

By the Numbers

THE DATA UNDERLYING LEGAL AID PROGRAMS

About the Legal Services Corporation

The Legal Services Corporation (LSC) was established by Congress in 1974 to promote equal access to justice. LSC operates as an independent 501(c)(3) nonprofit corporation and currently serves as the nation's single largest funder of civil legal aid for low-income individuals. In 2023, more than 94% of LSC's total funding was distributed to 131 independent nonprofit legal aid organizations with more than 900 offices across America. LSC's mission is to provide high-quality civil legal aid to low-income people. To learn more about LSC, please visit www.lsc.gov.

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PREFACE

I am pleased to present the 2023 edition of *LSC By the Numbers: The Data Underlying Legal Aid Programs*. *LSC By the Numbers* provides an overview of the work of LSC grantees on behalf of low-income people seeking civil legal assistance.

LSC grantees provide high-quality civil legal assistance in every U.S. state, territory and the District of Columbia. Grantees may serve an entire state, a region within a state or a single city or county.

LSC By the Numbers presents data on the services provided by LSC's 131 grantees in 2023, as well as information on client demographics, program staffing, revenue, expenses and involvement by private attorneys—either pro bono or on a compensated basis—in serving grantees' clients. We provide national and state-level trend data to facilitate comparisons over time and across service areas, states and territories and regions.

I would highlight two significant takeaways from the 2023 data presented here. First, the number of cases closed and people helped by LSC grantees increased from 2022 and continued to rise to pre-pandemic levels. These numbers were lower in 2020 and 2021, reflecting the enormous pandemic-related disruptions in the lives of low-income people, the services provided by LSC grantees and court operations. Any temporal comparisons of 2022 or 2023 data with prior years should consider the effects of the pandemic. Second, housing cases continue to be the most voluminous type of cases—driven by evictions. In 2023, 39.5% of the cases closed by LSC grantees were housing cases, the second year in a row that one case type has comprised such a large portion of cases closed per year.

One thing did not change in 2023—LSC's grantees continue to provide their services with dedication, courage and innovation.

Most of the data are derived from the annual Grantee Activity Reports that LSC grantees are required to submit about their activities in the previous calendar year. Data for calendar year 2023 are unadjusted, with no extrapolations or estimates. All historical data are reported in inflation-adjusted 2023 dollars unless otherwise noted. We welcome feedback and any suggestions for additional data compilations that would be useful.

RONALD S. FLAGG

President, Legal Services Corporation

TABLE OF CONTENTS

LSC AT A GLANCE	3
INTRODUCTION	4
SECTION 1 LSC's Basic Field Grants	7
SECTION 2 Organization Revenue	10
LSC and Non-LSC Funding Sources in Detail, 2023	12
Basic Field Grants by Service Area Type	14
Basic Field—General Service Areas	17
SECTION 3 Organization Expenditures	22
Expenditures by Service Area Type	26
SECTION 4 Client Services	29
Cases Closed by Problem Category	31
Cases Closed by Closure Category	33
Cases Closed by Service Area Type	35
Cases Closed by State/Territory	38
Other Services	40
SECTION 5 Private Attorney Involvement	43
All PAI Cases Closed	45
PAI Cases Closed by Level of Service	48
Pro Bono Cases Closed	53
SECTION 6 Client Characteristics	56
Demographic Characteristics of Named Clients	59
Named Client Characteristics in Agricultural & Native American Service Areas	61
Veteran Households	65
Domestic Violence	66
SECTION 7 Legal Services Staff	67
ABOUT THE DATA	75
ENDNOTES	76
APPENDIX TABLES	79

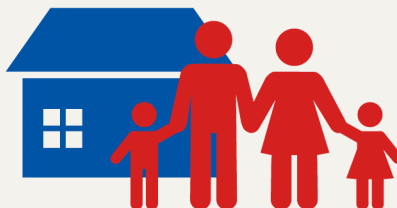
LSC—2023 AT A GLANCE

Figures are rounded.



51.3 MILLION

NUMBER OF AMERICANS ELIGIBLE
FOR LSC-FUNDED LEGAL ASSISTANCE
(15.6% OF ALL AMERICANS)



1.9 MILLION

NUMBER OF PEOPLE SERVED



131

NUMBER OF
GRANTEES



163,858

CLIENTS 60+ YEARS OLD



909

NUMBER
OF GRANTEE
OFFICES



546,458

CLIENTS WHO IDENTIFY
AS WOMEN

CASES CLOSED:



771,006

INCLUDING



49,539

BY PRO BONO
ATTORNEYS



1,182,860

PEOPLE PROVIDED
LEGAL INFORMATION
OR EDUCATION



600,276

PEOPLE REFERRED TO
OTHER LEGAL PROVIDERS
OR SOCIAL SERVICES



158,253

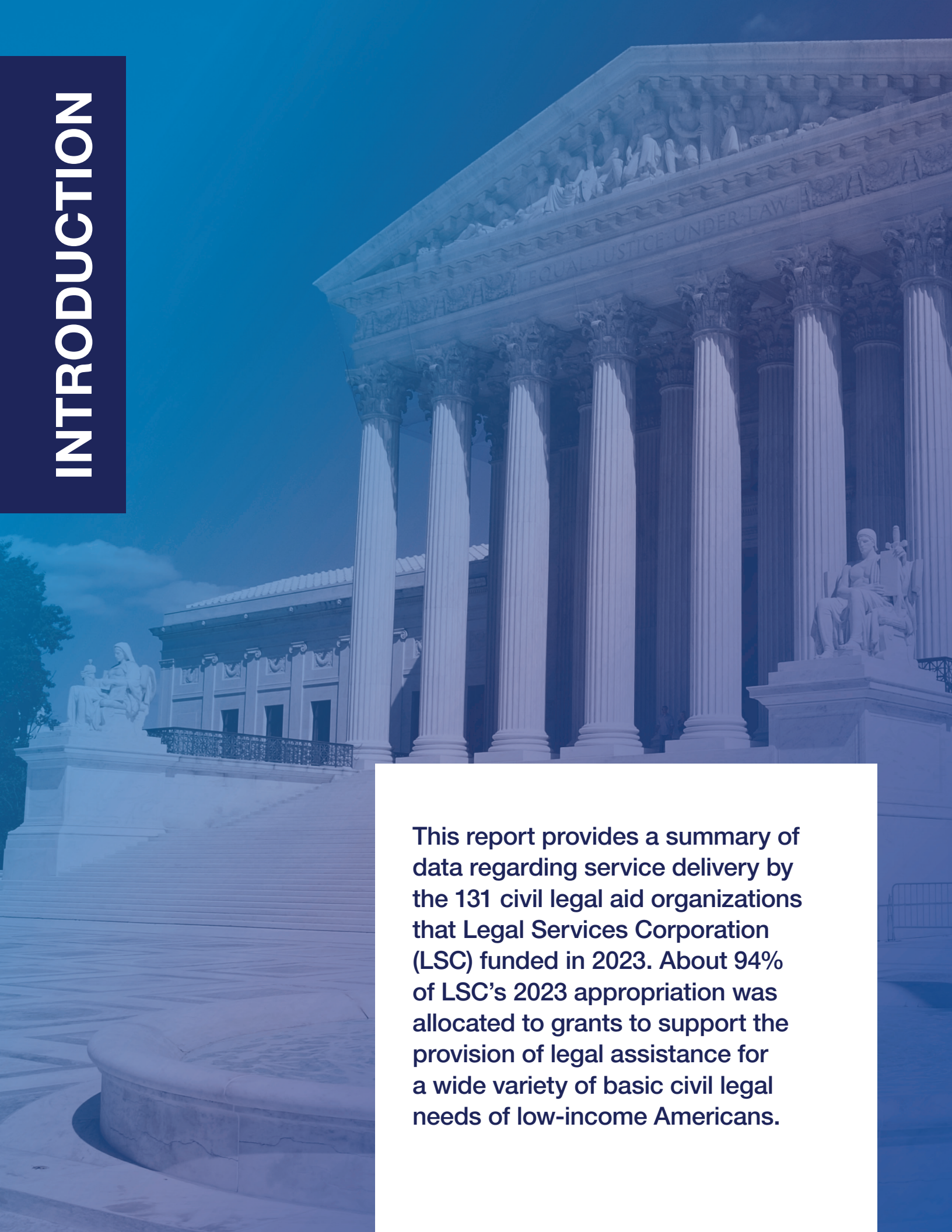
CASES INVOLVING
DOMESTIC VIOLENCE



12.6 MILLION

UNIQUE VISITORS TO
GRANTEE WEBSITES

INTRODUCTION



This report provides a summary of data regarding service delivery by the 131 civil legal aid organizations that Legal Services Corporation (LSC) funded in 2023. About 94% of LSC's 2023 appropriation was allocated to grants to support the provision of legal assistance for a wide variety of basic civil legal needs of low-income Americans.

In Fiscal Year (FY) 2023, Congress appropriated \$560.0 million for LSC's budget, a 14.5% increase from FY 2022 (Table 1.1).

Table 1.1 provides the LSC appropriation amounts from FY 1976 to FY 2023. Inflation-adjusted¹ (2023 dollars) funding has varied widely over this period, from a high of \$1,037.3 million in 1980 to a low of \$428.4 million in 2013.

In FY 2023, 92.2% (\$516.1 million) of LSC's appropriation was allocated to Basic Field grants for the direct delivery of legal assistance. Additional line items include competitive grants for Technology Initiative Grants (0.9% or \$5.0 million), the Pro Bono Innovation Fund (0.9% or \$5.0 million), the Herbert S. Garten Loan Repayment Assistance Program (0.4% or \$2.0 million), management and grants oversight (4.7% or \$26.2 million), and the Office of Inspector General (1.0% or \$5.7 million).

All Basic Field grantees are required to report on their service delivery and operations in Grantee Activity Reports at the end of each year. **LSC By The Numbers** provides a summary of these reports from LSC's 131 grantees for calendar year 2023. Data cover grantee revenue and expenditures, client demographics and services, information about Private Attorney Involvement (PAI) in legal services and grantee staffing.

This edition summarizes data from the three types of service areas that make up Basic Field grants: Basic Field—General, Basic Field—Agricultural Worker (also referred to as "Agricultural Worker" service areas) and Basic Field—Native American (also referred to as "Native American" service areas). Each section begins with national 2023 data to provide a general overview and uses detailed breakouts of the data to examine systematic differences over time, by service area type, or across the states and territories. Each year for which data is presented in this report reflects a calendar year performance period from January 1 through December 31.

Readers should note that in some areas of this report, there were significant changes from 2019 to 2020 due to the onset of the COVID-19 pandemic and its disruption of normal operations for LSC grantees. While many metrics within this report returned or nearly returned to pre-pandemic levels by 2023, others are still recovering from the impact of the pandemic.

KEY FINDINGS FROM THIS REPORT INCLUDE:

- ➔ Approximately 51.3 million Americans were eligible for LSC-funded civil legal aid in 2022.² (Section 1)
- ➔ In 2023, grantees received \$536.1 million in Basic Field grants and other grants from LSC, which constituted 27.5% of total funding received. (Section 2)
- ➔ LSC grantees spent \$1.64 billion delivering legal aid services in 2023. (Section 3)
- ➔ In 2023, LSC grantees closed over 771,000 cases, including more than 304,000 Housing cases and almost 199,000 Family cases. In addition, LSC grantees provided legal education or information to 1.2 million individuals at presentations, events, court help desks and other venues. (Section 4)
- ➔ Private attorneys, law students and graduates, paralegals and other legal professionals were involved in closing over 65,000 cases in 2023. (Section 5)
- ➔ In 2023, LSC grantees served over 1.9 million clients and their household members. Among named clients, 70.9% identified as women, 21.3% were age 60 or older and 4.4% lived in a household with at least one veteran. (Section 6)
- ➔ LSC grantees maintained 909 offices (including new offices opened and offices closed during the year) and employed over 13,400 full-time-equivalent staff in 2023 (Section 7).

Throughout the document, all dollar amounts are reported in inflation-adjusted 2023 dollars, unless otherwise noted. The data presented in state/territory-level charts are based on the designated state of the grantee's service area. Unless otherwise noted, throughout this document the term "states" includes the District of Columbia

and U.S. territories. More detailed tables for each section are provided in the appendices.

While uncommon, discrepancies between information presented in this report and that in reports from prior years reflect retrospective corrections to data previously submitted by LSC grantees.

TABLE 1.1 Fiscal Year Appropriations for LSC, in Actual and Inflation-Adjusted Dollars, 1976–2023³

Financial Year	LSC Appropriation (Actual Dollars)	Change from Prior Year (%)	LSC Appropriation (Inflation-Adjusted Dollars)	Financial Year	LSC Appropriation (Actual Dollars)	Change from Prior Year (%)	LSC Appropriation (Inflation-Adjusted Dollars)
1976	116,960,000	—	553,448,477	2000	305,000,000	1.7	519,038,109
1977	125,000,000	6.9	551,656,296	2001	329,274,000	8	545,562,267
1978	205,000,000	64	852,305,172	2002	329,300,000	0	537,044,515
1979	270,000,000	31.7	1,031,819,334	2003	336,605,488	2.2	533,095,018
1980	300,000,000	11.1	1,037,310,009	2004	335,282,448	-0.4	517,340,731
1981	321,300,000	7.1	999,461,842	2005	330,803,705	-1.4	493,565,186
1982	241,000,000	-25	695,651,664	2006	326,577,984	-1.3	470,773,643
1983	241,000,000	0	662,502,736	2007	348,578,000	6.7	488,300,795
1984	275,000,000	14.1	720,798,913	2008	350,490,000	0.5	474,548,897
1985	305,000,000	10.9	771,263,633	2009	390,000,000	11.3	530,007,890
1986	292,363,000	-4.2	724,269,713	2010	420,000,000	7.7	558,748,759
1987	305,500,000	4.5	734,918,895	2011	405,000,000	-3.6	526,591,718
1988	305,500,000	0	710,672,101	2012	348,000,000	-14.1	443,956,830
1989	308,555,000	1	690,725,517	2013	340,876,165	-2.1	428,431,556
1990	316,525,000	2.6	689,866,581	2014	365,000,000	7.1	451,967,238
1991	343,834,000	8.6	717,605,425	2015	375,000,000	2.7	462,497,443
1992	350,000,000	1.8	700,522,908	2016	385,000,000	2.7	471,886,246
1993	357,000,000	2	693,690,411	2017	385,000,000	0	464,194,500
1994	400,000,000	12	764,068,441	2018	410,000,000	6.5	483,885,082
1995	400,000,000	0	741,741,003	2019	415,000,000	1.2	481,537,388
1996	278,000,000	-30.6	505,100,362	2020	440,000,000	6	503,423,800
1997	283,000,000	1.8	503,486,941	2021	465,000,000	5.7	516,157,706
1998	283,000,000	0	499,726,274	2022	489,000,000	5.2	510,686,271
1999	300,000,000	6	523,610,307	2023	560,000,000	14.5	560,000,000



SECTION 1

LSC'S BASIC FIELD GRANTS

Basic Field Grants support access to justice for low-income people throughout the United States and its territories by funding the delivery of high-quality civil legal services. LSC grantees provide assistance for a wide variety of civil legal issues affecting low-income Americans, addressing matters involving safety, subsistence and family stability.

LSC Grants for Legal Assistance in "Service Areas"

Basic Field Grants are awarded on a three-year cycle through a competitive bidding process, although grants must be renewed and approved every year.⁴ Applications from eligible organizations are accepted for specified "service areas" in the 50 states, District of Columbia, U.S. territories (American Samoa, Guam, Puerto Rico, Northern Mariana Islands and the U.S. Virgin Islands) and the freely associated states (Republic of the Marshall Islands, Federated States of Micronesia, and Republic of Palau).⁵

"Service areas" are specified geographic areas in which Basic Field grantees are responsible for providing high-quality legal services to the eligible population. There are three types of service areas, each of which targets a different demographic group:⁶

➔➔ **Basic Field—General:** Grants in these service areas fund the provision of legal services to the general eligible low-income population. Throughout this document, these programs are called "Basic Field—General" service areas.

➔➔ **Basic Field—Agricultural Worker:** Grants for these service areas fund the provision of legal services for agricultural workers, related to their status as agricultural workers. Throughout this document these service areas are called "Agricultural Worker" service areas.

➔➔ **Basic Field—Native American:** Grants for Basic Field—Native American service areas are intended to provide legal services to Native Americans living in a specific geographical area, related to their status as Native Americans. Native American service area grants address issues that arise from their status as Native Americans or that are cognizable in Indian law and tribal courts. Throughout this document these service areas are called "Native American" service areas.

There were 190 service areas in 2023. Of these, there were 130 Basic Field—General service areas, including at least one in each state, territory and freely associated state. Some service areas cover an entire state or territory, while others cover a smaller region within a state/territory.

There were 33 Agricultural Worker service areas active in 2023. Most of these encompass a single state, while two service areas cover multiple states.⁷ While most of the 27 Native American service areas active in 2023 cover specific Indian reservations or tribal areas, others include off-reservation areas as well.

Although geographic boundaries of the different types of service areas overlap, the funds from each grant type are used to address the unique legal needs of their target client populations.

LSC-Eligible Population and Funding Allocations

Eligibility for LSC-funded legal aid is restricted to individuals with a household income at or below **125%** of the Federal Poverty Guidelines, with some exceptions.⁸ Approximately 51.3 million people were income-eligible for LSC-funded civil legal aid in 2022, the most recent year for which data are available.⁹ However, this value considerably underestimates the number of individuals eligible for LSC-funded services because annual poverty estimates are not available for U.S. territories or freely associated states other than Puerto Rico.

Congress appropriated \$516.1 million for LSC Basic Field programs in FY 2023. Using a statutory funding allocation formula, LSC allocates a fixed percentage (2.802%) of the Basic Field appropriation to Native American service areas, then distributes the remaining 97.2% of funds among Basic Field—General and Agricultural Worker service areas based on the geographic distribution of the U.S. population with household incomes at or

below **100%** of the U.S. Census Bureau federal poverty threshold (the “funding poverty population”, as opposed to the “eligible poverty population” discussed in the previous paragraph).¹⁰

Figure 1.1 shows the funding poverty rate (the proportion of individuals with a household income at or below 100% of the U.S. Census Bureau federal poverty threshold relative to the total population within each service area) used in FY 2023 funding allocations for Basic Field–General service areas.¹¹ The funding poverty rate ranged from 5.4% in New Jersey’s NJ15 service area to 56% in Puerto Rico’s PR02 service area. The median funding poverty rate across all service areas was 12.2%.

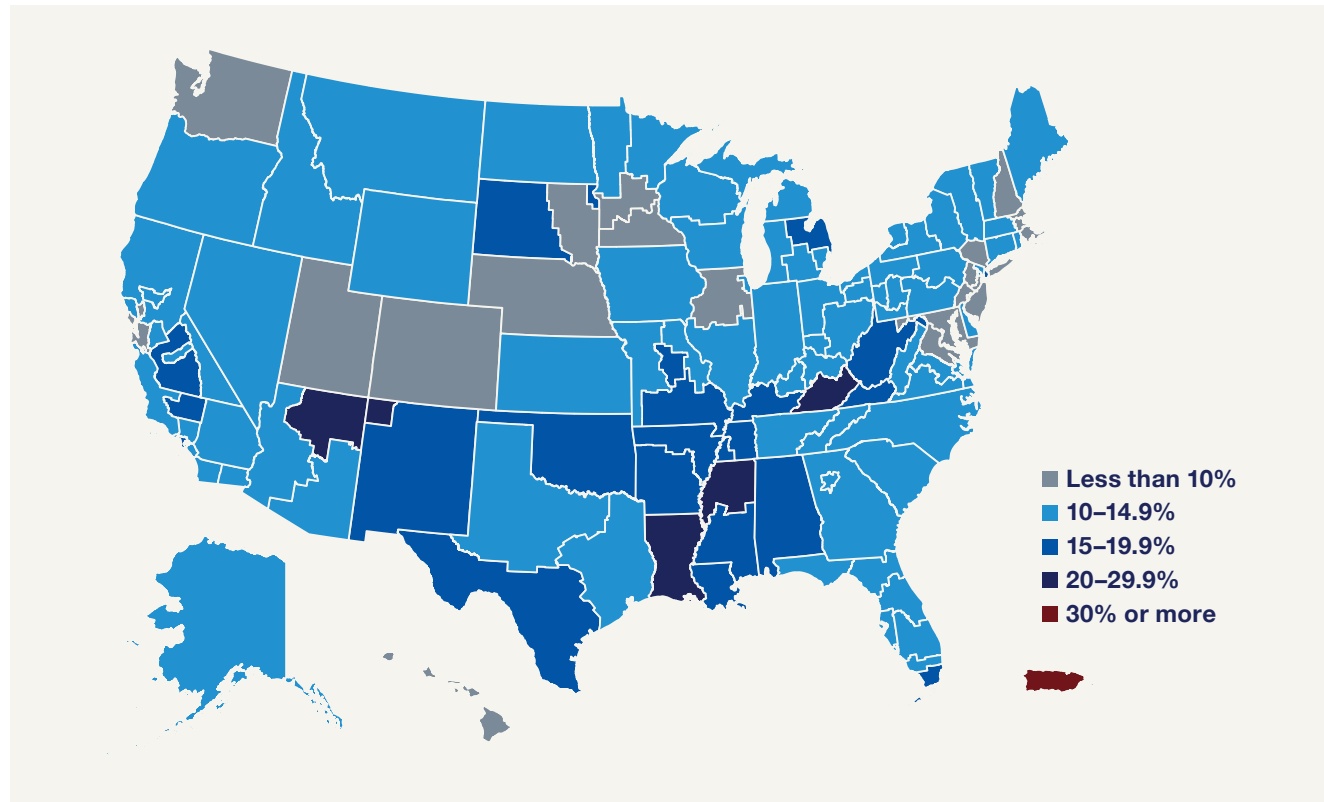
At the state/territory level, allocations of Basic Field funding ranged from \$287,739 in the Virgin Islands to \$56.8 million in California; the median funding amount was \$6.4 million. For more details, please see Appendix Table 1.1.

The median funding amount varied widely by service area type in 2023. The median allocation for Basic Field–General service areas was \$2.6 million, while the median amount for Agricultural Worker and Native American service areas was \$354,994 and \$260,534, respectively.

In 2023, 131 different legal services organizations received Basic Field grants from LSC. Three of these organizations received *only* a Basic Field–Native American grant, while the remaining 128 were all Basic Field–General grant recipients.

FIGURE 1.1

FY 2023 Funding Poverty Rate for Basic Field–General Service Areas¹²



SECTION 2

ORGANIZATION REVENUE

While LSC is the single largest funder of civil legal aid for low-income individuals in the United States, LSC does not provide the majority of funds that most grantees receive to support their operations; LSC funding varies by grantee. On average, LSC funding accounted for 36.9% of grantees' funding in 2023. In addition to LSC funding, most legal aid organizations obtain state and local appropriations, as well as grants and contracts from a variety of other sources, including philanthropic foundations, Interest on Lawyers' Trust Accounts (IOLTA), other federal agencies and contributions from private donors.¹³

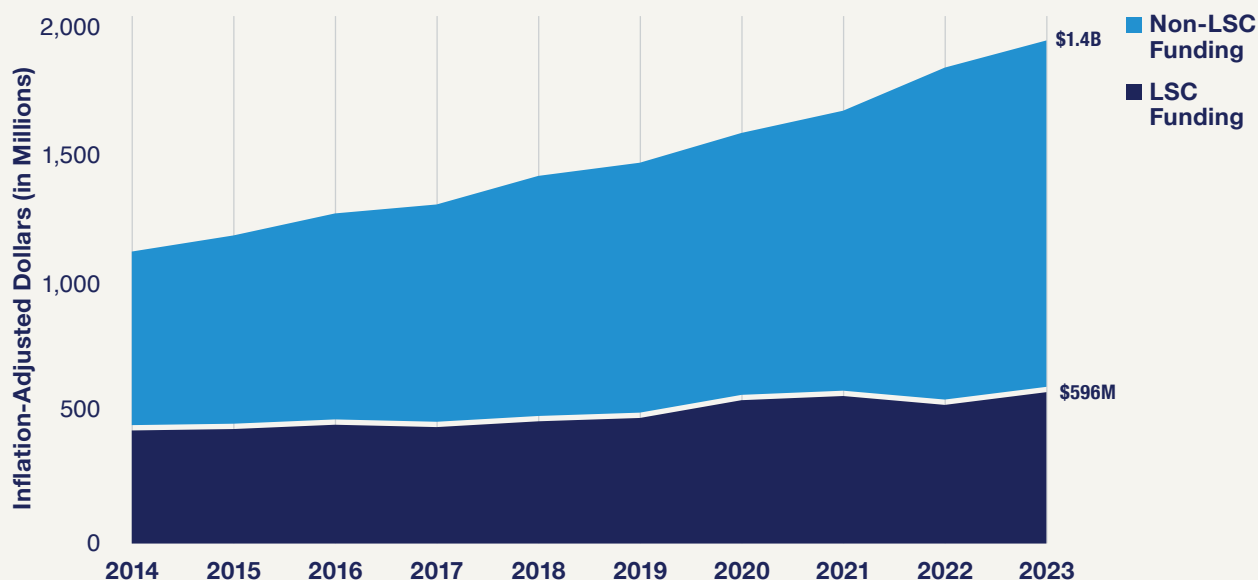
In the 2023 calendar year, LSC grantees reported \$595.9 million in revenue (including carryover funds) from LSC.¹⁴ LSC funding represented 30.6% of the total revenue (\$1.95 billion, including carryover funds) these organizations received (Table 2.1). LSC funding increased by \$49,244,224 from

2022 to 2023 (\$546.7 million to \$595.9 million, respectively), while non-LSC funding increased by \$55,857,508 (\$1.29 billion to \$1.35 billion, respectively). The share of non-LSC revenue sources has increased in recent years—from 60.4% of total revenue in 2014 to 69.4% in 2023 (Figure 2.1).

TABLE 2.1 Total LSC and Non-LSC Funding in Inflation-Adjusted Dollars by Year, 2014–2023

Year	LSC Funding	Percent LSC Funding	Non-LSC Funding	Percent Non-LSC Funding	Total Funding
2014	\$447,825,402	39.6%	\$681,761,369	60.4%	\$1,129,586,771
2015	\$453,292,936	38%	\$738,608,135	62%	\$1,191,901,070
2016	\$469,935,274	36.8%	\$807,168,146	63.2%	\$1,277,103,421
2017	\$460,835,867	35.1%	\$850,922,765	64.9%	\$1,311,758,632
2018	\$483,233,361	34%	\$939,026,992	66%	\$1,422,260,352
2019	\$496,154,949	33.7%	\$977,164,252	66.3%	\$1,473,319,201
2020	\$564,907,938	35.6%	\$1,023,622,038	64.4%	\$1,588,529,977
2021	\$581,054,595	34.7%	\$1,093,425,705	65.3%	\$1,674,480,300
2022	\$546,704,241	29.7%	\$1,294,462,489	70.3%	\$1,841,166,730
2023	\$595,948,465	30.6%	\$1,350,319,997	69.4%	\$1,946,268,462

FIGURE 2.1 Total LSC and Non-LSC Funding in Inflation-Adjusted Dollars by Year, 2014–2023



LSC AND NON-LSC FUNDING SOURCES IN DETAIL, 2023

Each year, grantees submit a report to LSC detailing the sources of the revenue they receive. A full breakdown of LSC and non-LSC funding sources is available in Table 2.2.

In 2023, the largest category of non-LSC funds received by LSC-funded organizations was State and Local Funds, which accounted for 23.6% (\$458.5 million) of total revenue.¹⁵ The second-largest source of non-LSC funds was Other Federal Funds (i.e., HUD Grants, Violence Against Women Act, HHS Grants,

Older Americans Act, Other Federal Grants), comprising 17.1% (\$331.9 million) of total revenue. The remaining non-LSC funds (28.8%) came from Other Non-LSC Sources (i.e., Tribal Contracts, Cy Pres Awards, Carryover Funds, Other Funds, Publication Income, Attorney Fee Awards), Private Grants (i.e., Corporate and Individual Contributions, Bar Association Grants, Private Foundation Grants, United Way Grants), IOLTA Grants (from the interest earned on lawyers' pooled client trust accounts),¹⁶ and Filing and Other Fees.

