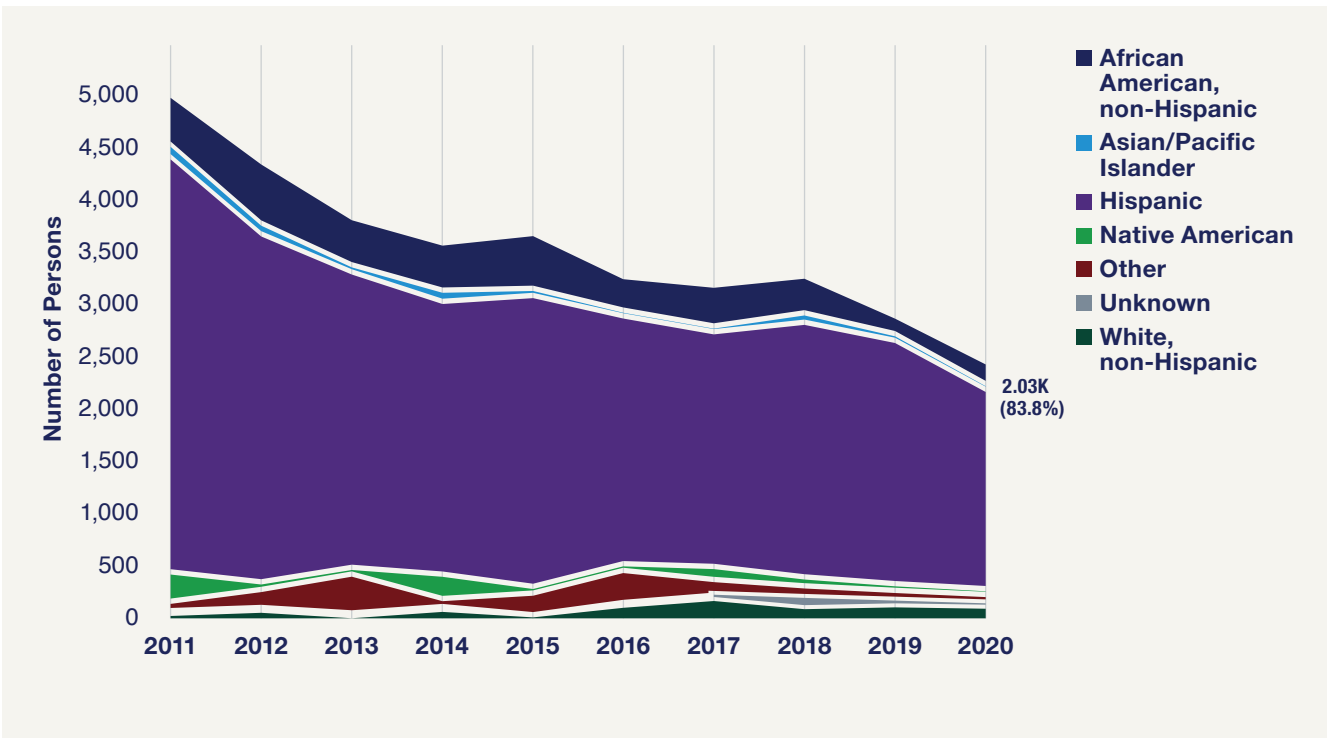


FIGURE 6.5C

Ethnicity of Named Clients for Basic Field—Agricultural Worker Service Areas, 2011–2020

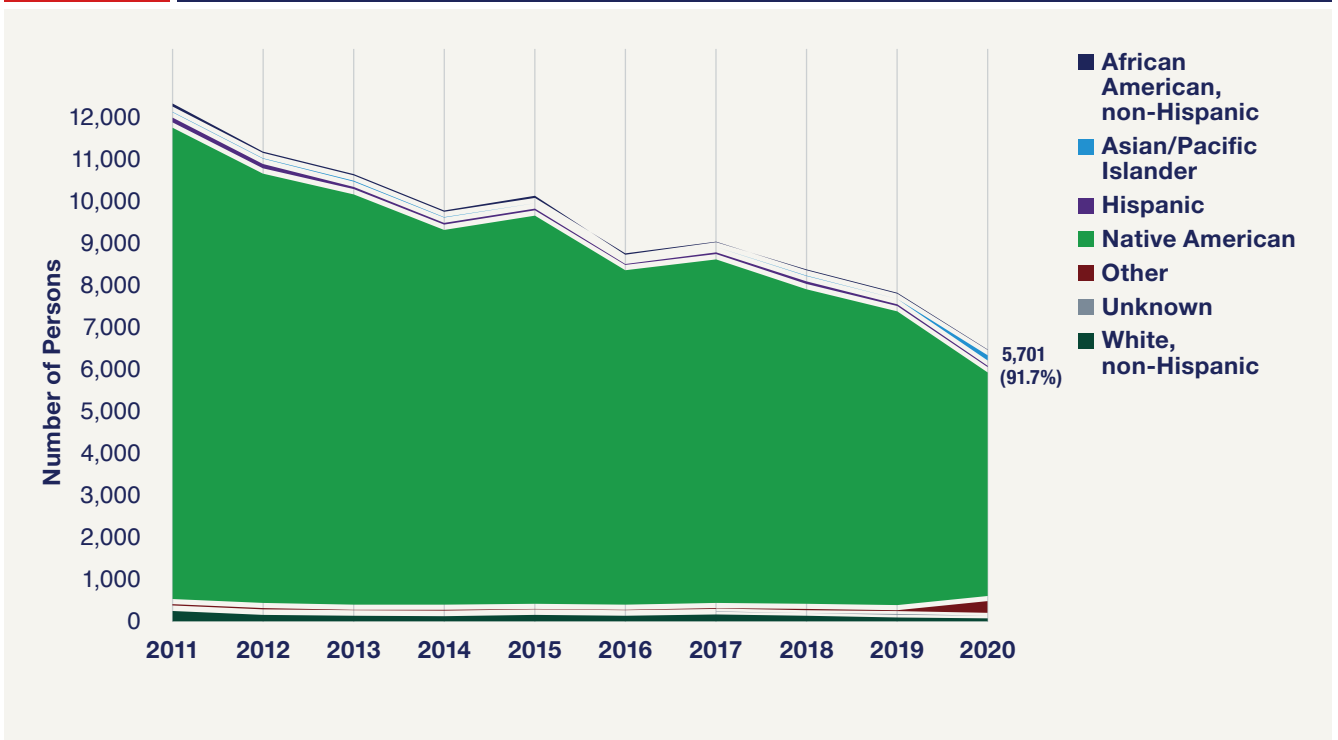
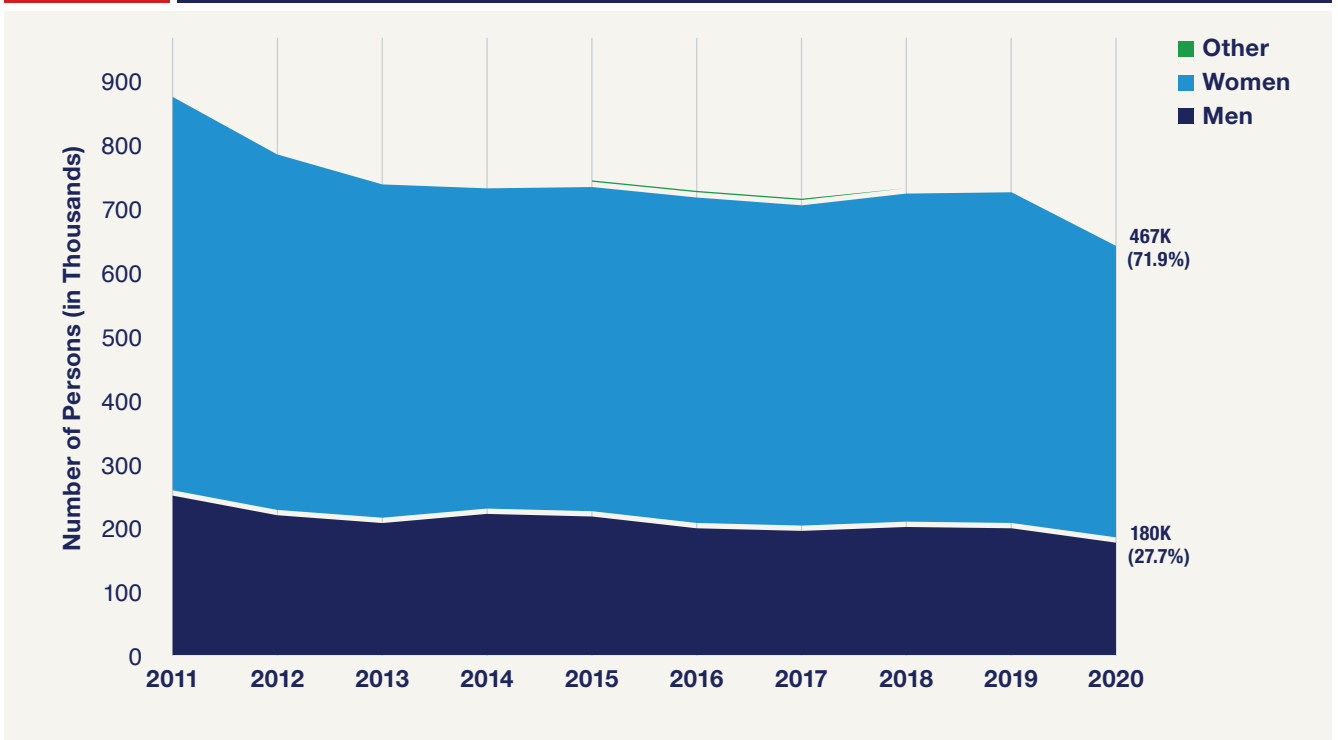
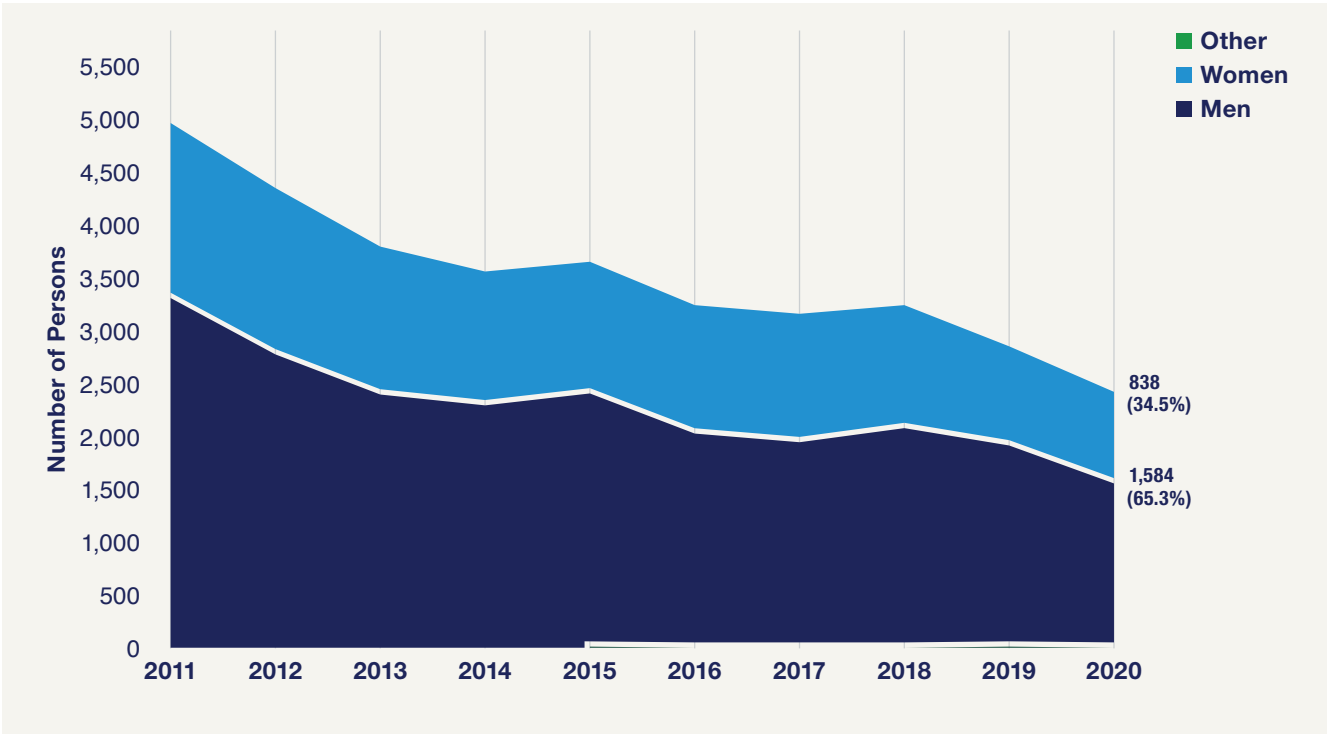


FIGURE 6.6A

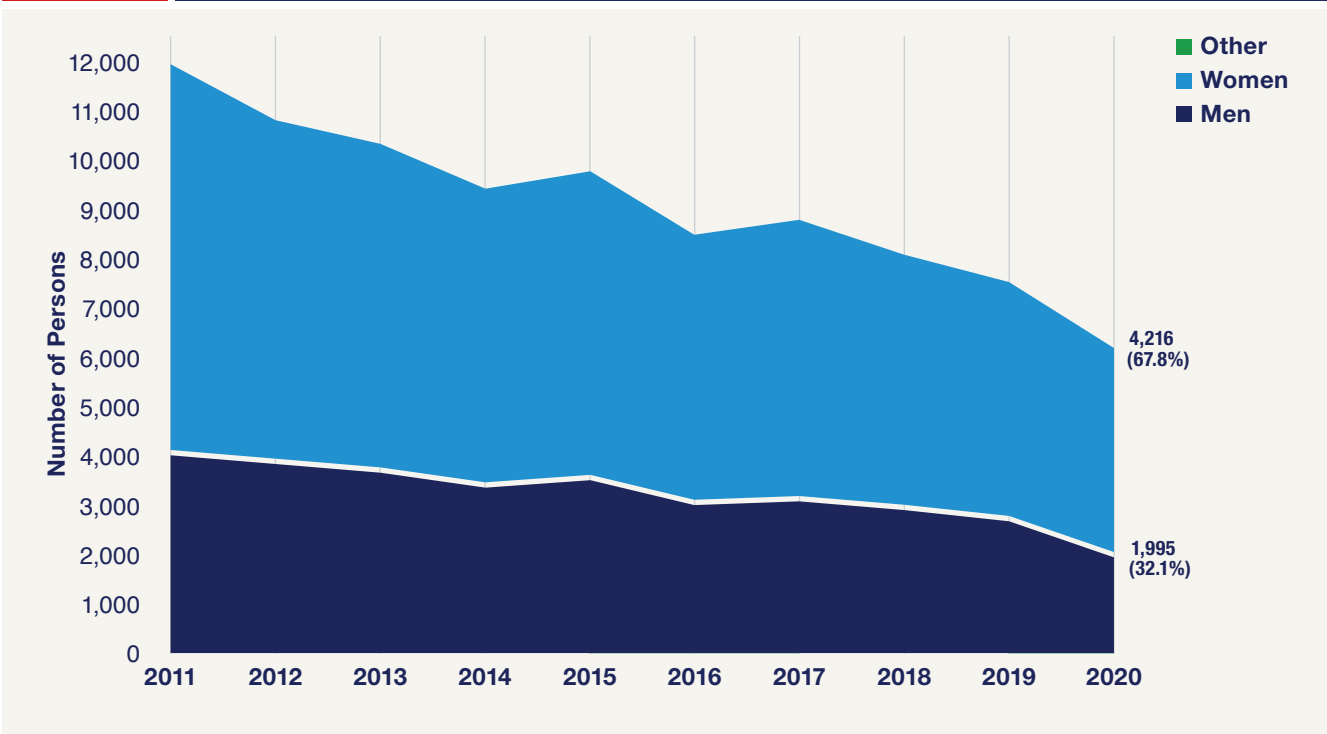
Gender of Named Clients for Basic Field—General Service Areas, 2011–2020



**FIGURE 6.6B** Gender of Named Clients for Basic Field—Agricultural Worker Service Areas, 2011–2020



**FIGURE 6.6C** Gender of Named Clients for Basic Field—Native American Service Areas, 2011–2020



### VETERAN HOUSEHOLDS

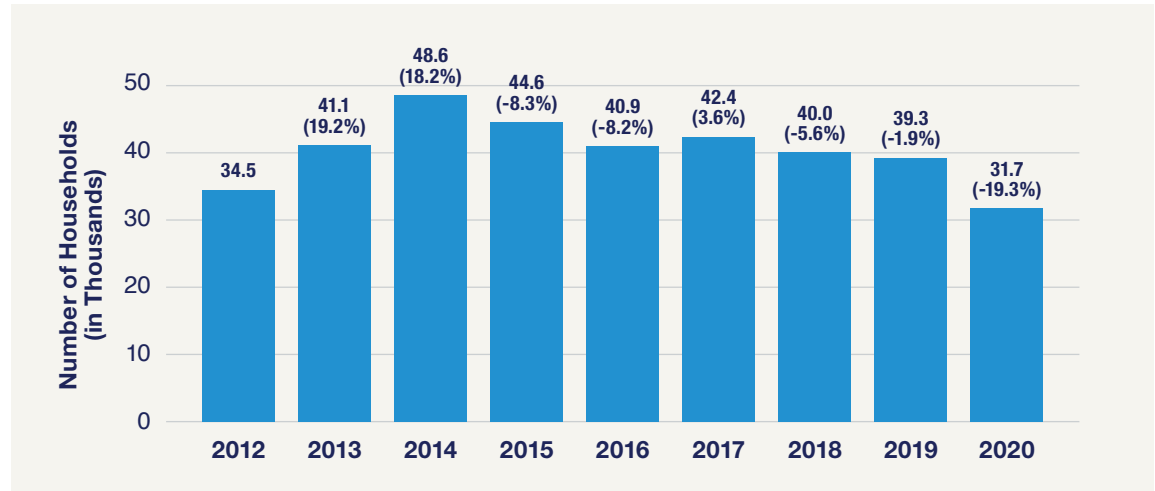
LSC defines veteran households as any household with at least one member who is a veteran. A veteran is defined as anyone who has ever served in the military, including the Reserves or National Guard.

Veteran households typically make up five to six percent of total households served by LSC grantees. In 2020, 4.9% of households served by LSC grantees were veteran households.

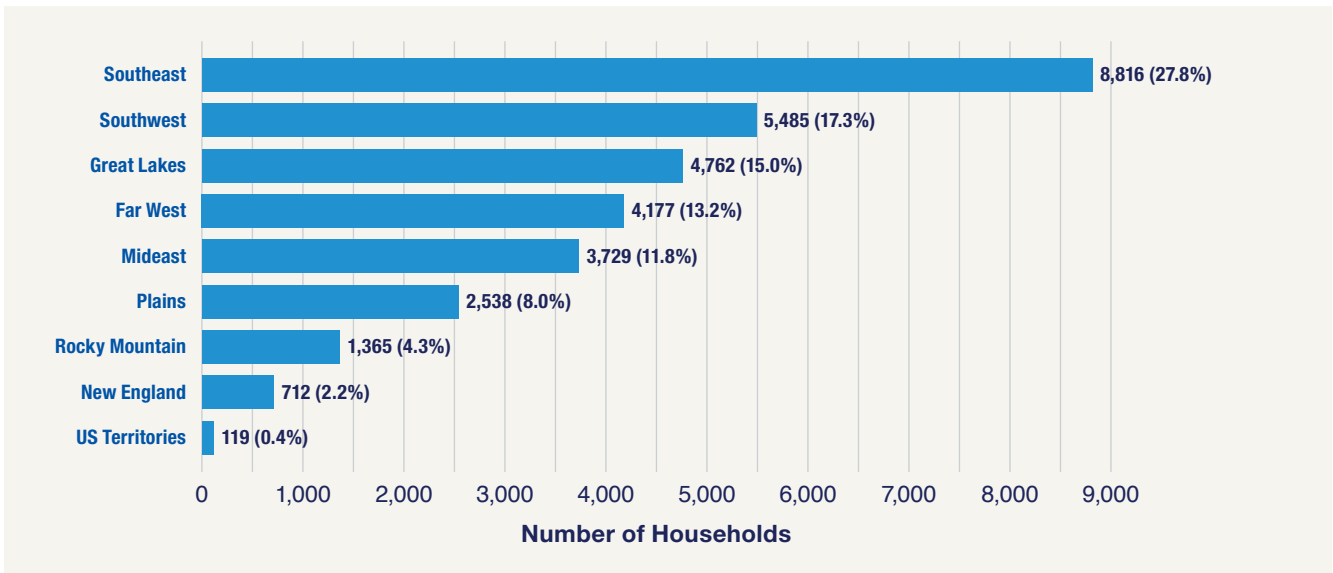
The total number of veteran households served decreased from 39,279 to 31,703 from 2019 to 2020, a decrease of 19% (Figure 6.8).

Veterans are not evenly distributed across the United States, and neither are LSC grantee services for veterans. Figure 6.8 highlights the location of veteran households served by LSC grantees in the nine regions defined by the Bureau of Economic Analysis (BEA),<sup>26</sup> showing that 27.8% of veteran households served are in

**FIGURE 6.7** Number of Veteran Households Served by Year, 2012–2020



**FIGURE 6.8** Number of Veteran Households Served by BEA Region, 2020



the 12 states in the southeast region (Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee, Virginia, and West Virginia) and 17.3% are in four states (Arizona, New Mexico, Oklahoma, and Texas) in the Southwest region. In 2020, LSC grantees located in these 16 states served 14,301 veteran households.

At the state level, grantees in Texas served the most veteran households, accounting for 13.5% of all veteran households served by LSC grantees followed by California (8.5%), Florida (7.8%), and New York (5.7%).

### DOMESTIC VIOLENCE

It is difficult to know exactly how many survivors of domestic violence LSC grantees help. Many survivors hesitate to report their experiences due to feelings of shame, fear of retaliation, or dependence on their abuser(s), while others may seek assistance for legal issues that indirectly result from domestic violence, such as income maintenance or homelessness. LSC grantees report two key measures that give important insight: the

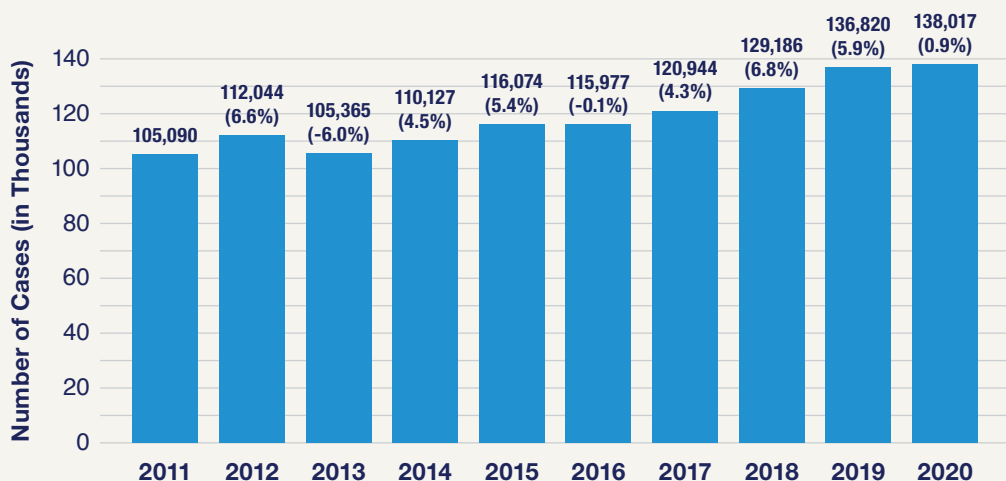
number of cases involving domestic violence and the number of domestic abuse cases closed.

LSC grantees categorize cases as “cases involving domestic violence” if a domestic violence incident is related to the legal issues of the case in any way, even peripherally. Cases are categorized as “domestic abuse cases” if the legal issue at the center of the dispute is related to domestic violence, such as when a protection order is sought.