FIGURE 2.2

Total Funding for LSC-Funded Organizations by Source, 2023

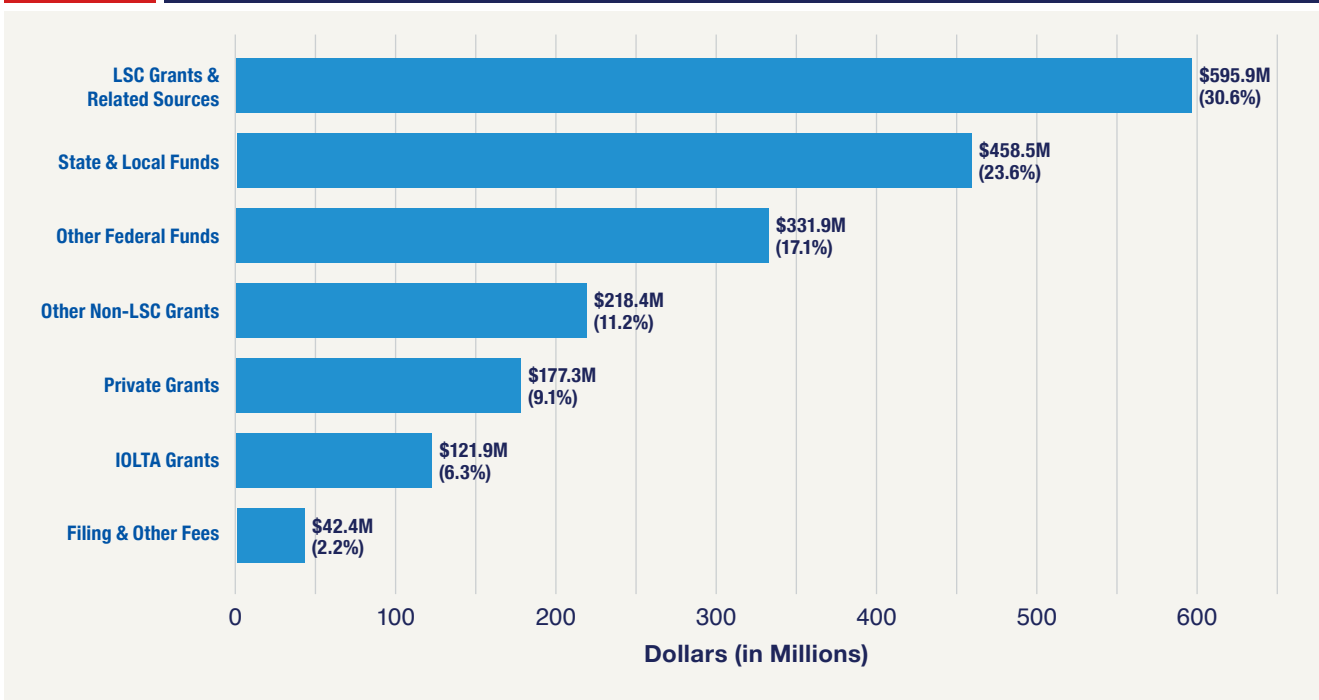


TABLE 2.2

Detailed Funding for LSC-Funded Organizations by Source, 2023

	Total Funding (\$)	Total Funding %
LSC FUNDING SOURCES		
Basic Field Grants	516,027,119	26.5
LSC Derivative Income	9,656,151	0.5
Attorneys' Fee Awards - LSC Cases	2,402,958	0.1
Interest, Investment & Other Income	7,253,193	0.4
Publication Income	0	0.0
Carryover Funds	50,215,523	2.6
Other LSC Grants (e.g. TIG, Disaster)	20,049,673	1.0
Subtotal LSC Sources	595,948,466	30.6
NON-LSC FUNDING SOURCES		
Other Federal Funds	331,872,248	17.1
HHS Grants	85,588,712	4.4
Violence Against Women Act	37,995,371	2.0
Older Americans Act	33,428,985	1.7
HUD Grants	36,036,659	1.9
Other Federal Grants (not elsewhere classified)	138,822,521	7.1
State and Local Grants	458,480,886	23.6
General State Grants	220,777,025	11.3
Specific State Grants and Contracts	156,941,962	8.1
Local Grants	80,761,899	4.1
Filing and Other Fees	42,411,371	2.2
Interest on Lawyers' Trust Accounts (IOLTA)	121,860,447	6.3
Private Grants	177,318,506	9.1
Private Foundation Grants	69,250,069	3.6
Corporate and Individual Contributions	77,760,399	4.0
Bar Association Grants	20,510,488	1.1
United Way Grants	9,797,550	0.5
Other Non-LSC Sources	218,376,538	11.2
Non-LSC Derivative Income	15,176,838	0.8
Cy Pres Awards	10,898,559	0.6
Attorneys' Fee Awards - Non-LSC Cases	2,881,304	0.1
Publication Income	1,396,975	0.1
Carryover Funds	147,619,302	7.6
Other Non-LSC Funds	55,580,398	2.9
Subtotal Non-LSC Sources	1,350,319,996	69.4
TOTAL FUNDING	1,946,268,462	100.0

BASIC FIELD GRANTS BY SERVICE AREA TYPE

In 2023, LSC provided 29.2% of the \$1.89 billion total funds for Basic Field–General service areas, while non-LSC funding sources comprised the remaining 70.8% (\$1,340.3 million) of reported revenue. Agricultural Worker service areas received a total of \$29.3 million in revenue, 91.6% of which were LSC funds. LSC funding accounted for 67.7% of the \$23.4 million total revenue received in Native American service areas in 2023 (Figures 2.3A–C).

Total funding for Basic Field–General service areas has steadily grown each year since 2014; between 2014 and 2023, total funding (adjusted for inflation) increased by 73.5%. Funding for Agricultural Worker service areas increased considerably between 2018–2020 but declined through 2021 to 2022. It increased by 19.8% in 2023. While funding for Native American service areas declined by 8.5% in 2021, it increased by 7.6% in 2023, a jump from 2022. (Figure 2.4).

FIGURE 2.3A

Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars for Basic Field–General Service Areas, 2014–2023

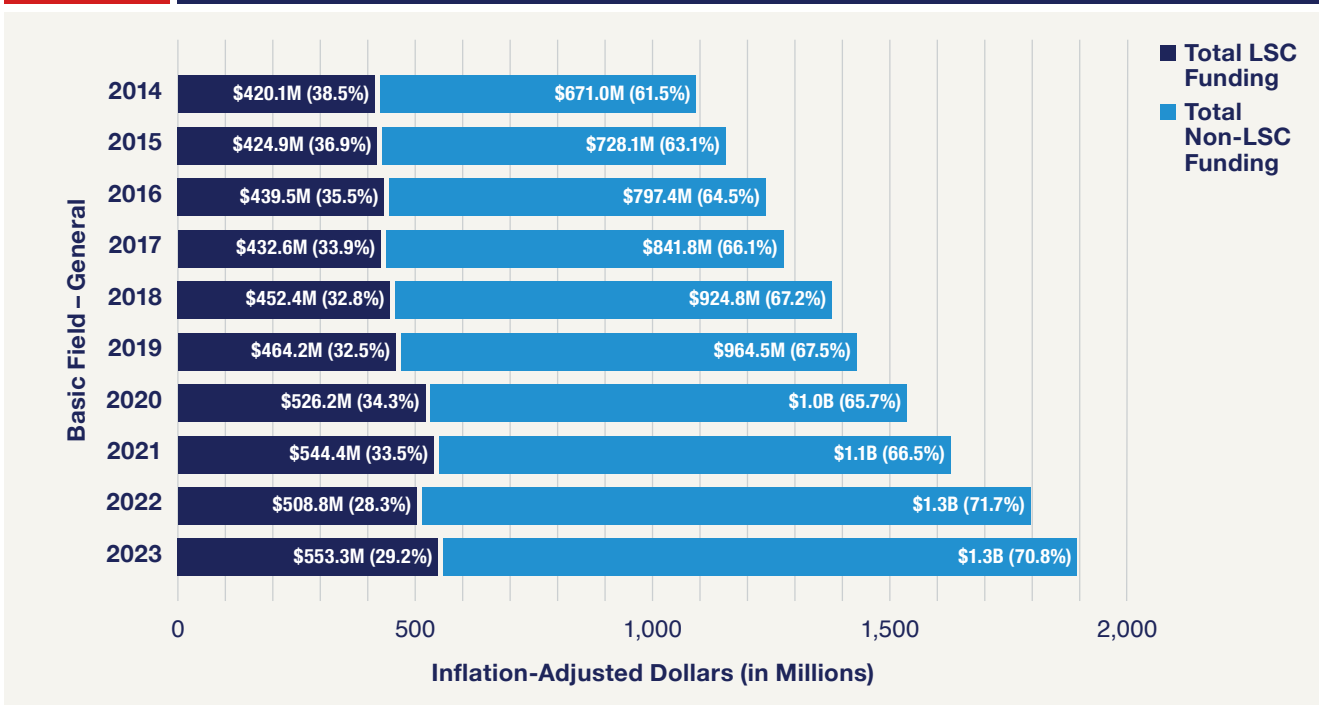


FIGURE 2.3B

Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars for Basic Field—Agricultural Worker Service Areas, 2014–2023

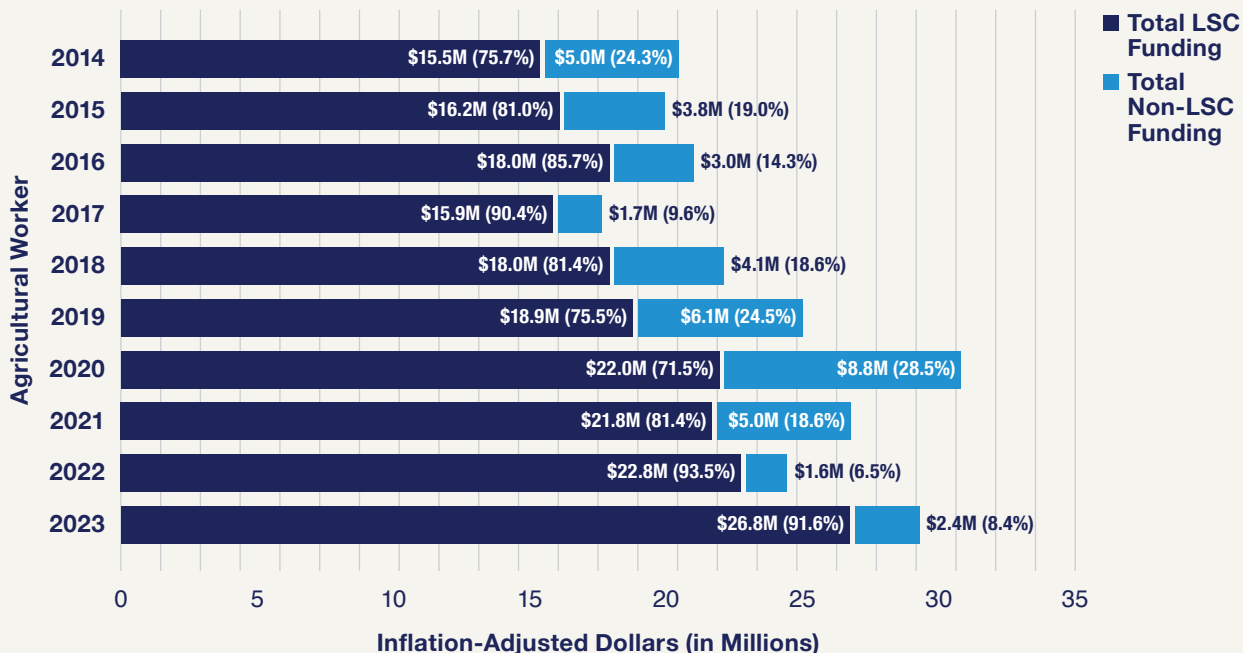
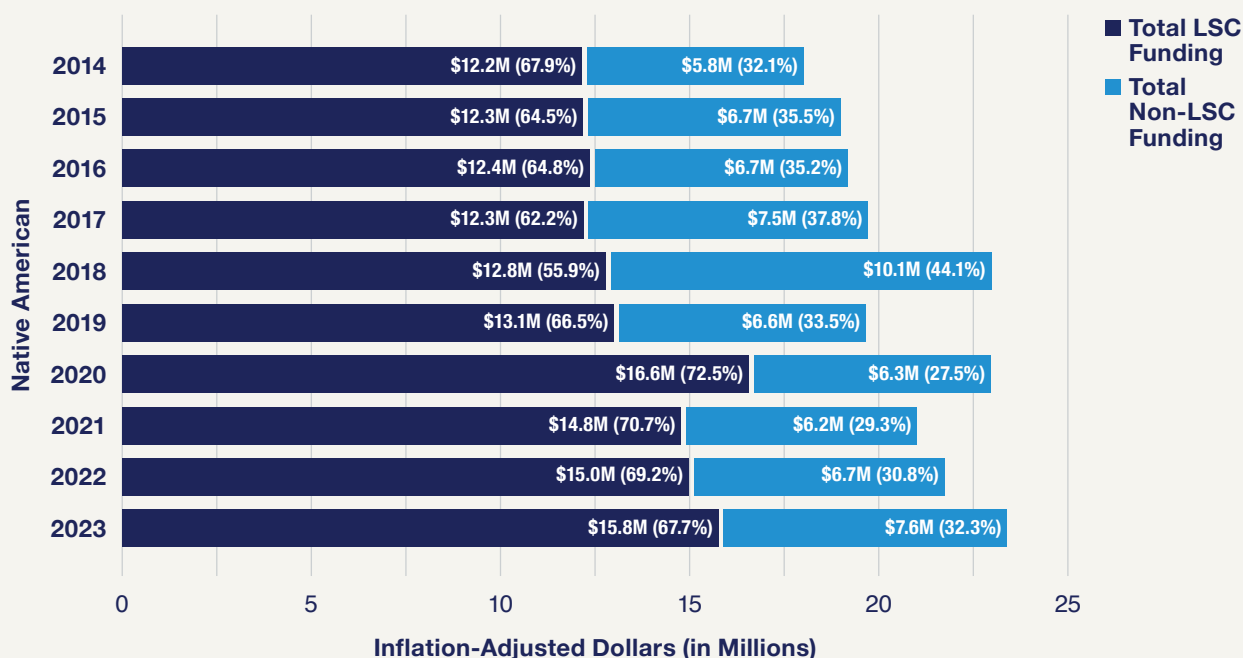


FIGURE 2.3C

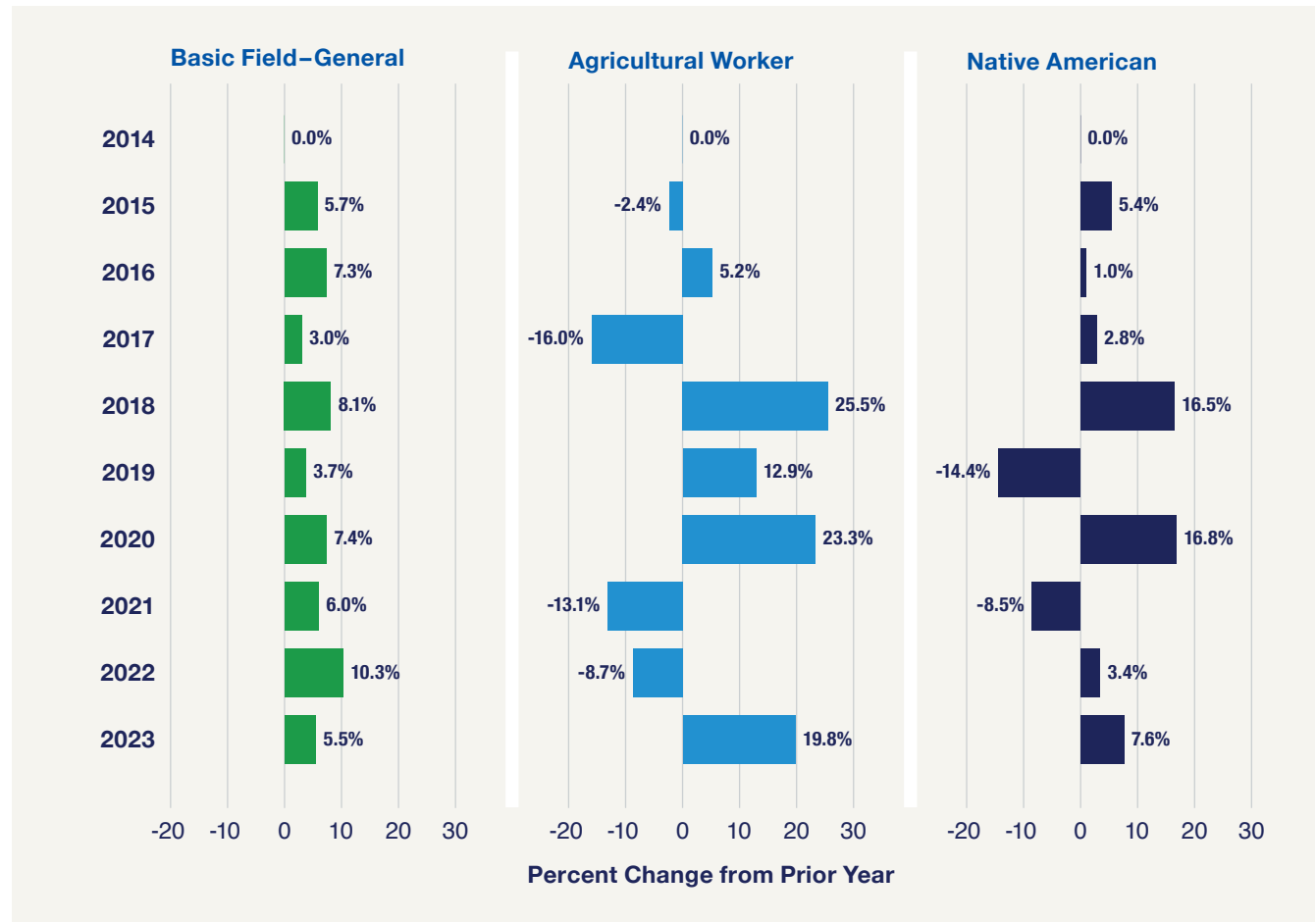
Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars for Basic Field—Native American Service Areas, 2014–2023



In 2023, LSC funds comprised the majority of revenue received in Agricultural Worker and Native American service areas; in contrast, non-LSC funds comprised the majority of revenue in Basic Field – General service areas.

FIGURE 2.4

Percent Change from Prior Year in Total Funding in Inflation-Adjusted Dollars for Basic Field Grants by Service Area Type, 2014–2023



BASIC FIELD—GENERAL SERVICE AREAS

In this section, analysis is limited to the 130 Basic Field—General service areas.

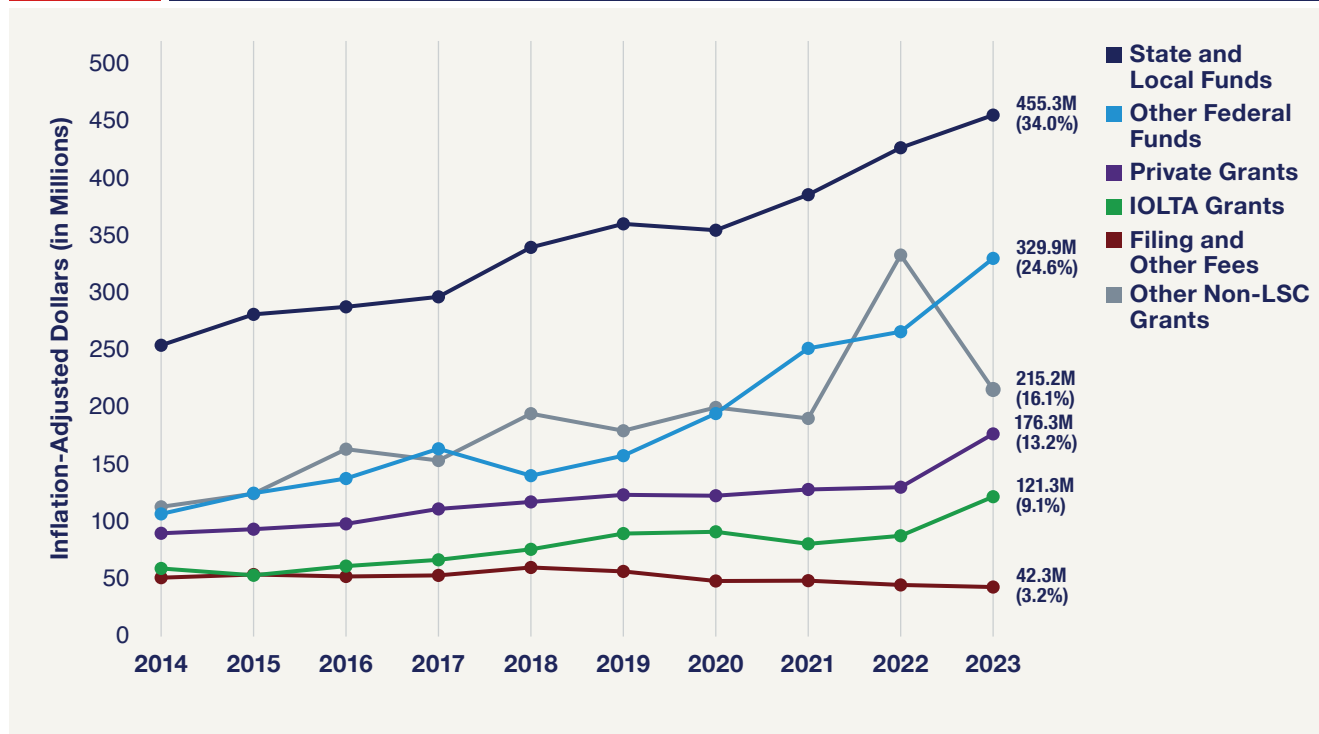
Non-LSC Funding of Basic Field—General Service Areas

In 2023, the largest non-LSC funding sources for Basic Field—General service areas were State and Local Funds (34.0%), Other Federal Funds (24.6%) and Other Non-LSC Grants (16.1%) (Figure 2.5).

LSC-funded organizations report two categories of funds from state governments and one from local governments. **General state grants** are grants from the state for the general provision of legal services. **Specific state grants and contracts** are monies from state agencies granted for specific purposes or populations, such as for the provision of legal assistance to homeless persons, seniors, domestic violence survivors or veterans. **Local grants** are grants received from city and county agencies and can be for a specific or general purpose.

FIGURE 2.5

Non-LSC Funding Sources in Inflation-Adjusted Dollars by Category and Year for Basic Field—General Service Areas, 2014–2023



In 2023, Basic Field–General service areas received \$220.4 million in general state grants, \$154.2 million in specific state grants and contracts, and \$80.8 million in local grants (Figure 2.6). The total revenue from state and local funds increased by 6.7% from 2022 to 2023.

At the state/territory level, Basic Field–General service area(s) in Washington state received the most funds per eligible person from state and local grants in 2023 (about \$39 per eligible person or \$35.5 million in total). Across states/territories, the median amount of funding received from state and local sources was \$2.3 million in 2023, a 24.3% increase from 2022.

LSC-funded organizations also report funds received from Interest on Lawyers' Trust Accounts (IOLTA), which are operated by every state, the District of Columbia and the U.S. Virgin Islands. IOLTA funds accounted for 9.1% of

non-LSC funding in Basic Field–General service areas in 2023. Revenue from IOLTA programs declined steadily between 2014 and 2015 due to lower interest rates, then rebounded dramatically until 2021, when revenue dropped by over \$9 million from the prior year. In 2023, revenue from IOLTA programs increased by 39% due to high interest rates (Figure 2.7).

Private grants include bar association grants, corporate and individual giving,¹⁷ private foundation grants, and United Way grants. Total revenue from private grants for Basic Field–General service areas increased by 36.0% from 2022 to 2023 (Figure 2.8).

In 2023, corporate and individual contributions accounted for the largest portion of private grants (44.0%), followed by private foundation grants (38.9%). Bar association grants and United Way grants comprised 11.6% and 5.6% of private grants, respectively.

FIGURE 2.6

State and Local Grants by Category and Year in Inflation-Adjusted Dollars, Basic Field–General Service Areas, 2014–2023

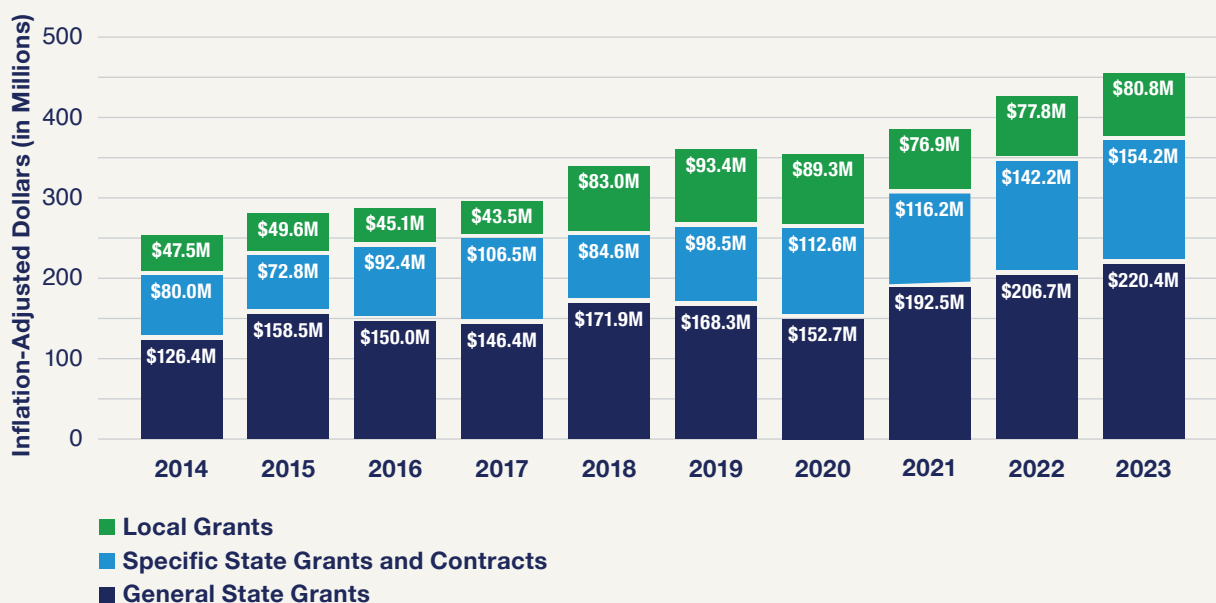


FIGURE 2.7

Interest on Lawyers' Trust Account (IOLTA) Funding by Year in Inflation-Adjusted Dollars for Basic Field—General Service Areas, 2014–2023

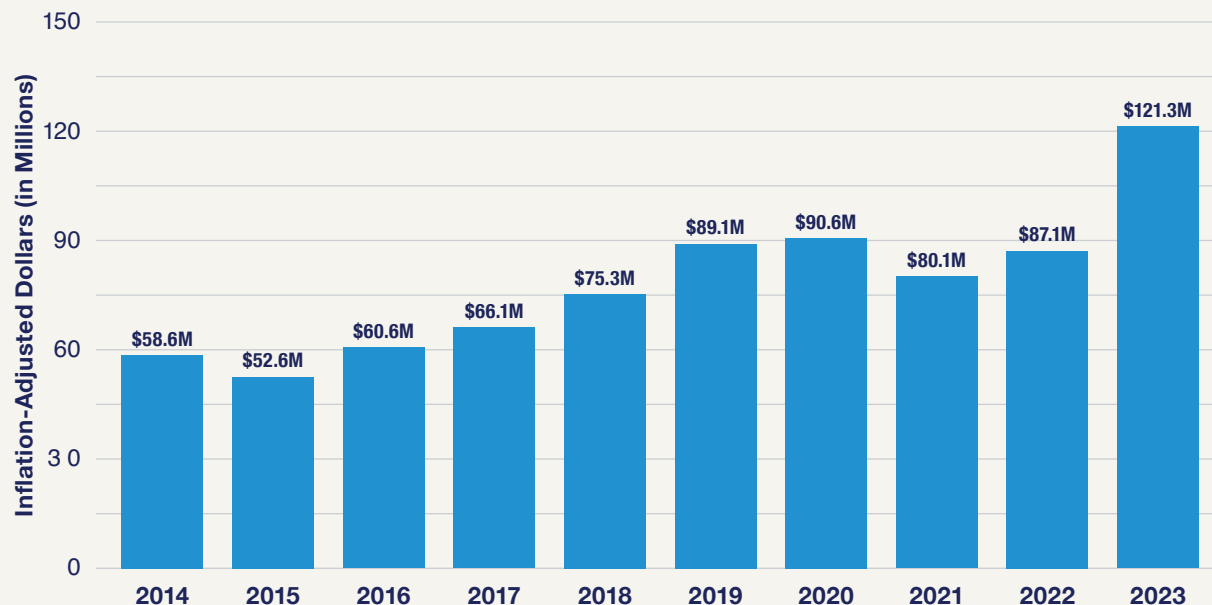


FIGURE 2.8

Private Grants by Category and Year in Inflation-Adjusted Dollars for Basic Field—General Service Areas, 2014–2023