In 2020, LSC grantees reported 138,017 cases involving domestic violence. This represents a 0.9% increase from 2019, a continuation of an upward trend in the number of cases involving domestic violence since 2011 (Figure 6.9). In 2020, LSC grantees reported closing 44,969 domestic abuse cases, making it the third most common subcategory of Family cases closed (after Divorce/Separation/Annulment and Custody/Visitation). A study by the University of California, Davis, found that domestic violence cases had increased during the pandemic due to the increased stresses of income loss and isolation.<sup>27</sup>

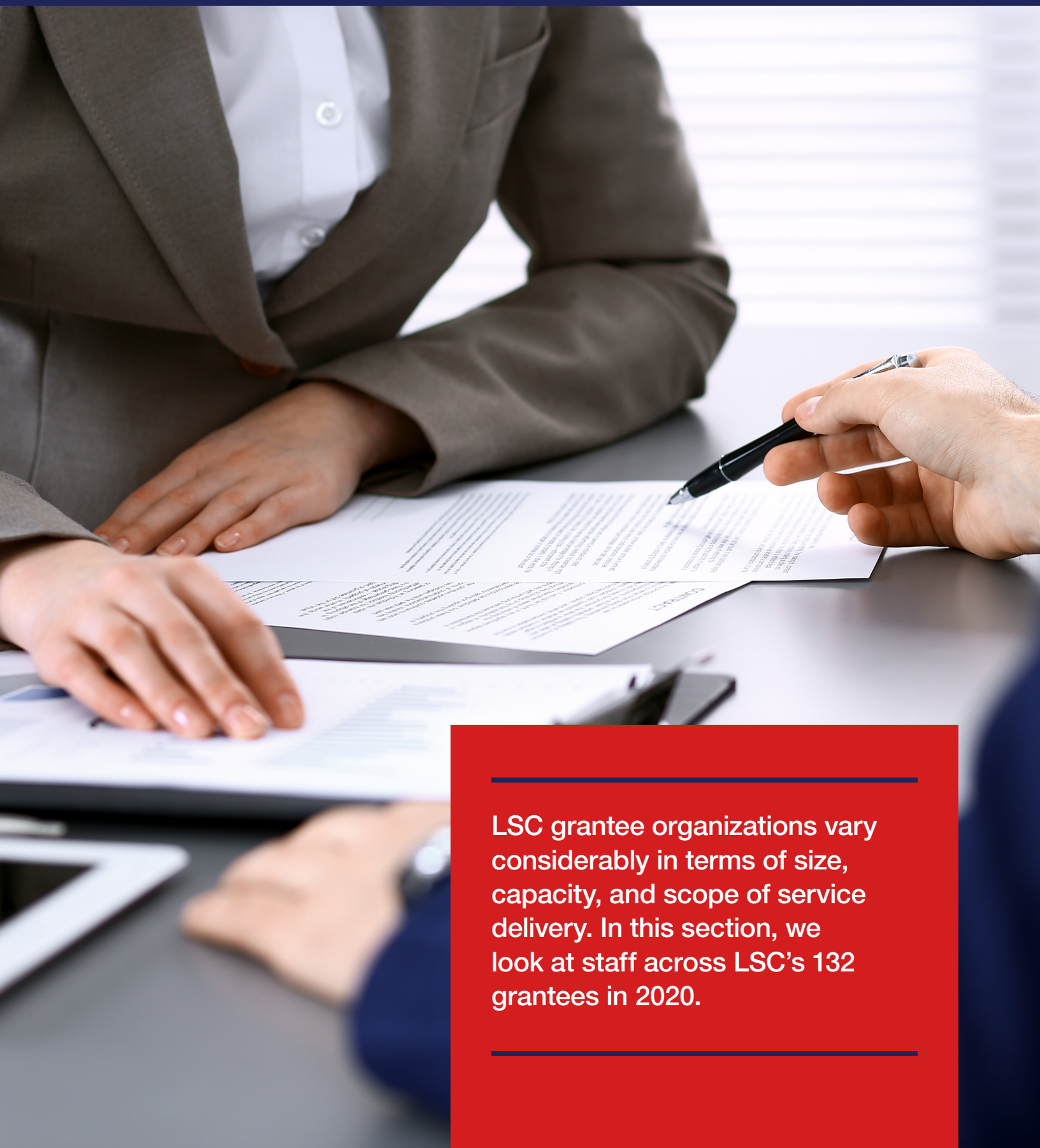
FIGURE 6.9

Number of Cases involving Domestic Violence by Year and Percent Change, 2011–2020



# SECTION 7

## LEGAL SERVICES STAFF



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LSC grantee organizations vary considerably in terms of size, capacity, and scope of service delivery. In this section, we look at staff across LSC's 132 grantees in 2020.

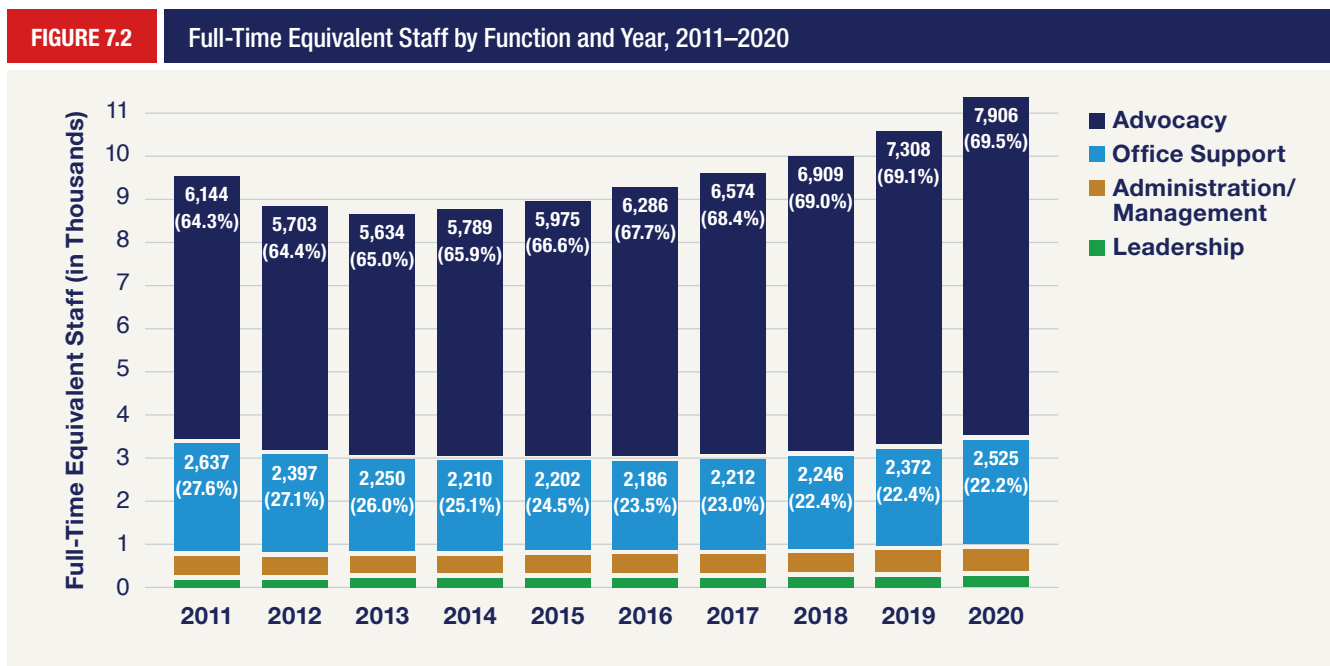
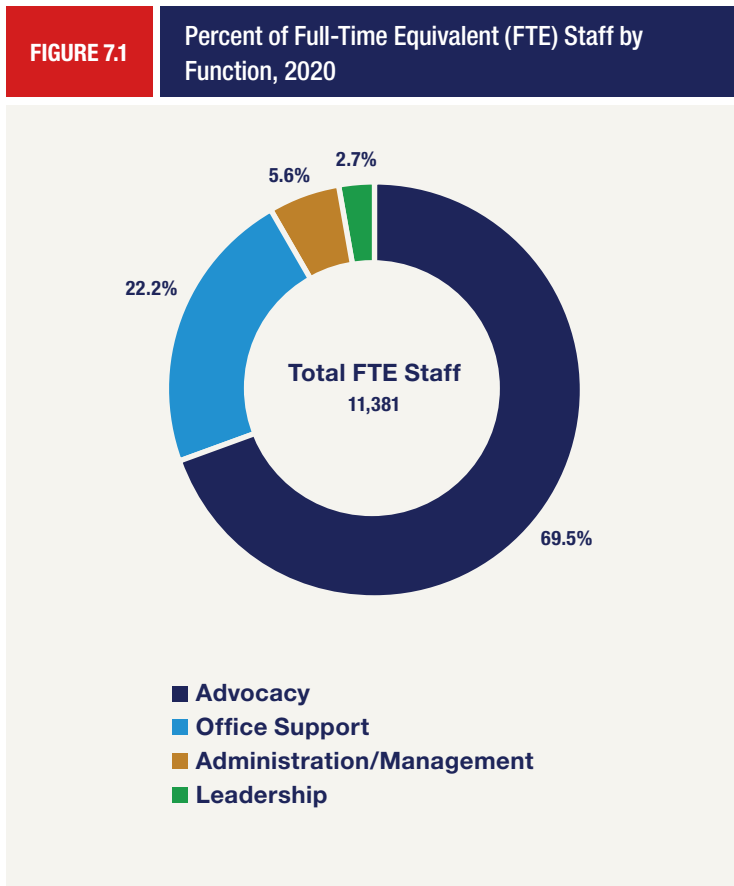
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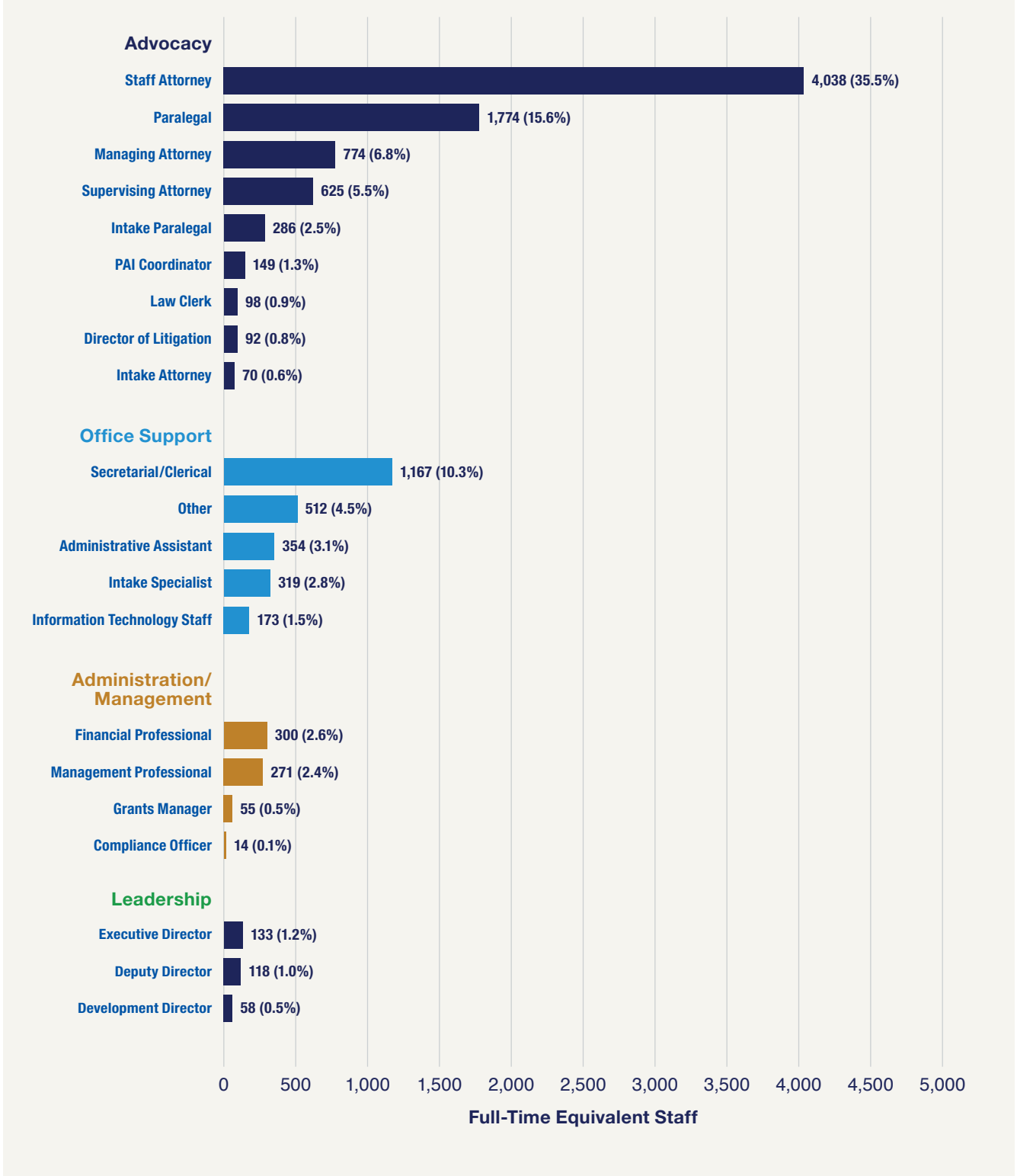
In 2020, grantees managed 877 offices<sup>28</sup> with a total full-time equivalent (FTE) staff count of 11,381.<sup>29</sup> Each grantee managed at least one office with Legal Aid of Northwest Texas having the most offices—30 in total. Grantee staff size ranges from 7.2 FTE staff at American Samoa Legal Aid to 592 FTE staff at Legal Services NYC.

More than two-thirds of office staff (69.5%) served a direct legal advocacy function in 2020 (Figure 7.1), followed by office support staff (22.2%), administrative and management professionals (5.6%), and leadership, including executive and deputy directors, (2.7%).

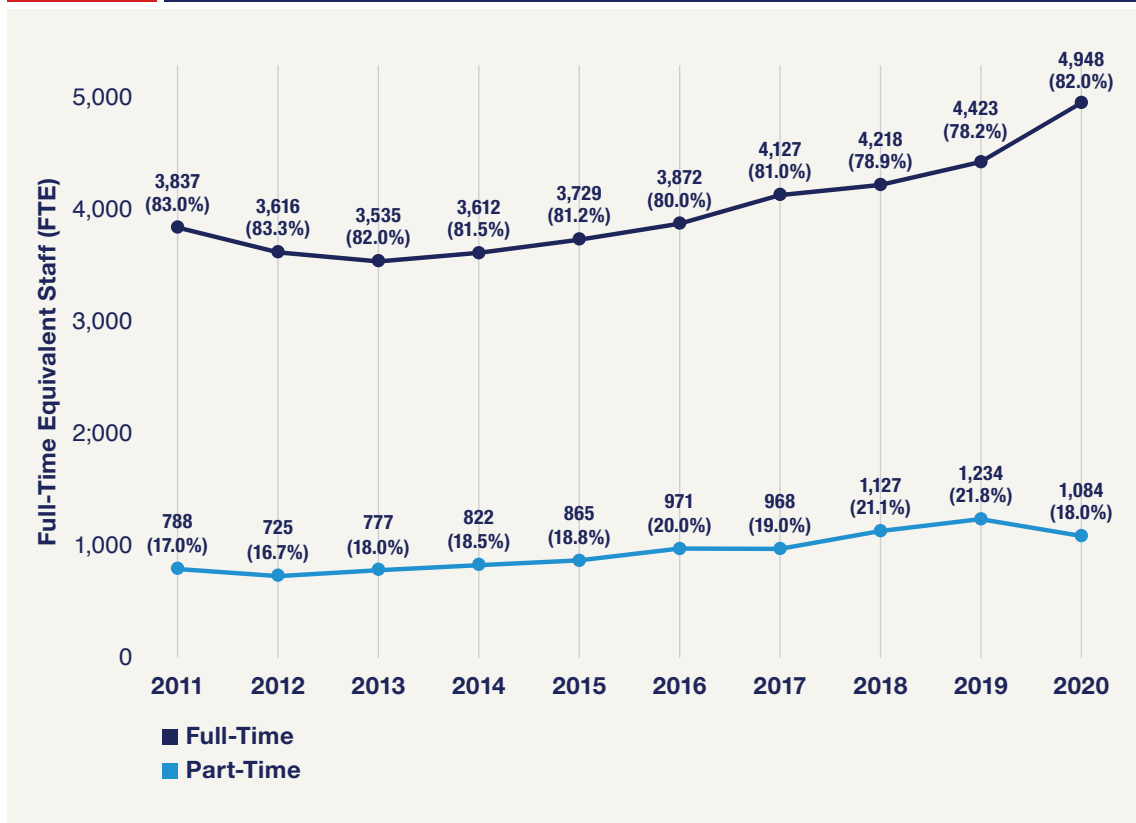
The total number of FTE staff employed by LSC grantees declined from 2011 to 2013 and has gradually increased since 2013 (Figure 7.2). The total number of FTE staff employed by grantees increased in 2020 to its highest number over the past decade. Since the Great Recession of 2007–2009, grantees have hired more advocacy staff relative to office support and administration staff.



**FIGURE 7.3** Full-Time Equivalent Staff by Function and Position, 2020



**FIGURE 7.4** Full-Time and Part-Time Attorneys (FTE), LSC Grantees, 2011–2020



Most advocacy staff FTEs are attorneys, in positions of staff attorney, managing attorney, or supervising attorney. Another large group of advocacy staff are paralegals, holding positions such as paralegal or intake paralegal.

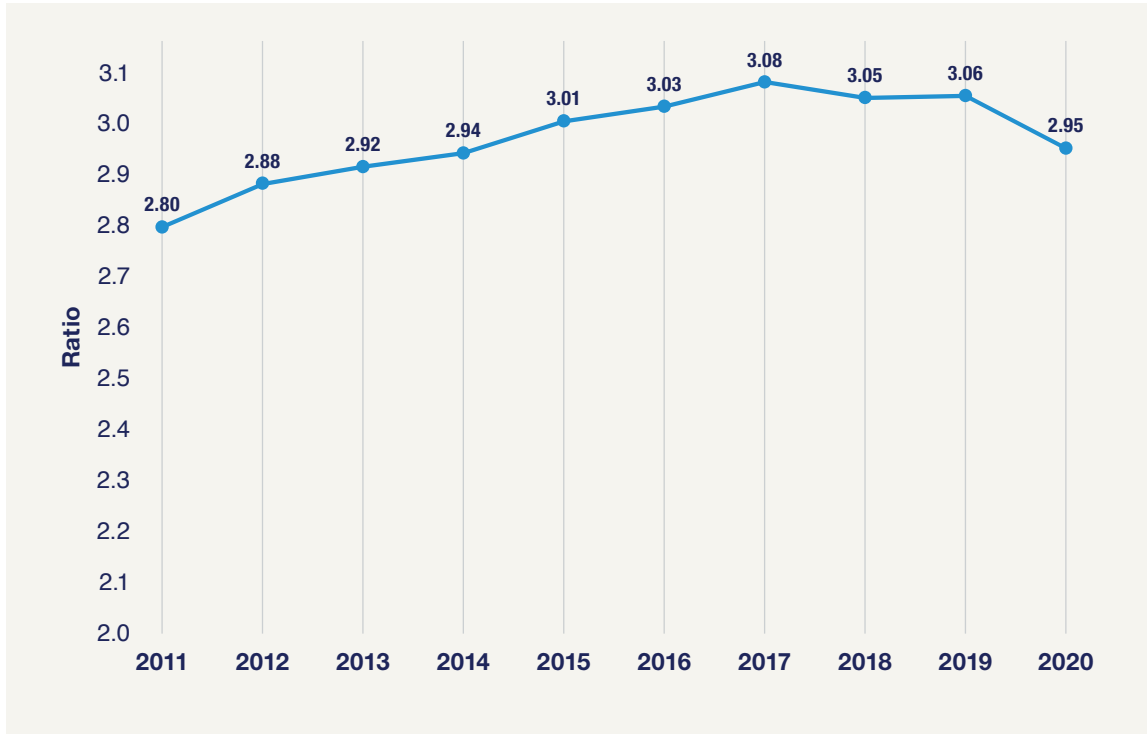
Staff attorney is the most common position among LSC grantee staff, with grantees employing over 4,038 FTE staff attorneys in 2020 (Figure 7.3). The next most common staff positions are paralegals and secretarial/ clerical positions.

Most attorney staff are employed on a full-time basis (Figure 7.4), with less than a quarter of attorneys employed on a part-time basis.

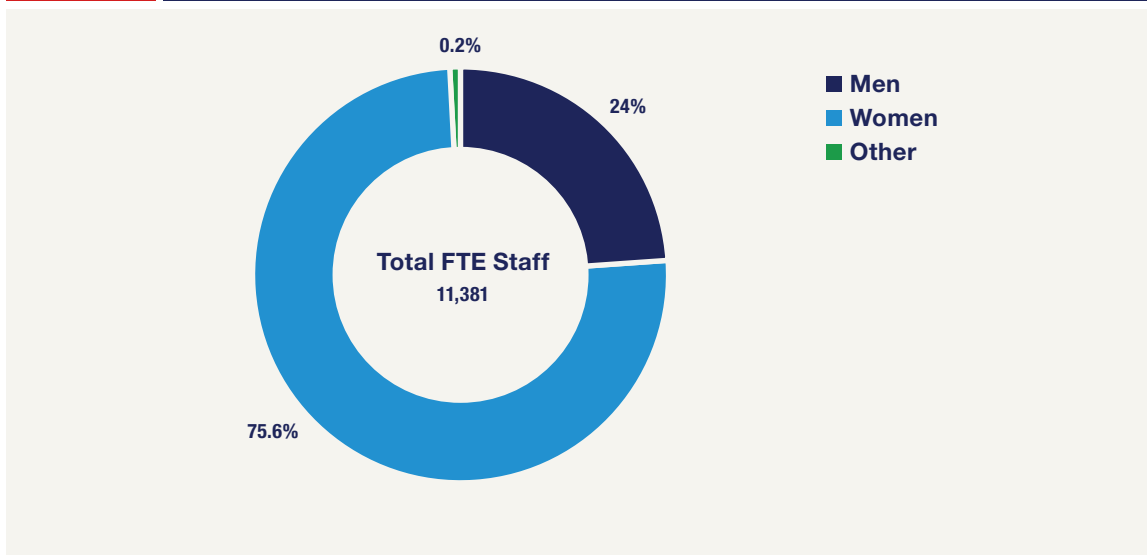
Between 2011 and 2013, the number of full-time attorneys employed by LSC grantees declined 12%, from 4,019 to 3,535.<sup>30</sup> Over the same period, the number of attorneys employed on a part-time basis declined by 3.1% (from 802 to 777). Since 2013, the number of attorney staff employed on a full-time basis has increased to 4,948 while the number of attorney staff employed on a part-time basis increased until 2020, then dropped to 1,084.

While attorneys typically handle cases and appear in court, paralegal staff provide support, handling intake, research, and filings. They also manage cases under the supervision of a licensed attorney and may represent clients in administrative hearings.

**FIGURE 7.5** Ratio of Full-Time Equivalent Attorneys to Paralegals, 2011–2020



**FIGURE 7.6** Full-Time Equivalent Staff by Gender, 2020



**TABLE 7.1** Full-Time Equivalent Staff by Language Capabilities

Language Family	Total FTE Staff	(%)
English	9488	83.4
Spanish	2393	21
Other Indo-European languages	240	2.1
Asian and Pacific Island languages	227	2
All Other languages	130	1.1

Women made up the majority (75.6%) of LSC grantees' FTE staff (Figure 7.6). Women were 95.3% of all secretarial/clerical staff and 94.4% of administrative assistants. Women made up 50% or more of staff in all reported position categories except executive director (49.6%) and information technology staff (26%). See Appendix Tables 7.2 and 7.4 for more information.

The median years of professional experience for all grantee staff was nine years, but that number was considerably higher for program leadership. Executive directors had a median of 32 years of professional experience, 26 years for deputy directors, and 19 years for managing attorneys. See Appendix Tables 7.2 and 7.3 for more detail.

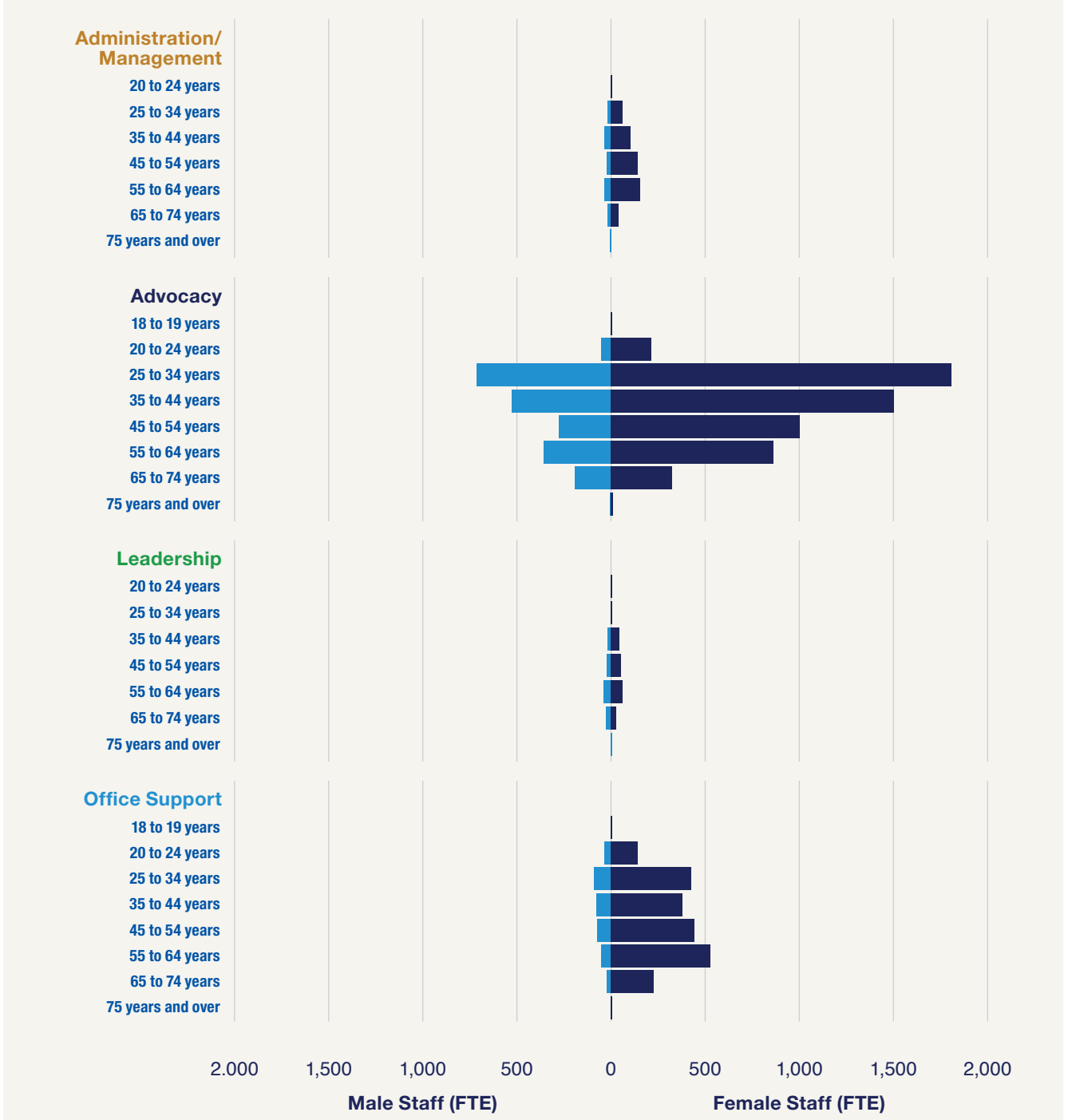
More than 90% of LSC grantee FTE staff reported speaking only one language in the workplace with 9.3% of LSC grantee FTE staff speaking two or more languages. Overall, 83.4%

of LSC grantee FTE staff were proficient in English, 21% proficient in Spanish or Spanish Creole, and 5.2% proficient in languages other than English or Spanish (Table 7.1).<sup>31</sup>

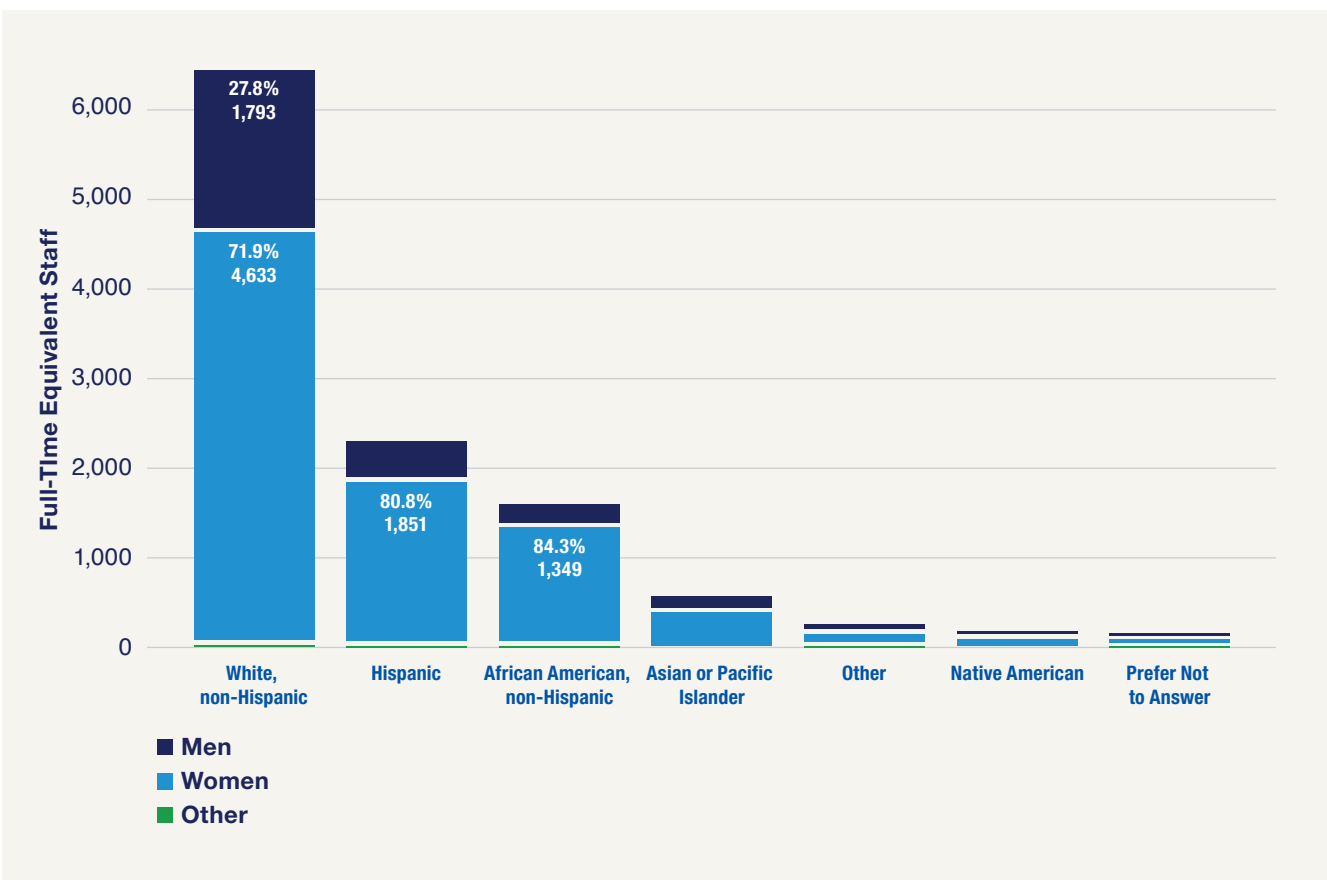
The median staff age is 41.<sup>32</sup> Most of the staff employed by LSC grantees are in Advocacy professions and skew heavily towards younger age groups (Figure 7.7). Male and female advocacy staff both have a median age of 38, 39 respectively. However, the other three job categories all skew towards older age groups, with median ages over 45 and above.

In terms of race and ethnicity, 56.6% of LSC grantee staff were White, non-Hispanic. One in five (20.1%) were Hispanic; 14.1% were African American, non-Hispanic; 3.1 % were Asian or Pacific Islander; 1.9% were of Other ethnicity; 1.1% were Native American; and 1.3% preferred not to answer.

**FIGURE 7.7** Full-Time Equivalent Staff by Job Function, Age Groups, and Gender, 2020



**FIGURE 7.8** Full-Time Equivalent Staff by Ethnicity & Gender, 2020



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## ABOUT THE DATA

The Grantee Activity Report (GAR) is the largest and longest running data collection effort on civil legal aid in the United States. Dating back to 1976, LSC has recorded and reported data from its grantees. The data is gathered annually from all grantees on a calendar-year basis.

Grantees use automated reporting forms that are accessible via the internet. Calendar Year (CY) 2020 Grantee Activity Reports were due to LSC by March 1, 2021. A full copy of the GAR reporting guidance is available at: <https://www.lsc.gov/i-am-grantee/grantee-guidance/grantee-activity-report-and-self-inspection>.

Salary information is only presented if there are five or more full-time staff who have stayed in that position for the entire 2020 year.

### Data Validation

LSC institutes a comprehensive data validation process. The data validation process consisted of 73 edit checks broken down into two groups: quantitative/range edit checks and logical checks. The quantitative checks identify reported

values that fall outside a range of prior reported values based on a 3-year historical average. There are 50 quantitative/range checks. The logical edit checks identify reported data that either conflict with established data definitions or are logically inconsistent with reported values in other parts of the GAR for the same year.

All LSC grantees with values that did not pass the edit check process were notified that values in their GAR had been flagged for review. Those grantees then logged back into the reporting system to update their GAR for those specific data elements. If the data they reported were found to be reported in error, grantees were asked to correct the data. If the data reported were correct, grantees were asked to mark that they had verified the data and to provide a brief explanation.

In CY 2021, the full data validation process could not be completed for the majority of grantees due to interruptions to normal business operations caused by the response to the COVID-19 pandemic.



## ENDNOTES

- 1** U.S. Bureau of the Census, special tabulation provided to LSC from the 2019 American Community Survey 1-year estimates. This figure is likely an underestimate of the currently eligible population, given the loss of income due to the COVID-19 pandemic.
- 2** For more information on Basic Field Grants, see: <https://www.lsc.gov/grants/basic-field-grant>.
- 3** To be eligible to compete for a Basic Field Grant, an organization must be:
- ➔ A nonprofit organization whose purpose is the provision of legal help to eligible clients;
  - ➔ A private attorney or group of attorneys or law firms (either as a non-incorporated body or as a nonprofit);
  - ➔ A state or local government agency; or
  - ➔ A sub-state regional planning or coordination agency composed of sub-state areas whose governing boards are controlled by locally-elected officials.
- 4** LSC has determined that specialized legal assistance and delivery approaches ensure that legal services to the Agricultural Worker population and Native Americans are provided most effectively and efficiently.
- 5** The MMX-1 service area covers Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, and Connecticut. The grant for MMX-1 is managed by Pine Tree Legal Assistance. The MSX-2 service area covers Texas, Louisiana, Arkansas, Mississippi, Tennessee, Kentucky, and Alabama. The grant for MSX-2 is managed by Texas Rio Grande Legal Aid. The data for these two service areas are reported in the aggregate and cannot be assigned to an individual state. For reporting purposes, we attributed the data from these two service areas to the home state of the grantee that administered the grant (Maine and Texas, respectively).
- 6** U.S. Bureau of the Census, special tabulation provided to LSC from the 2019 American Community Survey 1-year estimates.
- 7** Pub. L. 104-134, Title V, § 501(a), 110 Stat. 1321, 1321-50 (1996), as modified by Pub. L. 113-6, Div. B, Title IV, 127 Stat. 198, 268 (2013) and incorporated by reference thereafter in LSC's annual appropriations. This formula requires LSC to allocate basic field funding based on the geographic distribution of the U.S. poverty population based on poverty estimates provided by the U.S. Census Bureau. LSC is required to reallocate these funds every three years based on updated poverty estimates provided by the Census Bureau. The allocations for 2019, 2020 and 2021 were based on special tabulations provided LSC from the 2017 American Community Survey 1-year Estimates. (Special tabulation tables S40401 and S40402. Poverty estimates for some regions are calculated differently. Congress requires LSC to use poverty estimates for Alaska and Hawaii based on 125% and 115% of poverty, respectively; poverty estimates for the territories other than Puerto Rico are based on the 2010 Decennial Census; and data for the independent states of Republic of the Marshall Islands, Federated States of Micronesia, and Republic of Palau come from those countries' governmental agencies. Finally, there are no Census Bureau poverty estimates of the Agricultural Worker population. Those estimates are provided by the U.S. Department of Labor Employment and Training Administration.
- 8** Ibid.
- 9** These data are for General and Agricultural Worker service areas only (because some Native American service areas encompass multiple states).
- 10** Amounts reported in this section are in inflation-adjusted 2020 dollars. Inflation adjustments based on the 2012 composite deflator from Executive Office of the President, Office of Management and Budget, Budget of the United States Government, Fiscal Year 2020, Historical Tables, "Table 1.3—Summary of Receipts, Outlays, and Surpluses or Deficits (–) In Current Dollars, Constant (FY 2012) Dollars, and as Percentages of GDP: 1940–2026."
- 11** The total funding organizations receive from LSC exceeds the FY2020 Basic Field allocation of \$402.7 million because it includes all amounts from LSC's 2020 calendar year grants (Basic Field Grants and other awards like Technology Initiative Grants, Pro Bono Innovation Fund, and emergency supplemental disaster relief appropriations), derivative income (interest/investment income), attorney's fee awards for LSC cases, and carryover funds. Additionally, LSC-funded organizations report on the 2020 calendar year, whereas congressional appropriations are for the federal fiscal year, beginning October 1.
- 12** Attorneys routinely receive client funds (commonly referred to as "trust money") to be held in trust for future use. If the amount is large or the funds are to be held for a long period of time, the attorney customarily places these funds in an interest-bearing account for the benefit of the client. However, in the case of amounts that are small or are to be held for a short time, it is impractical for the attorney to establish a separate account for each client, since the cost of establishing and administering the account would exceed any interest generated and result in a net loss for the client. Prior to IOLTA, these nominal and short-term funds were combined and placed into a pooled, non-interest-bearing checking account. The reason the accounts were non-interest-bearing is because prior to 1981, commercial banks were prohibited by federal law from paying interest on demand deposits (e.g. checking accounts). In addition, the lawyer could not earn interest on the account because it is unethical for attorneys to derive any financial benefit from funds that belong to their clients. With the inception of IOLTA, lawyers who handle nominal or short-term client funds that cannot earn net interest for the client place these funds in pooled, interest-bearing accounts, and the interest earned on these accounts is remitted to the state IOLTA program for charitable purposes. Virtually all IOLTA programs in the United States use IOLTA revenue to provide grants to organizations for the purpose of providing legal aid in civil matters to low-income residents; many also use IOLTA revenue for grants to help improve the administration of justice in their states.

**13** LSC-funded organizations began reporting Specific State Grants and Contracts separately from non-LSC funds in 2012. Consequently, we do not present data from before 2012, as they are not directly comparable to 2012–2020 data.

**14** LSC-funded organizations began reporting corporate and individual contributions separately from other non-LSC funds in 2012. Consequently, we do not present data from before 2012, as they are not directly comparable to 2012–2020 data.

**15** The denominator is the number of persons in households with income below 125% of the Federal Poverty Line: U.S. Bureau of the Census, special tabulation provided to LSC from the 2019 American Community Survey 1-year estimates, Table S40403\_040. These population estimates are only available for the 50 U.S. states, the District of Columbia, and Puerto Rico; data are not available for other U.S. territories.

**16** Amounts reported in this section are in inflation-adjusted 2020 dollars. Inflation adjustments based on the 2012 composite deflator from Executive Office of the President, Office of Management and Budget, Budget of the United States Government, Fiscal Year 2020, Historical Tables, “Table 1.3—Summary of Receipts, Outlays, and Surpluses or Deficits (–) In Current Dollars, Constant (FY 2012) Dollars, and as Percentages of GDP: 1940–2026.”

**17** Amounts reported in this section are in inflation-adjusted 2020 dollars. Inflation adjustments are based on the 2012 composite deflator from Executive Office of the President, Office of Management and Budget, Budget of the United States Government, Fiscal Year 2020, Historical Tables, “Table 1.3—Summary of Receipts, Outlays, and Surpluses or Deficits (–) In Current Dollars, Constant (FY 2012) Dollars, and as Percentages of GDP: 1940–2026.”

**18** Legal Services Corporation. 2018. Case Service Report Handbook (2008 edition, 2017 Cumulative Revision). Available at: <http://www.lsc.gov/csr-handbook-2017>.

**19** The accuracy and validity of the numbers of unique website visitors and referrals reported to LSC were not affected by the COVID-19 pandemic. Because of the differences between remote and in-person delivery approaches, however, data for 2020 regarding the numbers of individuals provided legal information (at court help desks, at other venues, in group presentations) and legal information and outreach events are not comparable to data reported for prior years. Further, LSC has questions about the validity of some of these data for 2020 because of the differences in the many methods used to provide these services remotely and the limited reconciliation and certification of the data reported by grantees. Accordingly, these data should be considered rough approximations.

**20** Cases in which a referral to a private attorney is unsuccessful are not classified as PAI cases. Cases in which a private attorney and staff attorney both provide assistance or co-counsel will be counted as PAI cases if the private attorney provided the highest level of assistance: Legal Services Corporation. 2018. Case Service Report Handbook (2008 edition, 2017 Cumulative Revision). Available at: <http://www.lsc.gov/csr-handbook-2017>.

**21** Micronesia and Guam were granted full waivers for this requirement and therefore did not need to report PAI data. Consequently, they are omitted from the figures in this section.

**22** The denominator is the estimated number of persons in households with income below 125% of the Federal Poverty Guidelines: U.S. Bureau of the Census, special tabulation provided to LSC from the 2019 American Community Survey 1-year estimates.

**23** Because LSC does not receive American Community Survey 1-year estimates for territories besides Puerto Rico, these are excluded from calculations of cases per 100,000 LSC-eligible people.

**24** See U.S. Department of Health & Human Services Poverty Guidelines for 2019 (effective January 11, 2019). <https://aspe.hhs.gov/poverty-guidelines>.

**25** The statistics presented in this section provide summary information for the named client in a case where that client is an individual.

**26** Source: Region categorization based on U.S. Bureau of Economic Analysis, “BEA Regions”, <https://www.bea.gov/regional/docs/regions.cfm>.

**27** Cannon, C. E., Ferreira, R., Buttell, F., & First, J. (2021). COVID-19, Intimate Partner Violence, and Communication Ecologies. *American Behavioral Scientist*, 65(7), 992–1013.

**28** A reported main or branch office location was counted as an office if it had a unique address. If two offices shared the same street address they were considered a single office (even if they had different suite numbers). A reported office location was not counted as an office if it closed before the end of Calendar Year (CY) 2020 or if it opened in CY2020.

**29** The FTE calculation is based on a 35-hour workweek and takes into account the percentage of the business days in a year an employee works. Prior to LSC By the Numbers 2016, volunteers were included in calculations of staff FTE in by the numbers, but in subsequent reports volunteers are excluded.

**30** Note that in previous reports prior to 2017, staffing numbers were reported as head counts, however, in this report staff are reported as the sum of FTE equivalents (part-time employees were counted as a percent of one FTE).

**31** The table reflects multiple languages spoken by a staff member such that the same staff member can be counted towards the FTE calculations for all language groups presented. The language group classification follows the four-group classification used by the census bureau: <https://www.census.gov/topics/population/language-use/about.html>.

**32** Age was restricted to values from 18 to 74.

# APPENDIX TABLES



# APPENDIX TABLES



## SECTION 1

LSC'S BASIC  
FIELD GRANTS

APPENDIX TABLE 1.1

Funding Poverty Population and LSC Basic Field Funding Allocation by State/  
Territory, 2020

State	Funding Allocation (\$)	Funding Poverty Population
Alabama	6,906,563	782,858
Alaska	922,188	104,530
Arizona	8,989,286	1,018,933
Arkansas	4,052,027	459,296
California	45,524,506	5,160,194
Colorado	4,978,476	564,309
Connecticut	2,874,735	325,851
Delaware	1,120,292	126,984
District of Columbia	969,740	109,920
Florida	25,491,897	2,889,501
Georgia	13,389,509	1,517,698
Hawaii	1,337,054	151,555
Idaho	1,908,338	216,309
Illinois	13,848,750	1,569,753
Indiana	7,686,330	871,244
Iowa	2,881,651	326,634
Kansas	2,968,550	336,485
Kentucky	6,329,167	717,409
Louisiana	7,738,757	877,187
Maine	1,496,903	169,673
Maryland	4,844,908	549,169
Massachusetts	6,033,005	683,839
Michigan	12,154,925	1,377,757
Minnesota	4,565,287	517,473
Mississippi	4,867,092	551,683
Missouri	7,020,163	795,733
Montana	1,127,261	127,774
Nebraska	1,772,476	200,909
Nevada	3,388,798	384,120
New Hampshire	850,456	96,399
New Jersey	7,787,125	882,667
New Mexico	3,544,377	401,753
New York	24,016,379	2,722,251
North Carolina	12,980,510	1,471,339
North Dakota	664,138	75,279
Ohio	13,964,984	1,582,927
Oklahoma	5,327,440	603,864
Oregon	4,746,143	537,974
Pennsylvania	13,663,131	1,548,709
Rhode Island	1,036,191	117,452
South Carolina	6,633,484	751,904
South Dakota	962,506	109,100
Tennessee	8,477,419	960,913
Texas	37,083,004	4,203,355
Utah	2,616,278	296,554
Vermont	558,386	63,293
Virginia	7,714,869	874,477
Washington	7,076,845	802,159
West Virginia	2,966,918	336,300
Wisconsin	5,642,394	639,563
Wyoming	565,108	64,055
American Samoa	280,626	31,809
Guam	316,260	35,848
Micronesia	1,586,053	179,779
Puerto Rico	12,958,057	1,468,794
Virgin Islands	208,408	23,623
<b>GRAND TOTAL</b>	<b>391,416,123</b>	<b>44,366,920</b>

# APPENDIX TABLES



## SECTION 2

## ORGANIZATION REVENUE

Year	Inflation-Adjusted (\$)	Actual (\$)	Percent of Total Funding	Percent Change from Prior Year
<b>LSC FUNDING</b>				
2011	462,578,885	403,953,150	43.3	
2012	395,419,487	352,172,682	40.2	-14.6
2013	379,483,223	342,778,665	38.7	-4.1
2014	394,162,671	361,655,133	39.6	3.9
2015	398,599,797	367,536,845	38	1.1
2016	413,059,667	383,408,252	36.8	3.6
2017	404,973,385	382,214,371	35.1	-2
2018	424,103,302	409,447,791	34	4.7
2019	435,076,352	427,597,750	33.7	2.6
2020	493,738,065	493,738,065	35.6	13.5
<b>NON-LSC FUNDING</b>				
2011	606,739,703	529,843,497	56.7	
2012	588,763,400	524,370,680	59.8	-3
2013	600,432,727	542,357,385	61.3	2
2014	600,066,188	550,577,295	60.4	-0.1
2015	649,489,611	598,874,772	62	8.2
2016	709,477,718	658,547,985	63.2	9.2
2017	747,773,983	705,749,991	64.9	5.4
2018	824,124,492	795,645,662	66	10.2
2019	856,871,545	842,142,635	66.3	4
2020	894,661,113	894,661,113	64.4	4.4
<b>TOTAL FUNDING</b>				
2011	1,069,318,588	933,796,647	100	
2012	984,182,887	876,543,362	100	-8
2013	979,915,950	885,136,050	100	-0.5
2014	994,228,859	912,232,428	100	1.5
2015	1,048,089,407	966,411,617	100	5.4
2016	1,122,537,385	1,041,956,237	100	7.1
2017	1,152,747,368	1,087,964,362	100	2.7
2018	1,248,227,794	1,205,093,453	100	8.3
2019	1,291,947,897	1,269,740,385	100	3.5
2020	1,388,399,179	1,388,399,179	100	7.5

**APPENDIX TABLE 2.2** Total Funding of LSC Grantees by Source, 2020

Funding Source	Amount (\$)	Percent of Total Funding
Total LSC Funding	493,738,065	35.6
State and Local Grants	312,057,122	22.5
Other Federal Grants	171,057,935	12.3
Private Grants	108,662,684	7.8
IOLTA Grants	81,632,931	5.9
Filing and Other Fees	41,695,381	3
Other Non-LSC Grants	179,555,060	12.9
<b>GRAND TOTAL</b>	<b>1,388,399,179</b>	<b>100</b>

**APPENDIX TABLE 2.3**

Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars by Service Area Type and Year, 2010–2020 (continued on next page)

Funding Type	2011		2012		2013		2014	
	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding
<b>BASIC FIELD—GENERAL</b>								
LSC Funding	433,196,384	42.3	369,123,623	38.9	354,956,533	37.5	369,791,504	38.5
Non-LSC Funding	591,012,743	57.7	578,941,299	61.1	590,568,482	62.5	590,589,061	61.5
<b>TOTAL</b>	<b>1,024,209,127</b>	<b>100</b>	<b>948,064,922</b>	<b>100</b>	<b>945,525,015</b>	<b>100</b>	<b>960,380,565</b>	<b>100</b>
<b>BASIC FIELD—AGRICULTURAL WORKER</b>								
LSC Funding	16,393,753	78.1	15,169,273	77.3	14,161,467	76.1	13,617,411	75.7
Non-LSC Funding	4,584,845	21.9	4,459,773	22.7	4,440,777	23.9	4,381,819	24.3
<b>TOTAL</b>	<b>20,978,598</b>	<b>100</b>	<b>19,629,046</b>	<b>100</b>	<b>18,602,244</b>	<b>100</b>	<b>17,999,230</b>	<b>100</b>
<b>BASIC FIELD—NATIVE AMERICAN</b>								
LSC Funding	12,988,749	53.8	11,126,592	67.5	10,365,223	65.6	10,753,755	67.9
Non-LSC Funding	11,142,114	46.2	5,362,328	32.5	5,423,468	34.4	5,095,308	32.1
<b>TOTAL</b>	<b>24,130,863</b>	<b>100</b>	<b>16,488,920</b>	<b>100</b>	<b>15,788,691</b>	<b>100</b>	<b>15,849,063</b>	<b>100</b>



APPENDIX TABLE 2.3

Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars by Service Area Type and Year, 2010–2020 (continued from previous page)

Funding Type	2015		2016		2017	
	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding
<b>BASIC FIELD—GENERAL</b>						
LSC Funding	373,607,518	36.9	386,307,716	35.5	380,186,172	33.9
Non-LSC Funding	640,236,451	63.1	700,910,236	64.5	739,739,390	66.1
<b>TOTAL</b>	<b>1,013,843,969</b>	<b>100</b>	<b>1,087,217,952</b>	<b>100</b>	<b>1,119,925,562</b>	<b>100</b>
<b>BASIC FIELD—AGRICULTURAL WORKER</b>						
LSC Funding	14,220,106	81	15,824,298	85.7	14,014,196	90.4
Non-LSC Funding	3,330,949	19	2,634,915	14.3	1,479,818	9.6
<b>TOTAL</b>	<b>17,551,055</b>	<b>100</b>	<b>18,459,213</b>	<b>100</b>	<b>15,494,014</b>	<b>100</b>
<b>BASIC FIELD—NATIVE AMERICAN</b>						
LSC Funding	10,772,172	64.5	10,927,653	64.8	10,773,017	62.2
Non-LSC Funding	5,922,210	35.5	5,932,567	35.2	6,554,776	37.8
<b>TOTAL</b>	<b>16,694,382</b>	<b>100</b>	<b>16,860,220</b>	<b>100</b>	<b>17,327,793</b>	<b>100</b>
Funding Type	2018		2019		2020	
	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding
<b>BASIC FIELD—GENERAL</b>						
LSC Funding	397,024,714	32.8	407,070,462	32.5	459,928,757	34.3
Non-LSC Funding	811,626,322	67.2	845,731,113	67.5	881,472,149	65.7
<b>TOTAL</b>	<b>1,208,651,036</b>	<b>100</b>	<b>1,252,801,575</b>	<b>100</b>	<b>1,341,400,906</b>	<b>100</b>
<b>BASIC FIELD—AGRICULTURAL WORKER</b>						
LSC Funding	15,804,065	81.4	16,545,205	75.5	19,269,303	71.5
Non-LSC Funding	3,611,062	18.6	5,362,454	24.5	7,664,363	28.5
<b>TOTAL</b>	<b>19,415,127</b>	<b>100</b>	<b>21,907,659</b>	<b>100</b>	<b>26,933,666</b>	<b>100</b>
<b>BASIC FIELD—NATIVE AMERICAN</b>						
LSC Funding	11,274,523	55.9	11,460,685	66.5	14,540,006	72.5
Non-LSC Funding	8,887,108	44.1	5,777,978	33.5	5,524,601	27.5
<b>TOTAL</b>	<b>20,161,631</b>	<b>100</b>	<b>17,238,663</b>	<b>100</b>	<b>20,064,607</b>	<b>100</b>