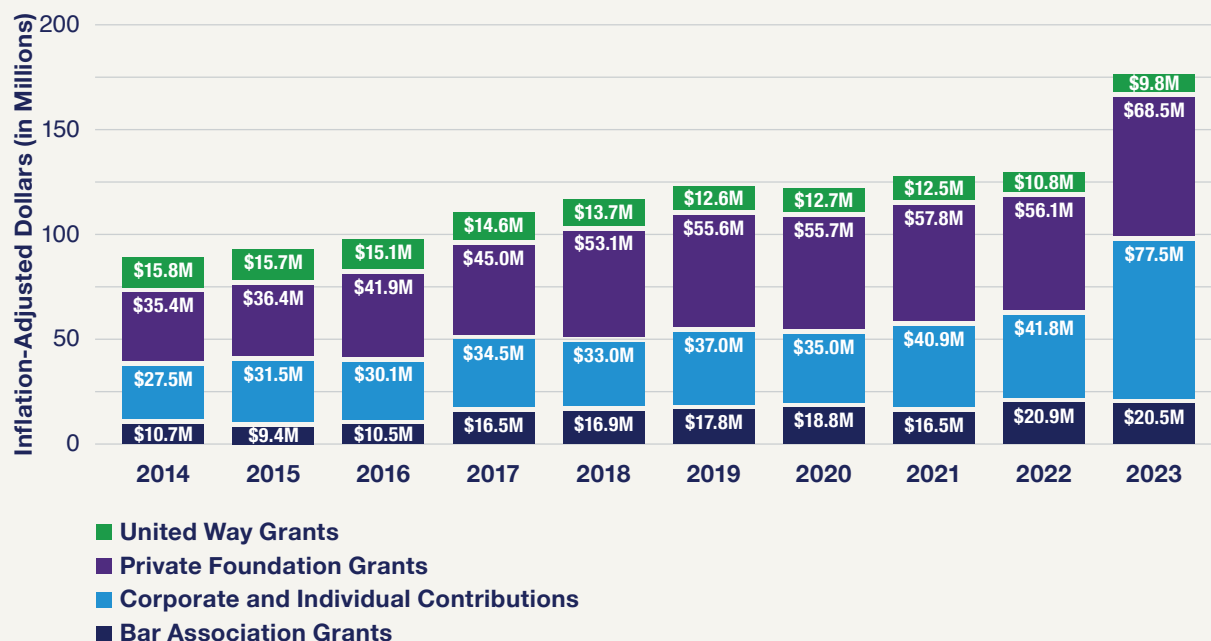
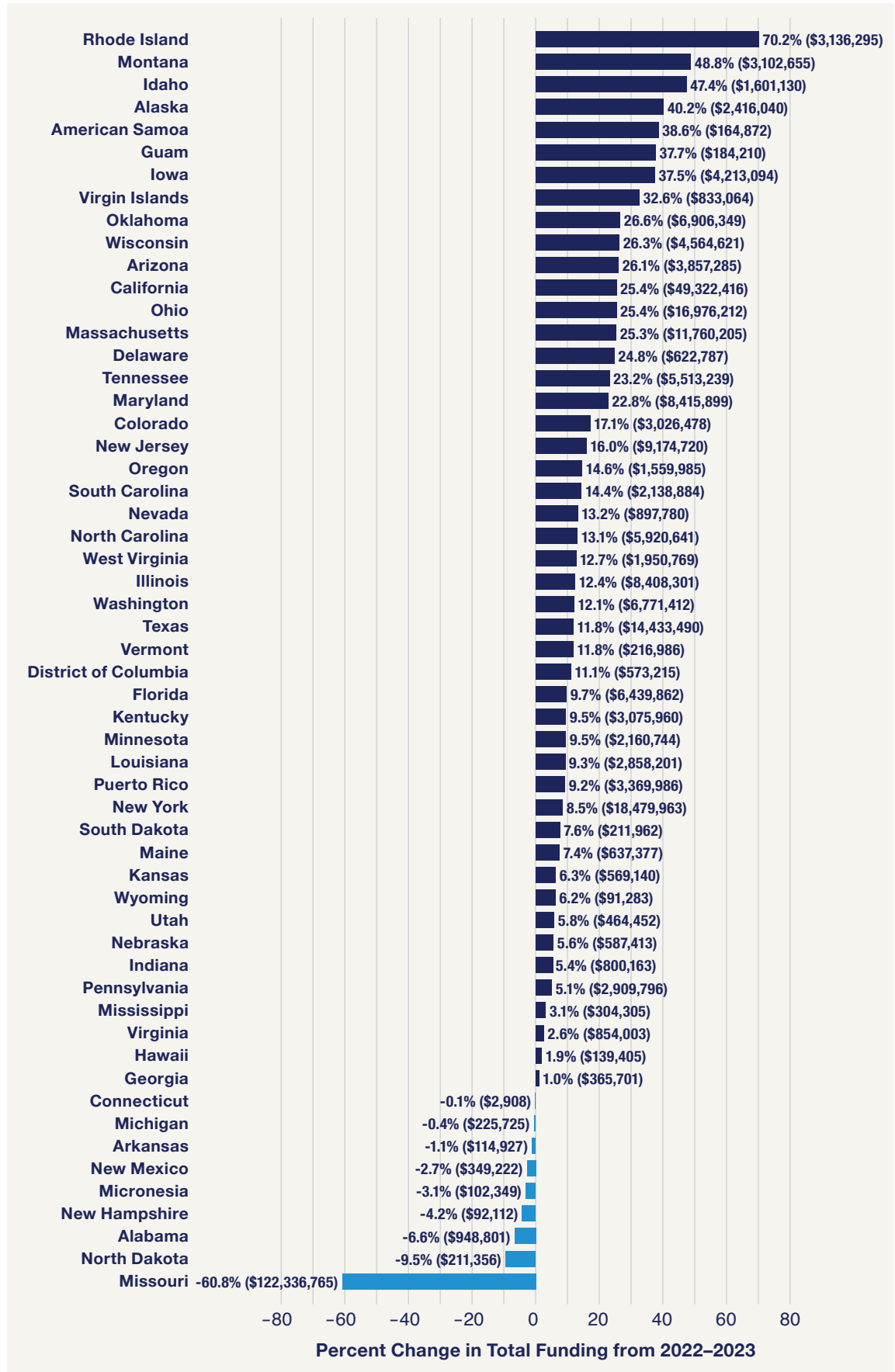


FIGURE 2.9

Change in Total Funding in Inflation-Adjusted Dollars by State/Territory for Basic Field – General Service Areas, 2022–2023



State/Territory-Level Variation in Funding of Basic Field—General Service Areas

Between 2022 and 2023, 45 states and territories saw an increase in total funding.

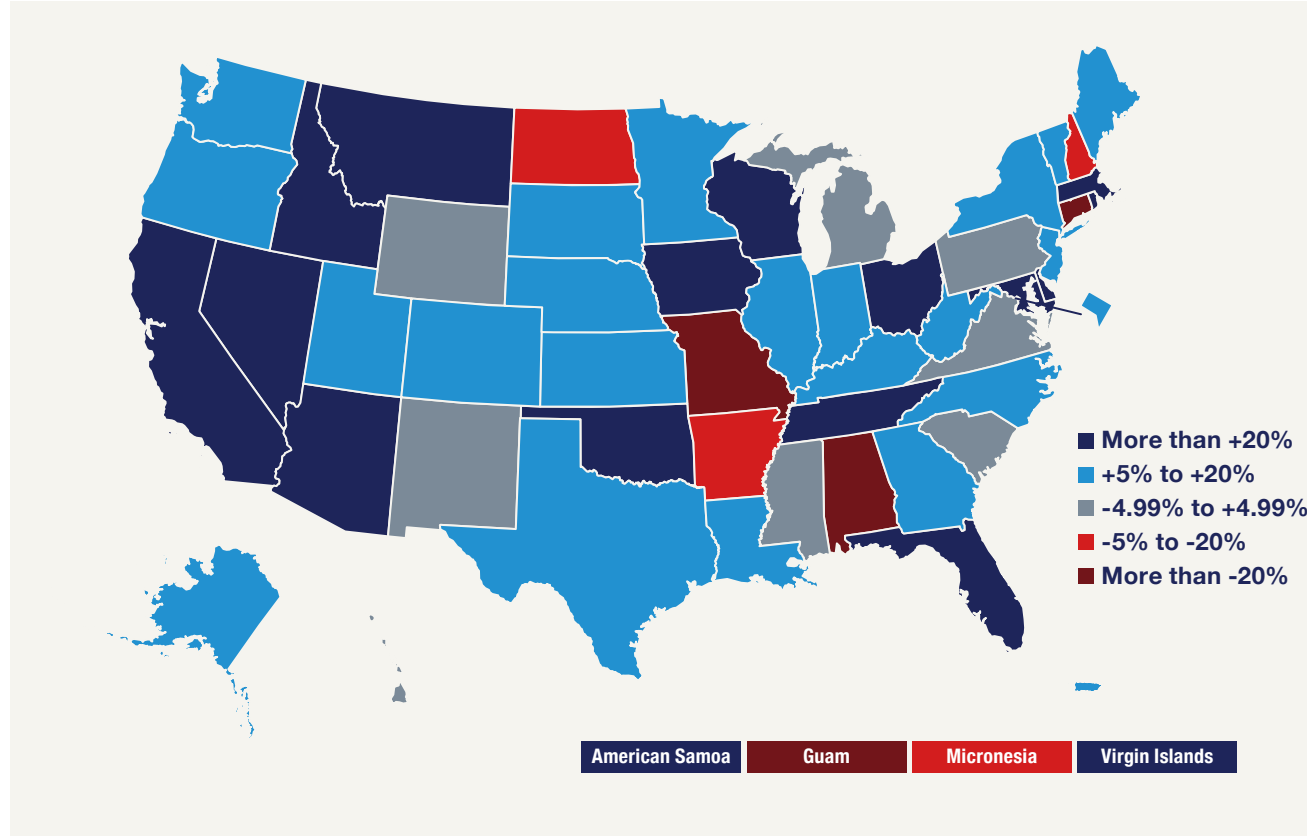
In 2023, the median amount of total funding received in Basic Field—General service areas across all states/territories was \$15.5 million. California received the greatest amount of funding (\$243.8 million), while American Samoa received the least (\$592,405) (Appendix 2.4). Basic Field—General service areas in Rhode Island experienced the largest percent increase (70.2% or \$3,136,295) among all states/territories from 2022 to 2023, while those in Missouri experienced the largest percent decrease (-60.8% or -\$122,336,765) (Figure 2.9).¹⁸

When expressed in terms of the eligible poverty population,¹⁹ the median amount of total funding for Basic Field—General service areas was about \$31 per eligible person across all states, the District of Columbia and Puerto Rico in 2023. Missouri received the greatest amount of funding per eligible person (\$81 per eligible person), while Connecticut received the least (\$14 per eligible person) (Appendix 2.4).

Figure 2.10 shows the percent change in non-LSC funding for Basic Field—General service areas at the state/territory level from 2022 to 2023. American Samoa experienced the largest percent increase in non-LSC funding (170.7%), while Missouri experienced the greatest percent decrease (-64.7%). A total of 45 states and territories saw an increase in non-LSC funding.

FIGURE 2.10

Change in Non-LSC Funding in Inflation-Adjusted Dollars by State/Territory for Basic Field—General Service Areas, 2022–2023





SECTION 3

ORGANIZATION EXPENDITURES

In addition to providing detailed reports of revenue by source, LSC grantees report on their expenditures of both LSC and non-LSC funds. Amounts reported in this section are in inflation-adjusted 2023 dollars.²⁰

In 2023, LSC grantees reported spending \$1.64 billion in operating expenses. Personnel expenses, such as staff salaries, accounted for 77.3% of total expenditures while non-personnel expenses comprised the remaining 22.7% (Figure 3.1).

Staff salaries comprised 76.1% of the \$1.27 billion grantees spent on personnel expenses; employee benefits like health insurance made up

the remaining 23.9% (Figure 3.2). From 2022 to 2023, lawyers' salaries increased by 5.0% and paralegals' salaries increased by 9.7% (Figure 3.3). Salaries for other staff increased by 11.7%. The National Association for Law Placement's 2022 Public Service Attorney Salary Survey revealed that civil legal aid attorneys continue to be among the lowest paid in the legal profession, earning less than public defenders and other public interest lawyers.²¹

FIGURE 3.1

Organization Expenditures in Inflation-Adjusted Dollars by Category and Year, 2014–2023

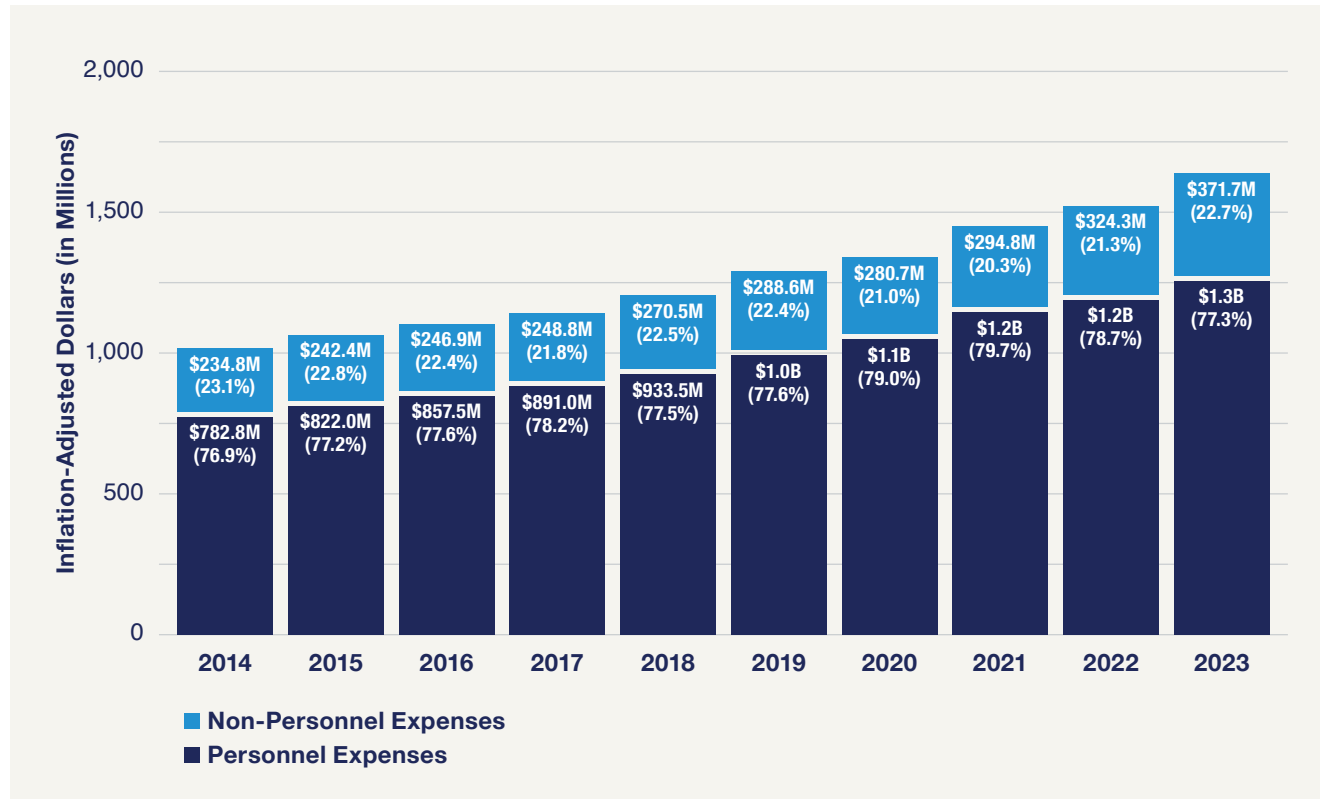


FIGURE 3.2

Personnel Expenditures in Dollars, 2023

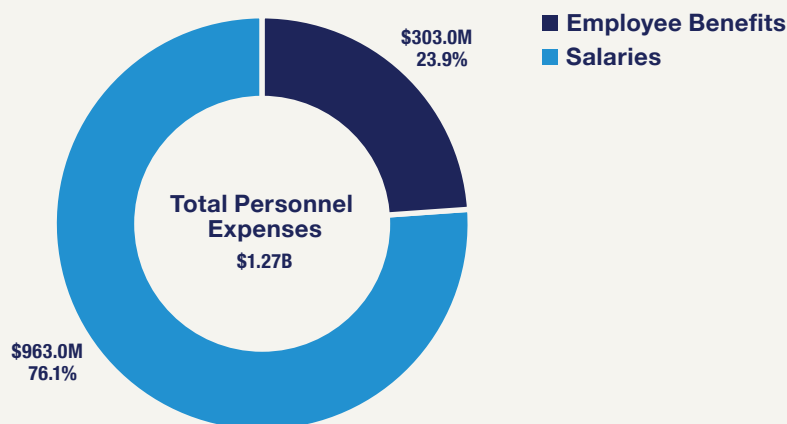
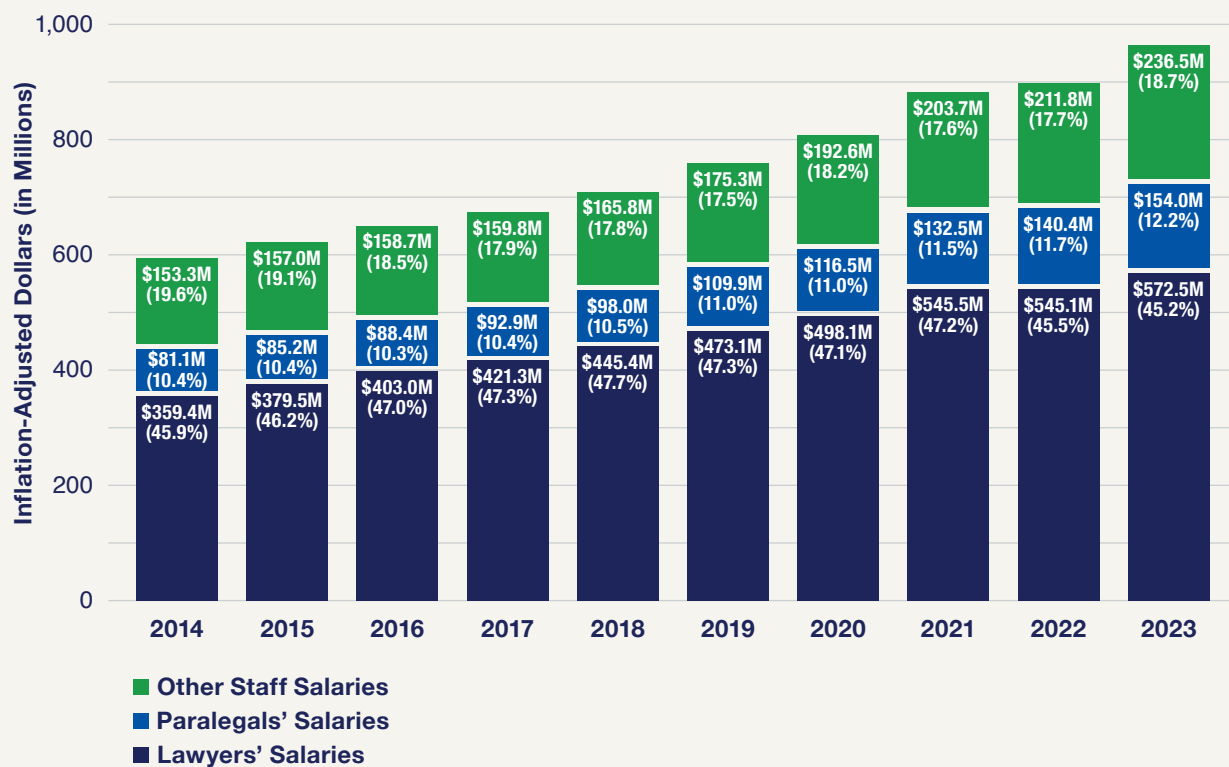


FIGURE 3.3

Salary Expenditures in Inflation-Adjusted Dollars by Position Type and Year, 2014–2023



In 2023, LSC grantees reported a total of \$371.7 million in non-personnel expenses. Operating expenses—including space-related expenses like rent or mortgage payments and service-related expenses like office supplies, insurance, and equipment rentals—accounted for the majority (60.0%) of non-personnel expenses (Figure 3.4). Client services (i.e., contract services to clients, litigation) made up 24.0% of non-

personnel expenses, while staff/board member travel and development comprised 2.6% and 2.7%, respectively.

The amount LSC grantees spent on office space leasing increased by 40.1% from 2014 to 2023, from \$41.8 million to \$58.5 million (Figure 3.5). Across all LSC grantees, the median annual amount spent on office space leasing was \$271,152 in 2023.

FIGURE 3.4

Non-Personnel Expenses by Category, 2023

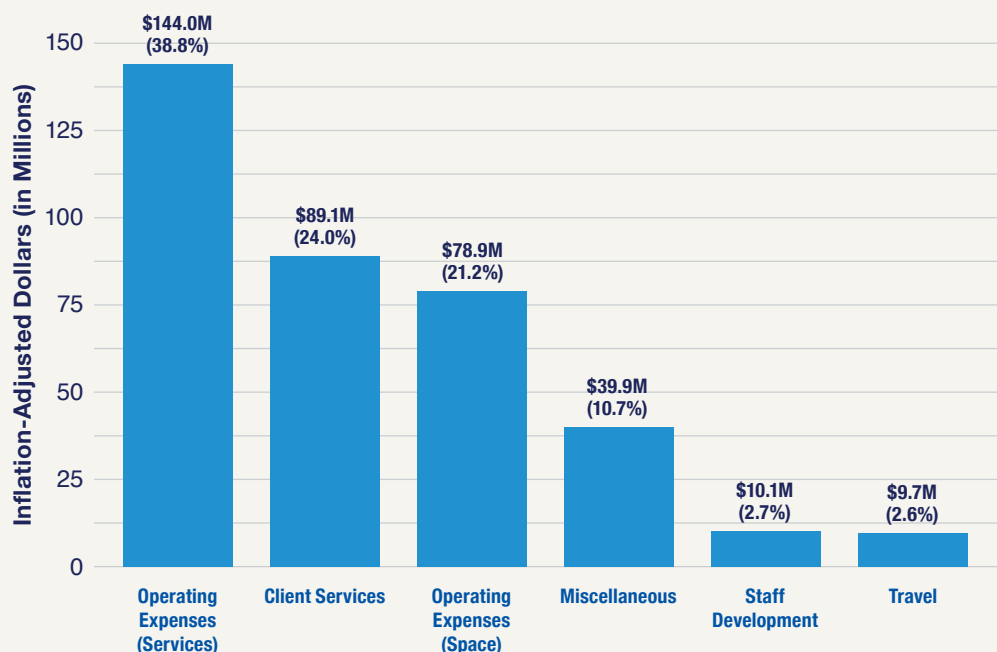
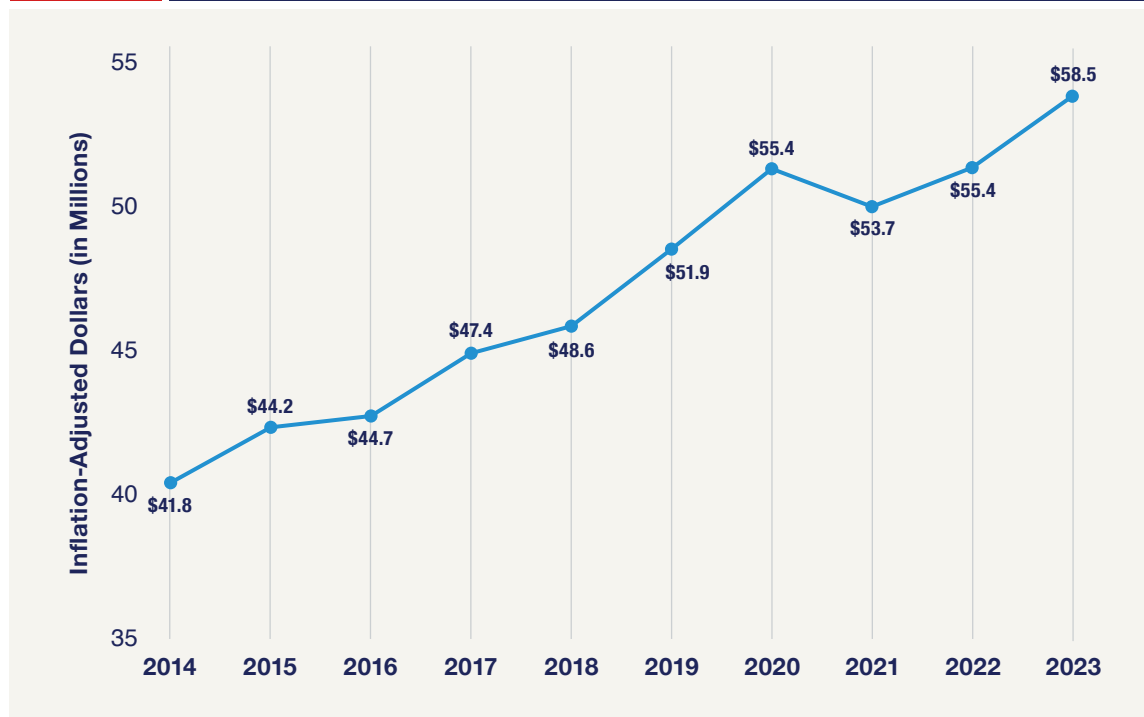


FIGURE 3.5

Office Space Leasing Expenses in Inflation-Adjusted Dollars by Year, 2014–2023



EXPENDITURES BY SERVICE AREA TYPE

In 2023, a total of \$1.60 billion was expended in Basic Field–General service areas, \$21.8 million in Agricultural Worker service areas and \$19.6 million in Native American service areas (Table 3.1).

Expenditures in Basic Field–General service areas have grown steadily each year since 2014, with total expenditures reaching \$1.60 billion in 2023—a 7.6% increase from 2022

(Figure 3.6A). In contrast, total expenditures in Agricultural Worker and Native American service areas have been considerably lower than those in Basic Field–General service areas over the last ten years—remaining below \$25 million per year—and varying across years (Figures 3.6B and 3.6C). From 2022 to 2023, total expenditures increased by 20.7% in Agricultural Worker service areas and decreased by 3.9% in Native American service areas.

Across all service area types, changes over time in total expenditures track closely with changes in personnel expenses, while non-personnel expenses remain relatively stable from year to year. Over the past ten years, personnel expenses have consistently comprised at least

three-fourths of total expenditures across all three service area types.

For more details of organization expenditures supported by LSC funding by state/territory and category, see Appendix Tables 3.1–3.3.