**APPENDIX TABLE 2.4**

**Changes in Total Funding by State/Territory in Inflation-Adjusted Dollars for Basic Field—**

<b>State</b>	<b>2019 (\$)</b>	<b>2020 (\$)</b>	<b>Change from Prior Year (\$)</b>
Alabama	9,728,012	11,213,564	1,485,552
Alaska	4,893,009	4,803,667	-89,342
Arizona	13,485,874	13,438,087	-47,787
Arkansas	9,993,231	12,036,286	2,043,055
California	131,224,241	168,045,982	36,821,741
Colorado	13,848,974	15,579,605	1,730,631
Connecticut	3,948,786	4,149,162	200,376
Delaware	2,240,887	2,428,224	187,337
District of Columbia	2,983,604	3,226,269	242,665
Florida	81,578,717	59,107,905	-22,470,812
Georgia	29,050,385	34,813,476	5,763,091
Hawaii	6,733,236	7,017,659	284,423
Idaho	3,115,170	3,510,433	395,263
Illinois	49,959,833	49,760,481	-199,352
Indiana	11,655,084	13,247,948	1,592,864
Iowa	13,300,819	12,555,391	-745,428
Kansas	6,344,553	6,509,114	164,561
Kentucky	24,772,732	26,761,478	1,988,746
Louisiana	18,556,723	23,765,773	5,209,050
Maine	6,112,071	6,774,235	662,164
Maryland	30,102,293	29,705,102	-397,191
Massachusetts	35,651,054	30,275,638	-5,375,416
Michigan	32,713,352	37,922,776	5,209,424
Minnesota	19,398,357	20,204,660	806,303
Mississippi	7,255,832	8,649,275	1,393,443
Missouri	27,299,957	32,531,528	5,231,571
Montana	3,805,060	5,116,915	1,311,855
Nebraska	8,077,296	8,995,563	918,267
Nevada	5,414,404	5,427,483	13,079
New Hampshire	1,006,520	1,308,026	301,506
New Jersey	42,766,351	44,366,045	1599,694
New Mexico	8,492,214	10,144,703	1,652,489
New York	157,276,324	151,231,175	-6,045,149
North Carolina	31,442,409	31,869,849	427,440
North Dakota	1,473,273	1,538,138	64,865
Ohio	56,997,548	60,910,030	3,912,482
Oklahoma	16,667,767	19,689,371	3,021,604
Oregon	8,721,876	9,165,894	444,018
Pennsylvania	45,789,745	49,426,903	3,637,158
Rhode Island	4,685,558	4,333,478	-352,080
South Carolina	13,423,475	13,155,596	-267,879
South Dakota	1,622,122	2,301,849	679,727
Tennessee	23,808,900	26,552,697	2,743,797
Texas	96,290,774	114,892,951	18,602,177
Utah	6,548,992	6,710,658	161,666
Vermont	1,206,721	1,583,771	377,050
Virginia	25,038,690	27,003,657	1,964,967
Washington	37,303,858	42,399,285	5,095,427
West Virginia	11,618,205	13,031,318	1,413,113
Wisconsin	16,076,316	16,803,472	727,156
Wyoming	1,276,276	1,477,377	201,101
American Samoa	567,001	513,002	-53,999
Guam	427,261	402,997	-24,264
Micronesia	2,950,283	2,937,247	-13,036
Puerto Rico	23,374,832	27,119,586	3,744,754
Virgin Islands	2,704,739	2,958,155	253,416
<b>GRAND TOTAL</b>	<b>1,252,801,576</b>	<b>1,341,400,906</b>	<b>8,8599,330</b>

General Service Areas, 2019–2020

Change from Prior Year (%)	Poverty Population	Funding per Poverty Population (\$)
15.3	981,865	11.4
-1.8	98,445	48.8
-0.4	1,250,500	10.7
20.4	635,700	18.9
28.1	6,086,995	27.6
12.5	699,595	22.3
5.1	450,065	9.2
8.4	132,500	18.3
8.1	109,845	29.4
-27.5	3,585,000	16.5
19.8	1,818,800	19.1
4.2	161,165	43.5
12.7	273,965	12.8
-0.4	1,856,270	26.8
13.7	1,053,735	12.6
-5.6	458,835	27.4
2.6	433,345	15
8	914,550	29.3
28.1	1,077,805	22.1
10.8	189,950	35.7
-1.3	694,400	42.8
-15.1	808,995	37.4
15.9	1,648,090	23
4.2	673,895	30
19.2	734,425	11.8
19.2	1,013,875	32.1
34.5	177,280	28.9
11.4	262,810	34.2
0.2	494,195	11
30	130,310	10
3.7	1,063,155	41.7
19.5	481,980	21
-3.8	3,140,545	48.2
1.4	1,861,400	17.1
4.4	105,170	14.6
6.9	1,937,840	31.4
18.1	761,815	25.8
5.1	623,030	14.7
7.9	1,928,705	25.6
-7.5	144,220	30
-2	936,290	14.1
41.9	136,770	16.8
11.5	1,222,130	21.7
19.3	5,199,160	22.1
2.5	375,625	17.9
31.2	80,420	19.7
7.8	1,084,285	24.9
13.7	964,780	43.9
12.2	369,250	35.3
4.5	791,725	21.2
15.8	74,395	19.9
-9.5	-	-
-5.7	-	-
-0.4	-	-
16	1,664,315	16.3
9.4	-	-
<b>7.1</b>	<b>53,854,210</b>	<b>24.9</b>

State	LSC Basic Field (\$)	LSC Derivative Income (\$)	LSC Carryover Funding (\$)	LSC Carryover Funding (%)	Other LSC Funding (\$)	Total LSC Funding (\$)	Total LSC Funding (%)	Other Federal Grants (\$)	State and Local Grants (\$)
Alabama	6,906,564	194,666	1,192,007	13	880,493	9,173,730	81.8	966,101	48,000
Alaska	1,558,409	1,663	114,088	5.6	379,792	2,053,952	31.6	846,847	1,657,792
Arizona	12,808,952	46,104	1,526,248	9.8	1,169,777	15,551,081	76.1	1,929,539	220,517
Arkansas	4,052,028	8,777	244,653	4.8	810,140	5,115,598	42.5	1,847,710	19,970
California	46,563,858	589,378	4,435,921	7.8	5,508,601	57,097,758	31.3	17,115,083	40,659,575
Colorado	5,091,456	25,489	321,105	5.5	438,956	5,877,006	36.7	1,449,453	3,454,132
Connecticut	2,893,153	0	290,169	8.6	197,763	3,381,085	81.1	0	22,503
Delaware	1,120,293	3,000	0	0	148,323	1,271,616	51.3	43,098	84,288
District of Columbia	969,741	-4,237	0	0	283,754	1,249,259	38.7	0	200,000
Florida	25,474,297	71,644	246,370	0.9	3,170,259	28,962,571	48.4	12,541,789	7,694,057
Georgia	13,389,509	477,542	726,151	4.2	2,586,333	17,179,535	48.8	5,858,294	2,828,526
Hawaii	1,606,534	141	0	0	107,779	1,714,454	23.5	2,322,872	2,092,957
Idaho	1,984,768	34,567	0	0	213,627	2,232,962	56	899,114	23,028
Illinois	13,848,751	440,096	1,544,981	8.8	1,712,867	17,546,695	35	10,313,998	4,161,813
Indiana	7,686,332	20,983	329,992	3.6	1,046,048	9,083,355	66.1	1,140,365	830,917
Iowa	2,881,652	39,417	0	0	1,037,322	3,958,391	30.4	2,248,913	3,374,889
Kansas	2,968,550	15,681	0	0	263,066	3,247,297	49.9	1,157,122	638,400
Kentucky	6,329,169	103,592	769,909	9	1,307,026	8,509,696	31.8	5,689,378	953,038
Louisiana	7,738,759	51,347	1,252,160	12	1,412,406	10,454,672	44	742,608	787,027
Maine	1,572,730	11,040	165,154	7.2	541,197	2,290,121	31.2	1,228,313	1,623,183
Maryland	4,844,908	187,240	0	0	575,129	5,607,277	18.8	1,495,836	8,948,773
Massachusetts	6,033,007	38,847	336,717	4.5	1,081,404	7,489,975	24.7	1,391,053	12,137,875
Michigan	12,348,585	178,437	718,469	4.6	2,423,129	15,668,620	39.4	3,369,324	3,657,560
Minnesota	4,846,432	4,646	161,136	2.7	852,765	5,864,979	26.9	1,504,574	9,156,657
Mississippi	4,964,882	3,119	555,535	9.1	568,402	6,091,938	68.7	1,229,973	297,000
Missouri	7,020,166	44,416	143,456	1.9	530,309	7,738,347	23.6	3,147,224	2,503,444
Montana	1,314,579	11,471	32,829	1.8	469,880	1,828,759	33.1	2,004,672	536,943
Nebraska	1,811,364	0	0	0	998,015	2,809,379	30.1	1,033,286	1,031,739
Nevada	3,545,231	12,230	0	0	565,700	4,123,161	71.6	73,283	467,213
New Hampshire	850,456	453	0	0	111,186	962,095	73.6	30,780	22,974
New Jersey	7,787,128	9,359	1,458,179	14	1,142,537	10,397,203	23.4	3,978,260	20,757,642
New Mexico	4,117,716	3,449	160,921	3.4	418,736	4,700,822	42.7	660,869	3,892,022
New York	24,016,383	20,795	735,217	2.6	3,808,899	28,581,295	18.8	21,665,548	64,791,955
North Carolina	12,134,156	326,453	21,721	0.1	3,372,975	15,855,305	48.6	6,747,075	2,486,507
North Dakota	981,033	5,350	90,160	8.2	16,822	1,093,365	51.2	433,507	112,593
Ohio	13,964,987	31,768	97,303	0.6	2,823,843	16,917,901	27.6	8,339,506	3,699,369
Oklahoma	6,290,675	479,856	453,481	5.3	1,367,954	8,591,967	38.7	5,041,906	2,230,744
Oregon	4,963,311	43,190	0	0	275,586	5,282,087	52.5	296,470	633,619
Pennsylvania	13,663,138	33,220	-1,994,945	-14.2	2,300,012	14,001,425	28.2	9,454,287	6,576,515
Rhode Island	1,036,191	24,109	0	0	223,987	1,284,287	29.6	1,115,524	990,406
South Carolina	6,633,484	31,561	2,026,523	23.3	0	8,691,568	64.6	1,766,862	42,414
South Dakota	2,060,928	62	336,238	12.8	223,186	2,620,414	69.2	743,844	116,635
Tennessee	8,477,422	23,970	122,562	1.3	975,443	9,599,397	36.2	5,223,061	3,549,007
Texas	37,119,824	303,901	4,509,455	9.7	4,534,088	46,467,268	39.4	6,673,767	41,896,023
Utah	2,713,062	6,950	275,302	8.5	230,618	3,225,932	46.3	854,229	669,671
Vermont	558,386	0	109,245	11.8	259,156	926,787	58.5	70,944	125,000
Virginia	7,714,873	23,236	13,530	0.2	785,592	8,537,231	31.3	4,121,213	10,158,454
Washington	7,411,967	56,236	717,776	7.5	1,352,607	9,538,586	21.9	5,486,815	22,104,652
West Virginia	2,966,918	0	0	0	263,963	3,230,881	24.8	571,381	5,982,436
Wisconsin	5,824,883	6,445	419,242	6.1	591,149	6,841,719	38.5	3,492,130	3,742,407
Wyoming	768,397	0	97,405	10.1	103,094	968,896	56.4	175,214	424,191
American Samoa	280,627	0	18,330	4.9	74,891	373,847	72.9	56,965	0
Guam	316,260	0	0	0	24,764	341,024	84.6	0	60,015
Micronesia	1,586,053	0	0	0	383,939	1,969,992	67.1	38,495	752,209
Puerto Rico	12,958,057	47,864	2,900,878	16.1	2,090,977	17,997,776	66.2	66,314	5,131,148
Virgin Islands	208,408	3,765	0	0	1,353,557	1,565,730	52.9	363,146	996,699
<b>GRAND TOTAL</b>	<b>401,579,382</b>	<b>4,093,288</b>	<b>27,675,573</b>	<b>5.6</b>	<b>60,389,823</b>	<b>493,738,065</b>	<b>35.6</b>	<b>171,057,935</b>	<b>312,057,122</b>

Filing Fees (\$)	Interest on Lawyer Trust Accounts (IOLTA) (\$)	Private Grants (\$)	Non-LSC Derivative Income (\$)	Non-LSC Carryover Funding (\$)	Non-LSC Carryover Funding (%)	Other Non-LSC Funding (\$)	Total Non-LSC Funding (\$)	Total Non-LSC Funding (%)	Total LSC & Non-LSC Funding (\$)
0	126,000	789,692	0	101,667	5	8,374	2,039,834	18.2	11,213,564
0	16,313	411,533	46,592	827,295	18.6	649,549	4,455,921	68.4	6,509,873
1,094	0	1,260,356	150,023	50,000	1	1,281,885	4,893,414	23.9	20,444,495
252,371	508,658	725,954	441,438	3,096,535	44.7	28,052	6,920,688	57.5	12,036,286
0	20,012,388	20,292,320	17,568,496	4,391,852	3.5	5,174,184	125,213,897	68.7	182,311,655
0	2,834,007	2,306,678	3,000	47,827	0.5	38,853	10,133,950	63.3	16,010,956
162,263	53,184	46,135	0	474,667	60.4	27,743	786,495	18.9	4,167,580
0	414,125	292,615	0	100,000	8.3	275,000	1,209,126	48.7	2,480,742
0	35,000	1,736,317	0	0	0	5,692	1,977,010	61.3	3,226,269
356,299	1,328,507	4,403,974	199,905	2,886,798	9.3	1,474,729	30,886,058	51.6	59,848,629
226,536	1,397,200	5,348,142	111,656	0	0	2,254,106	18,024,459	51.2	35,203,994
676,759	90,000	233,541	10,464	0	0	146,092	5,572,685	76.5	7,287,139
0	148,000	182,086	67	0	0	501,014	1,753,309	44	3,986,271
10,793	5,493,707	5,264,751	263,797	5,971,874	18.3	1,103,167	32,583,900	65	50,130,595
0	0	634,964	81,101	121,989	2.6	1,838,800	4,648,136	33.9	13,731,491
0	648,000	2,706,080	2,620	0	0	85,850	9,066,352	69.6	13,024,743
599,998	40,000	816,613	0	0	0	9,684	3,261,817	50.1	6,509,114
2,352,723	308,581	1,562,306	297,901	6,088,859	33.4	998,995	18,251,781	68.2	26,761,478
410,341	2,657,725	4,731,302	2,151	2,881,898	21.7	1,098,049	13,311,101	56	23,765,773
538,847	71,614	1,098,722	102,517	0	0	389,820	5,053,016	68.8	7,343,137
0	12,519,842	735,171	160,042	0	0	325,464	24,185,128	81.2	29,792,405
0	489,091	2,284,423	121,004	4,676,853	20.5	1,685,364	22,785,663	75.3	30,275,638
5,040,619	643,433	2,148,398	450,920	6,823,412	28.3	1,966,741	24,100,407	60.6	39,769,027
847,249	614,841	2,062,825	12,393	538,135	3.4	1,206,075	15,942,749	73.1	21,807,728
493,376	55,875	260,739	7,750	368,157	13.2	68,328	2,781,198	31.3	8,873,136
3,739,433	2,237,134	4,430,415	590,524	5,248,503	20.9	3,161,743	25,058,420	76.4	32,796,767
120,855	512,355	349,253	0	0	0	164,750	3,688,829	66.9	5,517,588
1,301,989	600,000	2,297,470	0	0	0	247,752	6,512,236	69.9	9,321,615
230,618	679,000	67,673	0	0	0	118,678	1,636,465	28.4	5,759,626
0	43,752	70,734	0	0	0	177,691	345,931	26.4	1,308,026
4,740,043	994,159	435,628	467,259	2,515,757	7.4	183,622	34,072,371	76.6	44,469,574
300	0	607,098	84,754	1,006,296	15.9	63,591	6,314,930	57.3	11,015,752
0	9,232,330	7,471,091	509,011	16,392,044	13.3	3,039,923	123,101,901	81.2	151,683,196
656,276	1,736,814	1,619,226	4,875	3,198,763	19	345,380	16,794,916	51.4	32,650,221
307,472	30,000	157,871	0	0	0	1,036	1,042,479	48.8	2,135,844
3,326,494	6,707,427	9,686,777	594,017	5,853,231	13.2	6,098,863	44,305,684	72.4	61,223,585
0	85,000	2,572,910	111,841	2,843,407	20.9	716,775	13,602,584	61.3	22,194,551
2,505,778	581,133	377,400	198,069	0	0	190,837	4,783,306	47.5	10,065,393
7,492,026	4,026,948	1,913,209	168,926	4,288,244	12	1,798,691	35,718,846	71.8	49,720,271
269,020	224,280	448,526	0	0	0	1,435	3,049,191	70.4	4,333,478
1,254,534	1,078,044	398,099	5,345	200,000	4.2	20,473	4,765,771	35.4	13,457,339
0	0	212,249	0	59,093	5.1	35,514	1,167,335	30.8	3,787,749
1,932,310	271,200	2,160,658	6,305	1,304,306	7.7	2,506,454	16,953,300	63.8	26,552,697
0	677,129	6,525,876	1,110,233	659,510	0.9	13,976,202	71,518,740	60.6	117,986,008
0	195,787	460,069	18,000	1,508,106	40.3	33,663	3,739,525	53.7	6,965,457
0	42,500	11,040	0	0	0	407,500	656,984	41.5	1,583,771
377,630	0	2,165,424	32,505	1,491,655	8	355,484	18,702,366	68.7	27,239,596
0	300,000	589,800	578,124	4,984,382	14.6	31,102	34,074,875	78.1	43,613,461
1,459,516	515,325	392,517	70,696	793,584	8.1	14,982	9,800,437	75.2	13,031,318
11,820	73,125	692,767	192,259	2,283,146	20.9	419,141	10,906,795	61.5	17,748,514
0	41,938	15,000	0	32,259	4.3	60,232	748,834	43.6	1,717,730
0	0	51,696	0	30,494	21.9	0	139,155	27.1	513,002
0	0	0	0	0	0	1,958	61,972	15.4	402,997
0	0	2,601	11,034	0	0	162,915	967,254	32.9	2,937,247
0	208,881	143,971	0	3,648,356	39.7	491	9,199,161	33.8	27,196,937
0	32,580	0	0	0	0	0	1,392,425	47.1	2,958,155
<b>41,695,381</b>	<b>81,632,931</b>	<b>108,662,684</b>	<b>24,787,615</b>	<b>97,788,955</b>	<b>10.9</b>	<b>56,978,489</b>	<b>894,661,113</b>	<b>64.4</b>	<b>1,388,399,179</b>

# APPENDIX TABLES



## SECTION 3

## ORGANIZATION EXPENDITURES

APPENDIX TABLE 3.1

LSC Grantee Expenditures Supported by LSC Funding by State/Territory and Category, 2020  
(continued on next page)

State	Audit (\$)	Board (\$)	Contract Services to Clients (\$)	Contract Services to Recipient (\$)	Dues and Fees (\$)	Employee Benefits (\$)	Equipment Rental (\$)	Insurance (\$)
Alabama	35,607	0	499,350	59,359	29,342	1,060,311	97,837	66,076
Alaska	13,521	0	0	22,133	21	370,564	18,541	11,150
Arizona	41,530	0	0	169,524	55,939	1,807,863	83,458	91,622
Arkansas	28,788	0	75,000	1,219	20,440	581,060	25,511	56,537
California	225,516	5,897	219,890	1,172,653	209,526	7,478,945	397,371	366,709
Colorado	9,322	0	41,934	45,145	1,156	750,474	39,427	18,650
Connecticut	22,032	738	0	36,524	8,214	882,731	7,883	13,339
Delaware	6,741	0	46,716	17,483	915	204,399	2,032	1,898
District of Columbia	0	0	0	15,181	1,708	100,121	4,400	7,360
Florida	97,411	0	369,777	1,387,142	89,880	4,629,110	140,363	314,597
Georgia	15,000	0	32,341	465,793	43,753	2,344,410	58,612	49,417
Hawaii	13,309	0	86,411	47,034	0	207,037	40,825	31,944
Idaho	11,932	0	141,583	11,567	7,975	190,175	49,093	10,179
Illinois	128,088	383	177,598	378,234	17,864	1,951,891	85,934	108,118
Indiana	43,219	1,188	0	603,352	0	1,503,682	35,331	11,157
Iowa	12,122	1,295	0	0	108,121	708,436	27,388	29,200
Kansas	31,671	0	50,775	55,651	13,872	516,952	18,764	18,777
Kentucky	51,163	0	67,712	317,163	8,894	1,701,587	46,451	58,050
Louisiana	40,599	2,187	195,002	86,183	20,362	1,530,460	67,031	72,837
Maine	14,787	0	0	113,948	0	573,114	2,338	17,978
Maryland	14,386	0	0	96,274	0	743,847	15,588	10,448
Massachusetts	35,636	236	159,338	203,237	7,623	1,104,726	13,658	30,150
Michigan	81,753	0	71,320	475,266	34,605	2,198,501	30,653	81,307
Minnesota	48,892	0	129,196	79,522	5,124	1,099,091	43,917	18,809
Mississippi	52,249	0	245,948	101,327	3,625	774,813	39,207	36,655
Missouri	45,129	0	392,857	124,502	23,169	1,547,433	55,843	36,285
Montana	9,516	0	0	113,514	6,853	197,037	22,894	5,037
Nebraska	3,253	0	40,451	0	7,892	350,744	10,260	13,183
Nevada	34,134	0	0	0	16,579	521,328	57,866	46,908
New Hampshire	9,750	0	54,571	70,330	2,625	136,462	2,620	3,124
New Jersey	48,205	0	0	206,909	3,081	1,511,388	9,989	69,246
New Mexico	15,370	579	3,746	106,340	24,653	616,906	19,450	28,404
New York	35,992	370	148,113	581,229	27,550	4,573,316	207,590	116,323
North Carolina	35,774	0	0	251,898	64,349	3,197,310	61,605	107,342
North Dakota	9,610	0	694	9,988	1,890	123,790	7,708	4,885
Ohio	52,132	0	168,766	1,547,866	1,975	3,030,045	103,533	47,803
Oklahoma	24,700	0	77,328	129,504	58,620	973,160	15,465	13,718
Oregon	0	0	0	171,573	35,349	1,264,422	22,388	18,739
Pennsylvania	45,919	-756	271,171	307,128	26,790	2,493,710	12,752	71,619
Rhode Island	6,705	0	0	17,201	0	224,642	0	7,436
South Carolina	40,552	0	412,410	228,160	18,249	970,700	39,925	68,892
South Dakota	36,694	800	36,275	32,504	22,782	192,799	49,625	38,679
Tennessee	60,496	232	0	198,109	42,036	1,225,322	67,974	43,643
Texas	169,089	5,739	387,053	763,032	142,302	7,420,399	988,272	308,641
Utah	12,353	0	5,593	7,750	1,083	623,559	26,317	2,519
Vermont	7,492	0	3,350	143,304	0	168,813	580	3,175
Virginia	17,644	0	136,512	172,163	18,797	1,768,391	55,748	42,753
Washington	12,463	0	117,392	134,114	23,712	1,428,938	183,435	27,185
West Virginia	0	0	15,949	0	8,469	534,648	5,303	0
Wisconsin	17,863	5,000	72,327	182,321	37,421	1,636,371	28,137	40,037
Wyoming	12,780	0	32,289	106,310	4,053	98,022	6,098	3,561
American Samoa	14,200	0	0	37,816	965	9,308	0	10,642
Guam	0	0	0	0	1,154	37,883	1,349	210
Micronesia	12,700	0	0	0	13,229	0	3,408	16,130
Puerto Rico	29,038	0	889,153	1,021,129	581	3,480,216	127,553	119,058
Virgin Islands	10,090	0	2,620	35,533	8,685	173,096	4,400	31,200
<b>GRAND TOTAL</b>	<b>1,904,916</b>	<b>23,889</b>	<b>5,878,511</b>	<b>12,661,141</b>	<b>1,333,852</b>	<b>75,544,458</b>	<b>3,589,700</b>	<b>2,879,340</b>

State	Lawyers Wages (\$)	Library (\$)	Litigation (\$)	Mortgage Payments (\$)	Office Supplies (\$)	Other (\$)	Other Space Expense (\$)	Other Staff Wages (\$)
Alabama	1,978,126	106,186	791	0	100,370	90,644	215,843	1,281,256
Alaska	794,217	7,792	27,032	0	45,900	24,939	0	376,868
Arizona	4,514,975	109,127	77,724	44,080	287,217	510,759	411,993	2,562,973
Arkansas	1,815,648	30,760	9,408	0	80,886	23,256	28,973	814,623
California	12,481,837	433,586	243,961	0	1,197,770	451,011	637,459	9,836,073
Colorado	1,041,707	34,619	78,499	0	141,417	14,437	150,922	652,607
Connecticut	722,738	5,788	8	0	10,477	16,129	4,076	851,750
Delaware	501,296	3,669	696	0	7,612	10,603	2,087	47,725
District of Columbia	202,027	5,035	114	0	11,814	34,959	8,801	182,593
Florida	6,734,278	87,714	123,514	0	662,644	268,861	353,924	5,219,886
Georgia	3,809,408	70,641	13,912	0	305,249	107,330	106,320	2,133,780
Hawaii	232,752	14,727	1,093	0	27,045	219	0	398,587
Idaho	560,810	19,394	1,382	0	21,568	9,995	19,189	492,993
Illinois	4,063,337	143,925	141,009	0	470,437	315,732	163,165	2,303,596
Indiana	3,244,061	17,368	16,336	0	47,108	60,860	18,082	800,751
Iowa	1,644,361	24,996	5,373	0	41,686	2,583	6,835	355,729
Kansas	1,037,800	32,101	14,192	0	9,568	13,215	18,962	763,522
Kentucky	1,841,042	68,808	6,639	0	178,933	38,704	118,673	1,130,065
Louisiana	2,716,755	48,653	34,735	54,533	133,185	22,220	128,300	1,153,280
Maine	756,543	21,498	19,043	0	42,398	50,640	28,835	141,880
Maryland	1,347,342	30,968	3,774	0	64,297	60,905	75,664	583,227
Massachusetts	2,251,127	18,984	5,179	0	49,471	626,936	34,057	1,139,626
Michigan	5,290,770	115,108	38,066	0	310,788	9,185	132,837	2,045,221
Minnesota	1,999,024	27,986	5,180	0	52,045	1,114	6,650	517,803
Mississippi	1,216,273	27,854	18,245	0	136,003	74,399	93,512	992,542
Missouri	2,145,032	24,721	75,273	0	154,384	34,992	83,087	814,522
Montana	224,938	5,190	205	0	19,450	355,667	4,061	309,700
Nebraska	660,917	9,383	3,921	0	13,341	52,804	0	167,997
Nevada	1,226,492	2,227	4,205	35,809	19,971	185,717	62,187	655,584
New Hampshire	221,410	1,387	0	0	1,432	6,050	4,211	204,600
New Jersey	2,611,157	28,490	17,229	0	57,619	26,180	209,852	1,151,706
New Mexico	1,271,865	28,066	15,793	0	71,728	26,371	38,270	632,298
New York	5,918,566	191,310	68,990	0	246,527	1,747,018	379,684	3,950,997
North Carolina	4,749,382	180,389	63,470	0	271,017	245,691	348,771	1,443,504
North Dakota	232,491	4,508	184	0	10,083	1,368	5,221	130,731
Ohio	6,086,628	41,150	27,538	0	177,470	114,133	102,821	2,418,942
Oklahoma	2,062,974	23,075	17,510	0	70,450	1,130,394	34,020	516,764
Oregon	2,383,633	21,482	45,556	0	51,397	8,982	0	736,449
Pennsylvania	4,096,845	59,596	31,132	0	255,886	224,363	101,176	1,974,037
Rhode Island	921,900	4,757	809	0	15,177	904	32,627	110,092
South Carolina	1,566,194	56,587	43,196	0	235,401	19,127	215,371	1,325,359
South Dakota	493,457	9,759	304	0	23,734	53,667	46,261	358,837
Tennessee	2,305,150	83,165	55,990	0	111,370	26,093	69,935	1,515,480
Texas	7,727,396	256,460	645,837	148,158	747,348	196,478	440,346	8,655,616
Utah	1,099,103	9,460	8,773	0	7,651	2,169	870	137,322
Vermont	282,029	1,211	27	0	2,933	542	7,078	93,305
Virginia	3,136,579	42,184	26,792	0	156,809	7,414	61,288	1,114,524
Washington	3,272,659	58,588	122,263	0	111,274	0	0	1,657,817
West Virginia	951,458	305	12,163	0	76,593	7,500	18,972	245,857
Wisconsin	2,108,322	59,084	39,456	0	204,964	229,643	108,804	1,560,724
Wyoming	233,917	1,477	717	0	4,885	14,839	0	122,031
American Samoa	100,573	0	2,104	0	14,325	4,771	0	0
Guam	132,027	0	950	0	3,564	25,273	3,512	15,311
Micronesia	1,274,266	3,576	4,074	0	52,554	53,641	80,037	209,335
Puerto Rico	4,144,049	78,265	163,975	0	141,885	494,950	231,628	1,973,655
Virgin Islands	293,533	4,556	6,777	11,958	18,881	2,633	18,038	239,538
<b>GRAND TOTAL</b>	<b>126,733,199</b>	<b>2,797,695</b>	<b>2,391,115</b>	<b>294,538</b>	<b>7,785,993</b>	<b>8,139,007</b>	<b>5,473,284</b>	<b>71,221,589</b>



Paralegals Wages (\$)	Property Acquisition (\$)	Purchase Payments (\$)	Space-Rent/ Lease (\$)	Staff/Other (\$)	Telephone (\$)	Travel-Board (\$)	Travel-Staff/ Other (\$)	Grand Total (\$)
126,565	517,751	0	430,484	34,094	164,572	1,308	87,742	6,983,614
68,365	0	0	134,211	19,501	24,083	0	8,736	1,967,574
1,513,112	294,931	0	302,844	26,267	315,603	3,434	70,011	13,294,985
238,291	129,899	0	187,366	14,384	142,261	0	16,198	4,320,509
2,933,645	146,528	163,150	1,905,533	247,650	1,181,835	1,836	196,359	42,134,738
526,232	0	0	244,486	11,971	71,315	0	48,126	3,922,446
260,765	19,031	0	132,966	6,272	28,785	13	453	3,030,709
132,901	15,337	0	23,530	567	8,313	0	20	1,034,540
78,894	0	0	68,482	3,921	7,985	0	2,700	736,094
1,659,986	297,493	24,499	689,873	135,675	306,350	2,721	85,226	23,680,923
856,655	50,332	0	635,227	21,018	158,773	3,928	26,790	11,308,689
67,591	0	0	33,716	3,056	12,926	239	12,964	1,231,475
71,062	6,269	0	73,436	2,633	27,337	0	2,257	1,730,829
406,835	0	0	1,647,735	36,323	275,320	1,738	62,738	12,880,000
1,244,302	67,511	0	456,017	17,229	130,819	2,843	16,710	8,337,926
246,534	0	34,912	84,677	27,108	141,825	0	31,810	3,534,991
357,206	0	0	242,309	0	49,803	2,157	0	3,247,297
288,525	220,248	0	109,228	15,333	124,127	57	22,095	6,413,497
686,186	350,680	46,917	317,510	30,246	61,463	-19	26,594	7,825,899
264,373	0	0	69,957	9,693	10,486	1,861	15,143	2,154,515
527,086	22,634	0	327,127	4,422	122,427	23	5,735	4,056,173
1,044,714	26,333	0	268,452	15,466	30,931	26	8,152	7,074,058
536,500	38,145	0	623,681	32,422	225,700	1,392	57,819	12,431,039
657,568	54,073	20,070	155,476	9,329	11,181	338	9,079	4,951,467
172,955	71,664	0	244,578	8,475	105,166	2,434	24,623	4,442,547
1,276,535	0	0	213,598	41,014	85,596	61	14,532	7,188,565
75,515	45,051	0	30,019	19,985	11,042	0	6,465	1,462,139
178,378	8,107	0	104,625	6,305	33,138	0	9,275	1,673,974
846,533	0	0	238,782	3,652	70,500	0	15,156	4,043,630
140,389	28,011	0	51,317	2,008	18,124	0	28	958,449
661,605	28,925	0	341,111	6,269	32,740	11	4,529	7,026,241
191,429	0	0	225,429	13,054	70,112	3,955	10,880	3,414,697
1,869,728	166,455	0	967,580	39,465	442,936	390	57,400	21,737,529
1,124,306	42,759	0	785,923	50,371	233,121	0	73,773	13,330,755
120,496	4,489	0	58,551	1,572	23,508	0	5,580	757,348
1,155,206	0	0	419,007	29,810	109,496	9	11,049	15,645,379
669,621	40,511	0	292,484	11,302	112,008	0	36,357	6,309,965
160,442	0	0	280,205	2,227	33,283	0	8,869	5,244,996
1,200,137	21,479	28,030	521,312	18,825	154,444	625	46,098	11,962,317
125,119	9,544	0	8,107	970	6,668	0	116	1,492,774
364,943	129,413	0	98,311	28,457	157,534	0	39,960	6,058,741
139,567	54,224	0	64,939	6,897	37,679	2,140	11,749	1,713,372
706,275	235,563	0	99,363	25,883	74,977	95	43,158	6,990,311
1,917,878	960,176	0	1,296,502	83,397	1,164,170	10,999	287,306	34,722,594
697,958	85,000	0	93,095	1,972	19,780	0	7,501	2,849,828
99,172	0	5,363	47,387	5,186	2,546	0	1,732	875,225
767,560	32,799	0	266,918	16,803	139,673	91	34,912	8,016,355
118,831	23,000	0	586,741	14,560	126,741	0	15,769	8,035,482
202,575	0	0	117,087	10,017	36,500	0	8,979	2,252,375
366,946	188,406	0	358,775	47,902	86,470	1,935	23,501	7,404,409
0	19,637	0	72,792	7,843	16,308	0	0	757,560
53,624	0	0	28,961	375	8,082	450	1,538	287,733
64,269	0	0	36,000	1,069	4,060	0	1,081	327,713
486,390	0	0	123,551	16,921	65,582	10,366	55,536	2,481,296
141,401	203,436	0	419,546	38,480	191,501	7,054	27,714	13,924,264
0	719,758	0	0	1,052	22,967	133	1,092	1,606,541
<b>30,889,679</b>	<b>5,375,602</b>	<b>322,941</b>	<b>17,656,919</b>	<b>1,286,700</b>	<b>7,330,672</b>	<b>64,642</b>	<b>1,699,715</b>	<b>393,279,095</b>

State	Audit (\$)	Board (\$)	Contract Services to Clients (\$)	Contract Services to Recipient (\$)	Dues and Fees (\$)	Employee Benefits (\$)	Equipment Rental (\$)	Insurance (\$)
Alabama	5,563	0	122,424	5,724	2,323	284,691	23,655	1,318
Alaska	19,208	0	49	48,222	10,228	793,893	13,492	26,122
Arizona	35,024	0	75,200	215,737	30,909	509,518	26,011	24,238
Arkansas	2,212	0	0	19,910	19,023	478,998	2,844	7,020
California	309,380	1,508	12,539,166	2,567,704	568,737	15,817,888	615,549	432,136
Colorado	4,328	0	128,321	56,766	40,357	1,501,012	20,083	8,718
Connecticut	2,570	87	10,000	17,867	4,896	57,589	921	1,549
Delaware	5,349	0	0	13,349	7,138	281,891	4,202	2,147
District of Columbia	12,500	0	0	13,333	17,210	281,582	23,131	28,685
Florida	86,657	0	557,826	1,264,005	156,431	3,681,078	86,798	206,480
Georgia	88,325	0	629,344	104,250	45,484	3,716,803	98,866	39,528
Hawaii	31,000	0	143,253	4,199	0	1,204,344	146,898	26,858
Idaho	2,900	0	82,391	0	17,904	342,226	2,548	638
Illinois	31,689	0	664	172,602	111,882	5,323,680	25,478	39,334
Indiana	23,271	639	0	321,125	53,855	809,514	19,024	6,007
Iowa	20,678	2,407	0	0	200,927	1,831,920	37,947	53,340
Kansas	6,729	0	500	60,804	15,157	564,824	43,921	24,228
Kentucky	49,987	0	94,519	834,747	73,735	2,761,613	112,210	58,608
Louisiana	40,093	0	310,888	61,077	38,770	1,735,626	82,228	50,277
Maine	19,286	0	0	66,038	27,219	1,070,895	2,649	23,447
Maryland	51,124	0	0	1,491,612	46,048	4,464,039	45,351	84,759
Massachusetts	81,983	1,448	4,102,382	263,040	80,647	2,733,816	87,097	65,689
Michigan	81,600	0	1,208,148	493,456	114,852	2,533,870	9,457	57,920
Minnesota	50,345	0	386,481	990,807	83,447	2,925,904	48,603	98,143
Mississippi	4,611	0	4,598	343,653	17,223	325,070	9,583	4,632
Missouri	54,006	0	193,020	550,529	98,879	2,981,050	99,097	104,646
Montana	21,334	0	0	264,726	17,500	466,859	37,547	12,723
Nebraska	11,367	0	0	0	26,919	1,239,045	34,997	44,962
Nevada	595	0	0	0	11,055	163,258	8,471	5,075
New Hampshire	0	0	0	23,707	2,244	32,264	22	395
New Jersey	109,745	0	30,030	595,874	72,309	7,345,442	31,331	230,611
New Mexico	7,214	0	126,895	101,065	18,188	906,686	9,577	12,822
New York	340,128	0	2,718,085	2,686,136	286,851	29,341,685	883,210	455,857
North Carolina	8,729	0	297,596	455,813	129,416	2,952,929	38,048	31,774
North Dakota	16,190	0	16,914	64,538	11,741	186,845	7,476	5,551
Ohio	83,002	0	691,130	1,075,698	240,390	5,998,540	67,381	152,537
Oklahoma	52,585	0	279,179	681,132	35,670	1,931,303	99,880	66,015
Oregon	48,789	0	0	156,890	32,323	1,156,213	20,471	17,136
Pennsylvania	91,753	2,982	710,861	357,320	145,593	6,372,825	105,437	169,293
Rhode Island	15,023	0	163,887	36,482	8,272	614,672	0	17,503
South Carolina	10,146	125	777	46,322	21,960	918,374	13,580	6,634
South Dakota	10,834	0	4,659	30,550	6,426	139,419	3,287	4,604
Tennessee	60,659	-3	32,042	1,166,802	109,504	2,527,923	100,910	99,528
Texas	33,656	0	178,872	2,669,460	112,112	8,176,141	495,413	82,674
Utah	9,947	0	83,099	8,436	11,845	586,988	42,460	22,325
Vermont	4,283	0	1,562	42,054	7,727	117,159	338	1,925
Virginia	38,674	0	35,069	252,707	82,810	3,229,874	73,829	99,871
Washington	40,166	0	3,120,606	519,051	81,795	4,848,392	395,223	26,964
West Virginia	25,147	0	19,379	209,561	3,876	2,087,127	24,752	40,716
Wisconsin	27,706	0	151,248	67,903	50,317	1,870,788	28,496	1,031
Wyoming	2,720	0	38,431	12,869	7,354	135,185	979	1,079
American Samoa	800	0	20,980	460	0	14,283	0	460
Guam	0	0	0	0	0	0	0	0
Micronesia	0	0	0	0	0	369,171	0	0
Puerto Rico	16,734	0	63,753	126,024	34,000	459,929	12,775	13,620
Virgin Islands	9,410	0	559	39,015	13,484	191,253	6,372	26,150
<b>GRAND TOTAL</b>	<b>2,217,753</b>	<b>9,194</b>	<b>29,374,786</b>	<b>21,671,150</b>	<b>3,464,962</b>	<b>143,393,907</b>	<b>4,229,903</b>	<b>3,126,301</b>

(continued on next page)

Lawyers Wages (\$)	Library (\$)	Litigation (\$)	Mortgage Payments (\$)	Office Supplies (\$)	Other (\$)	Other Space Expense (\$)	Other Staff Wages (\$)	Paralegals Wages (\$)
1,268,838	1,294	1,612	0	20,082	162,750	1,026	198,143	73,785
1,826,004	13,513	20,407	0	50,678	11,669	0	398,101	156,411
1,586,432	26,436	23,353	0	111,919	247,561	66,810	655,419	480,767
2,027,223	3,758	3,146	41,753	67,981	18,874	15,808	315,728	294,331
36,854,106	464,098	304,037	1,257,223	1,638,908	1,862,615	1,680,692	13,226,429	10,912,875
4,500,422	16,558	74,572	0	89,472	145,931	106,393	480,583	1,280,853
101,503	661	0	0	1,182	5,545	455	92,164	20,623
543,441	4,040	619	0	7,338	10,510	2,963	74,975	181,235
989,031	11,729	1,420	0	29,239	103,350	18,584	283,995	84,566
12,638,025	103,548	135,343	530,255	391,854	490,502	330,238	4,922,245	1,636,728
7,805,759	62,913	31,228	8,835	379,451	197,002	178,935	2,132,923	1,324,608
1,848,010	29,649	18,043	0	27,541	0	0	601,063	1,654,376
1,006,114	572	68	0	19,186	1,577	0	148,449	27,465
12,457,415	75,852	78,928	0	422,165	1,121,570	-319,813	3,988,961	2,364,425
1,618,580	9,352	8,052	0	25,104	30,156	9,736	388,757	664,681
2,978,402	42,753	9,060	0	31,221	2,951	13,431	1,185,893	413,356
1,133,898	35,073	15,507	0	50,203	14,440	20,717	834,222	383,473
4,171,755	115,182	79,323	67,084	186,914	282,526	132,569	1,244,866	1,098,126
4,875,790	51,960	200,960	62,106	159,164	25,856	160,243	1,212,321	993,049
1,734,801	27,515	23,052	0	64,635	110,658	46,677	329,992	428,689
11,627,433	114,510	21,476	0	138,312	698,194	420,713	3,312,907	1,924,747
4,968,539	65,704	32,244	4,476	108,882	1,570,250	164,596	2,330,853	950,330
7,407,619	84,628	62,393	83,395	200,133	62,509	135,667	2,449,583	559,308
5,326,229	121,253	83,625	0	194,814	91,998	60,841	2,533,985	1,647,015
993,165	7,679	16,671	0	72,141	49,968	19,136	184,778	77,985
6,472,902	120,203	94,363	29,200	286,584	204,535	196,502	1,955,206	2,577,140
1,165,465	18,724	3,175	0	30,559	71,664	8,176	977,467	110,562
2,616,100	32,005	13,373	0	45,508	879,396	0	664,982	706,074
489,178	265	7,796	0	4,308	324,369	19,596	83,814	131,873
33,814	683	0	0	209	8,550	5,980	90,511	54,645
14,261,387	66,640	68,698	128,450	296,670	98,620	736,662	3,961,127	3,013,725
2,155,755	13,071	27,930	0	69,044	257,806	46,689	573,958	452,581
54,832,696	309,491	886,673	63,103	1,048,959	-792,275	1,506,521	14,404,877	15,436,172
7,682,539	77,133	15,512	0	229,131	337,435	181,289	2,176,381	1,514,316
473,640	7,200	456	0	12,857	1,749	2,976	186,469	148,817
11,117,115	131,372	217,972	0	534,154	865,724	315,450	3,867,882	1,791,487
4,781,630	57,187	51,872	0	55,254	-627,840	60,455	1,265,469	531,478
2,179,640	19,644	41,658	0	46,998	21,558	0	673,424	146,711
11,617,786	150,583	34,948	0	627,875	681,322	303,650	4,408,546	3,004,976
1,058,064	10,636	6,090	0	23,831	5,782	88,537	589,915	211,919
2,355,929	12,489	8,839	55,120	35,277	254,807	31,610	473,769	545,292
332,208	2,873	49	0	4,574	66,802	0	206,619	73,625
5,640,071	99,588	159,803	0	406,628	715,366	110,563	1,900,741	1,984,214
19,309,936	54,263	298,325	638,736	537,670	172,123	192,538	5,409,081	4,724,965
974,187	8,781	11,260	0	8,872	4,618	3,281	93,177	594,129
165,698	705	23	0	1,444	319	4,003	42,236	67,552
6,880,081	92,038	48,433	120,690	274,417	86,992	111,708	1,977,860	1,079,414
11,847,945	116,942	257,979	0	204,215	0	0	3,918,790	483,934
2,917,280	114,112	13,757	0	144,681	61,011	63,056	2,221,124	768,943
3,826,054	69,283	54,240	0	137,698	48,885	85,019	315,610	753,698
415,530	990	850	0	1,701	8,248	0	51,304	0
100,573	0	1,075	0	3,829	20,758	0	15,277	35,062
0	0	0	0	0	75,284	0	0	0
0	0	0	0	0	0	0	435,298	0
252,265	6,866	16,895	39,438	15,437	23,607	32,370	397,501	320,544
343,934	10,208	10,988	19,363	24,905	14,372	39,760	239,910	0
<b>308,587,933</b>	<b>3,094,204</b>	<b>3,598,170</b>	<b>3,149,226</b>	<b>9,601,807</b>	<b>11,210,548</b>	<b>7,412,809</b>	<b>97,105,661</b>	<b>70,897,655</b>

APPENDIX TABLES SECTION 3: ORGANIZATION EXPENDITURES

LSC Grantee Expenditures Supported by Non-LSC Funding by State/Territory and Category, 2020  
(continued from previous page)

SECTION 3: ORGANIZATION EXPENDITURES APPENDIX TABLES

State	Property Acquisition (\$)	Purchase Payments (\$)	Space-Rent/ Lease (\$)	Staff/Other (\$)	Telephone (\$)	Travel-Board (\$)	Travel-Staff/ Other (\$)	Grand Total (\$)
Alabama	152,360	0	57,304	1,370	5,544	0	19,063	2,408,869
Alaska	49,519	0	269,838	4,411	36,591	0	12,641	3,760,997
Arizona	17,263	0	283,455	5,543	90,380	11	21,416	4,533,401
Arkansas	90,012	0	50,522	9,755	31,377	0	27,996	3,528,271
California	351,746	433,218	3,237,636	221,046	1,415,523	2,674	363,016	107,077,911
Colorado	0	0	504,824	10,640	72,180	0	43,345	9,085,358
Connecticut	0	0	15,461	1,779	3,363	0	98	338,313
Delaware	5,090	0	39,332	2,269	7,423	0	460	1,193,773
District of Columbia	0	0	266,791	10,412	17,779	116	561	2,194,014
Florida	174,703	0	1,373,571	110,057	297,527	1,159	79,488	29,254,518
Georgia	0	0	688,741	74,068	143,488	0	51,350	17,801,901
Hawaii	0	0	287,929	0	99,918	3,321	31,615	6,158,017
Idaho	58,040	0	3,954	1,536	1,640	0	9,392	1,726,600
Illinois	26,393	0	1,769,514	40,286	139,479	39	89,380	27,959,923
Indiana	36,352	0	240,642	9,277	69,376	1,531	7,596	4,352,627
Iowa	0	64,879	287,419	4,129	250,612	0	25,817	7,457,142
Kansas	0	0	255,299	25,898	54,415	0	8,684	3,547,992
Kentucky	426,344	24,804	255,288	44,419	94,962	94	59,969	12,269,642
Louisiana	3,900	45,294	36,191	27,129	93,932	0	35,029	10,301,883
Maine	0	0	106,654	18,478	16,834	2,629	15,683	4,135,831
Maryland	63,588	0	705,366	10,758	411,668	214	44,493	25,677,311
Massachusetts	27,501	0	804,482	41,433	173,658	261	56,329	18,715,640
Michigan	162,383	0	622,861	47,740	178,743	1,441	48,038	16,605,745
Minnesota	378,398	10,731	870,171	38,275	190,398	2,347	53,478	16,187,289
Mississippi	16,740	0	54,349	11,642	133,399	967	28,775	2,376,765
Missouri	1,142,624	41,490	368,594	35,380	138,664	104	50,821	17,795,539
Montana	104,464	0	172,721	20,700	31,115	0	21,592	3,557,073
Nebraska	27,650	0	356,859	21,506	113,027	0	31,553	6,865,323
Nevada	0	0	50,556	21,123	10,611	0	19,949	1,351,892
New Hampshire	1	0	556	1,054	274	0	3	254,912
New Jersey	144,416	0	1,148,115	43,974	94,213	30	21,094	32,499,160
New Mexico	0	0	173,664	2,383	55,416	1,292	14,546	5,026,581
New York	1,530,750	0	5,977,345	243,470	1,325,163	378	185,532	133,670,807
North Carolina	10,004	0	579,684	88,641	277,260	0	46,183	17,129,813
North Dakota	63,667	0	96,855	2,625	19,113	0	6,314	1,331,992
Ohio	0	0	1,212,137	174,972	345,145	2,087	116,633	29,000,808
Oklahoma	5,272	0	492,846	20,756	164,328	106	66,074	10,070,650
Oregon	0	0	256,225	2,037	30,435	0	8,110	4,858,262
Pennsylvania	38,361	45,906	1,146,374	49,360	417,780	2,412	181,107	30,667,050
Rhode Island	0	0	2,293	7,529	8,341	0	1,766	2,870,542
South Carolina	4,264	0	13,580	7,110	37,879	0	8,714	4,862,597
South Dakota	270,430	0	53,015	2,489	3,314	1,841	11,458	1,229,077
Tennessee	36,574	0	639,260	72,850	153,038	0	71,185	16,087,248
Texas	4,071,610	0	1,684,437	43,118	775,431	1,115	141,045	49,802,721
Utah	6,895	0	93,075	6,297	25,057	0	12,322	2,607,051
Vermont	0	3,149	27,613	458	1,454	60	145	489,907
Virginia	97,494	0	557,005	29,561	256,397	193	48,498	15,473,614
Washington	80,000	0	1,651,437	66,968	264,867	4,181	50,114	27,979,569
West Virginia	0	0	490,862	48,909	171,822	222	50,653	9,476,990
Wisconsin	32,039	0	344,133	28,945	9,943	827	37,914	7,941,777
Wyoming	1,617	0	17,370	2,372	2,490	0	0	701,087
American Samoa	0	0	15,127	0	5,789	250	3,172	237,896
Guam	0	0	0	0	0	0	0	75,284
Micronesia	0	0	0	0	0	0	0	804,469
Puerto Rico	145,192	0	31,617	3,028	8,895	588	5,304	2,026,380
Virgin Islands	21,132	0	0	755	16,251	337	1,122	1,029,278
<b>GRAND TOTAL</b>	<b>9,874,787</b>	<b>669,471</b>	<b>30,740,948</b>	<b>1,820,721</b>	<b>8,793,722</b>	<b>32,828</b>	<b>2,346,636</b>	<b>776,425,082</b>

APPENDIX TABLE 3.3

## Total LSC Grantee Expenditures (Supported by LSC and Non-LSC Funding) by State/Territory and Category, 2020 (continued on next page)