TABLE 3.1 Personnel and Non-Personnel Expenditures by Service Area Type, 2023

Expense Type	Basic Field— General (\$)	Agricultural Worker (\$)	Native American (\$)	Grand Total (\$)
Personnel Expenses	1,232,716,303	17,385,828	15,939,775	1,266,041,906
Non-Personnel Expenses	363,618,063	4,442,975	3,662,184	371,723,222
GRAND TOTAL	1,596,334,366	21,828,803	19,601,959	1,637,765,128

FIGURE 3.6A

Personnel and Non-Personnel Expenditures in Inflation-Adjusted Dollars for Basic Field—General Service Areas by Year, 2014–2023

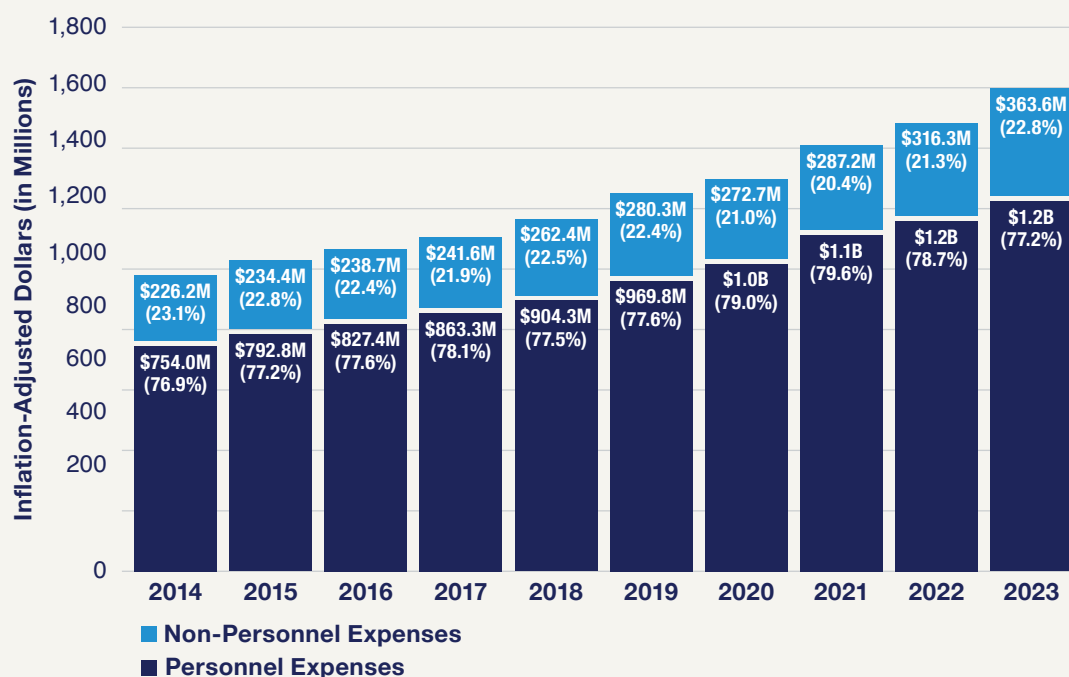


FIGURE 3.6B

Personnel and Non-Personnel Expenditures in Inflation-Adjusted Dollars for Agricultural Worker Service Areas by Year, 2014–2023

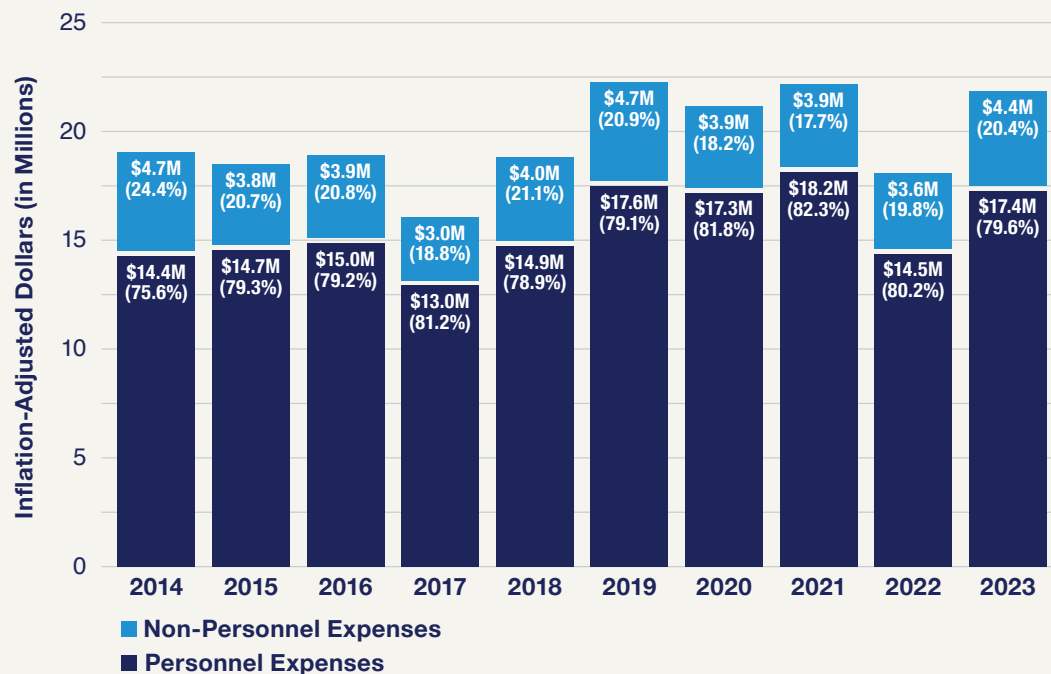


FIGURE 3.6C

Personnel and Non-Personnel Expenditures in Inflation-Adjusted Dollars for Native American Service Areas by Year, 2014–2023



CLIENT SERVICES

LSC grantees provide a variety of services to address the basic civil legal needs of low-income clients, including legal casework, legal information and directing people to self-help resources. The number of civil legal cases closed is one of the key metrics that LSC uses to track growth or decline in civil legal aid provided. LSC also tracks data regarding other services as an important measure of additional legal aid provided by its grantees.

Definition of a case

A case, for reporting purposes, is defined as the provision of LSC-permissible legal assistance to an eligible client with a legal problem or a set of closely related legal problems that fall within the requirements of the Legal Services Corporation Act of 1974, appropriations acts, regulations and other applicable laws. LSC grantees are asked to record and report the provision as legal assistance if: (1) the client meets all eligibility requirements; (2) the client's case is within program priorities and (3) the legal services program has actually accepted the client for service through procedures that ensure client eligibility. To be counted as a case, the legal assistance that is provided to clients must be specific to the client's unique circumstances and involve legal analysis that is tailored to the client's situation. Simply relaying legal information, such as through pamphlets and brochures, is not considered legal assistance and is not reported in grantee case counts.

Definition of cases closed

The case statistics reported here represent cases that are "closed" using one of LSC's case closure codes, which are listed later in this section. That is, cases are reported to LSC as "closed" after legal assistance has ceased and is not likely to resume. Only the highest level of assistance provided to a client is recorded for each case, even if there are multiple levels of assistance provided to an eligible client during the same calendar year. Likewise, repeated instances of assistance to the client in the same calendar year are treated as a single case if the underlying legal problem is essentially the same in each event. Grantees also report cases that are handled by sub-grantees if they are funded through an LSC grant, in whole or part, and meet the case closure criteria. Note, however, that the number of cases reported to LSC encompasses cases closed using both LSC and non-LSC funds. In other words, when external public and private funds are used to serve additional LSC income-eligible clients, those cases are reported in the annual Grantee Activity Report.

In 2023, LSC grantees handled a total of 968,407 LSC-eligible cases.²² As of December 31, 2023, 197,401 (20.4%) of these cases remained open and 771,006 (79.6%) had been closed. LSC grantees closed 1.9% more cases in 2023 compared to 2022 (Table 4.1). The median number of cases closed across all grantees was 4,990.²³

TABLE 4.1

**Number of Cases Closed by Year,
2014–2023²⁴**

Year	Cases Closed	Percent Change
2014	757,983	–
2015	755,774	–0.3
2016	736,404	–2.6
2017	726,939	–1.3
2018	743,113	2.2
2019	745,788	0.4
2020	659,164	–11.6
2021	713,393	8.2
2022	756,526	6.0
2023	771,006	1.9

CASES CLOSED BY PROBLEM CATEGORY

For national reporting purposes, legal problems are classified into ten different problem categories: Consumer/Finance, Education, Employment, Family, Juvenile, Health, Housing, Income Maintenance, Individual Rights and Miscellaneous.²⁵

Housing cases comprised the largest proportion (39.5%) of all cases closed in 2023, followed by Family cases (25.8%) and Income Maintenance cases (8.8%) (Figure 4.1A). The Individual Rights and Juvenile problem categories experienced the greatest percent change in cases closed from 2022 to 2023. Individual Rights increased by 24% from 37,925 to 47,017 cases closed and Juvenile cases increased by 15.7% from 9,035 to 10,455 cases closed (Figure 4.1B).

LEGAL PROBLEM CATEGORIES

Consumer/Finance

Includes problems related to bankruptcy, debt collection, contracts, predatory lending practices, and unfair and deceptive sales and practices

Education

Includes problems related to discipline, learning disabilities, accessibility and student financial aid

Employment

Includes problems related to employment discrimination, the Fair Labor Standards Act, employee rights and taxes

Family

Includes problems related to adoption, custody, divorce, domestic abuse and support

Juvenile

Includes problems related to abuse, emancipation and guardianship

Health

Includes problems related to Medicare, private insurance and long-term health care facilities

Housing

Includes problems related to public housing, private landlord/tenant disputes, mortgage foreclosures and predatory mortgage lending

Income Maintenance

Includes problems related to Temporary Assistance to Needy Families (TANF), Social Security, Social Security Disability Insurance (SSDI) and Veterans benefits

Individual Rights

Includes problems related to disability rights, civil rights, human trafficking and mental health

Miscellaneous

Includes problems relating to Indian/Tribal law, advanced directives, wills and estates, torts and licenses

FIGURE 4.1A

Number of Cases Closed by Problem Category, 2023

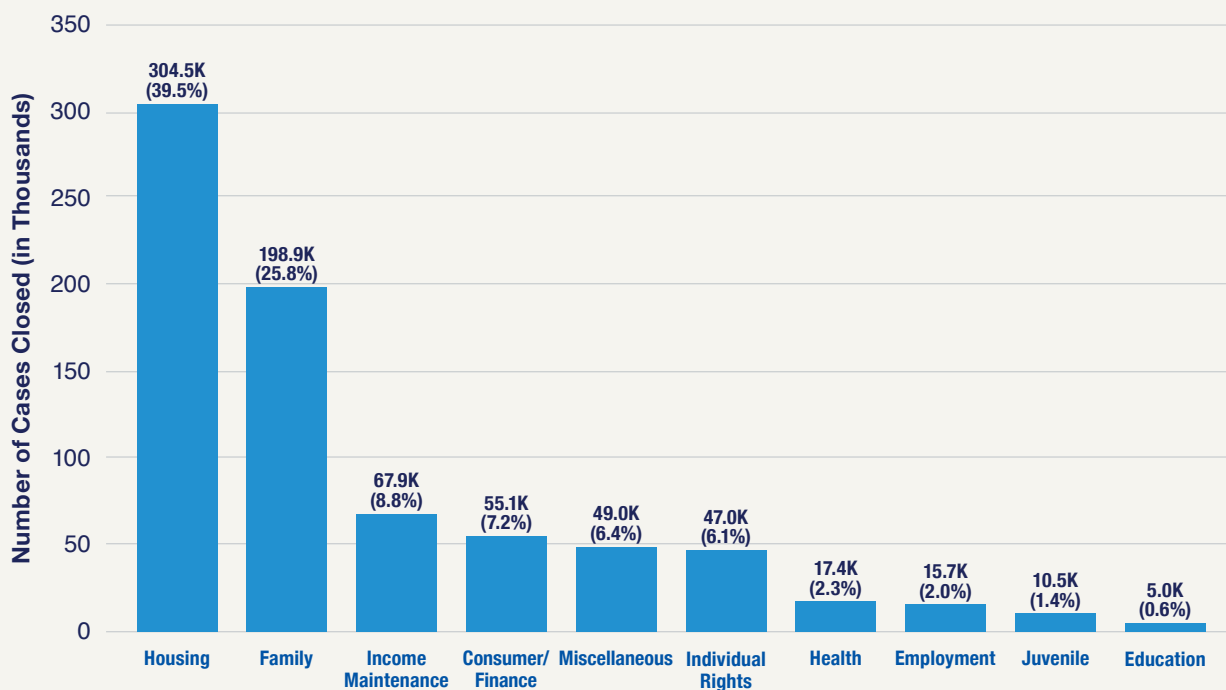
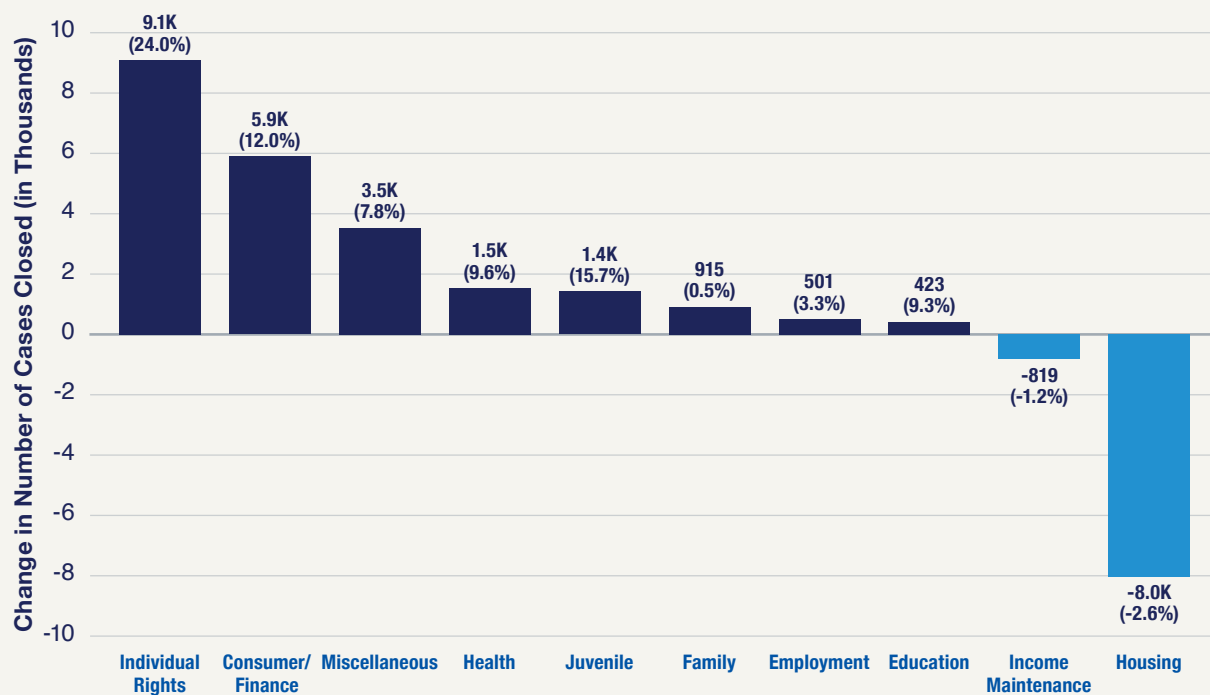


FIGURE 4.1B

Change in the Number of Cases Closed by Problem Category, 2022–2023



CASES CLOSED BY CLOSURE CATEGORY

In order to delineate the level of service provided to the client, grantees report whether a case involved Limited Service or Extended Service. Limited Service cases require, on average, less staff time and resources to complete than Extended Service cases.

Limited and Extended service cases are categorized into ten “case closure” categories.²⁶ Those categories are:

LIMITED SERVICE:

1. Counsel and Advice
2. Limited Action

EXTENDED SERVICE:

3. Negotiated Settlement without Litigation
4. Negotiated Settlement with Litigation
5. Administrative Agency Decision
6. Court Decision—Not Contested
7. Court Decision—Contested
8. Court Decision—Appeals
9. Other Closure Methods
10. Extensive Services

LIMITED SERVICE CASE CLOSURE CATEGORIES

- A case closure falls under the Counsel and Advice category if the program provided legal advice to an eligible client.
- Cases are considered to be of Limited Action when the program took action to address the client’s legal problem but the action was not so extended as to meet LSC requirements for an extended service case. Examples include: communications by letter, telephone, or other means to a third party, or preparation of a simple legal document such as a routine will or power of attorney.

EXTENDED SERVICE CASE CATEGORIES

- The Negotiated Settlement without Litigation category involves cases in which a program negotiated and reached an actual settlement on behalf of a client without any pending court or administrative actions.
- Negotiated cases in which an actual settlement was reached while a court or formal administrative action was pending fall under the Negotiated Settlement with Litigation category.
- The Administrative Agency Decision category involves cases in which the program represented a client in an administrative agency action that resulted in a case-dispositive decision by the administrative agency or body, after a hearing or other formal administrative process.
- Cases are closed under the three Court Decision categories when a program represented a client in a court proceeding that resulted in a case-dispositive decision made by the court. Court decisions may be: (1) uncontested, (2) contested or (3) an appeal.
- Other cases closed are those that do not fit into other case closure categories.
- Extensive Service cases are those in which the program undertook extensive research, preparation of complex legal documents, extensive interaction with third parties on behalf of an eligible client, or extensive ongoing assistance to clients proceeding pro se.

FIGURE 4.2

Limited and Extended Services Cases Closed by Year, 2014–2023

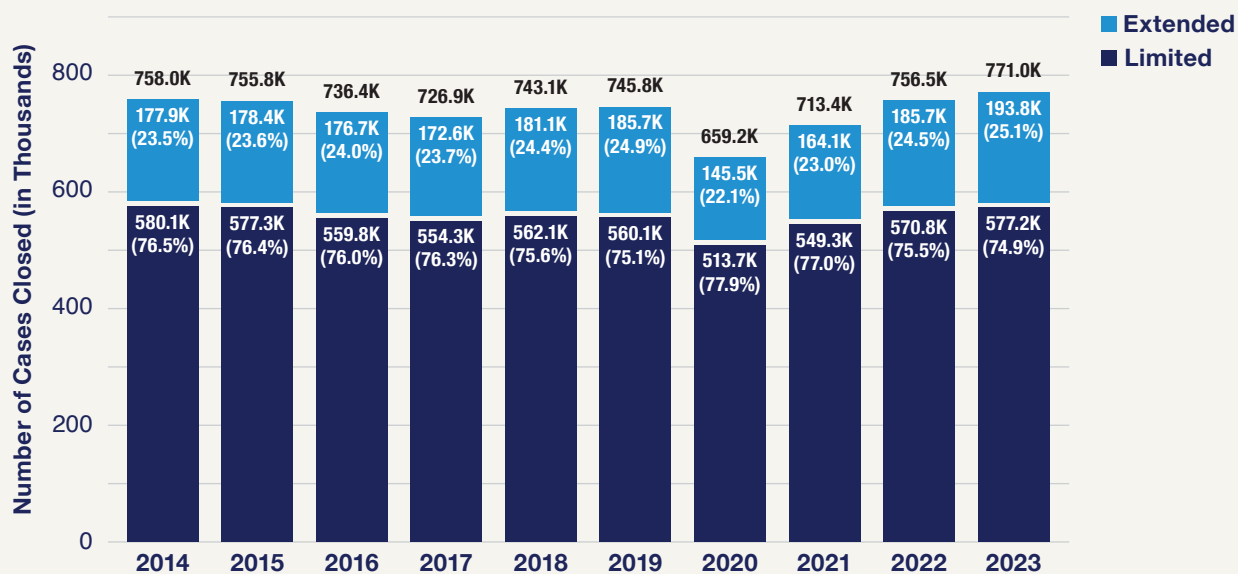
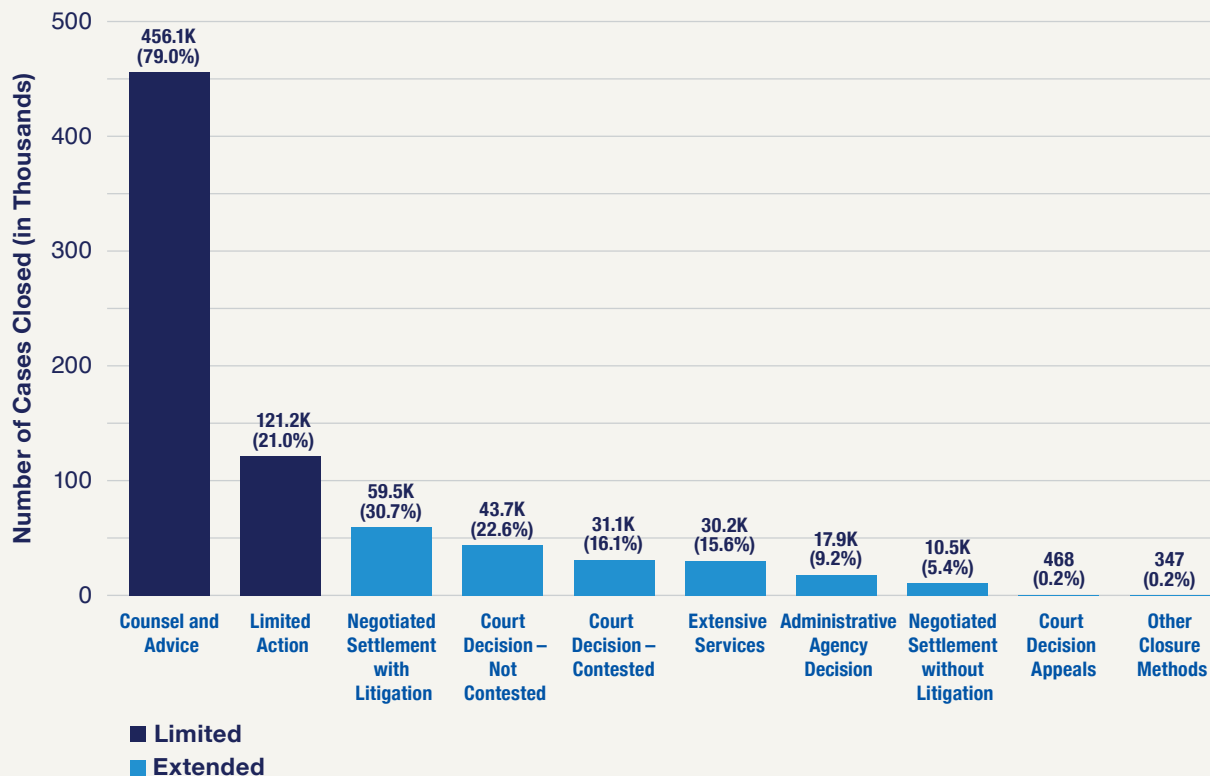


FIGURE 4.3

Cases Closed by Closure Category, 2023



Typically, Limited Service cases comprise about three-quarters of cases closed by LSC grantees each year. In 2023, 74.9% of cases were closed with Limited Service (Figure 4.2). Among the 577,208 cases closed with Limited Service, 79.0% were Counsel and Advice cases and 21.0% were Limited Action

cases (Figure 4.3). Among the 193,798 cases closed with Extended Service, 38.9% were Court Decisions and 36.1% were Negotiated Settlements.

For a detailed breakdown of cases by closure category, see Appendix Table 4.2.

CASES CLOSED BY SERVICE AREA TYPE

Each year, the vast majority of cases closed by LSC grantees are closed in Basic Field–General service areas. In 2023, 98.7% of all cases closed were closed in Basic Field–General service areas. Between 2022 and 2023, the total number of cases closed increased by 1.8% in Basic Field–General service areas, decreased by 7.1% in Agricultural Worker service areas, and increased by 24.4%

in Native American service areas (Figures 4.4A–4.4C).

Across all three service area types, Limited Service cases comprised the majority of cases closed in 2023—74.9% in Basic Field–General service areas, 62.1% in Agricultural Worker service areas, and 75.9% in Native American service areas.

FIGURE 4.4A

Limited and Extended Cases Closed for Basic Field–General Service Areas, 2014–2023

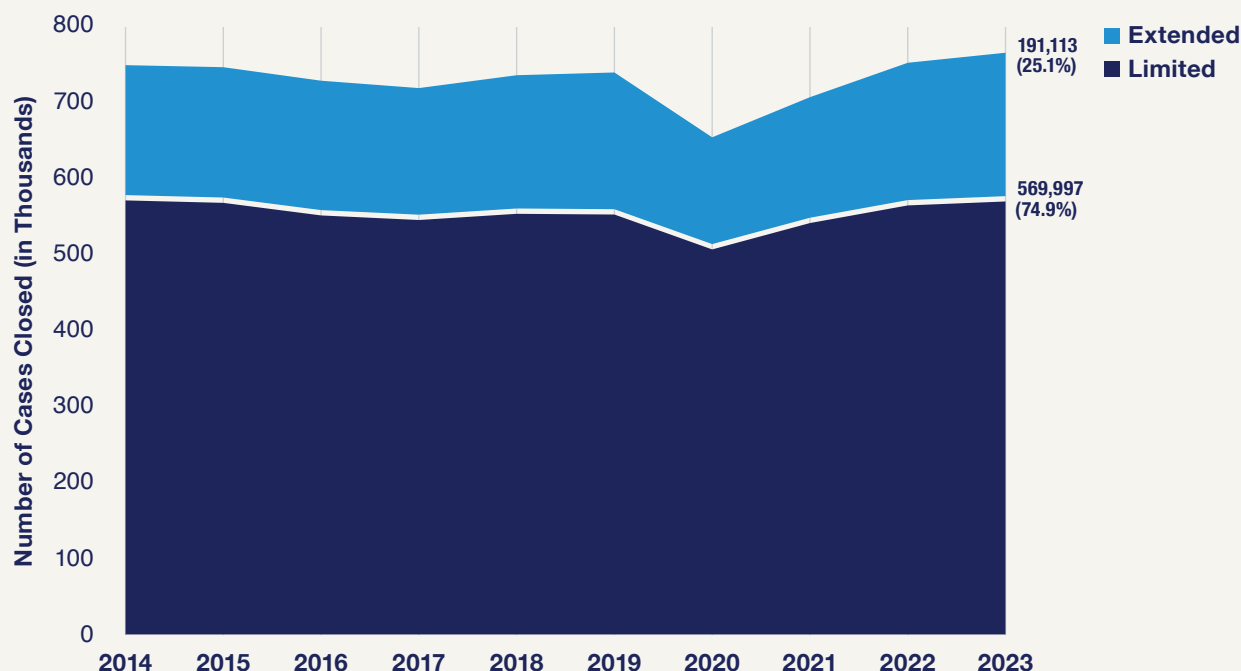


FIGURE 4.4B

Limited and Extended Cases Closed for Basic Field—Agricultural Worker Service Areas, 2014–2023

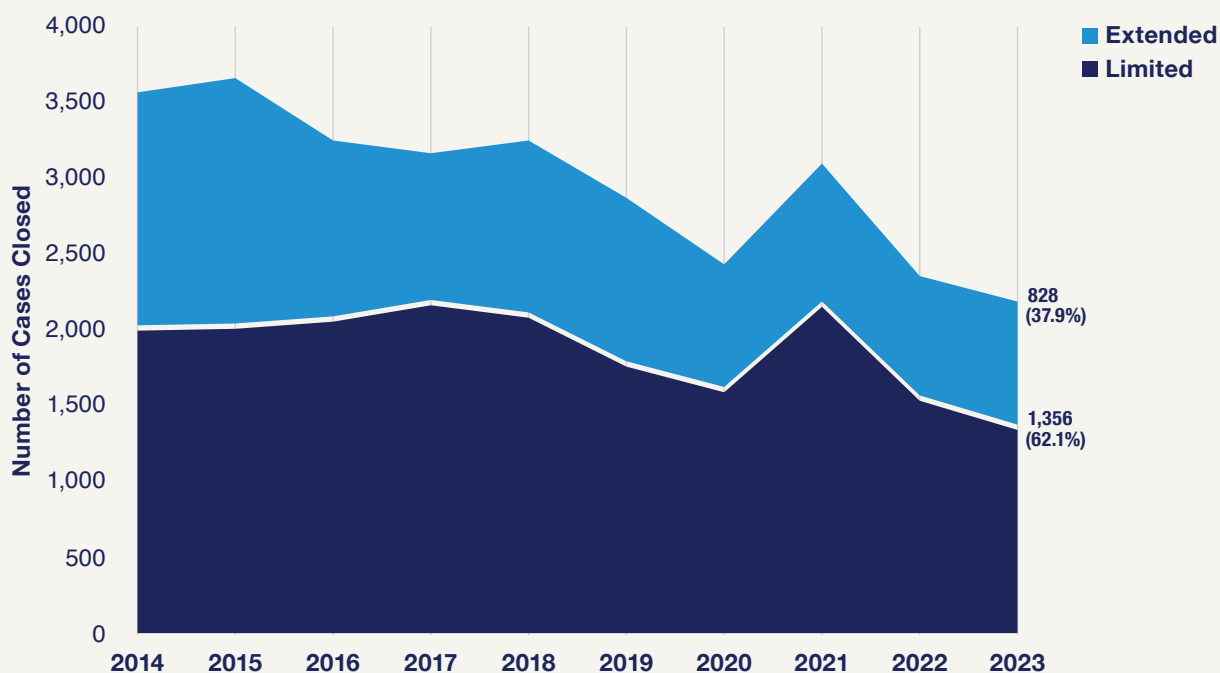


FIGURE 4.4C

Limited and Extended Cases Closed for Basic Field—Native American Service Areas, 2014–2023