State	Audit (\$)	Board (\$)	Contract Services to Clients (\$)	Contract Services to Recipient (\$)	Dues and Fees (\$)	Employee Benefits (\$)	Equipment Rental (\$)	Insurance (\$)
Alabama	41,170	0	621,774	65,083	31,665	1,345,002	121,492	67,394
Alaska	32,729	0	49	70,355	10,249	1,164,457	32,033	37,272
Arizona	76,554	0	75,200	385,260	86,848	2,317,380	109,469	115,860
Arkansas	31,000	0	75,000	21,129	39,463	1,060,058	28,355	63,557
California	534,897	7,405	12,759,055	3,740,358	778,263	23,296,833	1,012,920	798,845
Colorado	13,650	0	170,255	101,911	41,513	2,251,486	59,510	27,368
Connecticut	24,602	825	10,000	54,390	13,110	940,320	8,804	14,888
Delaware	12,090	0	46,716	30,832	8,053	486,290	6,234	4,045
District of Columbia	12,500	0	0	28,514	18,918	381,703	27,532	36,045
Florida	184,067	0	927,604	2,651,147	246,310	8,310,188	227,161	521,077
Georgia	103,325	0	661,685	570,043	89,237	6,061,213	157,478	88,945
Hawaii	44,309	0	229,664	51,233	0	1,411,381	187,723	58,802
Idaho	14,832	0	223,974	11,567	25,879	532,401	51,641	10,817
Illinois	159,777	383	178,262	550,836	129,746	7,275,571	111,412	147,452
Indiana	66,490	1,827	0	924,477	53,855	2,313,196	54,355	17,164
Iowa	32,800	3,702	0	0	309,048	2,540,356	65,335	82,540
Kansas	38,400	0	51,275	116,455	29,029	1,081,776	62,685	43,005
Kentucky	101,150	0	162,231	1,151,910	82,629	4,463,200	158,661	116,657
Louisiana	80,692	2,187	505,890	147,260	59,132	3,266,086	149,259	123,114
Maine	34,073	0	0	179,985	27,219	1,644,010	4,987	41,425
Maryland	65,510	0	0	1,587,886	46,048	5,207,886	60,939	95,207
Massachusetts	117,619	1,684	4,261,720	466,278	88,270	3,838,542	100,755	95,839
Michigan	163,353	0	1,279,468	968,722	149,457	4,732,371	40,111	139,227
Minnesota	99,237	0	515,676	1,070,329	88,571	4,024,995	92,520	116,952
Mississippi	56,860	0	250,546	444,980	20,848	1,099,883	48,790	41,287
Missouri	99,135	0	585,877	675,031	122,048	4,528,483	154,940	140,931
Montana	30,850	0	0	378,241	24,353	663,896	60,441	17,760
Nebraska	14,620	0	40,451	0	34,811	1,589,789	45,257	58,145
Nevada	34,729	0	0	0	27,634	684,586	66,337	51,983
New Hampshire	9,750	0	54,571	94,037	4,869	168,726	2,642	3,519
New Jersey	157,950	0	30,030	802,782	75,390	8,856,830	41,320	299,857
New Mexico	22,585	579	130,641	207,405	42,841	1,523,591	29,027	41,227
New York	376,120	370	2,866,198	3,267,365	314,401	33,915,001	1,090,800	572,180
North Carolina	44,503	0	297,596	707,711	193,765	6,150,239	99,653	139,116
North Dakota	25,800	0	17,608	74,526	13,631	310,635	15,184	10,436
Ohio	135,134	0	859,896	2,623,564	242,365	9,028,585	170,914	200,340
Oklahoma	77,285	0	356,507	810,636	94,291	2,904,463	115,345	79,733
Oregon	48,789	0	0	328,463	67,672	2,420,635	42,859	35,875
Pennsylvania	137,672	2,227	982,032	664,448	172,383	8,866,535	118,189	240,912
Rhode Island	21,728	0	163,887	53,683	8,272	839,314	0	24,939
South Carolina	50,698	125	413,187	274,482	40,209	1,889,074	53,505	75,526
South Dakota	47,528	800	40,934	63,054	29,208	332,218	52,912	43,283
Tennessee	121,155	230	32,042	1,364,912	151,540	3,753,246	168,884	143,171
Texas	202,745	5,739	565,925	3,432,492	254,414	15,596,540	1,483,685	391,315
Utah	22,300	0	88,692	16,186	12,928	1,210,547	68,777	24,844
Vermont	11,775	0	4,912	185,358	7,727	285,972	918	5,100
Virginia	56,318	0	171,581	424,870	101,607	4,998,264	129,577	142,623
Washington	52,629	0	3,237,998	653,165	105,507	6,277,330	578,658	54,149
West Virginia	25,147	0	35,328	209,561	12,345	2,621,775	30,055	40,716
Wisconsin	45,569	5,000	223,575	250,224	87,738	3,507,159	56,633	41,068
Wyoming	15,500	0	70,719	119,179	11,407	233,207	7,076	4,640
American Samoa	15,000	0	20,980	38,276	965	23,591	0	11,102
Guam	0	0	0	0	1,154	37,883	1,349	210
Micronesia	12,700	0	0	0	13,229	369,171	3,408	16,130
Puerto Rico	45,771	0	952,906	1,147,152	34,581	3,940,145	140,327	132,677
Virgin Islands	19,500	0	3,179	74,547	22,169	364,349	10,773	57,350
<b>GRAND TOTAL</b>	<b>4,122,670</b>	<b>33,082</b>	<b>35,253,296</b>	<b>34,332,291</b>	<b>4,798,813</b>	<b>218,938,365</b>	<b>7,819,603</b>	<b>6,005,640</b>

State	Lawyers Wages (\$)	Library (\$)	Litigation (\$)	Mortgage Payments (\$)	Office Supplies (\$)	Other (\$)	Other Space Expense (\$)	Other Staff Wages (\$)
Alabama	3,246,964	107,480	2,403	0	120,452	253,394	216,869	1,479,399
Alaska	2,620,221	21,305	47,439	0	96,578	36,608	0	774,969
Arizona	6,101,407	135,563	101,077	44,080	399,136	758,320	478,803	3,218,392
Arkansas	3,842,871	34,518	12,554	41,753	148,867	42,131	44,781	1,130,351
California	49,335,943	897,684	547,998	1,257,223	2,836,677	2,313,626	2,318,151	23,062,502
Colorado	5,542,129	51,177	153,071	0	230,889	160,368	257,315	1,133,190
Connecticut	824,240	6,449	8	0	11,659	21,673	4,531	943,914
Delaware	1,044,737	7,709	1,315	0	14,950	21,113	5,050	122,700
District of Columbia	1,191,058	16,764	1,534	0	41,053	138,309	27,385	466,588
Florida	19,372,302	191,262	258,857	530,255	1,054,498	759,362	684,162	10,142,131
Georgia	11,615,167	133,554	45,140	8,835	684,700	304,332	285,255	4,266,703
Hawaii	2,080,762	44,376	19,136	0	54,586	219	0	999,650
Idaho	1,566,924	19,966	1,450	0	40,754	11,572	19,189	641,442
Illinois	16,520,752	219,777	219,937	0	892,602	1,437,302	-156,648	6,292,557
Indiana	4,862,641	26,720	24,388	0	72,212	91,016	27,818	1,189,508
Iowa	4,622,763	67,749	14,433	0	72,907	5,534	20,266	1,541,622
Kansas	2,171,698	67,174	29,699	0	59,771	27,655	39,679	1,597,744
Kentucky	6,012,797	183,990	85,962	67,084	365,846	321,230	251,242	2,374,930
Louisiana	7,592,545	100,613	235,695	116,639	292,349	48,076	288,543	2,365,601
Maine	2,491,344	49,013	42,095	0	107,032	161,298	75,513	471,872
Maryland	12,974,774	145,477	25,251	0	202,609	759,099	496,377	3,896,134
Massachusetts	7,219,666	84,688	37,423	4,476	158,353	2,197,186	198,653	3,470,479
Michigan	12,698,389	199,736	100,459	83,395	510,921	71,693	268,503	4,494,804
Minnesota	7,325,254	149,239	88,805	0	246,859	93,112	67,491	3,051,789
Mississippi	2,209,438	35,533	34,916	0	208,144	124,367	112,648	1,177,320
Missouri	8,617,934	144,924	169,636	29,200	440,968	239,527	279,589	2,769,728
Montana	1,390,402	23,913	3,380	0	50,009	427,331	12,237	1,287,167
Nebraska	3,277,017	41,388	17,294	0	58,849	932,200	0	832,979
Nevada	1,715,670	2,492	12,001	35,809	24,279	510,086	81,783	739,398
New Hampshire	255,224	2,070	0	0	1,641	14,600	10,191	295,111
New Jersey	16,872,544	95,130	85,926	128,450	354,289	124,800	946,514	5,112,832
New Mexico	3,427,620	41,137	43,723	0	140,772	284,178	84,959	1,206,256
New York	60,751,262	500,801	955,663	63,103	1,295,486	954,743	1,886,205	18,355,874
North Carolina	12,431,921	257,522	78,982	0	500,148	583,126	530,060	3,619,885
North Dakota	706,130	11,707	641	0	22,940	3,117	8,197	317,200
Ohio	17,203,743	172,522	245,510	0	711,624	979,857	418,271	6,286,824
Oklahoma	6,844,604	80,262	69,382	0	125,704	502,554	94,475	1,782,233
Oregon	4,563,273	41,126	87,214	0	98,395	30,540	0	1,409,873
Pennsylvania	15,714,632	210,179	66,079	0	883,761	905,685	404,826	6,382,583
Rhode Island	1,979,964	15,393	6,899	0	39,008	6,686	121,164	700,007
South Carolina	3,922,123	69,076	52,035	55,120	270,678	273,934	246,981	1,799,128
South Dakota	825,665	12,632	352	0	28,308	120,469	46,261	565,456
Tennessee	7,945,222	182,753	215,793	0	517,998	741,459	180,499	3,416,221
Texas	27,037,332	310,723	944,162	786,894	1,285,018	368,601	632,884	14,064,697
Utah	2,073,290	18,241	20,033	0	16,523	6,787	4,151	230,499
Vermont	447,727	1,916	50	0	4,377	861	11,081	135,541
Virginia	10,016,661	134,222	75,225	120,690	431,227	94,406	172,996	3,092,384
Washington	15,120,604	175,530	380,242	0	315,489	0	0	5,576,607
West Virginia	3,868,738	114,417	25,920	0	221,274	68,511	82,028	2,466,981
Wisconsin	5,934,376	128,367	93,696	0	342,662	278,528	193,823	1,876,334
Wyoming	649,447	2,467	1,566	0	6,586	23,087	0	173,335
American Samoa	201,145	0	3,179	0	18,154	25,529	0	15,277
Guam	132,027	0	950	0	3,564	100,557	3,512	15,311
Micronesia	1,274,266	3,576	4,074	0	52,554	53,641	80,037	644,633
Puerto Rico	4,396,314	85,131	180,869	39,438	157,322	518,557	263,998	2,371,156
Virgin Islands	637,467	14,764	17,764	31,321	43,786	17,005	57,798	479,447
<b>GRAND TOTAL</b>	<b>435,321,132</b>	<b>5,891,899</b>	<b>5,989,285</b>	<b>3,443,764</b>	<b>17,387,799</b>	<b>19,349,554</b>	<b>12,886,093</b>	<b>168,327,251</b>

(continued from previous page)

Paralegals Wages (\$)	Property Acquisition (\$)	Purchase Payments (\$)	Space-Rent/ Lease (\$)	Staff/Other (\$)	Telephone (\$)	Travel-Board (\$)	Travel-Staff/ Other (\$)	Grand Total (\$)
200,350	670,111	0	487,788	35,464	170,116	1,308	106,805	9,392,483
224,776	49,519	0	404,049	23,912	60,674	0	21,377	5,728,571
1,993,880	312,194	0	586,298	31,811	405,984	3,445	91,427	17,828,386
532,622	219,911	0	237,888	24,139	173,638	0	44,194	7,848,780
13,846,521	498,274	596,368	5,143,169	468,696	2,597,359	4,510	559,375	149,212,650
1,807,085	0	0	749,310	22,611	143,495	0	91,471	13,007,804
281,388	19,031	0	148,427	8,051	32,148	13	552	3,369,023
314,137	20,427	0	62,862	2,836	15,736	0	480	2,228,313
163,460	0	0	335,272	14,333	25,764	116	3,261	2,930,108
3,296,714	472,196	24,499	2,063,445	245,733	603,877	3,880	164,714	52,935,441
2,181,263	50,332	0	1,323,968	95,086	302,261	3,928	78,140	29,110,590
1,721,967	0	0	321,645	3,056	112,844	3,560	44,579	7,389,492
98,527	64,309	0	77,390	4,169	28,977	0	11,649	3,457,429
2,771,260	26,393	0	3,417,249	76,609	414,799	1,777	152,118	40,839,923
1,908,983	103,863	0	696,659	26,506	200,195	4,374	24,306	12,690,553
659,890	0	99,791	372,096	31,237	392,437	0	57,627	10,992,133
740,679	0	0	497,608	25,898	104,218	2,157	8,684	6,795,289
1,386,651	646,592	24,804	364,516	59,752	219,090	151	82,064	18,683,138
1,679,235	354,580	92,211	353,701	57,375	155,395	-19	61,623	18,127,782
693,062	0	0	176,611	28,171	27,320	4,490	30,827	6,290,346
2,451,832	86,222	0	1,032,493	15,180	534,095	237	50,228	29,733,484
1,995,044	53,834	0	1,072,934	56,899	204,589	287	64,481	25,789,698
1,095,808	200,528	0	1,246,543	80,162	404,443	2,833	105,857	29,036,785
2,304,583	432,471	30,801	1,025,647	47,604	201,579	2,685	62,557	21,138,756
250,940	88,404	0	298,927	20,117	238,565	3,401	53,398	6,819,312
3,853,675	1,142,624	41,490	582,192	76,394	224,260	165	65,353	24,984,104
186,077	149,516	0	202,739	40,685	42,157	0	28,057	5,019,212
884,452	35,757	0	461,484	27,811	146,165	0	40,828	8,539,297
978,406	0	0	289,338	24,775	81,111	0	35,105	5,395,522
195,034	28,012	0	51,873	3,062	18,398	0	31	1,213,361
3,675,331	173,341	0	1,489,225	50,243	126,953	41	25,622	39,525,401
644,009	0	0	399,094	15,437	125,528	5,248	25,426	8,441,279
17,305,900	1,697,205	0	6,944,925	282,935	1,768,099	768	242,932	155,408,336
2,638,622	52,763	0	1,365,607	139,012	510,381	0	119,956	30,460,568
269,313	68,155	0	155,405	4,198	42,621	0	11,894	2,089,340
2,946,693	0	0	1,631,144	204,782	454,641	2,096	127,682	44,646,187
1,201,099	45,783	0	785,330	32,058	276,335	106	102,431	16,380,614
307,153	0	0	536,430	4,264	63,718	0	16,979	10,103,258
4,205,113	59,840	73,936	1,667,686	68,184	572,224	3,037	227,205	42,629,368
337,038	9,544	0	10,400	8,499	15,009	0	1,882	4,363,316
910,235	133,677	0	111,891	35,567	195,413	0	48,674	10,921,338
213,193	324,654	0	117,954	9,386	40,993	3,981	23,207	2,942,448
2,690,489	272,137	0	738,623	98,733	228,015	95	114,344	23,077,559
6,642,843	5,031,786	0	2,980,939	126,515	1,939,601	12,114	428,351	84,525,315
1,292,087	91,895	0	186,170	8,269	44,837	0	19,823	5,456,879
166,724	0	8,512	75,000	5,644	4,000	60	1,877	1,365,132
1,846,974	130,292	0	823,923	46,364	396,070	284	83,410	23,489,969
602,765	103,000	0	2,238,178	81,528	391,608	4,181	65,883	36,015,051
971,518	0	0	607,949	58,926	208,322	222	59,632	11,729,365
1,120,644	220,445	0	702,908	76,847	96,413	2,762	61,415	15,346,186
0	21,254	0	90,163	10,215	18,798	0	0	1,458,647
88,686	0	0	44,088	375	13,871	700	4,709	525,629
64,269	0	0	36,000	1,069	4,060	0	1,081	402,997
486,390	0	0	123,551	16,921	65,582	10,366	55,536	3,285,765
461,945	348,628	0	451,163	41,508	200,396	7,642	33,018	15,950,644
0	740,891	0	0	1,807	39,218	470	2,214	2,635,819
<b>101,787,334</b>	<b>15,250,389</b>	<b>992,412</b>	<b>48,397,867</b>	<b>3,107,421</b>	<b>16,124,394</b>	<b>97,470</b>	<b>4,046,351</b>	<b>1,169,704,177</b>

APPENDIX TABLES SECTION 3: ORGANIZATION EXPENDITURES

# APPENDIX TABLES



## SECTION 4

CLIENT  
SERVICES



**APPENDIX TABLE 4.1** Number of Cases Closed by Problem Category, 2019–2020

Problem Category	Total Cases Closed (2019)	Percent (2019)	Total Cases Closed (2020)	Percent (2020)	Change from 2019	Change from 2019 (%)
Family	230,406	30.9	204,611	31	-25,795	-11.2
Housing	218,163	29.3	200,398	30.4	-17,765	-8.1
Income Maintenance	72,153	9.7	75,270	11.4	3,117	4.3
Consumer/Finance	71,921	9.6	53,922	8.2	-17,999	-25
Individual Rights	37,510	5	32,054	4.9	-5,456	-14.5
Health	27,763	3.7	20,990	3.2	-6,773	-24.4
Employment	17,870	2.4	18,943	2.9	1,073	6
Juvenile	12,438	1.7	9,470	1.4	-2,968	-23.9
Education	5,713	0.8	3,826	0.6	-1,887	-33
Miscellaneous	51,851	7	39,680	6	-12,171	-23.5
<b>GRAND TOTAL</b>	<b>745,788</b>	<b>100</b>	<b>659,164</b>	<b>100</b>	<b>-86,624</b>	<b>-11.6</b>

**APPENDIX TABLE 4.2** Limited and Extended Services Cases Closed by Case Closure Category, 2020

Closure Code	Cases Closed	Percent of Total Cases Closed
<b>LIMITED SERVICES CASES</b>		
Counsel and Advice	415,946	63.1
Limited Action	97,704	14.8
<b>TOTAL Limited Services</b>	<b>513,650</b>	<b>77.9</b>
<b>EXTENDED SERVICES CASES</b>		
Negotiated Settlement without Litigation	10,440	1.6
Negotiated Settlement with Litigation	35,802	5.4
Administrative Agency Decision	17,149	2.6
Court Decision—Not Contested	34,253	5.2
Court Decision—Contested	22,561	3.4
Court Decision Appeals	347	0.1
Other Closure Methods	433	0.1
Extensive Services	24,529	3.7
<b>TOTAL Extended Services</b>	<b>145,514</b>	<b>22.1</b>
<b>GRAND TOTAL</b>	<b>659,164</b>	<b>100</b>

APPENDIX TABLE 4.3

Cases Closed by Service Area Type and Year, 2011–2020

Year	BASIC FIELD– GENERAL		BASIC FIELD– AGRICULTURAL WORKER		BASIC FIELD– NATIVE AMERICAN		GRAND TOTAL	
	Cases Closed	Change from Prior Year (%)	Cases Closed	Change from Prior Year (%)	Cases Closed	Change from Prior Year (%)	Cases Closed	Change from Prior Year (%)
2011	882,740		4,971		12,106		899,817	
2012	794,520	-10	4,352	-12.5	10,958	-9.5	809,830	-10
2013	744,453	-6.3	3,804	-12.6	10,432	-4.8	758,689	-6.3
2014	744,868	0.1	3,562	-6.4	9,553	-8.4	757,983	-0.1
2015	742,194	-0.4	3,656	2.6	9,924	3.9	755,774	-0.3
2016	724,521	-2.4	3,245	-11.2	8,638	-13	736,404	-2.6
2017	714,861	-1.3	3,161	-2.6	8,917	3.2	726,939	-1.3
2018	731,691	2.4	3,245	2.7	8,177	-8.3	743,113	2.2
2019	735,289	0.5	2,867	-11.6	7,632	-6.7	745,788	0.4
2020	650,462	-11.5	2,429	-15.3	6,273	-17.8	659,164	-11.6

APPENDIX TABLE 4.4

Cases Closed by Problem Category and Service Area Type, 2020

Problem Category	BASIC FIELD– GENERAL		BASIC FIELD– AGRICULTURAL WORKER		BASIC FIELD– NATIVE AMERICAN		GRAND TOTAL	
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed
Juvenile	9,036	1.4	6	0.2	428	6.8	9,470	1.4
Income	74,563	11.5	337	13.9	370	5.9	75,270	11.4
Consumer	53,626	8.2	35	1.4	261	4.2	53,922	8.2
Misc	37,942	5.8	27	1.1	1,711	27.3	39,680	6
Individual	31,687	4.9	219	9	148	2.4	32,054	4.9
Education	3,791	0.6	4	0.2	31	0.5	3,826	0.6
Family	202,401	31.1	59	2.4	2,151	34.3	204,611	31
Health	20,875	3.2	54	2.2	61	1	20,990	3.2
Housing	199,692	30.7	82	3.4	624	9.9	200,398	30.4
Employment	16,849	2.6	1,606	66.1	488	7.8	18,943	2.9
<b>GRAND TOTAL</b>	<b>650,462</b>	<b>100</b>	<b>2,429</b>	<b>100</b>	<b>6,273</b>	<b>100</b>	<b>659,164</b>	<b>100</b>

APPENDIX TABLE 4.5

Cases Closed by Closure Category and Service Area Type, 2019

Closure Code	BASIC FIELD– GENERAL		BASIC FIELD– AGRICULTURAL WORKER		BASIC FIELD– NATIVE AMERICAN		GRAND TOTAL	
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed
Counsel and Advice	411,738	63.3	1,006	41.4	3,202	51	415,946	63.1
Limited Action	95,518	14.7	598	24.6	1,588	25.3	97,704	14.8
<b>TOTAL Limited Services</b>	<b>507,256</b>	<b>78</b>	<b>1,604</b>	<b>66</b>	<b>4,790</b>	<b>76.4</b>	<b>513,650</b>	<b>77.9</b>
Negotiated Settlement without Litigation	10,248	1.6	143	5.9	49	0.8	10,440	1.6
Negotiated Settlement with Litigation	35,266	5.4	245	10.1	291	4.6	35,802	5.4
Administrative Agency Decision	16,864	2.6	213	8.8	72	1.1	17,149	2.6
Court Decision– Not Contested	33,892	5.2	32	1.3	329	5.2	34,253	5.2
Court Decision–Contested	22,211	3.4	55	2.3	295	4.7	22,561	3.4
Court Decision Appeals	337	0.1	4	0.2	6	0.1	347	0.1
Other Closure Methods	374	0.1	3	0.1	56	0.9	433	0.1
Extensive Services	24,014	3.7	130	5.4	385	6.1	24,529	3.7
<b>TOTAL Extended Services</b>	<b>143,206</b>	<b>22</b>	<b>825</b>	<b>34</b>	<b>1,483</b>	<b>23.6</b>	<b>145,514</b>	<b>22.1</b>
<b>GRAND TOTAL</b>	<b>650,462</b>	<b>100</b>	<b>2,429</b>	<b>100</b>	<b>6,273</b>	<b>100</b>	<b>659,164</b>	<b>100</b>

APPENDIX TABLE 4.6

Cases Closed by State/Territory, 2019–2020

State	2019	2020	Change from 2019	Change from 2019 (%)
Alabama	12,539	13,358	819	6.5
Alaska	1,830	1,765	-65	-3.6
Arizona	9,398	8,003	-1,395	-14.8
Arkansas	9,838	9,471	-367	-3.7
California	77,843	62,398	-15,445	-19.8
Colorado	7,873	6,737	-1,136	-14.4
Connecticut	6,006	4,861	-1,145	-19.1
Delaware	1,336	1,041	-295	-22.1
District of Columbia	1,281	1,053	-228	-17.8
Florida	31,775	31,035	-740	-2.3
Georgia	21,388	19,371	-2,017	-9.4
Hawaii	4,969	4,837	-132	-2.7
Idaho	3,735	3,792	57	1.5
Illinois	28,057	25,273	-2,784	-9.9
Indiana	10,949	10,135	-814	-7.4
Iowa	12,137	12,232	95	0.8
Kansas	10,399	7,983	-2,416	-23.2
Kentucky	16,234	15,897	-337	-2.1
Louisiana	13,389	12,057	-1,332	-9.9
Maine	2,935	4,144	1,209	41.2
Maryland	10,034	8,365	-1,669	-16.6
Massachusetts	10,541	6,278	-4,263	-40.4
Michigan	34,264	30,611	-3,653	-10.7
Minnesota	16,319	15,804	-515	-3.2
Mississippi	6,523	4,960	-1,563	-24
Missouri	11,475	10,426	-1,049	-9.1
Montana	2,814	2,931	117	4.2
Nebraska	10,172	7,454	-2,718	-26.7
Nevada	3,289	3,532	243	7.4

APPENDIX TABLE 4.7

Cases Closed by Problem Category and Closure Category, 2020 (continued on next page)

Problem Category	Problem Code	Counsel and Advice	Limited Action
CONSUMER	01 Bankruptcy/Debt Relief	11,737	877
	02 Collections/Repossessions	15,078	2,612
	03 Contracts/Warranties	4,244	743
	04 Collection Practices/Creditor Harassment	1,195	302
	05 Pred. Lending Practices (Not Mortgages)	115	23
	06 Loans/Install. Purch. (Not Collections)	392	55
	07 Public Utilities	1,221	457
	08 Unfair/Deceptive Sales/Practices (Not Real Prop.)	780	103
	09 Oth. Consumer/Finance	3,607	689
<b>TOTAL</b>		<b>38,369</b>	<b>5,861</b>

State	2019	2020	Change from 2019	Change from 2019 (%)
New Hampshire	1,503	1,471	-32	-2.1
New Jersey	19,977	16,212	-3,765	-18.8
New Mexico	4,842	4,315	-527	-10.9
New York	55,710	42,476	-13,234	-23.8
North Carolina	20,952	16,699	-4,253	-20.3
North Dakota	2,660	2,224	-436	-16.4
Ohio	25,997	23,334	-2,663	-10.2
Oklahoma	9,776	10,269	493	5
Oregon	4,460	3,639	-821	-18.4
Pennsylvania	32,224	29,601	-2,623	-8.1
Rhode Island	4,531	3,101	-1,430	-31.6
South Carolina	8,899	8,721	-178	-2
South Dakota	2,568	2,162	-406	-15.8
Tennessee	14,563	12,993	-1,570	-10.8
Texas	61,030	62,373	1,343	2.2
Utah	7,920	7,676	-244	-3.1
Vermont	1,188	707	-481	-40.5
Virginia	22,442	21,154	-1,288	-5.7
Washington	10,657	8,911	-1,746	-16.4
West Virginia	4,779	3,831	-948	-19.8
Wisconsin	9,299	7,917	-1,382	-14.9
Wyoming	2,243	2,894	651	29
American Samoa	896	920	24	2.7
Guam	146	233	87	59.6
Micronesia	5,697	3,672	-2,025	-35.5
Puerto Rico	21,042	15,413	-5,629	-26.8
Virgin Islands	445	442	-3	-0.7
<b>Grand Total</b>	<b>745,788</b>	<b>659,164</b>	<b>-86,624</b>	<b>-11.6</b>

CLOSURE CATEGORY

Negotiated Settlement without Litigation	Negotiated Settlement with Litigation	Administrative Agency Decision	Court Decision—Not Contested	Court Decision—Contested	Court Decision Appeals	Other Closure Methods	Extensive Services	Grand Total
31	70	75	3,129	273	5	12	550	16,759
388	1,464	69	696	893	12	5	691	21,908
95	146	3	36	43	1	1	229	5,541
25	41	2	7	17	0	1	57	1,647
9	9	0	0	3	0	0	14	173
18	16	11	4	5	0	2	11	514
33	9	19	5	9	0	0	45	1,798
28	10	0	7	7	6	1	33	975
72	58	12	40	20	1	5	103	4,607
<b>699</b>	<b>1,823</b>	<b>191</b>	<b>3,924</b>	<b>1,270</b>	<b>25</b>	<b>27</b>	<b>1,733</b>	<b>53,922</b>

APPENDIX TABLE 4.7

Cases Closed by Problem Category and Closure Category, 2020 (continued on next page)

Problem Category	Problem Code	Counsel and Advice	Limited Action
<b>EDUCATION</b>	12 Discipline (incl. Expulsion & Susp.)	236	79
	13 Special Ed./Learning Disabilities	595	238
	14 Access (incl. Bilingual, Residency, Testing)	159	72
	15 Vocational Ed.	16	0
	16 Student Financial Aid	376	132
	19 Other Education	338	184
	<b>TOTAL</b>		<b>1,720</b>
<b>EMPLOYMENT</b>	21 Employment Discrimination	1,582	158
	22 Wage Claims & Oth. FLSA	1,368	291
	23 EITC (Earned Income Tax Credit)	154	272
	24 Taxes (Not EITC)	3,465	1,159
	25 Employee Rights	2,914	278
	26 Agricultural Worker (Not Wage Claims/FLSA)	185	50
	29 Oth. Employment	2,912	1,472
<b>TOTAL</b>		<b>12,580</b>	<b>3,680</b>
<b>FAMILY</b>	30 Adoption	1,182	148
	31 Custody/Visitation	45,914	4,152
	32 Divorce/Separation/Annul.	44,352	6,247
	33 Adult Guardian./Conservator.	4,320	625
	34 Name Change	1,353	618
	35 Parental Rights Termination	930	68
	36 Paternity	3,581	424
	37 Domestic Abuse	19,375	3,000
	38 Support	8,529	785
	39 Oth. Family	3,205	1,366
<b>TOTAL</b>		<b>132,741</b>	<b>17,433</b>

CLOSURE CATEGORY									
Negotiated Settlement without Litigation	Negotiated Settlement with Litigation	Administrative Agency Decision	Court Decision – Not Contested	Court Decision – Contested	Court Decision Appeals	Other Closure Methods	Extensive Services	Grand Total	
70	11	55	0	1	0	0	50	502	
347	55	154	0	4	2	5	253	1,653	
41	4	5	17	8	0	0	23	329	
1	0	0	0	0	0	0	2	19	
6	20	71	1	3	0	0	54	663	
21	7	32	2	4	0	1	71	660	
<b>486</b>	<b>97</b>	<b>317</b>	<b>20</b>	<b>20</b>	<b>2</b>	<b>6</b>	<b>453</b>	<b>3,826</b>	
44	36	36	11	11	0	0	47	1,925	
93	86	56	34	57	3	2	64	2,054	
18	14	31	3	5	0	0	64	561	
371	59	359	13	17	1	3	439	5,886	
28	26	24	8	4	1	2	36	3,321	
66	130	53	6	0	0	0	14	504	
37	36	67	85	19	3	0	61	4,692	
<b>657</b>	<b>387</b>	<b>626</b>	<b>160</b>	<b>113</b>	<b>8</b>	<b>7</b>	<b>725</b>	<b>18,943</b>	
3	15	1	389	54	4	15	44	1,855	
241	2,886	6	1,690	2,588	22	46	1,540	59,085	
261	2,841	19	7,243	2,453	14	64	2,787	66,281	
6	79	3	1,172	122	2	6	324	6,659	
1	6	6	804	32	3	5	98	2,926	
1	11	2	129	110	5	2	36	1,294	
25	234	1	266	286	2	16	234	5,069	
358	6,389	21	6,344	6,182	23	19	3,258	44,969	
45	481	53	249	672	3	17	349	11,183	
57	93	30	181	160	3	5	190	5,290	
<b>998</b>	<b>13,035</b>	<b>142</b>	<b>18,467</b>	<b>12,659</b>	<b>81</b>	<b>195</b>	<b>8,860</b>	<b>204,611</b>	

APPENDIX TABLE 4.7

Cases Closed by Problem Category and Closure Category, 2020 (continued on next page)

Problem Category	Problem Code	Counsel and Advice	Limited Action
<b>HEALTH</b>	51 Medicaid	6,826	5,136
	52 Medicare	984	634
	53 Gov't Children's Health Insurance	38	81
	54 Home & Community Based Care	443	189
	55 Private Health Insurance	225	91
	56 Long Term Health Care Facilities	323	86
	57 State & Local Health	200	142
	59 Oth. Health	1,363	883
	<b>TOTAL</b>		<b>10,402</b>
<b>HOUSING</b>	61 Federally Subsidized Housing	19,340	5,249
	62 Homeownership/Real Prop. (Not Foreclosure)	5,384	1,732
	63 Private Landlord/Tenant	92,939	13,067
	64 Public Housing	4,680	1,178
	65 Mobile Homes	3,008	665
	66 Housing Discrimination	1,298	364
	67 Mort. Foreclosures (Not Pred. Lend.)	3,700	967
	68 Mort. Pred. Lend./Practices	208	57
	69 Oth. Housing	6,818	2,047
	<b>TOTAL</b>		<b>137,375</b>
<b>INCOME</b>	71 TANF	1,841	1,052
	72 Social Security (Not SSDI)	1,251	323
	73 Food Stamps	10,313	3,916
	74 SSDI	5,048	880
	75 SSI	8,620	2,125
	76 Unemployment Comp.	13,427	3,967
	77 Veterans Benefits	748	189
	78 State and Local Income Maint.	2,331	917
	79 Oth. Income Maint.	2,222	824
	<b>TOTAL</b>		<b>45,801</b>



CLOSURE CATEGORY									
Negotiated Settlement without Litigation	Negotiated Settlement with Litigation	Administrative Agency Decision	Court Decision – Not Contested	Court Decision – Contested	Court Decision Appeals	Other Closure Methods	Extensive Services	Grand Total	
574	423	718	7	16	11	3	532	14,246	
38	15	41	0	0	0	1	50	1,763	
2	1	1	0	0	0	0	3	126	
33	76	123	3	12	2	1	70	952	
23	3	5	0	0	0	0	5	352	
20	55	71	5	10	0	1	34	605	
5	4	11	0	4	0	0	5	371	
84	44	45	17	19	1	2	117	2,575	
<b>779</b>	<b>621</b>	<b>1,015</b>	<b>32</b>	<b>61</b>	<b>14</b>	<b>8</b>	<b>816</b>	<b>20,990</b>	
1,783	3,143	705	260	753	23	13	1,011	32,280	
158	213	38	131	157	10	17	533	8,373	
2,484	12,520	253	1,423	3,989	45	16	1,813	128,549	
456	801	189	79	227	13	1	281	7,905	
106	466	77	33	184	13	1	102	4,655	
182	106	65	16	22	1	1	115	2,170	
190	380	15	110	138	14	4	546	6,064	
20	13	1	6	7	0	1	28	341	
163	268	103	115	128	6	9	404	10,061	
<b>5,542</b>	<b>17,910</b>	<b>1,446</b>	<b>2,173</b>	<b>5,605</b>	<b>125</b>	<b>63</b>	<b>4,833</b>	<b>200,398</b>	
291	164	587	3	6	0	0	158	4,102	
18	1	137	4	1	2	1	66	1,804	
363	245	615	2	18	1	2	637	16,112	
36	18	1,482	3	14	6	7	307	7,801	
99	108	4,629	17	60	26	5	1,799	17,488	
154	20	1,849	14	57	19	4	273	19,784	
7	2	114	1	0	2	0	115	1,178	
89	66	157	3	5	1	1	60	3,630	
50	40	144	4	7	1	1	78	3,371	
<b>1,107</b>	<b>664</b>	<b>9,714</b>	<b>51</b>	<b>168</b>	<b>58</b>	<b>21</b>	<b>3,493</b>	<b>75,270</b>	

APPENDIX TABLE 4.7

Cases Closed by Problem Category and Closure Category, 2020 (continued from previous page)

Problem Category	Problem Code	Counsel and Advice	Limited Action
<b>INDIVIDUAL</b>	81 Immigration/Naturalization	3,614	736
	82 Mental Health	120	71
	84 Disability Rights	194	59
	85 Civil Rights	437	78
	86 Human Trafficking	82	33
	87 Criminal Record Expungement	7,127	4,044
	89 Oth. Individual Rights	2,243	1,407
	<b>TOTAL</b>	<b>13,817</b>	<b>6,428</b>
<b>JUVENILE</b>	41 Delinquent	39	8
	42 Neglected/Abused/Depend.	976	90
	43 Emancipation	306	82
	44 Minor Guardian./Conservator.	2,642	833
	49 Oth. Juvenile	162	22
	<b>TOTAL</b>	<b>4,125</b>	<b>1,035</b>
<b>MISC</b>	91 Legal Assist. to Non-Profit Org./Group (Incl. Incorpor./Dissolution)	96	42
	92 Indian/Tribal Law	230	101
	93 Licenses (Drivers, Occupation & Oth.)	1,690	1,128
	94 Torts	1,401	172
	95 Wills/Estates	8,657	5,528
	96 Adv. Directives/Powers of Attorney	3,994	7,075
	97 Municipal Legal Needs	156	19
	98 Tribal Court-Criminal	28	24
	99 Other Miscellaneous	2,764	1,712
	<b>TOTAL</b>	<b>19,016</b>	<b>15,801</b>
<b>GRAND TOTAL</b>		<b>415,946</b>	<b>97,704</b>

CLOSURE CATEGORY									
Negotiated Settlement without Litigation	Negotiated Settlement with Litigation	Administrative Agency Decision	Court Decision – Not Contested	Court Decision – Contested	Court Decision Appeals	Other Closure Methods	Extensive Services	Grand Total	
7	4	3,063	39	19	1	3	479	7,965	
4	2	14	21	57	2	0	20	311	
3	3	19	2	1	1	0	19	301	
14	18	12	49	17	3	1	59	688	
1	24	77	33	3	0	0	34	287	
11	342	70	5,522	673	10	6	486	18,291	
18	57	21	181	104	2	1	177	4,211	
<b>58</b>	<b>450</b>	<b>3,276</b>	<b>5,847</b>	<b>874</b>	<b>19</b>	<b>11</b>	<b>1,274</b>	<b>32,054</b>	
3	45	1	66	142	0	1	15	320	
7	375	28	960	1,186	4	3	217	3,846	
1	1	0	22	0	0	2	38	452	
5	69	4	709	157	4	11	151	4,585	
1	9	4	38	20	0	0	11	267	
<b>17</b>	<b>499</b>	<b>37</b>	<b>1,795</b>	<b>1,505</b>	<b>8</b>	<b>17</b>	<b>432</b>	<b>9,470</b>	
6	9	13	1	1	0	2	168	338	
2	5	6	24	30	2	0	82	482	
16	43	45	589	43	0	0	104	3,658	
9	32	1	10	18	2	1	17	1,663	
25	37	6	940	48	1	69	921	16,232	
1	1	0	3	3	0	3	391	11,471	
2	6	1	31	2	0	0	10	227	
9	136	7	53	48	0	1	43	349	
27	47	306	133	93	2	2	174	5,260	
<b>97</b>	<b>316</b>	<b>385</b>	<b>1,784</b>	<b>286</b>	<b>7</b>	<b>78</b>	<b>1,910</b>	<b>39,680</b>	
<b>10,440</b>	<b>35,802</b>	<b>17,149</b>	<b>34,253</b>	<b>22,561</b>	<b>347</b>	<b>433</b>	<b>24,529</b>	<b>659,164</b>	

**APPENDIX TABLE 4.8**

**Categories of Other Services, 2020**

	<b>Total Served</b>
<b>LEGAL EDUCATION OR LEGAL INFORMATION</b>	
Information provided to individuals at court help desk	75,027
Information provided to individuals at venue other than court help desk	439,449
Presentations to groups	4,966,194
<b>TOTAL</b>	<b>5,480,670</b>
<b>LEGAL EDUCATION OR LEGAL INFORMATION AND OUTREACH</b>	
Legal information or legal education events focused primarily on clients, community groups and potential clients	15,765
Outreach events focused primarily on professionals, partner organizations, social service agencies, bar groups, etc.	10,094
<b>TOTAL</b>	<b>25,859</b>
<b>REFERRAL</b>	
Number referred to legal provider not affiliated with grantee	346,571
Number referred to non-legal entity	158,120
<b>TOTAL</b>	<b>504,691</b>

State	Individuals Receiving Legal Education or Information	Legal Education, Information, or Outreach Events	Referral
Alabama	6,743	133	857
Alaska	2,865	139	105
Arizona	10,669	441	3,225
Arkansas	2,493	155	6,445
California	349,235	3,035	77,725
Colorado	7,863	358	23,928
Connecticut	388	23	4,956
Delaware	1,887	63	1,443
District of Columbia	1,043	108	5,540
Florida	132,473	1,504	18,462
Georgia	103,397	976	9,175
Hawaii	5,921	142	255
Idaho	2,543	122	7,326
Illinois	8,802	1,558	10,042
Indiana	1,284	64	1,649
Iowa	1,217	101	7,400
Kansas	349	92	2,911
Kentucky	25,037	281	3,695
Louisiana	48,330	128	2,179
Maine	4,126	180	2,129
Maryland	18,310	556	9,176
Massachusetts	13,845	383	7,684
Michigan	12,954	675	26,256
Minnesota	6,974	172	409
Mississippi	2,691	35	726
Missouri	25,871	3,008	7,279
Montana	218,129	41	1,125
Nebraska	1,920	62	0
Nevada	730,673	220	420
New Hampshire	0	11	2,799
New Jersey	18,083	560	35,169
New Mexico	928	89	2,275
New York	53,457	1,276	27,265
North Carolina	103,628	655	2,758
North Dakota	2,836,330	31	433
Ohio	102,477	924	21,397
Oklahoma	1,594	138	4,693
Oregon	5,309	296	9,844
Pennsylvania	67,335	2,606	46,949
Rhode Island	167,260	8	301
South Carolina	37,374	567	2,958
South Dakota	85	22	204
Tennessee	57,943	592	7,155
Texas	51,031	1,406	52,546
Utah	503	19	8,123
Vermont	6,437	11	4,473
Virginia	41,079	918	15,493
Washington	531	206	3,773
West Virginia	388	213	39
Wisconsin	4,113	306	7,095
Wyoming	13	13	3,309
American Samoa	4,194	12	138
Micronesia and Guam	78,255	28	80
Puerto Rico	84,791	168	2,600
Virgin Islands	9,500	29	300
<b>GRAND TOTAL</b>	<b>5,480,670</b>	<b>25,859</b>	<b>504,691</b>

APPENDIX TABLE 4.10

Cases Closed by Level of Service and Service Area Type, 2011–2020

Year	EXTENDED		LIMITED		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
<b>BASIC FIELD—GENERAL</b>					
2011	197,078	22.3	685,662	77.7	882,740
2012	179,513	22.6	615,007	77.4	794,520
2013	174,034	23.4	570,419	76.6	744,453
2014	173,490	23.3	571,378	76.7	744,868
2015	174,008	23.4	568,186	76.6	742,194
2016	172,785	23.8	551,736	76.2	724,521
2017	169,121	23.7	545,740	76.3	714,861
2018	177,847	24.3	553,844	75.7	731,691
2019	182,375	24.8	552,914	75.2	735,289
2020	143,206	22	507,256	78	650,462
<b>AGRICULTURAL WORKER</b>					
2011	1,989	40	2,982	60	4,971
2012	1,954	44.9	2,398	55.1	4,352
2013	1,605	42.2	2,199	57.8	3,804
2014	1,552	43.6	2,010	56.4	3,562
2015	1,634	44.7	2,022	55.3	3,656
2016	1,176	36.2	2,069	63.8	3,245
2017	984	31.1	2,177	68.9	3,161
2018	1,150	35.4	2,095	64.6	3,245
2019	1,094	38.2	1,773	61.8	2,867
2020	825	34	1,604	66	2,429
<b>NATIVE AMERICAN</b>					
2011	3,096	25.6	9,010	74.4	12,106
2012	3,157	28.8	7,801	71.2	10,958
2013	2,846	27.3	7,586	72.7	10,432
2014	2,843	29.8	6,710	70.2	9,553
2015	2,800	28.2	7,124	71.8	9,924
2016	2,693	31.2	5,945	68.8	8,638
2017	2,488	27.9	6,429	72.1	8,917
2018	2,065	25.3	6,112	74.7	8,177
2019	2,226	29.2	5,406	70.8	7,632
2020	1,483	23.6	4,790	76.4	6,273

# APPENDIX TABLES



## SECTION 5

## PRIVATE ATTORNEY INVOLVEMENT

APPENDIX TABLE 5.1

Cases Closed by Staff and Private Attorneys by State for Basic Field—General Service Areas, 2020

State	STAFF		PAI		GRAND TOTAL Cases Closed
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	
Alabama	10,597	79.3	2,761	20.7	13,358
Alaska	897	88.6	115	11.4	1,012
Arizona	6,454	86.8	980	13.2	7,434
Arkansas	9,037	95.4	434	4.6	9,471
California	59,489	96.7	2,022	3.3	61,511
Colorado	6,226	93.2	452	6.8	6,678
Connecticut	4,656	95.8	205	4.2	4,861
Delaware	993	95.4	48	4.6	1,041
District of Columbia	972	92.3	81	7.7	1,053
Florida	27,944	90.9	2,785	9.1	30,729
Georgia	18,489	95.7	830	4.3	19,319
Hawaii	4,404	98.6	64	1.4	4,468
Idaho	3,329	90.6	344	9.4	3,673
Illinois	22,326	88.7	2,845	11.3	25,171
Indiana	9,995	99	106	1	10,101
Iowa	11,730	96.5	431	3.5	12,161
Kansas	7,823	98	160	2	7,983
Kentucky	14,772	92.9	1,125	7.1	15,897
Louisiana	11,055	91.7	1,002	8.3	12,057
Maine	4,042	99.1	37	0.9	4,079
Maryland	7,837	93.7	528	6.3	8,365
Massachusetts	5,062	80.6	1,216	19.4	6,278
Michigan	29,220	96.9	945	3.1	30,165
Minnesota	13,758	89.8	1,568	10.2	15,326
Mississippi	4,047	82.6	853	17.4	4,900
Missouri	9,107	87.6	1,286	12.4	10,393
Montana	1,473	58	1,067	42	2,540
Nebraska	7,105	99.4	45	0.6	7,150
Nevada	2,961	86	481	14	3,442
New Hampshire	977	66.4	494	33.6	1,471
New Jersey	15,391	94.9	820	5.1	16,211
New Mexico	3,924	96.1	158	3.9	4,082
New York	39,495	93.1	2,940	6.9	42,435
North Carolina	14,674	88.6	1,896	11.4	16,570
North Dakota	1,595	99.3	12	0.7	1,607
Ohio	19,138	82.1	4,186	17.9	23,324
Oklahoma	9,002	93.7	608	6.3	9,610
Oregon	3,096	91.1	304	8.9	3,400
Pennsylvania	27,823	94	1,771	6	29,594
Rhode Island	2,952	95.2	149	4.8	3,101
South Carolina	8,221	94.3	498	5.7	8,719
South Dakota	1,341	98.5	20	1.5	1,361
Tennessee	11,652	89.7	1,341	10.3	12,993
Texas	58,037	93.3	4,188	6.7	62,225
Utah	7,089	95.4	342	4.6	7,431
Vermont	632	89.4	75	10.6	707
Virginia	18,378	87	2,749	13	21,127
Washington	8,719	99.5	40	0.5	8,759
West Virginia	3,403	88.8	428	11.2	3,831
Wisconsin	6,460	82.5	1,367	17.5	7,827
Wyoming	2,757	98.5	41	1.5	2,798
American Samoa	915	99.5	5	0.5	920
Guam	233	100	0	0	233
Micronesia	3,672	100	0	0	3,672
Puerto Rico	8,866	57.6	6,530	42.4	15,396
Virgin Islands	433	98	9	2	442
<b>GRAND TOTAL</b>	<b>594,675</b>	<b>91.4</b>	<b>55,787</b>	<b>8.6</b>	<b>650,462</b>



APPENDIX TABLE 5.2

PAI Cases Closed by Level of Service and Year for Basic Field—General Service Areas, 2011–2020

Year	EXTENDED		LIMITED		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
2011	35,719	34.8	66,936	65.2	102,655
2012	32,043	32.2	67,543	67.8	99,586
2013	32,534	33.7	63,893	66.3	96,427
2014	31,470	32.4	65,695	67.6	97,165
2015	29,638	32.3	61,980	67.7	91,618
2016	28,961	33.2	58,361	66.8	87,322
2017	26,582	32.2	55,923	67.8	82,505
2018	26,256	32.8	53,803	67.2	80,059
2019	26,228	33.7	51,563	66.3	77,791
2020	19,157	34.3	36,630	65.7	55,787

APPENDIX TABLE 5.3

PAI Cases Closed by Level of Service and State for Basic Field – General Service Areas, 2020

SECTION 5: PRIVATE ATTORNEY INVOLVEMENT APPENDIX TABLES

State	EXTENDED		LIMITED		GRAND TOTAL Cases Closed
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	
Alabama	663	24	2,098	76	2,761
Alaska	26	22.6	89	77.4	115
Arizona	148	15.1	832	84.9	980
Arkansas	225	51.8	209	48.2	434
California	213	10.5	1,809	89.5	2,022
Colorado	133	29.4	319	70.6	452
Connecticut	35	17.1	170	82.9	205
Delaware	48	100	0	0	48
District of Columbia	47	58	34	42	81
Florida	354	12.7	2,431	87.3	2,785
Georgia	341	41.1	489	58.9	830
Hawaii	1	1.6	63	98.4	64
Idaho	129	37.5	215	62.5	344
Illinois	989	34.8	1,856	65.2	2,845
Indiana	52	49.1	54	50.9	106
Iowa	174	40.4	257	59.6	431
Kansas	75	46.9	85	53.1	160
Kentucky	520	46.2	605	53.8	1,125
Louisiana	636	63.5	366	36.5	1,002
Maine	27	73	10	27	37
Maryland	437	82.8	91	17.2	528
Massachusetts	432	35.5	784	64.5	1,216
Michigan	403	42.6	542	57.4	945
Minnesota	367	23.4	1,201	76.6	1,568
Mississippi	276	32.4	577	67.6	853
Missouri	905	70.4	381	29.6	1,286
Montana	37	3.5	1,030	96.5	1,067
Nebraska	30	66.7	15	33.3	45
Nevada	118	24.5	363	75.5	481
New Hampshire	97	19.6	397	80.4	494
New Jersey	343	41.8	477	58.2	820
New Mexico	14	8.9	144	91.1	158
New York	1,167	39.7	1,773	60.3	2,940
North Carolina	823	43.4	1,073	56.6	1,896
North Dakota	12	100	0	0	12
Ohio	1,226	29.3	2,960	70.7	4,186
Oklahoma	239	39.3	369	60.7	608
Oregon	120	39.5	184	60.5	304
Pennsylvania	1,157	65.3	614	34.7	1,771
Rhode Island	112	75.2	37	24.8	149
South Carolina	336	67.5	162	32.5	498
South Dakota	17	85	3	15	20
Tennessee	489	36.5	852	63.5	1,341
Texas	1,232	29.4	2,956	70.6	4,188
Utah	248	72.5	94	27.5	342
Vermont	20	26.7	55	73.3	75
Virginia	909	33.1	1,840	66.9	2,749
Washington	15	37.5	25	62.5	40
West Virginia	96	22.4	332	77.6	428
Wisconsin	543	39.7	824	60.3	1,367
Wyoming	14	34.1	27	65.9	41
American Samoa	2	40	3	60	5
Guam	0	–	0	–	0
Micronesia	0	–	0	–	0
Puerto Rico	2,078	31.8	4,452	68.2	6,530
Virgin Islands	7	77.8	2	22.2	9
<b>GRAND TOTAL</b>	<b>19,157</b>	<b>34.3</b>	<b>36,630</b>	<b>65.7</b>	<b>55,787</b>

APPENDIX TABLE 5.4

PAI Cases Closed by Closure Category for Basic Field—General Service Areas, 2020

Closure Code	PAI		STAFF	
	Total Cases Closed	Percent of Total Cases Closed	Total Cases Closed	Percent of Total Cases Closed
<b>LIMITED SERVICES CASES</b>				
Counsel and Advice	25,755	46.2	385,983	64.9
Limited Action	10,875	19.5	84,643	14.2
<b>TOTAL Limited Services</b>	<b>36,630</b>	<b>65.7</b>	<b>470,626</b>	<b>79.1</b>
<b>EXTENDED SERVICES CASES</b>				
Negotiated Settlement without Litigation	687	1.2	9,561	1.6
Negotiated Settlement with Litigation	3,186	5.7	32,080	5.4
Administrative Agency Decision	980	1.8	15,884	2.7
Court Decision—Not Contested	8,177	14.7	25,715	4.3
Court Decision—Contested	3,153	5.7	19,058	3.2
Court Decision Appeals	44	0.1	293	0
Other Closure Methods	46	0.1	328	0.1
Extensive Services	2,884	5.2	21,130	3.6
<b>TOTAL Extended Services</b>	<b>19,157</b>	<b>34.3</b>	<b>124,049</b>	<b>20.9</b>
<b>GRAND TOTAL</b>	<b>55,787</b>	<b>100</b>	<b>594,675</b>	<b>100</b>

APPENDIX TABLE 5.5

PAI and Non-PAI Cases Closed by Program Category for Basic Field – General Service Areas, 2020

Problem Category	PAI		STAFF		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
Family	23,719	42.5	178,682	30.0	202,401
Housing	8,281	14.8	191,411	32.2	199,692
Income Maintenance	2,255	4.0	72,308	12.2	74,563
Consumer/Finance	7,689	13.8	45,937	7.7	53,626
Individual Rights	3,917	7.0	27,770	4.7	31,687
Health	315	0.6	20,560	3.5	20,875
Employment	2,346	4.2	14,503	2.4	16,849
Juvenile	1,082	1.9	7,954	1.3	9,036
Education	214	0.4	3,577	0.6	3,791
Miscellaneous	5,969	10.7	31,973	5.4	37,942
<b>GRAND TOTAL</b>	<b>55,787</b>	<b>100.0</b>	<b>594,675</b>	<b>100.0</b>	<b>650,462</b>

APPENDIX TABLE 5.6

PAI Cases Closed by Level of Service and Problem Category for Basic Field – General Service Areas, 2020

Problem Category	EXTENDED		LIMITED		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
Family	10,057	42.4	13,662	57.6	23,719
Housing	2,477	29.9	5,804	70.1	8,281
Income Maintenance	547	24.3	1,708	75.7	2,255
Consumer/Finance	2,699	35.1	4,990	64.9	7,689
Individual Rights	1,660	42.4	2,257	57.6	3,917
Health	64	20.3	251	79.7	315
Employment	122	5.2	2,224	94.8	2,346
Juvenile	636	58.8	446	41.2	1,082
Education	47	22	167	78	214
Miscellaneous	848	14.2	5,121	85.8	5,969
<b>Grand Total</b>	<b>19,157</b>	<b>34.3</b>	<b>36,630</b>	<b>65.7</b>	<b>55,787</b>