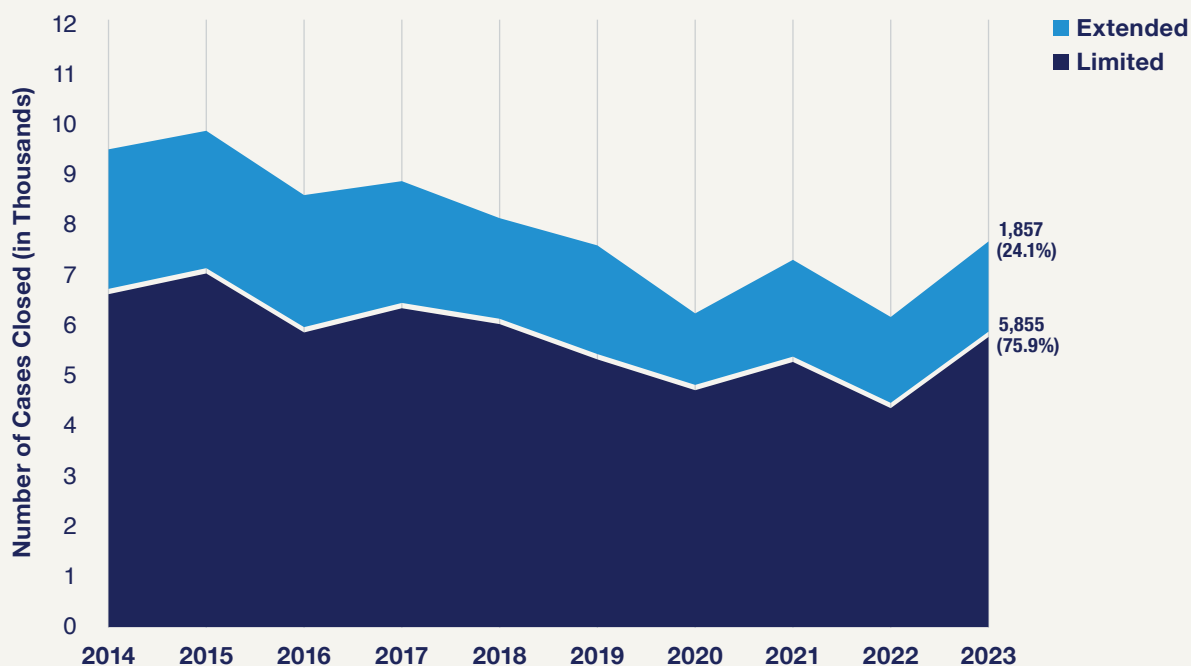
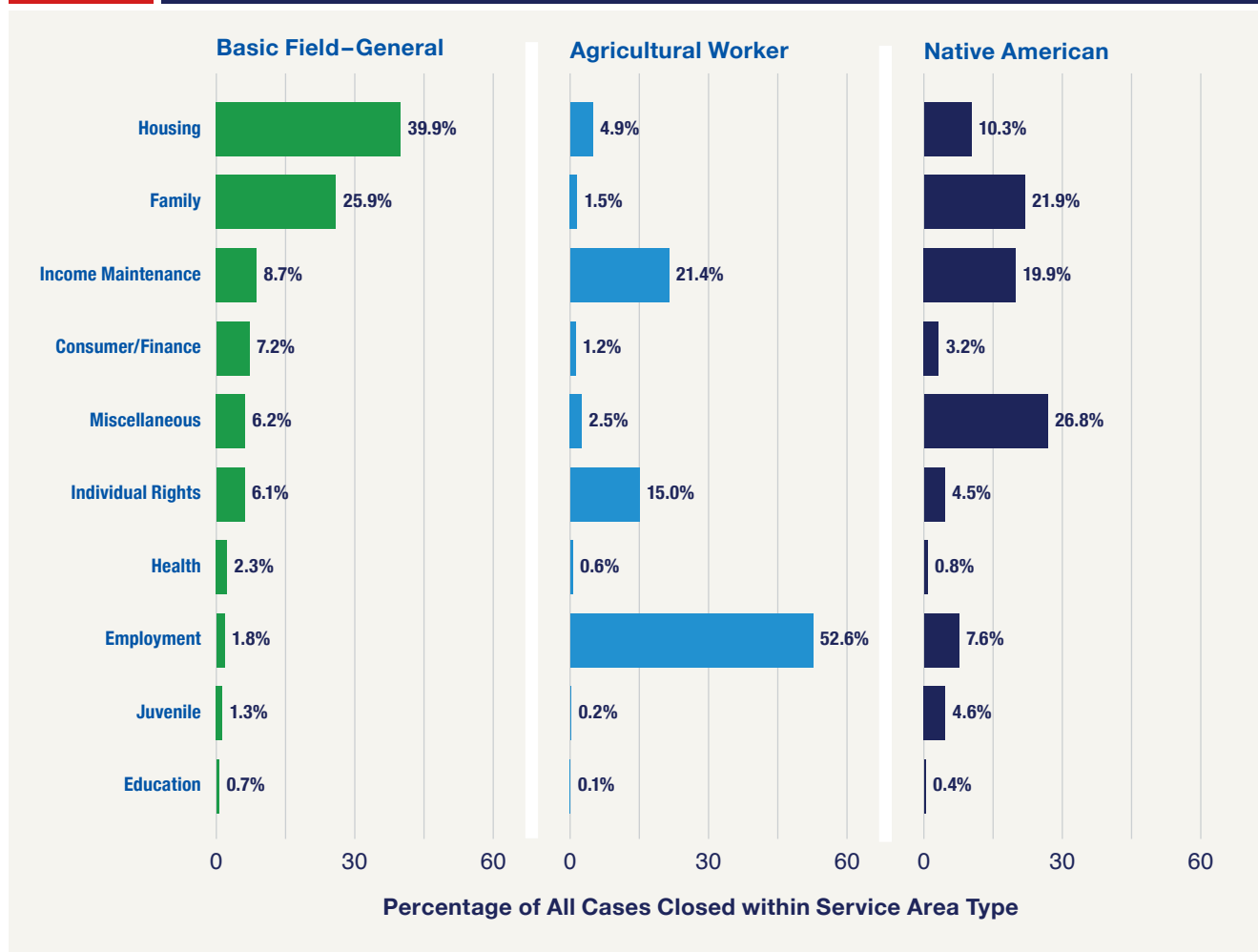


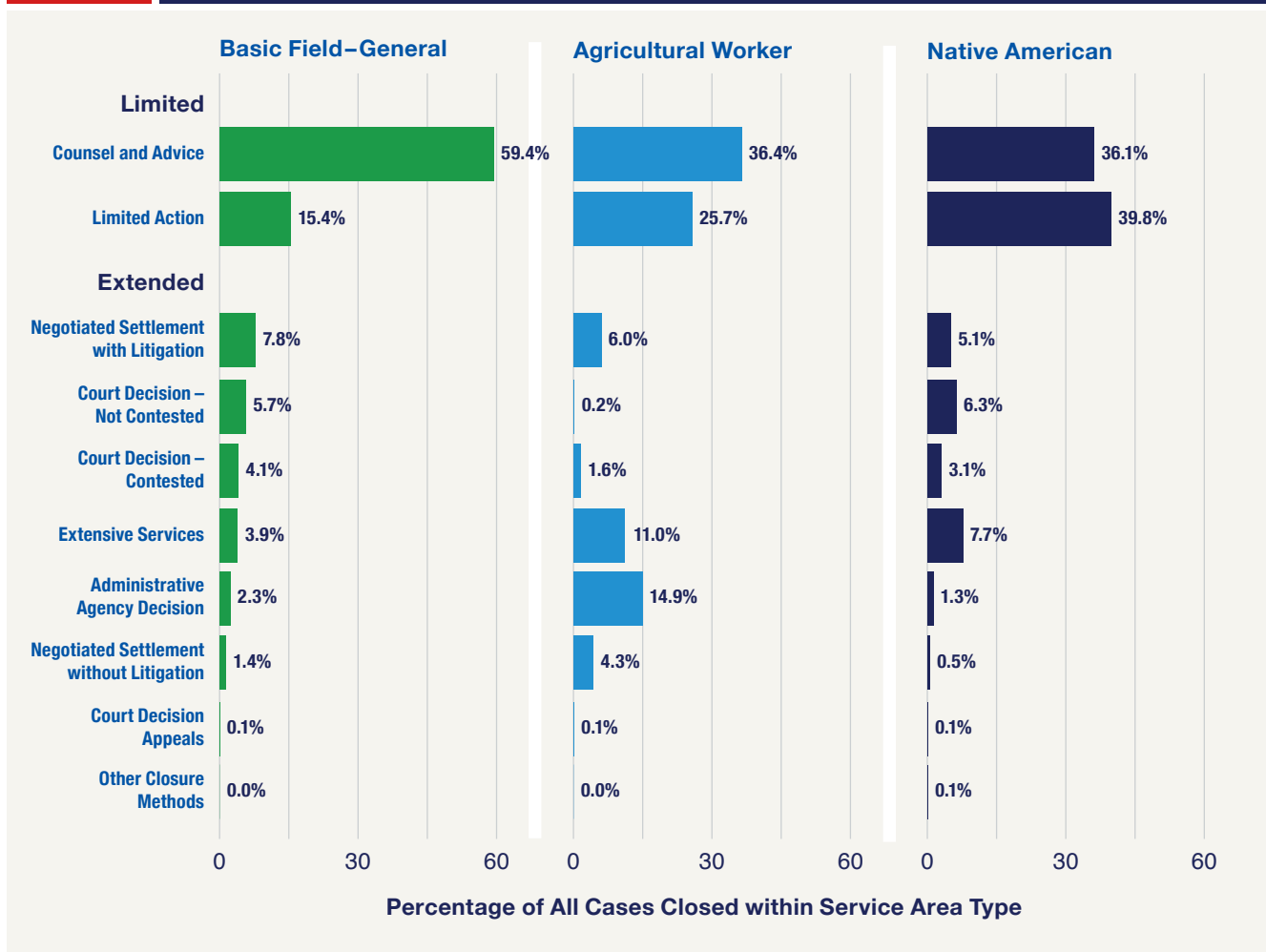
FIGURE 4.5 Cases Closed by Problem Category and Service Area Type, 2023



The three types of Basic Field service areas tend to focus on different legal problems (Figure 4.5). In 2023, Housing (39.9%) and Family (25.9%) cases comprised the largest proportions of all cases closed in Basic Field-General service areas, while Employment (52.6%) and Income Maintenance (21.4%) made up the largest proportion of cases closed in Agricultural Worker service areas. Among Native American service areas, the leading problem categories were Miscellaneous (26.8%), which includes cases relating to Indian/Tribal law and Family (21.9%).

In 2023, the two most common closure categories across all three service area types were Counsel and Advice and Limited Action—the two Limited Service case closure categories (Figure 4.6). The most common Extended Service closure category was Negotiated Settlement with Litigation in Basic Field-General service areas (7.8% of all Basic Field-General cases closed), Administrative Agency Decision in Agricultural Worker service areas (14.9% of Agricultural Worker cases closed) and Extensive Services in Native American service areas (7.7% of Native American cases closed).

FIGURE 4.6 Cases Closed by Closure Category and Service Area Type, 2023



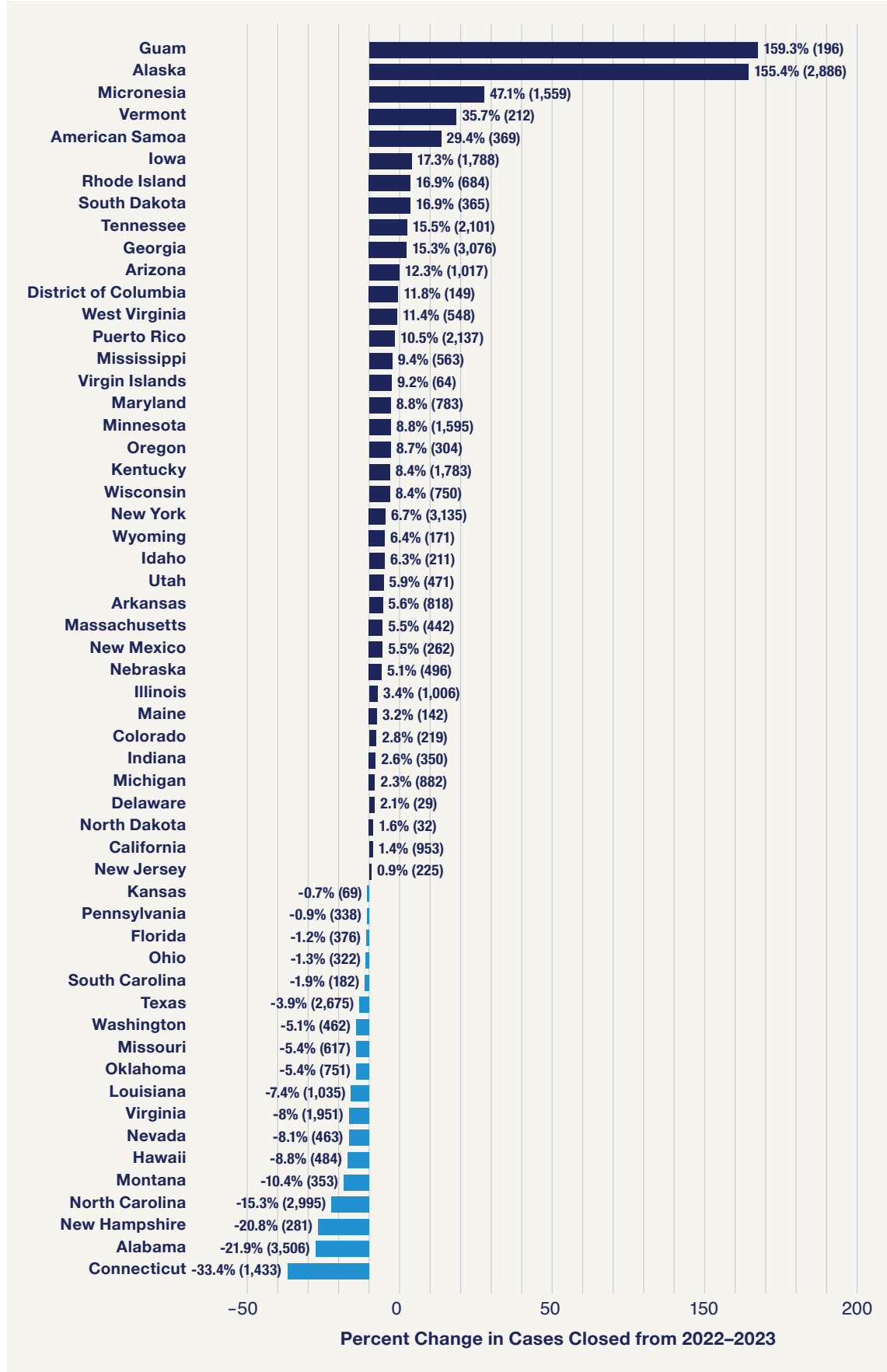
CASES CLOSED BY STATE/TERRITORY

In 2023, the median number of cases closed by LSC grantees across all states and territories was 9,224, ranging from a minimum of 319 in Guam, to a maximum of 68,973 in California (Appendix 4.6).

From 2022 to 2023, the largest percent increases in cases closed occurred in Guam (+159.3%), Alaska (+155.4%) and Micronesia (+47.1%) (Figure 4.7). The greatest declines in cases closed occurred in Connecticut (-33.4%), Alabama (-21.9%) and New Hampshire (-20.8%).

FIGURE 4.7

Change in the Number of Cases Closed by State/Territory, 2022–2023



OTHER SERVICES

In addition to accepting client cases, LSC-funded organizations offer a range of critically important outreach and engagement efforts—referred to here as *Other Services*—including clinics, legal education workshops, the distribution of self-help materials, and providing referrals to other legal and social services organizations. Many legal aid organizations have designed interactive websites with useful legal resources, such as legal forms and guidance materials, which are used by millions of Americans each year. These services have become even more important in recent years due to the challenges posed by the COVID-19 pandemic.

LSC grantees report on four measures of Other Services delivery:

- Legal education or legal information provided to clients
- Outreach events for professional and partner organizations
- Referrals
- Program website analytics

In the past, the bulk of LSC grantees' Other Services efforts occurred on an in-person basis. However, in response to the COVID-19 pandemic, many grantees have developed strategies for conducting outreach remotely, e.g., through video meetings, webinars or live online chats. As a result, in 2021 LSC began collecting more detailed data on the format—virtual or in-person—through which grantees deliver Other Services.

In 2023, LSC grantees provided legal education or information to a total of 1,182,860 individuals through various outlets (Figure 4.8). About 807,500 individuals were served in 19,349 group presentations and events. Among these, 18.3% were held virtually and were attended by 21.8% of individuals; the remaining 81.7% were held in-person, attended by 78.2% of individuals served.

In addition, legal education or information was provided to 157,037 individuals on a one-on-one basis at court help desks and to 218,354 individuals in other venues. LSC grantees also hosted or participated in a total of 12,623 outreach events focused primarily on professionals, partner organizations, social services agencies, bar groups or similar entities; 41.6% of these events were held virtually and 58.4% were held in-person.

LSC grantees often refer individuals and families in need to other social services organizations serving their community. In 2023, LSC grantees made a total of 600,276 referrals to other organizations (Figure 4.9). On average, about 73% of all referrals made each year are to other legal services providers, while the remainder are to non-legal entities—primarily social services providers.

LSC-funded organizations also seek to reach people in need of legal services via their websites.²⁷ In 2023, 12.6 million unique visitors accessed grantees' websites, resulting in 31.3 million page views. This figure does not include the millions of unique visitors to the 55 statewide legal websites created by LSC grantees in partnership with other legal services providers, courts and bar associations to serve as "one-stop-shops" for people in need of legal information within each state/territory.

Statewide websites connect users to the legal aid providers, self-help centers and lawyer referral services in their communities and provide a variety of legal tools and resources, including descriptions of common civil legal issues and step-by-step guides for self-represented individuals. LSC began supporting the development of a network of statewide legal aid websites in 2000; today, all 50 states, the District of Columbia and the U.S. territories have websites.

Of the 807,500 individuals provided legal education or information by LSC grantees through group presentations or events in 2023, 21.8% received this assistance through a virtual platform like Zoom, Facebook Live or similar means.

FIGURE 4.8 Number of People Assisted with Legal Education or Information by LSC Grantees, 2023

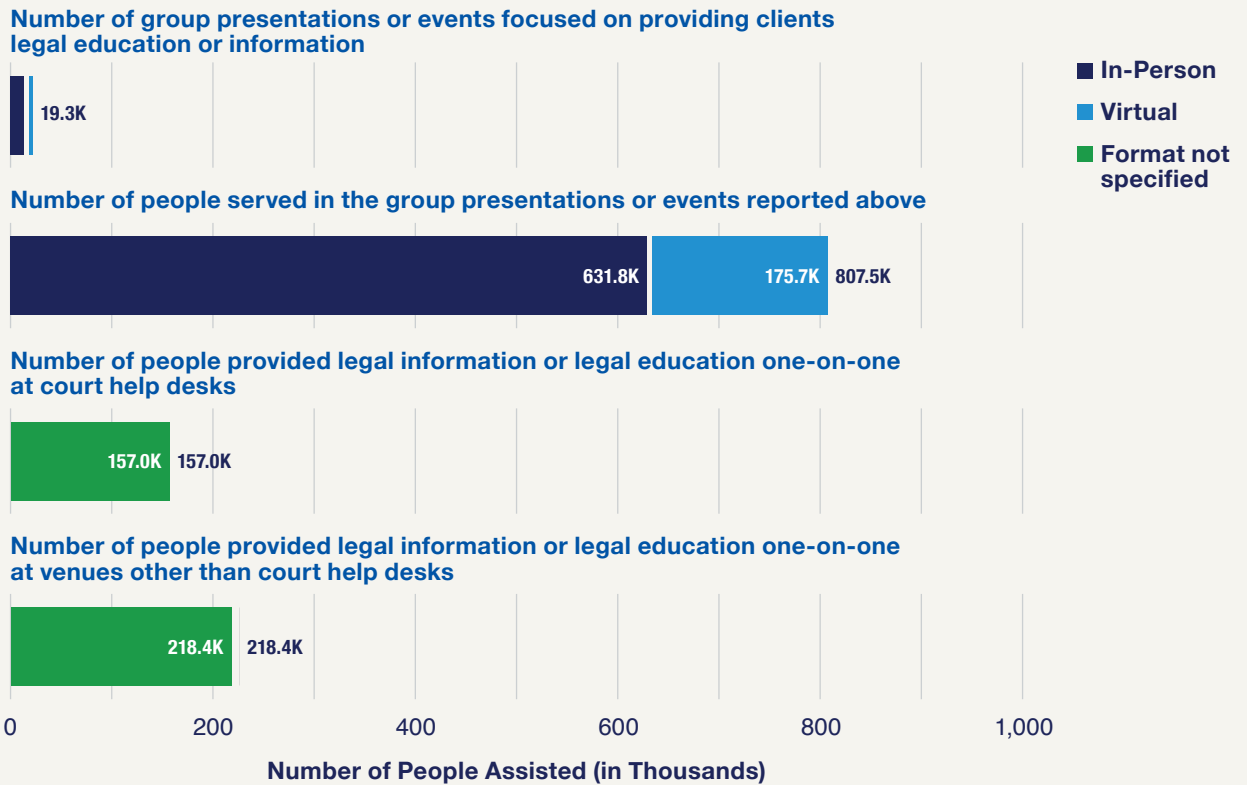
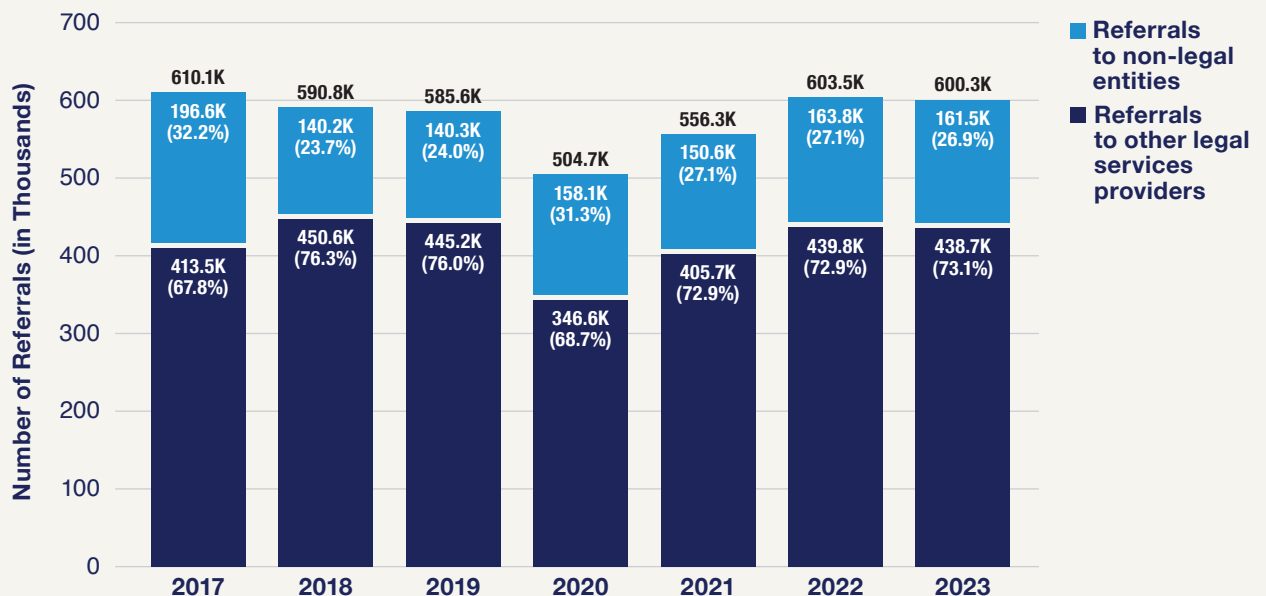


FIGURE 4.9 Number of Referrals Made to Legal and Non-Legal Entities by LSC Grantees, 2017–2023²⁸



PRIVATE ATTORNEY INVOLVEMENT

Private Attorney Involvement (PAI) is an integral part of service delivery for all LSC grantees and is designed to provide high-quality, economical and effective client-centered legal assistance and legal information to eligible clients. LSC grantees leverage federal funding and maximize the number of clients that they serve by involving private legal professionals (including private attorneys, paralegals and law students) in the delivery of legal services, primarily on a pro bono basis.

A case closure is classified as a PAI case closure if a private legal professional provides legal assistance in the case.

Private legal professionals assist LSC grantees by taking cases, acting as co-counsel in complex cases, providing information and advice at clinics, providing hotline advice, training staff, and helping with transactional work, such as real estate, wills, and estates. Private attorneys can be involved in a case either on a pro bono or compensated basis. If private attorneys are paid for their services, services are compensated below market. A case closure may be classified as a PAI case closure if a private legal professional co-counsel provides legal advice in the case.²⁹

Under LSC regulations, all organizations serving Basic Field–General service areas are required to devote an amount equal to at least 12.5% of their annualized Basic Field–General award to the involvement of private attorneys, law students, law graduates, or other professionals in the delivery of legal information and legal assistance to eligible clients. Although private legal professionals may be involved in cases in Agricultural Worker and Native American service areas, organizations with these awards are not required to report PAI cases. **In this section, we limit our analysis to the 130 Basic Field–General service areas in 2023.**

On average, 11.8% of cases closed each year in Basic Field–General service areas were closed with private attorney involvement prior to the COVID-19 pandemic. Since 2020, the average number of cases closed each year with private attorney involvement has declined to 8.3%, as the priorities and capacities of legal aid organizations and private attorneys have shifted in response to the pandemic.

ALL PAI CASES CLOSED

In 2023, 65,236 (8.6%) of the 761,110 cases closed in Basic Field—General service areas involved private legal professionals (Figure 5.1A). The remainder were closed by LSC grantee staff. Over the past ten years, the total number of PAI cases closed has declined by 32.9% relative to the 97,165 cases closed in 2014.

LSC grantees in Alaska and Puerto Rico closed the greatest proportion of PAI cases relative to staff cases in 2023 (45.4% and 42.8% of closed cases were PAI cases, respectively)

(Figure 5.1B). In terms of absolute number of cases, grantees in Puerto Rico closed the most PAI cases (9,601 or 42.8% of their total cases closed), while Guam and Micronesia closed the least (0 or 0% of their total cases closed).

Alaska closed the largest number of PAI cases per 100,000 persons eligible for LSC services³⁰ among all states and territories in 2023 (1,072.5 PAI cases closed per 100,000 eligible persons), while Micronesia closed the least (0 PAI cases closed per 100,000 eligible persons) (Figure 5.2).