APPENDIX TABLE 5.7

Pro Bono and Compensated PAI Cases Closed as a Percentage of Total Cases Closed by Year for Basic Field—General Service Areas, 2011–2020

Year	PRO BONO		COMPENSATED		TOTAL CASES CLOSED
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
2011	79,578	9	23,077	2.6	882,740
2012	80,209	10.1	19,377	2.4	794,520
2013	79,517	10.7	16,910	2.3	744,453
2014	80,593	10.8	16,572	2.2	744,868
2015	76,842	10.4	14,776	2	742,194
2016	73,627	10.2	13,656	1.9	724,521
2017	69,313	9.7	13,352	1.9	714,861
2018	68,013	9.3	12,640	1.7	731,691
2019	64,861	8.8	12,930	1.8	735,289
2020	42,914	6.6	12,873	2	650,462

APPENDIX TABLE 5.8

Pro Bono and Compensated Cases Closed by Year for Basic Field—General Service Areas, 2011–2020

Year	PRO BONO		COMPENSATED		TOTAL CASES CLOSED
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
2011	79,578	77.5	23,077	22.5	102,655
2012	80,209	80.5	19,377	19.5	99,586
2013	79,517	82.5	16,910	17.5	96,427
2014	80,593	82.9	16,572	17.1	97,165
2015	76,842	83.9	14,776	16.1	91,618
2016	73,627	84.4	13,656	15.6	87,283
2017	69,313	83.8	13,352	16.2	82,665
2018	68,013	84.3	12,640	15.7	80,653
2019	64,861	83.4	12,930	16.6	77,791
2020	42,914	76.9	12,873	23.1	55,787

APPENDIX TABLE 5.9

Pro Bono and Compensated Cases Closed by State/Territory for Basic Field – General Service Areas, 2020

State	PRO BONO		COMPENSATED		GRAND TOTAL Cases Closed
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	
Alabama	2,521	91.3	240	8.7	2,761
Alaska	115	100	0	0	115
Arizona	958	97.8	22	2.2	980
Arkansas	434	100	0	0	434
California	2,000	98.9	22	1.1	2,022
Colorado	384	85	68	15	452
Connecticut	205	100	0	0	205
Delaware	0	0	48	100	48
District of Columbia	81	100	0	0	81
Florida	2,595	93.2	190	6.8	2,785
Georgia	787	94.8	43	5.2	830
Hawaii	64	100	0	0	64
Idaho	283	82.3	61	17.7	344
Illinois	2,639	92.8	206	7.2	2,845
Indiana	90	84.9	16	15.1	106
Iowa	431	100	0	0	431
Kansas	149	93.1	11	6.9	160
Kentucky	408	36.3	717	63.7	1,125
Louisiana	718	71.7	284	28.3	1,002
Maine	37	100	0	0	37
Maryland	528	100	0	0	528
Massachusetts	1,198	98.5	18	1.5	1,216
Michigan	890	94.2	55	5.8	945
Minnesota	1,067	68	501	32	1,568
Mississippi	218	25.6	635	74.4	853
Missouri	542	42.1	744	57.9	1,286
Montana	963	90.3	104	9.7	1,067
Nebraska	22	48.9	23	51.1	45
Nevada	3	0.6	478	99.4	481
New Hampshire	125	25.3	369	74.7	494
New Jersey	820	100	0	0	820
New Mexico	155	98.1	3	1.9	158
New York	2,940	100	0	0	2,940
North Carolina	1,285	67.8	611	32.2	1,896
North Dakota	0	0	12	100	12
Ohio	3,994	95.4	192	4.6	4,186
Oklahoma	193	31.7	415	68.3	608
Oregon	239	78.6	65	21.4	304
Pennsylvania	1,552	87.6	219	12.4	1,771
Rhode Island	149	100	0	0	149
South Carolina	0	0	498	100	498
South Dakota	8	40	12	60	20
Tennessee	1,274	95	67	5	1,341
Texas	2,906	69.4	1,282	30.6	4,188
Utah	305	89.2	37	10.8	342
Vermont	75	100	0	0	75
Virginia	2,486	90.4	263	9.6	2,749
Washington	24	60	16	40	40
West Virginia	361	84.3	67	15.7	428
Wisconsin	1,084	79.3	283	20.7	1,367
Wyoming	0	0	41	100	41
American Samoa	0	0	5	100	5
Guam	0	–	0	–	0
Micronesia	0	–	0	–	0
Puerto Rico	2,608	39.9	3,922	60.1	6,530
Virgin Islands	1	11.1	8	88.9	9
<b>GRAND TOTAL</b>	<b>42,914</b>	<b>76.9</b>	<b>12,873</b>	<b>23.1</b>	<b>55,787</b>

# APPENDIX TABLES



## SECTION 6

CLIENT  
CHARACTERISTICS

APPENDIX TABLE 6.1

Total Persons Served and Percent Change from the Prior Year, 2011–2020

	Number of Persons	Percent Change from Prior Year
2011	2,284,162	
2012	1,996,860	-12.6
2013	1,833,240	-8.2
2014	1,895,361	3.4
2015	1,861,333	-1.8
2016	1,790,667	-3.8
2017	1,739,324	-2.9
2018	1,824,502	4.9
2019	1,817,978	-0.4
2020	1,578,565	-13.2

APPENDIX TABLE 6.2

Race and Ethnicity of Named Clients by Service Area Type, 2020

Ethnicity	BASIC FIELD– GENERAL		BASIC FIELD– AGRICULTURAL WORKER		BASIC FIELD– NATIVE AMERICAN		GRAND TOTAL	
	Percent of Total Named Clients	Named Clients	Percent of Total Named Clients	Named Clients	Percent of Total Named Clients	Named Clients	Percent of Total Named Clients	Named Clients
White, non-Hispanic	44.6	290,066	5.8	141	1.1	71	44.1	290,278
African American, non-Hispanic	28.3	183,827	8.5	206	0.2	12	28	184,045
Hispanic	17.5	113,775	83.8	2,032	0.5	30	17.6	115,837
Asian or Pacific Islander	2.8	18,505	0.3	8	1.9	120	2.8	18,633
Native American	1.2	7,863	0.1	2	91.7	5,701	2.1	13,566
Other	3.7	23,787	0.9	21	4.5	278	3.7	24,086
Unknown	1.8	11,946	0.7	16	0.1	4	1.8	11,966
<b>GRAND TOTAL</b>	<b>100</b>	<b>649,769</b>	<b>100</b>	<b>2,426</b>	<b>100</b>	<b>6,216</b>	<b>100</b>	<b>658,411</b>

APPENDIX TABLE 6.3

Primary Language of Named Clients, 2020

Language Group	Named Clients	Percent of Total Named Clients
English Only	581,794	88.4
Spanish or Spanish Creole	54,921	8.3
Asian and Pacific Island languages	7,210	1.1
Other Indo-European languages	2,623	0.4
All Other languages	5,555	0.8
Unknown	6,308	1.0
<b>Grand Total</b>	<b>658,411</b>	<b>100.0</b>



APPENDIX TABLE 6.4

## Total Veteran Households Served by Region and State/Territory, 2020

BEA Region	State	Veteran Households
<b>SOUTHEAST</b>	Mississippi	58
	West Virginia	127
	Arkansas	345
	South Carolina	511
	Louisiana	550
	Tennessee	566
	Virginia	613
	Kentucky	708
	North Carolina	781
	Alabama	871
	Georgia	1,216
	Florida	2,470
	<b>TOTAL</b>	<b>8,816</b>
	<b>SOUTHWEST</b>	New Mexico
Arizona		516
Oklahoma		588
Texas		4,267
<b>TOTAL</b>		<b>5,485</b>
<b>FAR WEST</b>	Alaska	151
	Oregon	196
	Hawaii	224
	Nevada	227
	Washington	691
	California	2,688
<b>TOTAL</b>	<b>4,177</b>	
<b>MIDEAST</b>	District of Columbia	36
	Delaware	40
	Maryland	331
	New Jersey	450
	Pennsylvania	1,071
	New York	1,801
	<b>TOTAL</b>	<b>3,729</b>

BEA Region	State	Veteran Households
<b>GREAT LAKES</b>	Wisconsin	341
	Indiana	609
	Illinois	1,206
	Michigan	1,223
	Ohio	1,383
	<b>TOTAL</b>	<b>4,762</b>
	<b>PLAINS</b>	North Dakota
South Dakota		104
Missouri		322
Nebraska		323
Minnesota		537
Iowa		570
Kansas		602
<b>TOTAL</b>	<b>2,538</b>	
<b>ROCKY MOUNTAIN</b>	Wyoming	137
	Montana	189
	Utah	308
	Idaho	312
	Colorado	419
	<b>TOTAL</b>	<b>1,365</b>
<b>NEW ENGLAND</b>	Rhode Island	22
	Vermont	24
	Connecticut	75
	New Hampshire	89
	Massachusetts	187
	Maine	315
	<b>TOTAL</b>	<b>712</b>
	<b>US TERRITORIES</b>	Micronesia
Guam		8
Virgin Islands		13
American Samoa		23
Puerto Rico		72
<b>TOTAL</b>		<b>119</b>

# APPENDIX TABLES



## SECTION 7

LEGAL SERVICES  
STAFF

Staff Function	2011		2012	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	6,144	64.3	5,703	64.4
Office Support	2,637	27.6	2,397	27.1
Administration/Management	535	5.6	519	5.9
Leadership	237	2.5	236	2.7
<b>GRAND TOTAL</b>	<b>9,553</b>	<b>100</b>	<b>8,855</b>	<b>100</b>

Staff Function	2013		2014	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	5,634	65	5,789	65.9
Office Support	2,250	26	2,210	25.1
Administration/Management	511	5.9	522	5.9
Leadership	268	3.1	269	3.1
<b>GRAND TOTAL</b>	<b>8,662</b>	<b>100</b>	<b>8,789</b>	<b>100</b>

Staff Function	2015		2016	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	5,975	66.6	6,286	67.7
Office Support	2,202	24.5	2,186	23.5
Administration/Management	514	5.7	533	5.7
Leadership	280	3.1	281	3
<b>GRAND TOTAL</b>	<b>8,972</b>	<b>100</b>	<b>9,286</b>	<b>100</b>

Staff Function	2017		2018	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	6,574	68.4	6,909	69
Office Support	2,212	23	2,246	22.4
Administration/Management	544	5.7	564	5.6
Leadership	285	3	291	2.9
<b>GRAND TOTAL</b>	<b>9,614</b>	<b>100</b>	<b>10,009</b>	<b>100</b>

Staff Function	2019		2020	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	7,308	69.1	7,906	69.5
Office Support	2,372	22.4	2,525	22.2
Administration/Management	602	5.7	640	5.6
Leadership	300	2.8	309	2.7
<b>GRAND TOTAL</b>	<b>10,582</b>	<b>100</b>	<b>11,381</b>	<b>100</b>

APPENDIX TABLE 7.2

Gender, Experience, and Salary of LSC Grantee FTE Staff by Job Position, 2020

Staff Position	Staff	Attorney	Attorney (%)	Women	Women (%)
Administrative Assistant	354	4	1.1	334	94.4
Compliance Officer	14	1	7.1	13	92.9
Deputy Director	118	103	87.3	83	70.3
Development Director	58	12	20.7	48	82.8
Director of Litigation	92	92	100	54	58.7
Executive Director	133	130	97.7	66	49.6
Financial Professional	300	2	0.7	228	76
Grants Manager	55	9	16.4	47	85.5
Information Technology Staff	173	8	4.6	45	26
Intake Attorney	70	70	100	49	70
Intake Paralegal	286	3	1	242	84.6
Intake Specialist	319	1	0.3	275	86.2
Law Clerk	98	2	2	72	73.5
Management Professional	271	43	15.9	223	82.3
Managing Attorney	774	768	99.2	519	67.1
Other Position	502	29	5.8	387	77.1
PAI Coordinator	149	62	41.6	123	82.6
Paralegal	1,774	14	0.8	1,490	84
Secretarial/Clerical	1,167	5	0.4	1,112	95.3
Senior Aide	1	1	100	1	100
Staff Attorney	4,038	4,034	99.9	2,736	67.8
Supervising Attorney	625	625	100	449	71.8
Training Responsible Person	9	3	33.3	6	66.7
<b>GRAND TOTAL</b>	<b>11,381</b>	<b>6,022</b>	<b>52.9</b>	<b>8,603</b>	<b>75.6</b>

Men	Men (%)	Years of Professional Experience—Average	Years of Professional Experience—Median	Salary—Average (\$)	Salary—Median (\$)
19	5.4	19.4	17	49,494	47,516
1	7.1	18.5	16	61,104	61,080
36	30.5	26.3	26	111,032	104,057
10	17.2	19.3	18.5	86,361	84,892
38	41.3	25.5	22	105,804	98,593
66	49.6	31.8	32	136,768	132,625
70	23.3	21.6	20	74,519	69,640
9	16.4	16.7	15	67,466	63,190
127	73.4	16.7	16	68,258	66,500
18	25.7	14.5	12	70,590	66,235
42	14.7	11.7	7	45,253	43,264
42	13.2	12.5	7	40,169	38,716
25	25.5	0.8	0	44,725	46,278
47	17.3	20.2	18	81,836	76,924
253	32.7	20.9	19	88,641	86,562
113	22.5	9.8	5	54,420	50,528
25	16.8	16.2	12	62,107	58,000
275	15.5	13.4	9	46,989	45,400
53	4.5	16.6	14	42,187	40,300
0	0	16	16	0	0
1,289	31.9	9.8	6	67,526	64,428
176	28.2	18.7	16	86,515	83,618
3	33.3	18.9	17	80,001	63,750
<b>2,736</b>	<b>24</b>	<b>13.6</b>	<b>9</b>	<b>64,451</b>	<b>59,678</b>

APPENDIX TABLE 7.3

LSC Grantee FTE Staff by Job Category and Years of Experience in the Profession, 2020

Year of Experience in the Profession	EXECUTIVE DIRECTOR		DEPUTY DIRECTOR		DIRECTOR OF LITIGATION		MANAGING ATTORNEY		SUPERVISING ATTORNEY	
	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)
0-1	0	-	0	-	2	-	2	-	1	-
2-4	3	-	0	-	1	-	16	79,900	20	67,200
5-9	2	-	5	-	6	75,350	106	76,656	152	77,430
10-19	12	124,442	36	93,770	30	90,753	282	86,368	204	82,331
20-29	32	126,992	30	110,528	16	106,280	173	92,248	118	93,559
30-39	46	135,638	28	124,973	17	128,937	139	93,224	93	100,653
40+	38	150,748	19	129,125	19	124,834	57	102,390	37	99,078
<b>GRAND TOTAL</b>	<b>133</b>	<b>-</b>	<b>118</b>	<b>-</b>	<b>92</b>	<b>-</b>	<b>774</b>	<b>-</b>	<b>625</b>	<b>-</b>

Year of Experience in the Profession	INTAKE ATTORNEY		PARALEGAL		INTAKE PARALEGAL		INFORMATION TECHNOLOGY STAFF		PAI COORDINATOR	
	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)
0-1	1	-	155	41,131	24	37,232	6	-	6	-
2-4	12	55,834	341	39,622	74	43,030	20	52,334	12	44,881
5-9	14	60,856	308	41,681	47	39,458	21	61,185	29	54,293
10-19	18	72,316	422	46,418	63	45,150	53	69,079	49	63,229
20-29	16	70,978	262	52,502	42	49,498	43	73,464	26	69,661
30-39	7	80,288	177	55,611	27	51,959	23	77,983	20	72,327
40+	3	-	110	58,961	9	55,708	7	72,208	8	60,169
<b>GRAND TOTAL</b>	<b>70</b>	<b>-</b>	<b>1774</b>	<b>-</b>	<b>286</b>	<b>-</b>	<b>173</b>	<b>-</b>	<b>149</b>	<b>-</b>

DEVELOPMENT DIRECTOR		TRAINING RESPONSIBLE PERSON		FINANCIAL PROFESSIONAL		MANAGEMENT PROFESSIONAL		GRANTS MANAGER		STAFF ATTORNEY	
Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)
0	–	0	–	9	–	9	92,497	3	–	404	58,109
1	–	2	–	20	71,947	20	84,711	2	–	1,048	58,129
8	64,346	0	–	22	52,093	31	67,036	8	57,067	1,094	64,961
22	75,912	3	–	82	72,479	84	75,091	20	66,505	776	71,582
17	100,749	2	–	74	72,405	55	89,709	13	78,084	401	82,324
7	97,047	1	–	62	81,669	38	90,080	7	76,094	236	84,327
3	–	1	–	32	86,755	32	83,434	2	–	81	83,580
<b>58</b>	<b>–</b>	<b>9</b>	<b>–</b>	<b>300</b>	<b>–</b>	<b>271</b>	<b>–</b>	<b>55</b>	<b>–</b>	<b>4,038</b>	<b>–</b>

LAW CLERK		INTAKE SPECIALIST		ADMINISTRATIVE ASSISTANT		SECRETARIAL/CLERICAL		OTHER POSITION		GRAND TOTAL
Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff	Average Salary (\$)	Total Staff
81	43,076	38	37,907	10	–	62	38,150	86	56,248	897
12	47,983	68	36,649	48	42,464	173	37,438	110	46,962	2,001
3	–	54	36,803	47	40,963	169	35,074	83	48,710	2,213
1	–	66	40,172	79	49,011	278	39,995	107	59,866	2,691
0	–	41	43,109	65	53,779	218	46,788	66	56,351	1,714
1	–	29	44,186	50	55,343	155	47,367	38	56,607	1,204
0	–	23	45,607	54	51,512	112	47,862	13	67,154	660
<b>98</b>	<b>–</b>	<b>319</b>	<b>–</b>	<b>354</b>	<b>–</b>	<b>1,167</b>	<b>–</b>	<b>502</b>	<b>–</b>	<b>11,381</b>

**APPENDIX TABLE 7.4**

**Full-Time Equivalent LSC Grantee Staff by Gender, 2020**

<b>Gender</b>	<b>Total FTE Staff</b>	<b>Percent of Total FTE Staff</b>
Women	8,603	75.6
Men	2,736	24
Other	20	0.2
<b>GRAND TOTAL</b>	<b>11,381</b>	<b>100</b>

**APPENDIX TABLE 7.5**

**Race and Ethnicity of Full-Time Equivalent LSC Grantee Staff, 2020**

<b>Race/Ethnicity</b>	<b>Total FTE Staff</b>	<b>Percent of Total FTE Staff</b>
White, non-Hispanic	6,443	56.6
Hispanic	2,292	20.1
African American, non-Hispanic	1,600	14.1
Asian or Pacific Islander	562	4.9
Native American	130	1.1
Other	212	1.9
Prefer Not to Answer	143	1.3
<b>GRAND TOTAL</b>	<b>11,381</b>	<b>100</b>



APPENDIX TABLE 7.6

LSC Grantee Staff by Job Category, Gender, and Race/Ethnicity, 2020 (continued on next page)

Staff Position	WHITE, NON-HISPANIC						HISPANIC					
	Do Not Wish to Provide	Female	Female (%)	Male	Male (%)	Other	Do Not Wish to Provide	Female	Female (%)	Male	Male (%)	Other
Administrative Assistant	0	146	3.2	11	0.6	1	0	92	5	3	0.7	0
Compliance Officer	0	8	0.2	0	0	0	0	1	0.1	1	0.2	0
Deputy Director	0	60	1.3	24	1.3	0	0	5	0.3	5	1.1	0
Development Director	0	40	0.9	10	0.6	0	0	2	0.1	0	0	0
Director of Litigation	0	40	0.9	32	1.8	0	0	4	0.2	3	0.7	0
Executive Director	0	46	1	54	3	0	0	6	0.3	6	1.4	0
Financial Professional	0	125	2.7	41	2.3	0	0	27	1.5	9	2.1	0
Grants Manager	0	39	0.8	9	0.5	0	0	3	0.2	0	0	0
Information Technology Staff	0	24	0.5	72	4	0	0	6	0.3	19	4.3	0
Intake Attorney	0	30	0.6	13	0.7	0	0	7	0.4	2	0.5	0
Intake Paralegal	0	90	1.9	11	0.6	1	0	73	3.9	15	3.4	0
Intake Specialist	0	76	1.6	7	0.4	1	0	134	7.2	27	6.2	1
Law Clerk	0	39	0.8	16	0.9	0	0	14	0.8	3	0.7	0
Management Professional	0	118	2.5	32	1.8	0	0	40	2.2	8	1.8	0
Managing Attorney	0	358	7.7	179	10	1	0	56	3	33	7.5	0
Other Position	1	201	4.3	47	2.6	1	0	83	4.5	29	6.6	0
PAI Coordinator	0	70	1.5	16	0.9	0	0	31	1.7	5	1.1	0
Paralegal	0	633	13.7	109	6.1	2	0	480	25.9	102	23.3	1
Secretarial/Clerical	1	411	8.9	23	1.3	0	0	433	23.4	21	4.8	0
Senior Aide	0	0	0	0	0	0	0	0	0	0	0	0
Staff Attorney	0	1,776	38.3	955	53.3	7	0	301	16.3	129	29.5	1
Supervising Attorney	0	303	6.5	129	7.2	0	0	50	2.7	18	4.1	0
Training Responsible Person	0	2	0	2	0.1	0	0	2	0.1	1	0.2	0
<b>GRAND TOTAL</b>	<b>3</b>	<b>4,633</b>	<b>100</b>	<b>1,793</b>	<b>100</b>	<b>14</b>	<b>0</b>	<b>1,851</b>	<b>100</b>	<b>438</b>	<b>100</b>	<b>3</b>

APPENDIX TABLES SECTION 7: LEGAL SERVICES STAFF

APPENDIX TABLE 7.6

LSC Grantee Staff by Job Category, Gender, and Race/Ethnicity, 2020 (continued from

Staff Position	Do Not Wish to Provide	AFRICAN AMERICAN, NON-HISPANIC					ASIAN OR PACIFIC ISLANDER			
		Female	Female (%)	Male	Male (%)	Other	Female	Female (%)	Male	Male (%)
Administrative Assistant	0	81	6	1	0.4	0	6	1.5	2	1.3
Compliance Officer	0	2	0.1	0	0	0	0	0	0	0
Deputy Director	0	14	1	2	0.8	0	0	0	3	1.9
Development Director	0	3	0.2	0	0	0	2	0.5	0	0
Director of Litigation	0	7	0.5	0	0	0	3	0.7	2	1.3
Executive Director	0	9	0.7	5	2	0	1	0.2	1	0.6
Financial Professional	0	43	3.2	5	2	0	23	5.7	12	7.7
Grants Manager	0	3	0.2	0	0	0	0	0	0	0
Information Technology Staff	0	6	0.4	20	8	0	4	1	13	8.4
Intake Attorney	0	7	0.5	0	0	0	2	0.5	2	1.3
Intake Paralegal	0	60	4.4	9	3.6	0	11	2.7	5	3.2
Intake Specialist	0	51	3.8	6	2.4	0	6	1.5	2	1.3
Law Clerk	0	10	0.7	3	1.2	0	5	1.2	2	1.3
Management Professional	0	54	4	4	1.6	0	8	2	1	0.6
Managing Attorney	0	78	5.8	18	7.2	0	17	4.2	14	9
Other Position	0	70	5.2	22	8.8	0	15	3.7	6	3.9
PAI Coordinator	0	18	1.3	1	0.4	0	4	1	1	0.6
Paralegal	0	253	18.8	34	13.6	0	62	15.3	18	11.6
Secretarial/Clerical	0	184	13.6	7	2.8	0	30	7.4	0	0
Senior Aide	0	1	0.1	0	0	0	0	0	0	0
Staff Attorney	1	341	25.3	100	40	0	175	43.1	65	41.9
Supervising Attorney	0	52	3.9	13	5.2	0	29	7.1	7	4.5
Training Responsible Person	0	1	0.1	0	0	0	1	0.2	0	0
<b>GRAND TOTAL</b>	<b>1</b>	<b>1,349</b>	<b>100</b>	<b>250</b>	<b>100</b>	<b>0</b>	<b>406</b>	<b>100</b>	<b>155</b>	<b>100</b>

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NATIVE AMERICAN					Do Not Wish to Provide	OTHER					TOTAL	
Female	Female (%)	Male	Male (%)	Female		Female (%)	Male	Male (%)	Other	Total Staff (%)		
5	4.8	1	4	0	3	1.9	0	0	0	354	3.1	
1	1	0	0	0	0	0	0	0	0	14	0.1	
0	0	0	0	0	3	1.9	2	4	0	118	1	
0	0	0	0	0	1	0.6	0	0	0	58	0.5	
0	0	0	0	0	0	0	0	0	0	92	0.8	
3	2.9	0	0	0	1	0.6	0	0	0	133	1.2	
7	6.7	0	0	0	2	1.2	3	6	0	300	2.6	
0	0	0	0	0	1	0.6	0	0	0	55	0.5	
1	1	1	4	0	1	0.6	1	2	0	173	1.5	
0	0	0	0	0	2	1.2	1	2	0	70	0.6	
0	0	0	0	0	3	1.9	2	4	0	286	2.5	
0	0	0	0	0	3	1.9	0	0	0	319	2.8	
0	0	0	0	0	3	1.9	1	2	0	98	0.9	
2	1.9	0	0	0	1	0.6	1	2	0	271	2.4	
8	7.7	3	12	0	0	0	3	6	0	774	6.8	
4	3.8	4	16	0	4	2.5	5	10	0	502	4.4	
0	0	1	4	0	1	0.6	0	0	0	149	1.3	
20	19.2	5	20	0	25	15.6	6	12	2	1,774	15.6	
31	29.8	1	4	0	12	7.5	2	4	0	1,167	10.3	
0	0	0	0	0	0	0	0	0	0	1	0	
20	19.2	9	36	0	82	51.2	18	36	0	4,038	35.5	
3	2.9	0	0	0	11	6.9	7	14	0	625	5.5	
0	0	0	0	0	0	0	0	0	0	9	0.1	
<b>104</b>	<b>100</b>	<b>25</b>	<b>100</b>	<b>0</b>	<b>160</b>	<b>100</b>	<b>50</b>	<b>100</b>	<b>2</b>	<b>11,381</b>	<b>100</b>	

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