FIGURE 5.1A

Cases Closed by Staff and Private Attorneys (PAI) for Basic Field—General Service Areas, 2014–2023

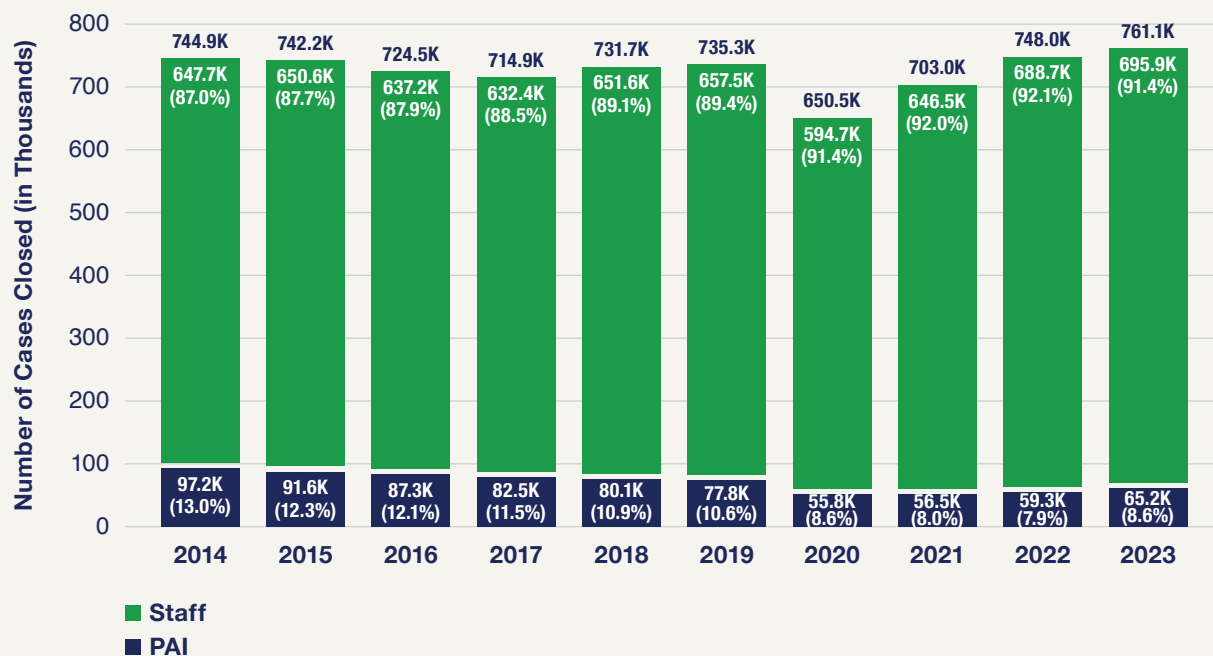
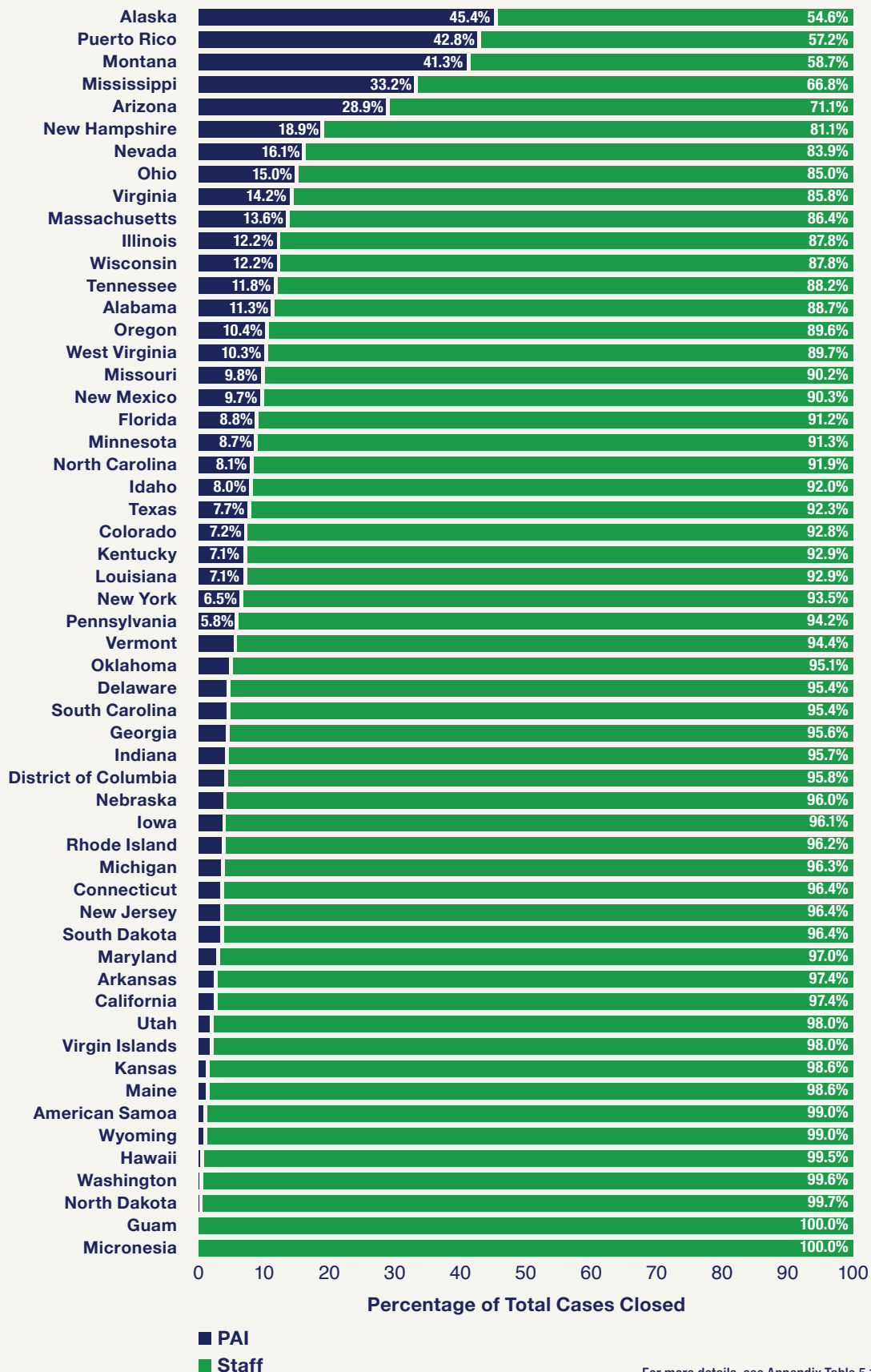


FIGURE 5.1B

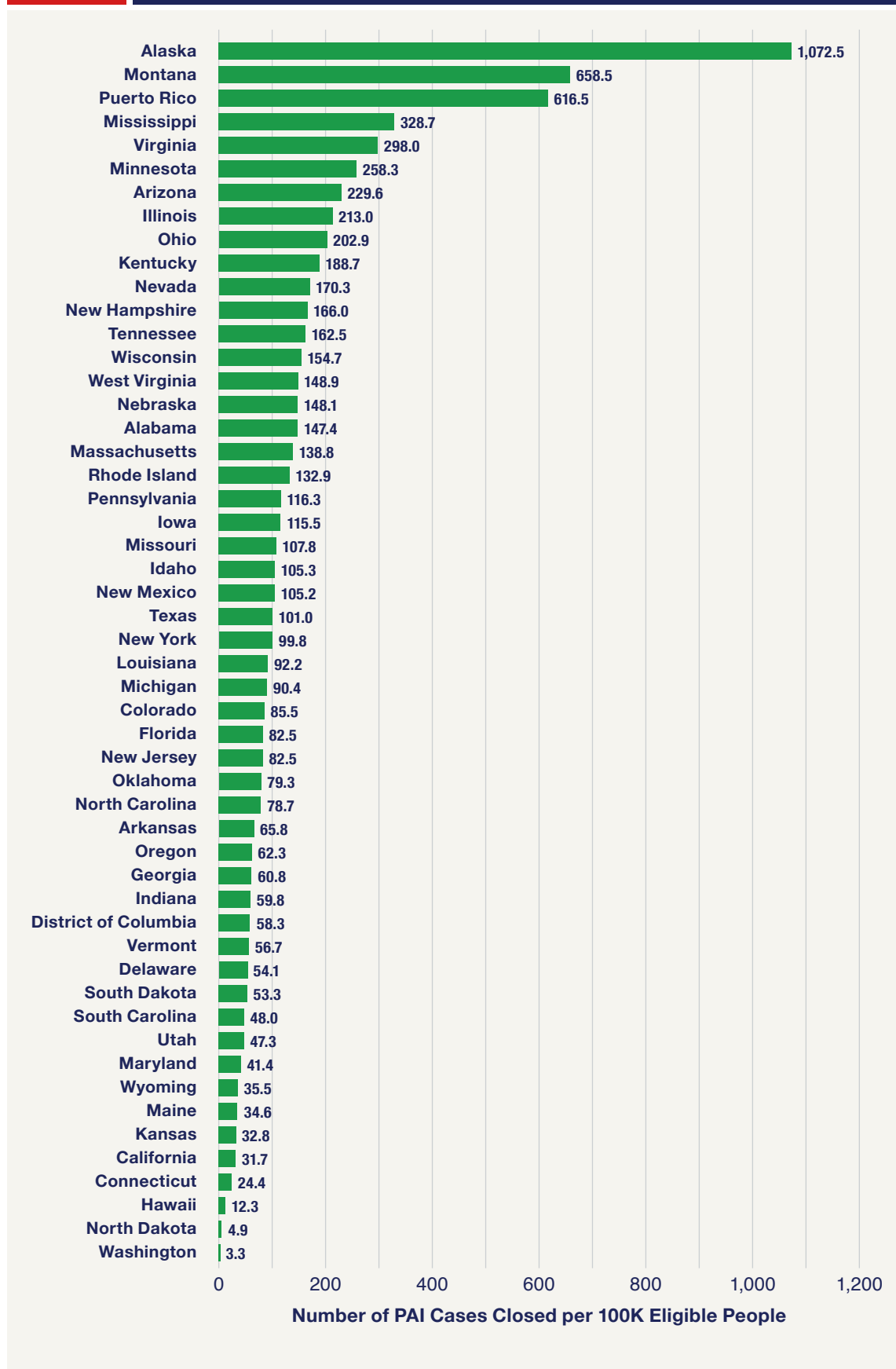
Percent of Cases Closed by Staff and Private Attorneys (PAI) by State/Territory for Basic Field – General Service Areas, 2023



For more details, see Appendix Table 5.1.

FIGURE 5.2

PAI Cases Closed per 100,000 Eligible Persons by State/Territory for Basic Field – General Service Areas, 2023³¹



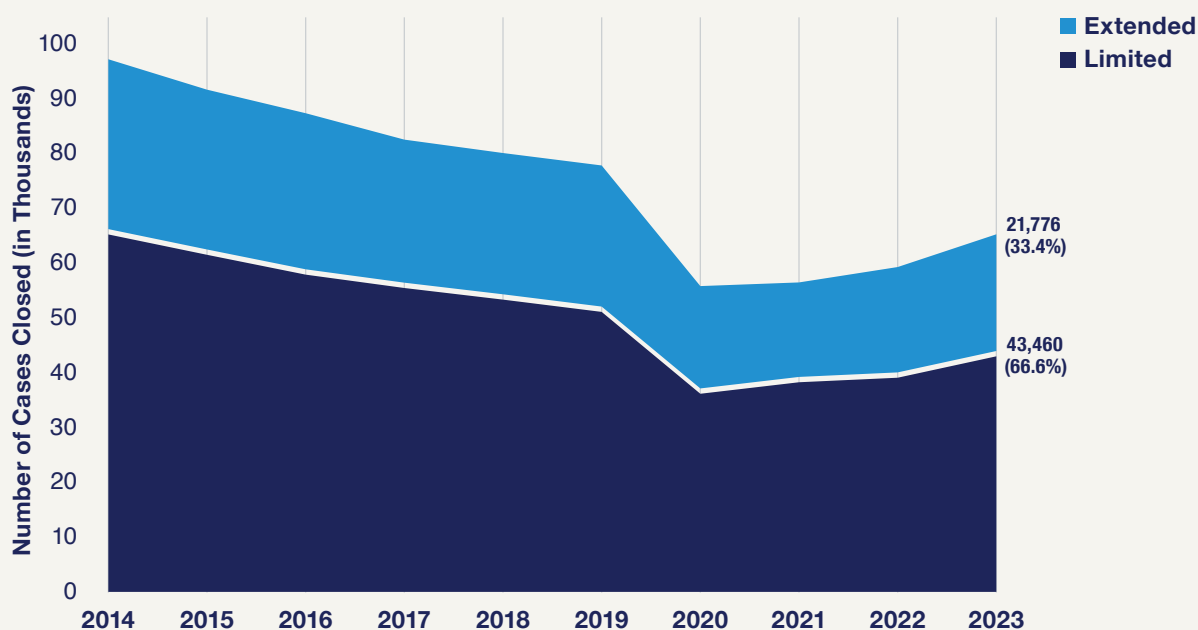
PAI CASES CLOSED BY LEVEL OF SERVICE

Among Basic Field–General service areas, 33.4% of PAI cases closed in 2023 were Extended Service cases (Figure 5.3A), compared to 24.3% of cases closed by staff. On average, Extended Service cases have accounted for 32.9% of PAI cases closed each year over the last decade.

In 2023, cases closed with Extended Service comprised the majority of PAI cases closed in 18 states and territories (Figure 5.3B). The Virgin Islands (100% extended of 15 total PAI cases closed) and Washington (86.7% extended of 30 total PAI cases closed) reported the highest proportions of extended PAI cases closed.

FIGURE 5.3A

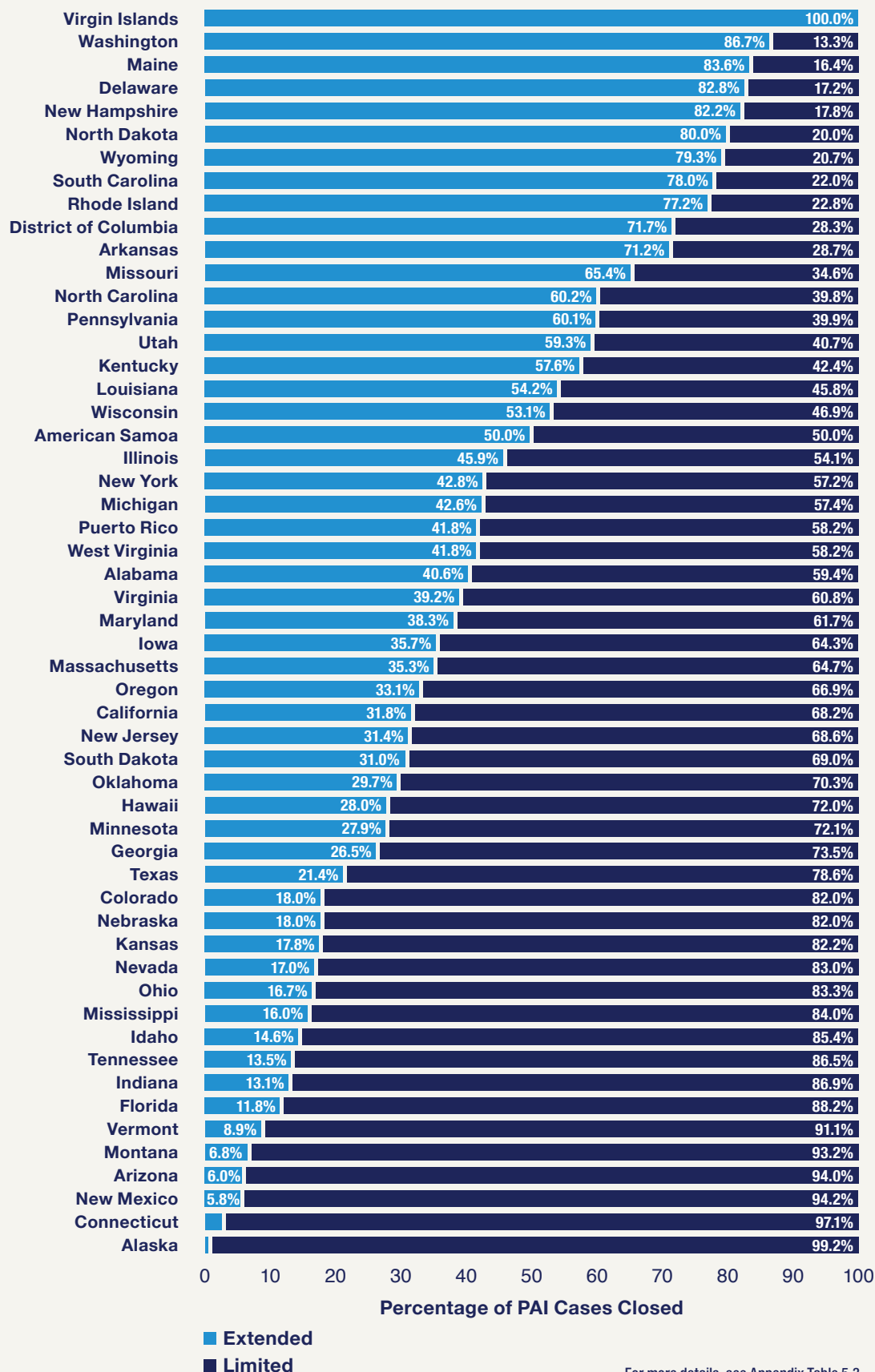
PAI Cases Closed by Level of Service and Year for Basic Field–General Service Areas, 2014–2023



For more details, see Appendix Table 5.2.

FIGURE 5.3B

PAI Cases Closed by Level of Service and State/Territory for Basic Field – General Service Areas, 2023



For more details, see Appendix Table 5.3.

In 2023, cases closed with Counsel and Advice comprised 46.2% of PAI cases closed and 60.7% of staff cases closed, while Limited Action cases accounted for 20.4% and 15% of PAI and staff cases, respectively (Figure 5.4A). Court Decisions made up 19.7% of PAI cases closed, in contrast to 8.9% of staff cases closed. Negotiated Settlements comprised 6.6% of PAI cases closed and 9.3% of staff cases closed.

Family (39.5% of cases closed) was the most common problem category of PAI cases closed in 2023 and Education (0.2% of cases closed) was the least common problem category (Figure 5.4B). In contrast, Housing (42% of cases closed) and Education (0.7% of cases closed) were the most and least common problem categories, respectively, for staff cases closed. In 2023, Limited Service cases comprised the majority of every problem category of PAI cases closed except for Juvenile cases (Figure 5.4C).

FIGURE 5.4A

Percent of PAI and Staff Cases Closed by Closure Category for Basic Field—General Service Areas, 2023

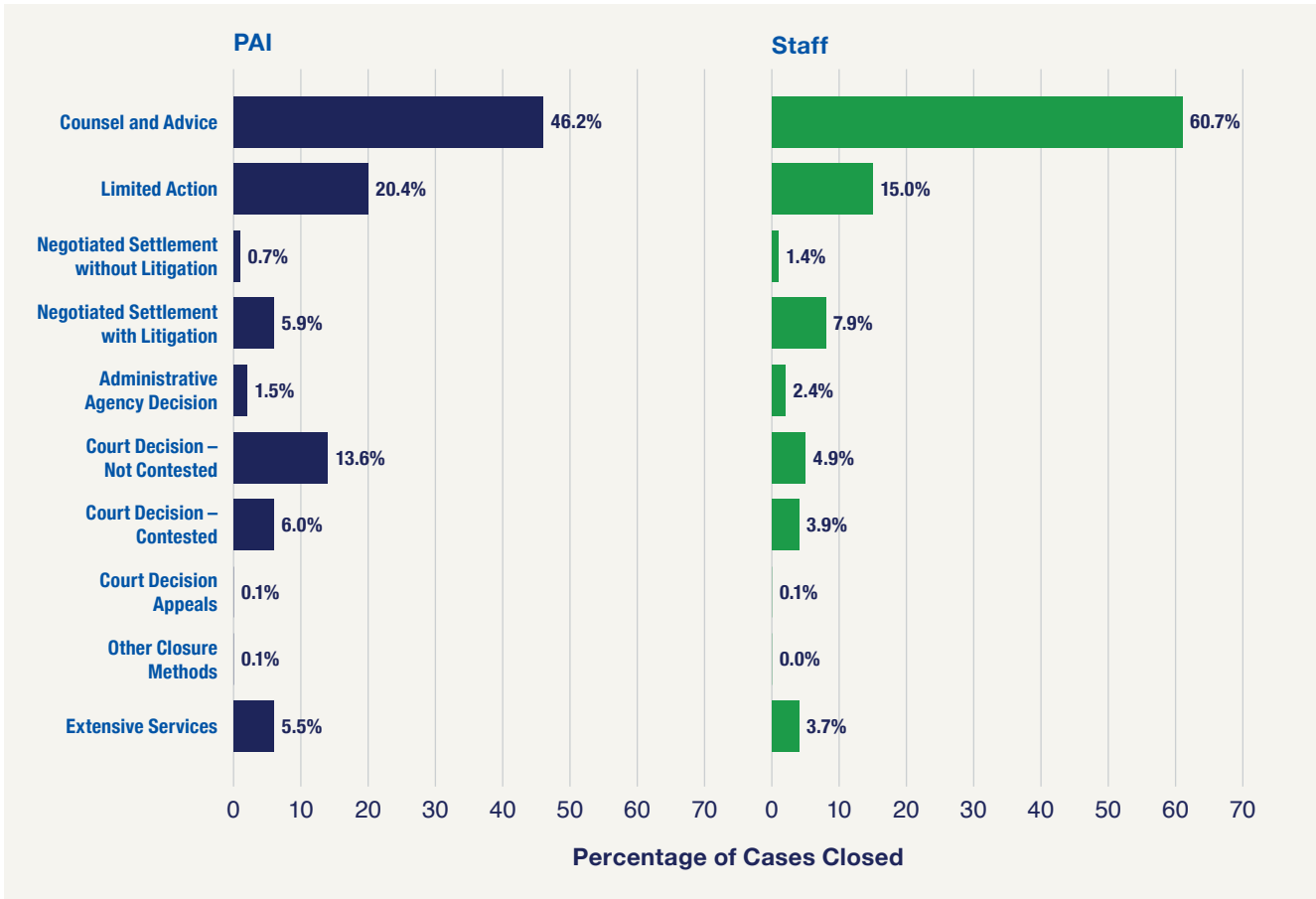
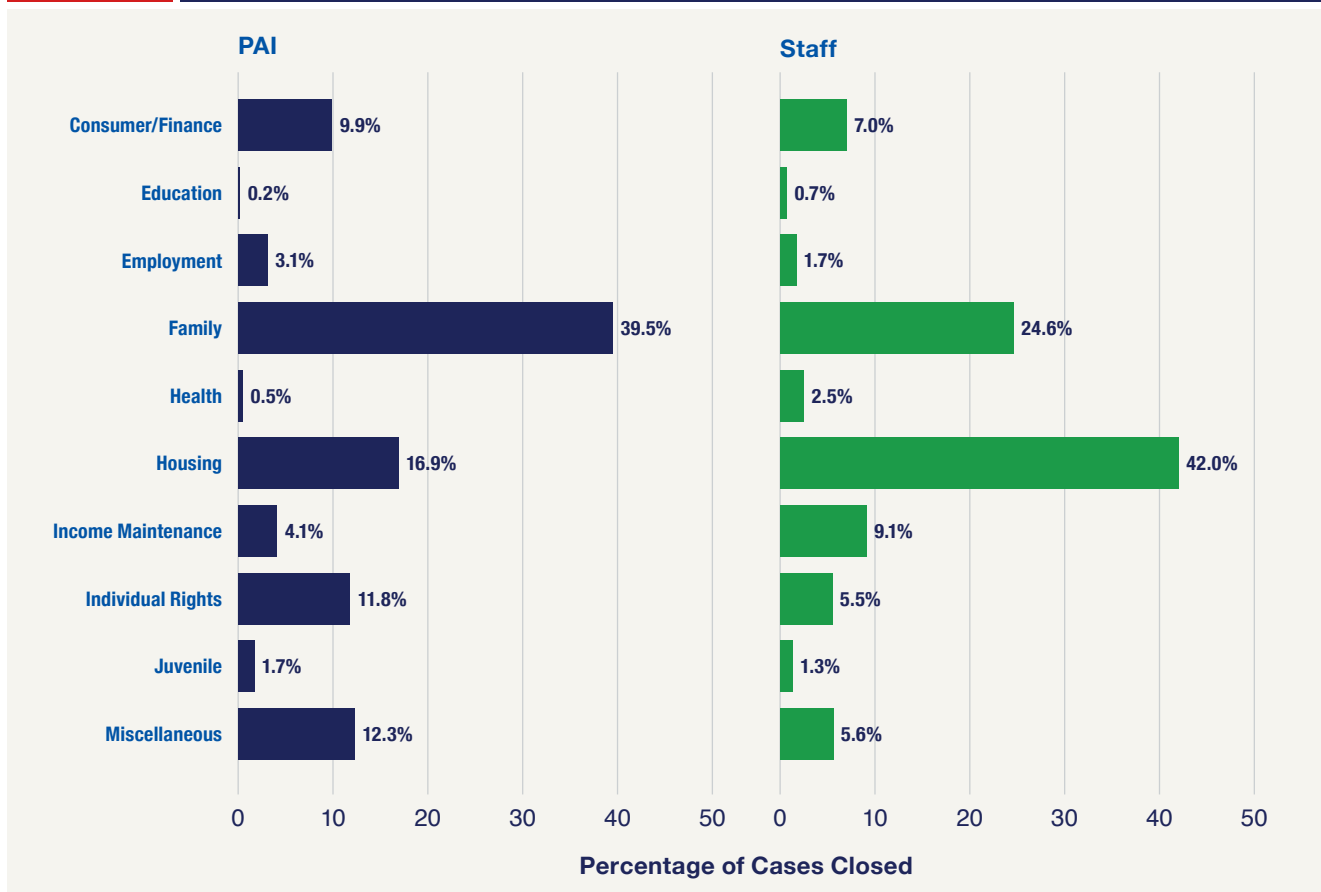


FIGURE 5.4B

Percent of PAI and Staff Cases Closed by Problem Category for Basic Field—General Service Areas, 2023



The majority (95.8%) of professionals who closed one or more PAI cases in 2023 were attorneys, with 17,931 closing at least one case for an LSC grantee (Figure 5.5A). In addition, 630 law students and graduates and 164 paralegals and other licensed professionals closed at least one case.

Even if not directly closing a case, private attorneys, law students and other professionals often contribute to other related activities, such as providing training or legal education and conducting client intake. Law students and graduates comprised 23.9%, while paralegals and other licensed professionals comprised 6.7% of legal professionals who provided support or participated in other PAI activities. (Figure 5.5B).

FIGURE 5.4C

Percentage of PAI Cases Closed by Level of Service within Each Problem Category for Basic Field—General Service Areas, 2023

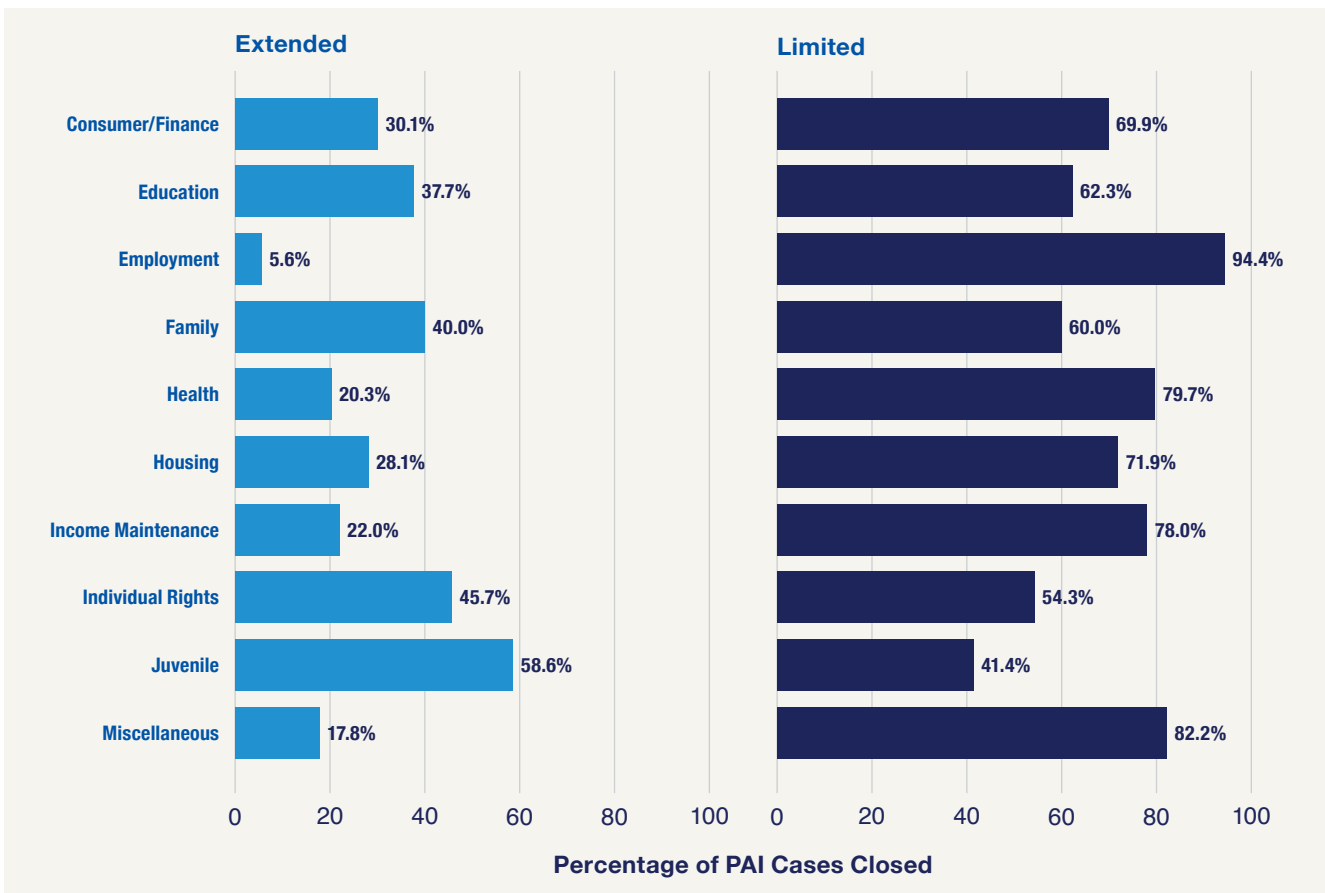


FIGURE 5.5A

Number of Professionals Closing Cases for Basic Field—General Service Areas, 2023

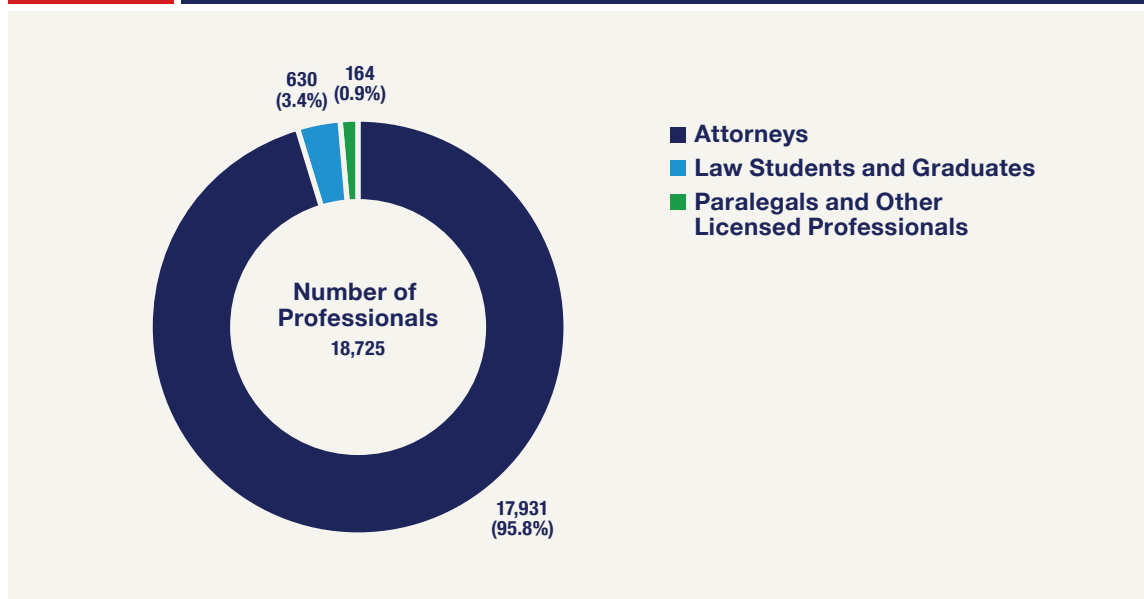
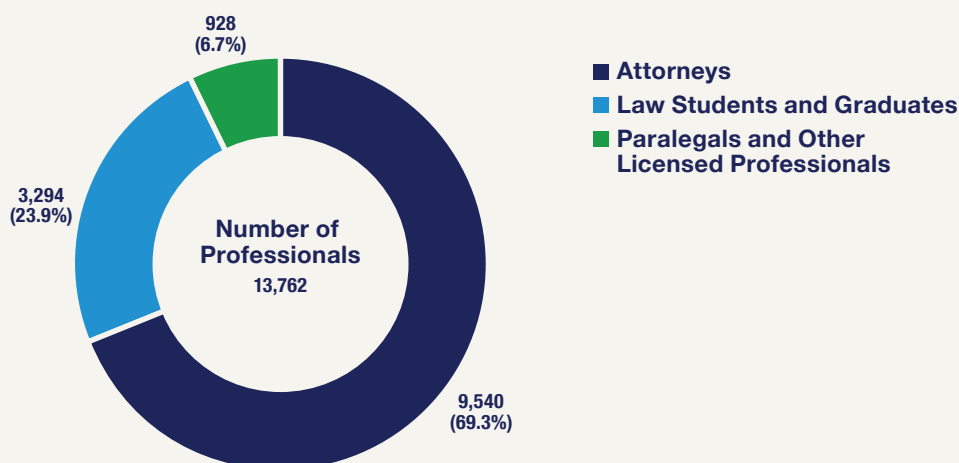


FIGURE 5.5B

Number of Professionals Providing Support or Other PAI Activities for Basic Field—General Service Areas, 2023



PRO BONO CASES CLOSED

In 2023, pro bono attorneys closed 49,539 cases, or 6.5% of all Basic Field—General cases closed. The proportion of Basic Field—General cases closed by a pro bono attorney has declined each year since 2014. However, there was an increase in cases closed from 2022 to 2023, although the peak proportion remains at 10.8% in 2014. (Figure 5.6).

Most PAI cases are closed by pro bono attorneys — in fact, on average pro bono

cases comprise 81.2% of all PAI cases closed each year (Figure 5.7A). In 2023, pro bono PAI cases represented 75.9% of all PAI cases closed.

Pro bono cases accounted for the majority of PAI cases closed in 43 states/territories in 2023 (Figure 5.7B). In 13 states/territories, pro bono cases comprised 100% of PAI cases closed, while in four states/territories 100% of PAI cases closed were compensated.

FIGURE 5.6

Pro Bono PAI Cases Closed as a Percentage of Total Cases Closed in Basic Field—General Service Areas, 2014–2023

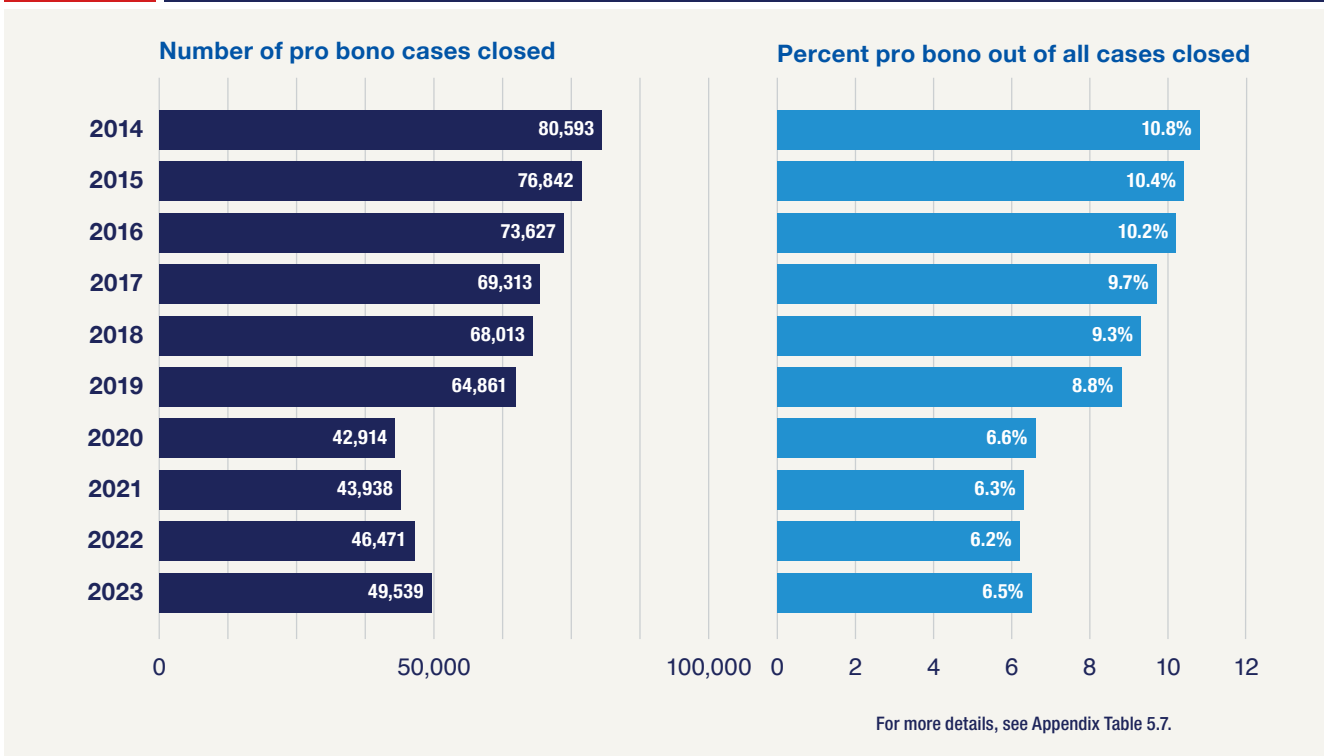


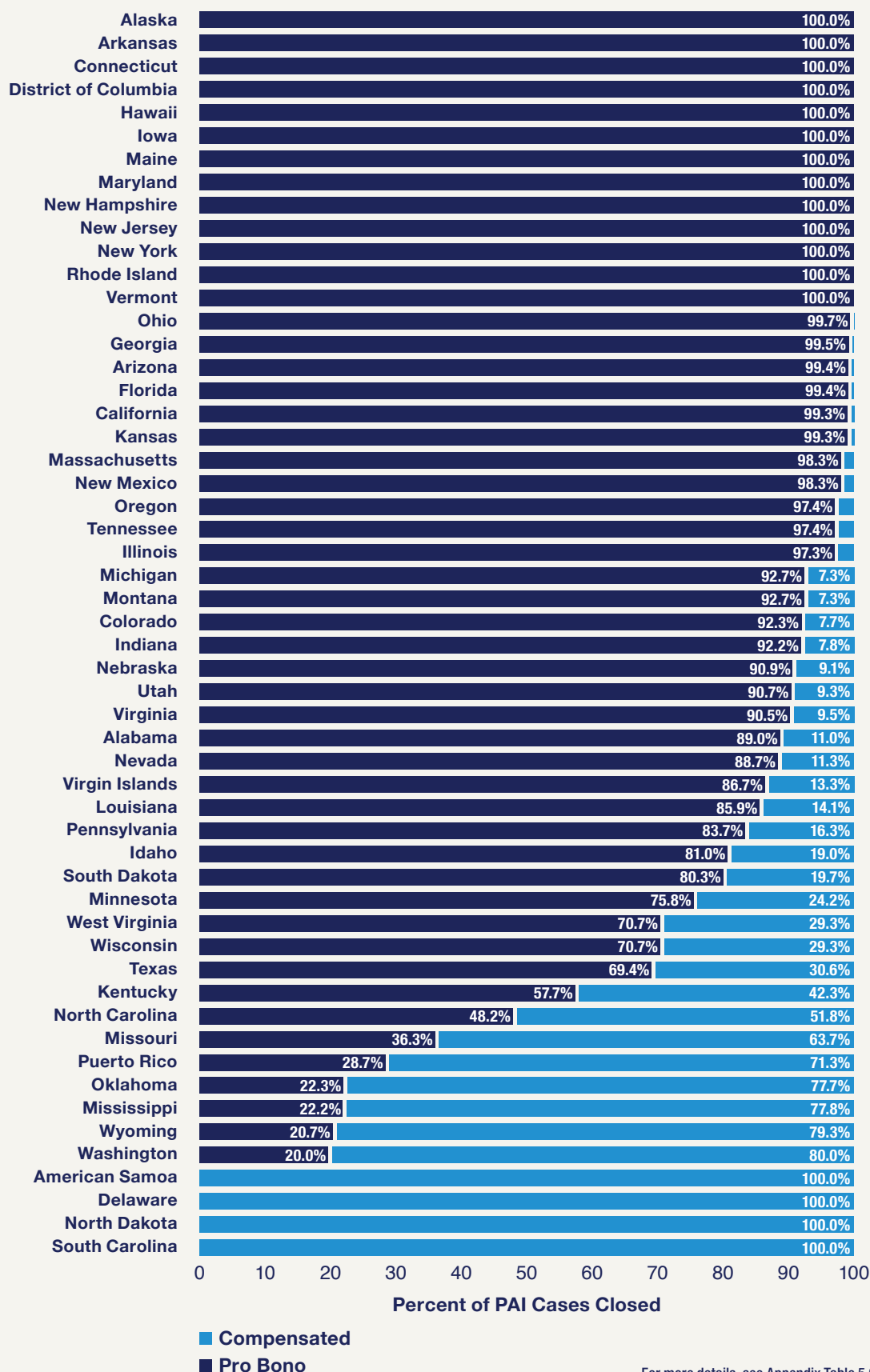
FIGURE 5.7A

Pro Bono and Compensated Cases Closed by Year for Basic Field—General Service Areas, 2014–2023



FIGURE 5.7B

Pro Bono and Compensated Cases Closed by State/Territory for Basic Field – General Service Areas, 2023



For more details, see Appendix Table 5.9.

SECTION 6

CLIENT CHARACTERISTICS

LSC grantees serve clients from households with annual incomes at or below 125% of the Federal Poverty Threshold, based on guidelines issued by the U.S. Department of Health and Human Services.³²

LSC grantees report the total number of adults and children in each household they serve for closed cases only. These counts provide a rough estimate of the number of people in households served in LSC-eligible cases closed. In 2023, the total number of persons across all households served in cases closed was 1,858,525. More than half (56.4%) of these household members were adults, while the remainder were children under 18 (Figure 6.1). The total number of persons served by LSC grantees increased by 3.2% between 2022 and 2023 (Appendix Table 6.1).

In addition to individuals, LSC grantees provide services to groups, corporations, associations or

other entities that are composed of individuals who are financially eligible for LSC-funded legal assistance or responsible for the delivery of services to those persons in the community. In 2023, LSC grantees served 679 group clients.

Figure 6.2 shows the change in the number of persons served by state and territory from 2022 to 2023. The largest *absolute* increases in the number of persons served occurred in Micronesia (+11,229) and Alaska (+9,861); the largest *percent* increases occurred in the Virgin Islands (292.6%) and Alaska (243.3%). The largest percent decrease in persons served from 2022 to 2023 occurred in Connecticut (-71.7%).

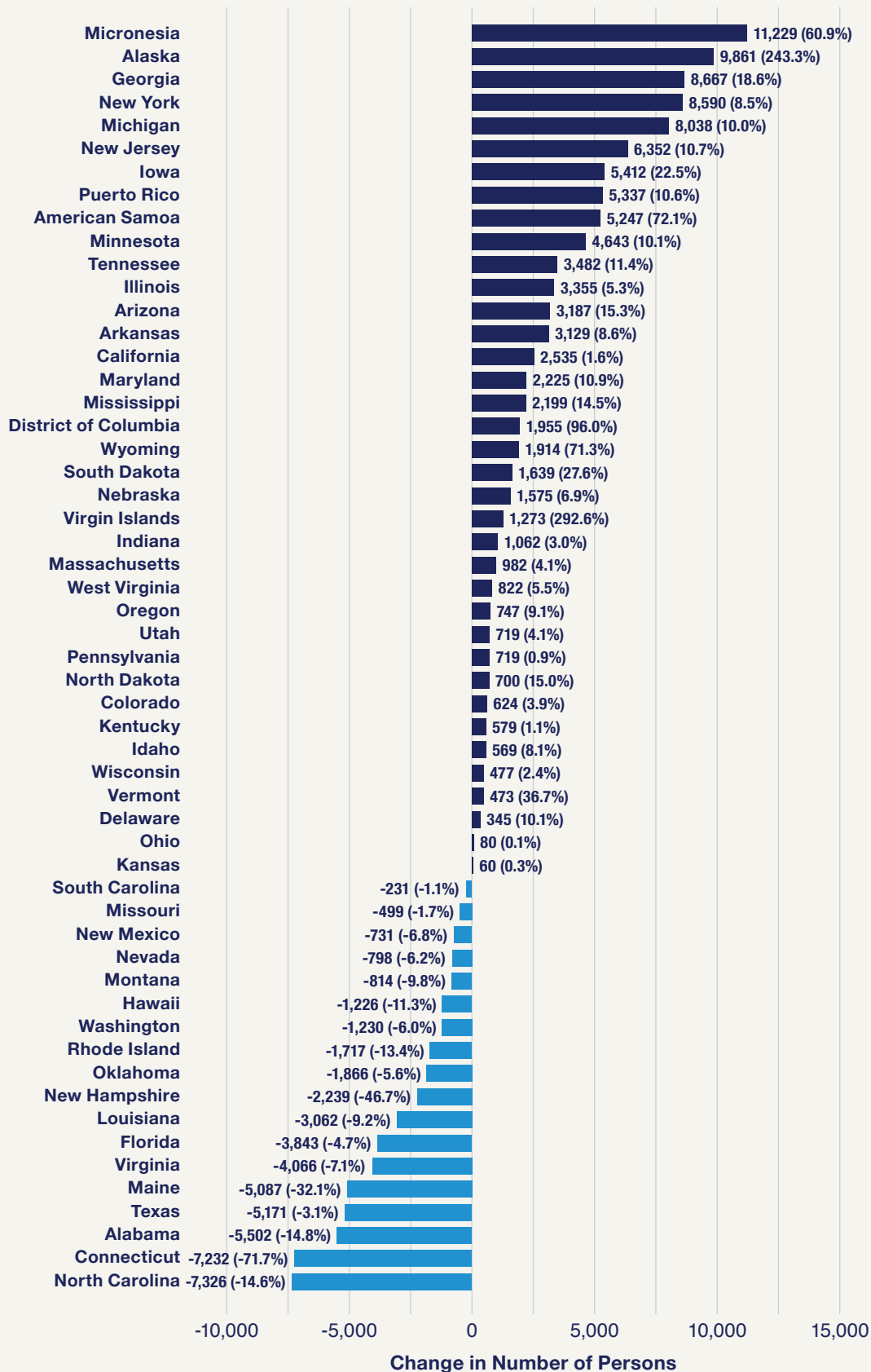
FIGURE 6.1

Total Number of Adults and Children Served by LSC Grantees by Year, 2014–2023



FIGURE 6.2

Change in Total Number of Persons Served by LSC Grantees by State/Territory, 2022–2023



Percent change shown in parentheses.

On average, individuals who identify as women represent 71% of all named clients each year.

DEMOGRAPHIC CHARACTERISTICS OF NAMED CLIENTS

In every case closed by LSC grantees, there can only be one named client. Grantees collect detailed demographic information on named clients, including their race/ethnicity, preferred language, gender and age. In total, LSC grantees served 770,327 individual named clients in closed cases in 2023 (Appendix Table 6.1).³³

Race and Ethnicity

LSC collects race and ethnicity data on named clients served by grantees as a single identity—in other words, race and ethnicity are not considered separate identities, and clients must choose the one racial/ethnic identity that best suits them.

Among named clients in cases closed in 2023, 38.8% identified as White, 32% identified as Black and 17.4% identified as Hispanic (Table 6.1). An additional 2.8% of named clients identified as Asian or Pacific Islander, 2.2% identified as Native American and 4.1% identified as another racial/ethnic identity (including mixed race/ethnicity). The racial/ethnic identity was unknown for 2.7% of named clients.

Language

LSC collects data from grantees on the *preferred* language of named clients, or the language in which they prefer to receive legal information. Even if a client speaks English

fluently, they may feel more comfortable discussing legal matters in a different language. Similarly, even if a client speaks a language other than English at home, they may prefer to discuss legal matters in English.

Grantees reported that English was the preferred language of the majority of named clients in cases closed in 2023 (88.4%), followed by Spanish/Spanish Creole (8.4%), Other Pacific Island languages (0.6%) and Other Asian languages (0.3%) (Figure 6.3). Information on preferred language was not available for 7,299 named clients in cases closed in 2023.

Gender

The majority of named clients in cases closed in 2023 identified as women (70.9%) (Table 6.2). No gender identity was reported for 0.4% of named clients.

Age

Most named clients in cases closed in 2023 were between 36–59 years of age (45.4%), followed by age 18–35 (31.9%), and age 60 and over (21.3%) (Figure 6.4). Children under 18 comprised 1.3% of named clients, while named clients for whom no age data was reported represented 0.1% of those served in cases closed in 2023. The age distribution of named clients has remained relatively steady over time.

TABLE 6.1 Race/Ethnicity of Named Clients, 2023

Race/Ethnicity	Named Clients	Percent of Total Named Clients (%)	Percent Change from Prior Year
White	299,078	38.8%	-1.4%
Black	246,274	32%	0.5%
Hispanic	133,808	17.4%	5.2%
Asian/Pacific Islander	21,886	2.8%	8.8%
Native American	17,029	2.2%	15.1%
Another racial/ethnic identity	31,539	4.1%	6.7%
Unknown	20,713	2.7%	30.2%
Grand Total	770,327	100%	1.9%

NOTE LSC does not consider race and ethnicity separately.

FIGURE 6.3 Most Common Languages Other Than English Preferred by Named Clients in Cases Closed in 2023

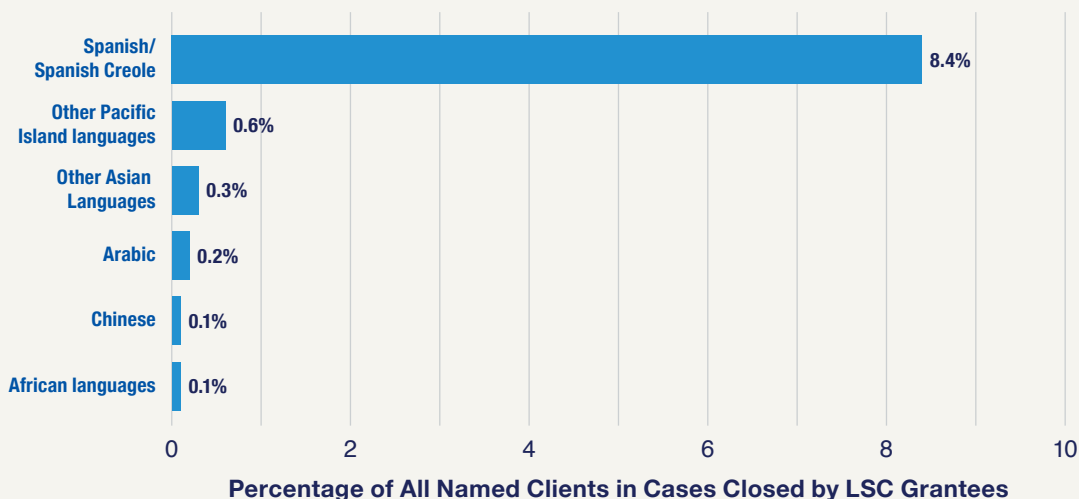
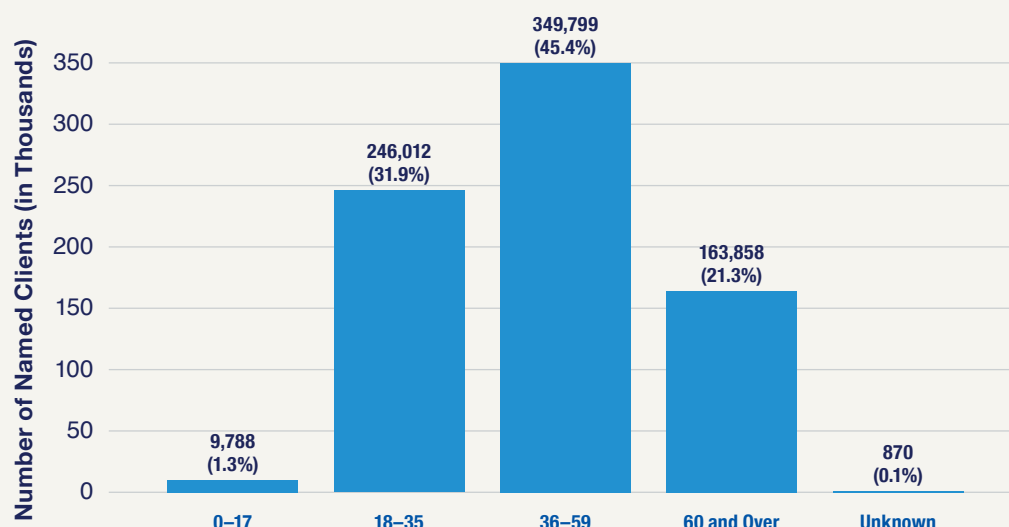


TABLE 6.2 Gender of Named Clients, 2023

Gender	Total Clients	Percentage of Total Clients
Women	546,458	70.9%
Men	218,238	28.3%
Another gender identity	2,833	0.4%
Unknown	2,798	0.4%
Grand Total	770,327	100%

NOTE The gender categories "Women" and "Men" include any individuals who self-identify as women or men, respectively, regardless of their assigned gender at birth. The category "Another gender identity" includes any individuals who do not identify with one of the binary gender identities ("women" or "men").

FIGURE 6.4 Age of Named Clients, 2023



NAMED CLIENT CHARACTERISTICS IN AGRICULTURAL & NATIVE AMERICAN SERVICE AREAS

The demographic characteristics of named clients in Agricultural and Native American service areas are different from named client characteristics in Basic Field–General service areas.

Agricultural Worker Service Areas

Grantees in Agricultural Worker service areas served 2,183 named clients in cases closed in 2023. The majority (83.1%) of these clients identified as Hispanic, compared to only 17.4% of named clients in Basic Field–General service areas (Figures 6.5A and B). Spanish or Spanish Creole was the most common preferred language (78.9%) and English was the second-most preferred (14.9%); in contrast, most named clients in Basic Field–General service areas preferred to receive services in English (88.5%), with only 8.3% preferring Spanish or Spanish Creole. Unlike the other service area types, the majority of named clients served in Agricultural

Worker service areas in 2023 identified as men (66.1%)—a trend which has remained constant over time (Figure 6.6).

Native American Service Areas

Grantees in Native American service areas served 7,681 named clients in cases closed in 2023. The majority (93.0%) of these clients identified as Native American, compared to only 1.3% of named clients in Basic Field–General service areas (Figures 6.5A and C). Like in Basic Field–General service areas, the majority of named clients in Native American service areas preferred to receive services in English (97.7%). However, *unlike* Basic Field–General service areas, the second-most preferred language was Navajo (1.4%) rather than Spanish or Spanish Creole. The majority of named clients served in 2023 identified as women (66.8%), similar to Basic Field–General service areas (Figure 6.6).

FIGURE 6.5A

Race/Ethnicity of Named Clients for Basic Field—General Service Areas, 2014–2023

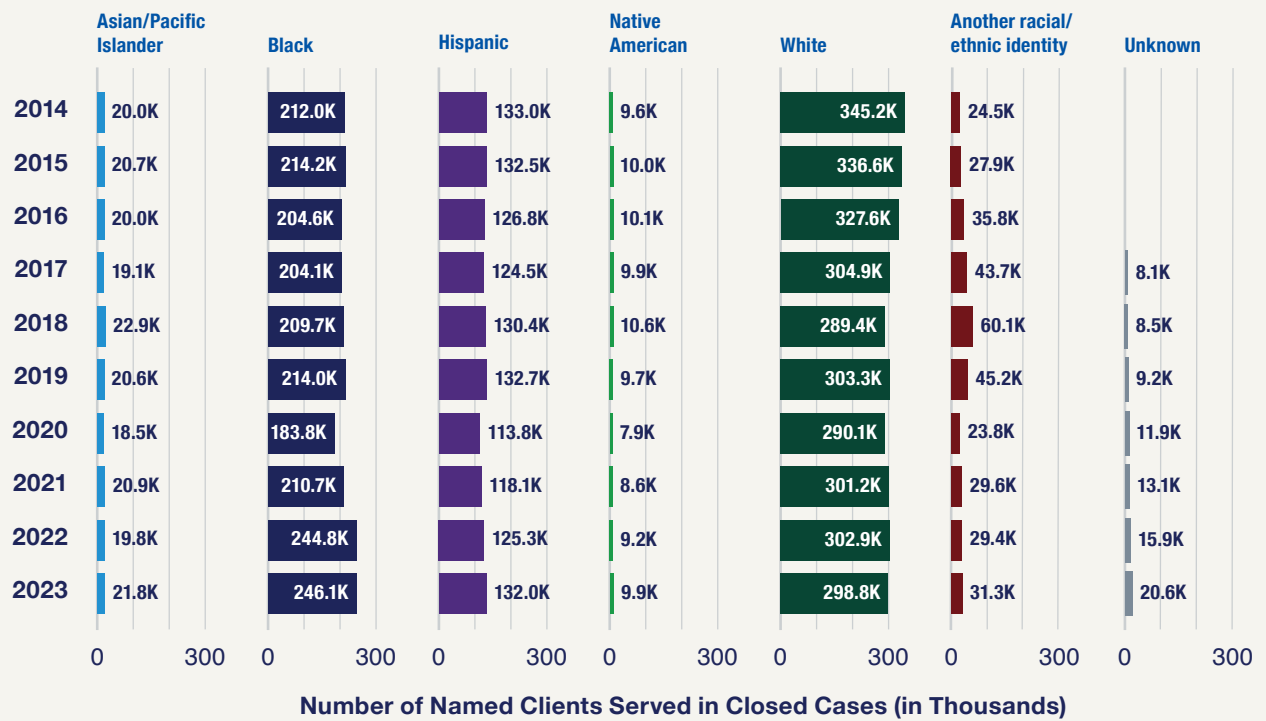


FIGURE 6.5B

Race/Ethnicity of Named Clients for Basic Field—Agricultural Worker Service Areas, 2014–2023



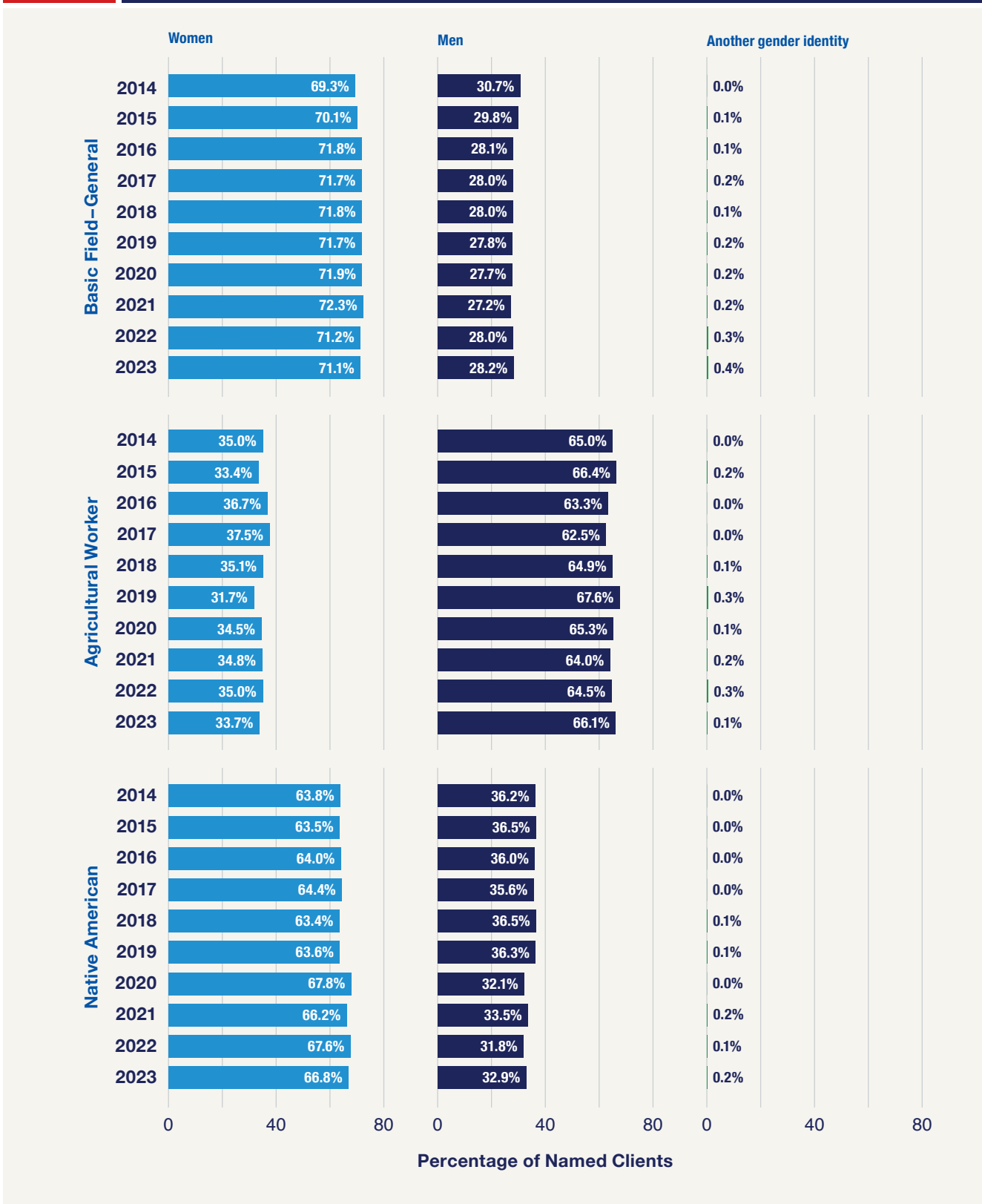
FIGURE 6.5C

Race/Ethnicity of Named Clients for Basic Field – Native American Areas, 2014–2023



FIGURE 6.6

Gender of Named Clients across each Service Area Type, 2014–2023



VETERAN HOUSEHOLDS

LSC defines a “veteran household” as any household in which the named client or anyone in the household of the client is a veteran. A veteran is defined as anyone who currently serves or has ever served in the military, including the Reserves or National Guard.

On average, veteran households made up 5.3% of total households served by LSC grantees each year over the last ten years. In 2023, 4.4%

of all households served by LSC grantees in closed cases were veteran households. The total number of veteran households served increased by 5.0% between 2022 and 2023, from 32,518 to 34,142, respectively (Figure 6.7).

Veterans are not evenly distributed across the United States, nor are the services LSC grantees provide to veterans. Figure 6.8 highlights the location of veteran households

FIGURE 6.7 Number of Veteran Households Served by Year, 2014–2023

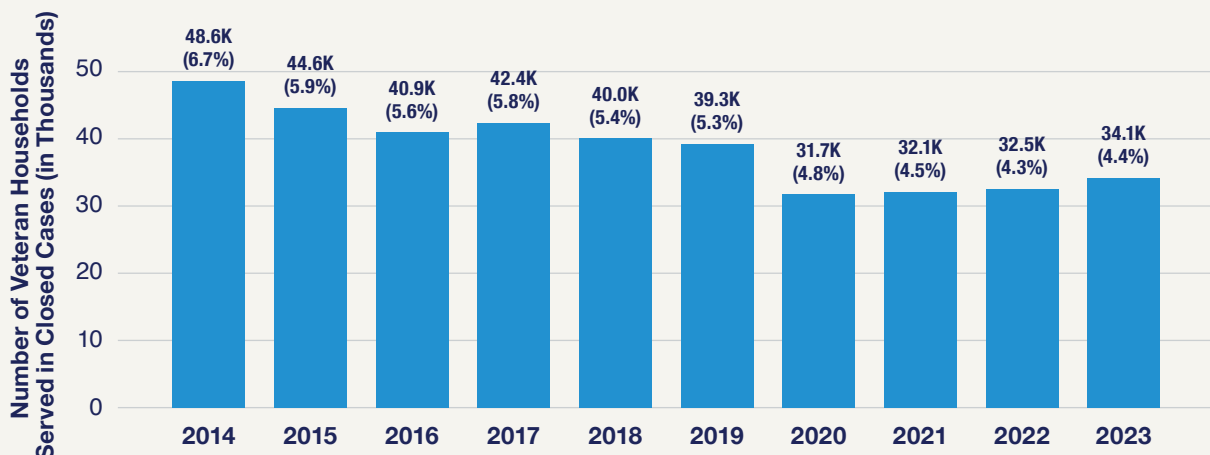
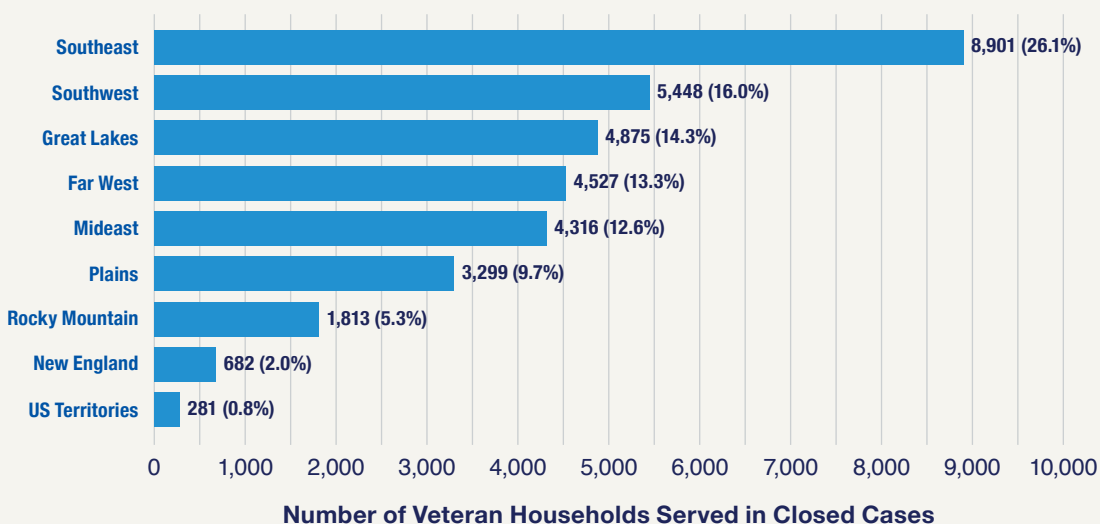


FIGURE 6.8 Number of Veteran Households Served by BEA Region, 2023



served by LSC grantees in the nine regions defined by the Bureau of Economic Analysis (BEA).³⁴ In 2023, 26.1% of veteran households served in “closed cases” were in the 12 states of the Southeast region (Virginia, West Virginia, Alabama, Arkansas, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee, Louisiana) and 16.0% were in the four states (New Mexico, Oklahoma, Texas,

Arizona) in the Southwest region. Overall, LSC grantees located in these 16 states served 14,349 veteran households.

At the state level, grantees in Texas served the most veteran households in 2023, accounting for 12.2% of all veteran households served by LSC grantees, followed by California (8.0%) and Florida (6.3%).

DOMESTIC VIOLENCE

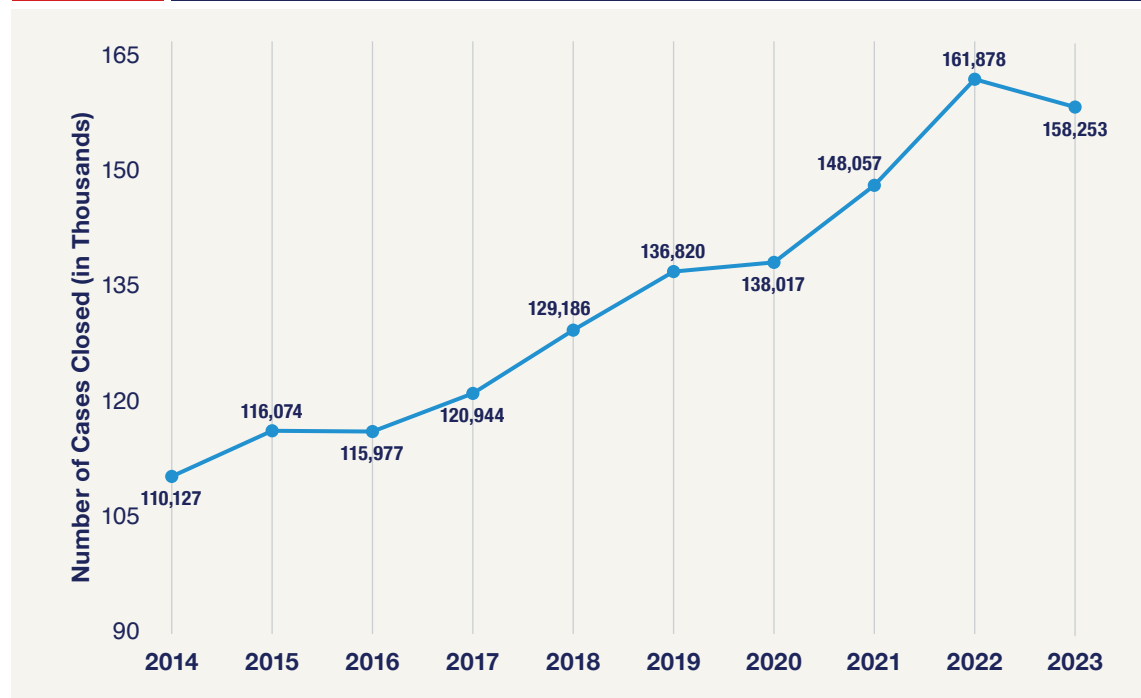
It is difficult to know exactly how many domestic violence survivors are assisted by LSC grantees. Many survivors hesitate to report their experiences due to feelings of shame, fear of retaliation or dependence on their abuser(s), while others may seek assistance for legal issues that indirectly result from domestic violence, such as income maintenance or homelessness. LSC grantees report two key measures that give important insight: the number of cases involving domestic violence and the number of domestic abuse cases closed.

LSC grantees categorize cases as “cases involving domestic violence” if a domestic violence incident is related to the legal issues of the case in any way, even peripherally. Cases are categorized as “domestic abuse cases” if the legal issue at the center of the dispute is related to domestic violence, such as when a protection order is sought.

In 2023, LSC grantees reported closing 158,253 cases involving domestic violence. This represents a -2.2% decrease from 2022, diverging from an upward trend in the number of cases involving domestic violence since 2013 (Figure 6.9).

FIGURE 6.9

Number of Cases Involving Domestic Violence by Year, 2014–2023

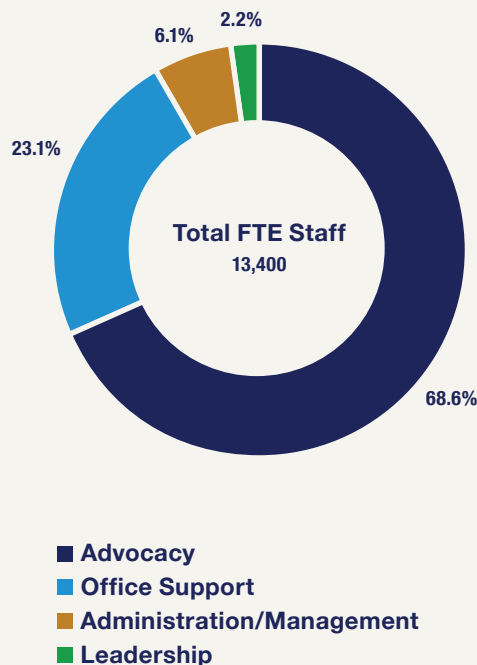


LEGAL SERVICES STAFF

LSC grantee organizations vary considerably in terms of size, capacity and scope of service delivery. This section examines staff across LSC-funded organizations in 2023.

FIGURE 7.1

Percent of Full-Time Equivalent (FTE) Staff by Function, 2023



In 2023, LSC grantees operated a total of 909 office locations.³⁵ Among these, 12 offices closed in 2023 and 16 new locations opened during the year. The median number of offices managed by each grantee was six.

LSC grantees employed 16,734 full and part time staff members, comprising 13,400.1 total full-time equivalent (FTE)³⁶ positions. Staff in advocacy roles made up the largest proportion of total FTE staff (68.6%), followed by office support (23.1%), administration/management (6.1%) and leadership (2.2%) (Figure 7.1). The total FTE count of staff employed by LSC grantees has gradually increased each year since 2013 (Figure 7.2).

FIGURE 7.2

Full-Time Equivalent (FTE) Staff by Function and Year, 2014–2023

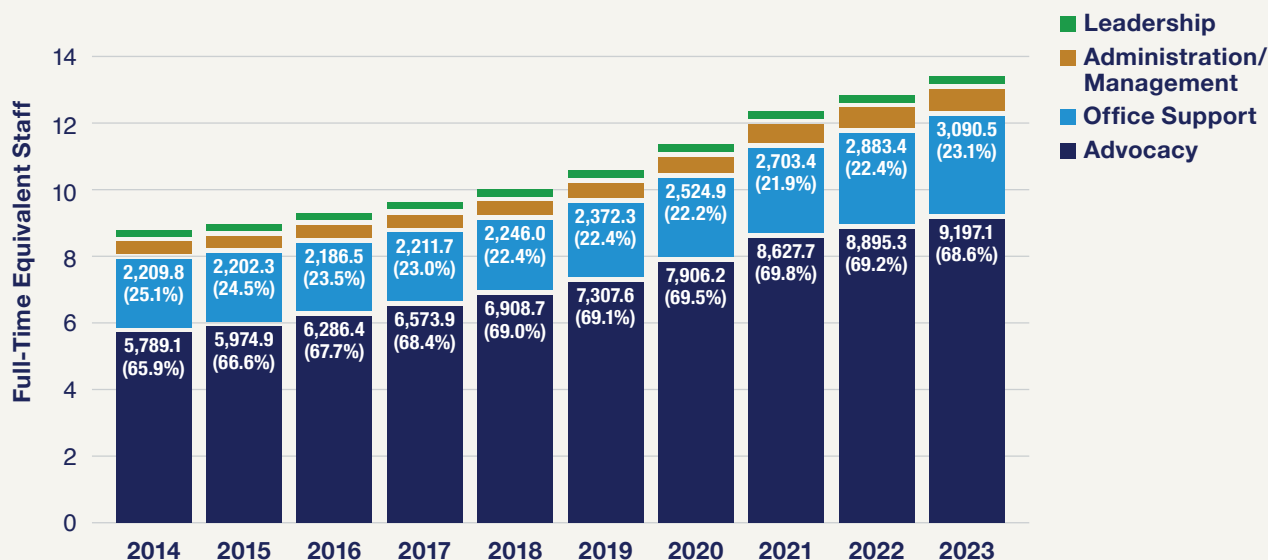
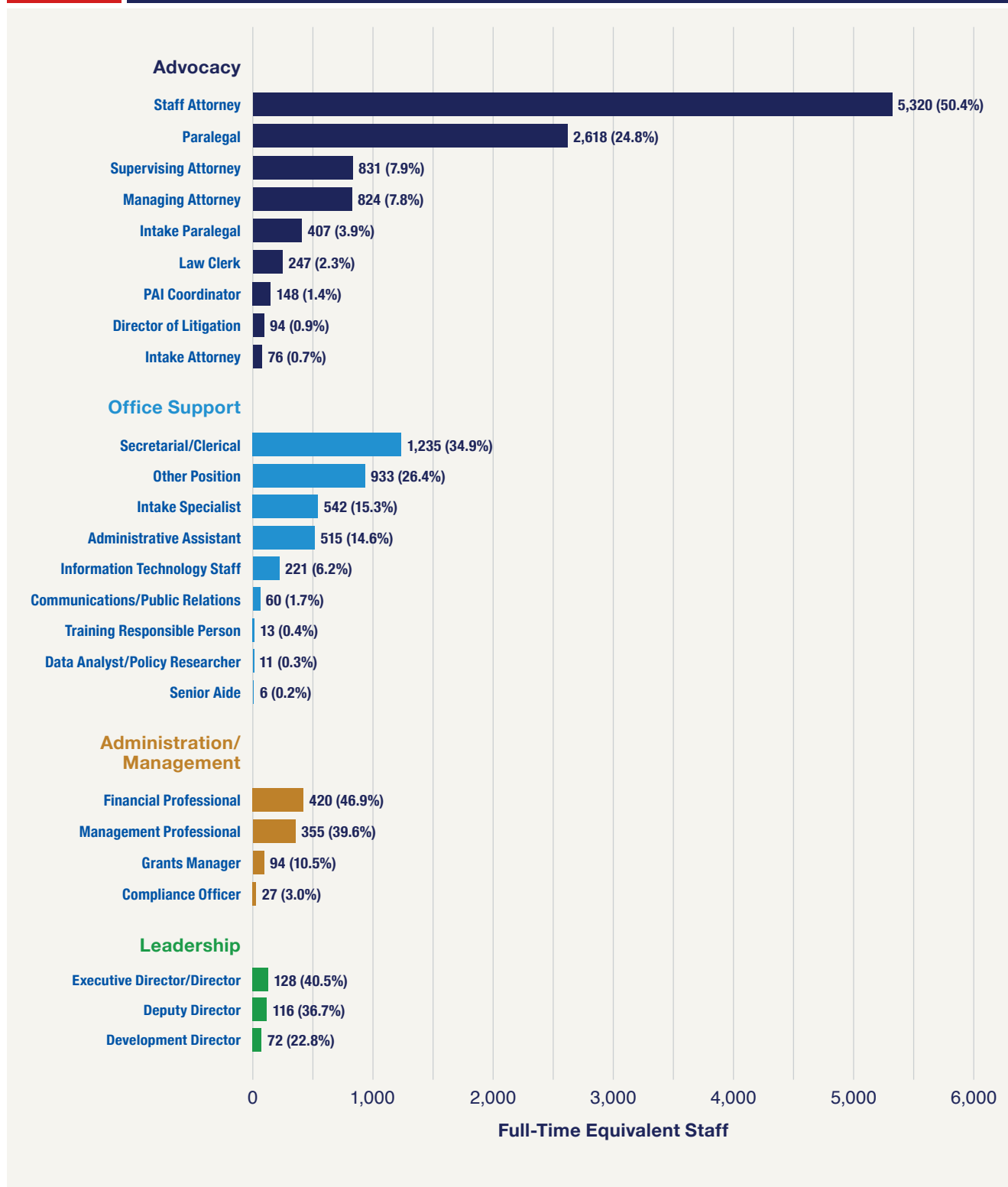


FIGURE 7.3 Full-Time Staff by Function and Position, 2023



Across all LSC grantees, attorney positions comprised the majority (66.7%) of advocacy staff full-time positions 2023, including staff attorneys, supervising attorneys, managing attorneys and intake attorneys (Figure 7.3). Paralegals, including intake paralegals, accounted for 28.6% of advocacy staff. About 79.7% of staff in attorney positions³⁷ are employed on a full-time basis (Figure 7.4). Between 2022 and 2023, the proportion of attorneys working full-time (in terms of FTE counts) employed by LSC grantees increased by

3.4%, while the number of part-time attorneys (in terms of FTE counts) decreased by 11.3%.

While attorneys typically handle cases and appear in court, paralegal staff provide support by handling intake, research and case filings. They can also manage cases under the supervision of a licensed attorney and may represent clients in administrative hearings. In 2023, the ratio of attorney staff to paralegal staff (in terms of FTE counts) was 2.34, a -2.9% change relative to 2022 (Figure 7.5).

FIGURE 7.4

Total FTE for Attorneys³⁸ Across All LSC Grantees, 2014–2023



FIGURE 7.5 Ratio of Full-Time Equivalent (FTE) Attorneys³⁹ to Paralegals, 2014–2023

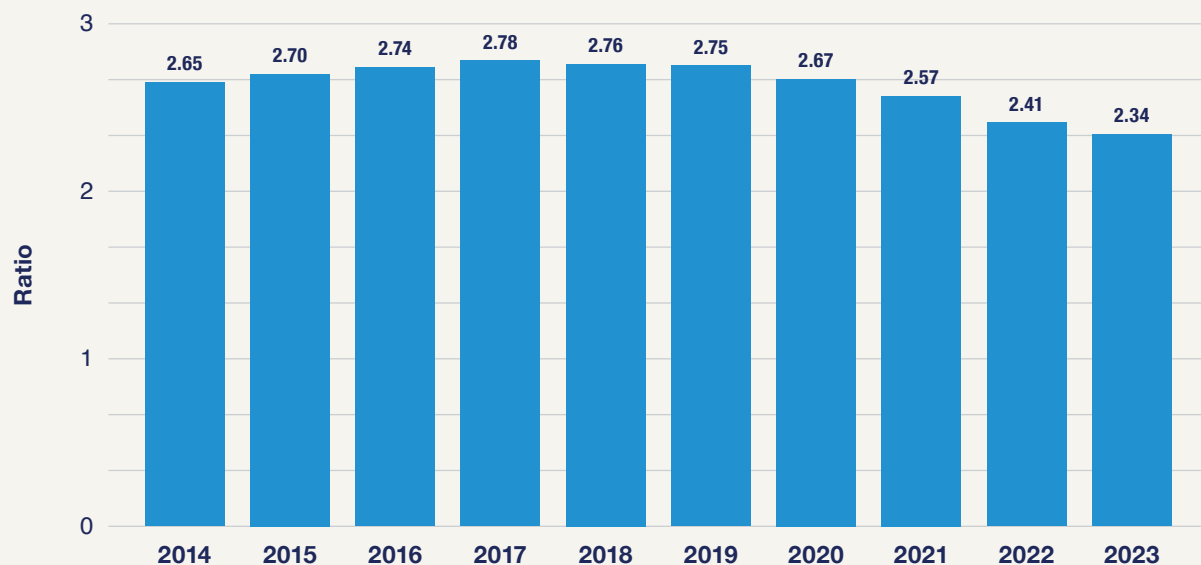


FIGURE 7.6 Full-Time and Part-Time Staff by Gender, 2023

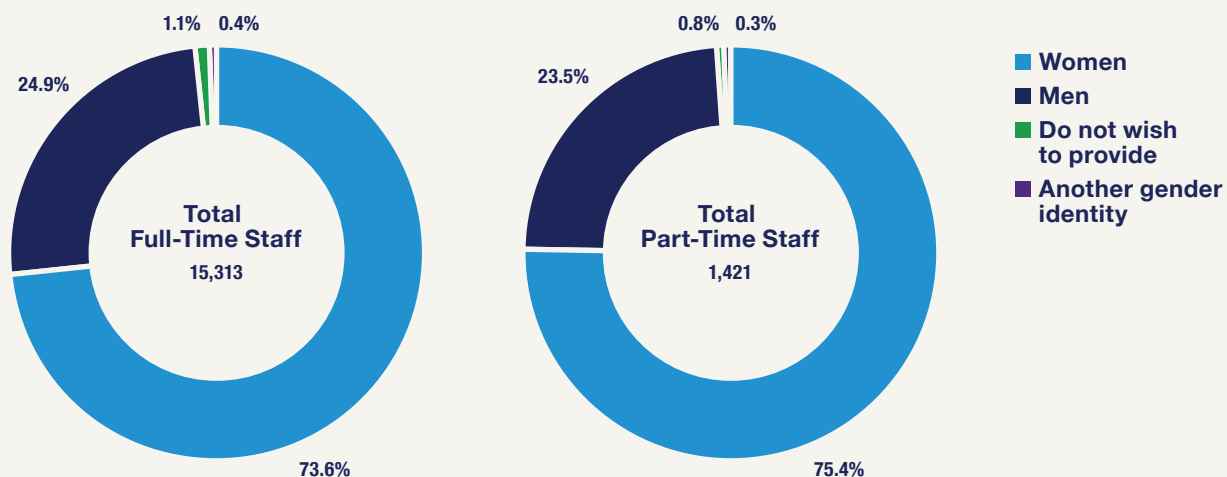


TABLE 7.1 Top 5 Languages Spoken Other than English by Full-Time Equivalent LSC Grantee Staff, 2023

Language Family	Part-Time Staff	Full-Time Staff	Total Staff	Percent of Total Staff
Spanish (including Spanish Creole)	171	2,941	3,112	18.6%
French (including Cajun)	8	86	94	0.6%
Other Pacific Island or Austronesian languages	0	63	64	0.4%
Chinese (including Mandarin, Cantonese)	5	49	54	0.3%
Korean	4	46	50	0.3%

Staff⁴⁰ who identified as women comprised 73.6% of all full-time staff in 2023, and 75.4% of part-time staff. Those who identified as men comprised 24.9% of full-time staff and 23.5% of part-time staff (Figure 7.6). Staff who identified as women made up the majority of staff for all positions except information technology staff (28.1% women) and senior aides (50% women). Please see Appendix Table 7.2 for more information.

In 2023, the median years of professional experience across all grantee staff was nine years. The median years of professional experience was 31 years for staff in executive director roles, 20 years for staff in deputy director roles, and 18 years for managing attorneys. Please see Appendix Tables 7.2 and 7.3 for more information.

It is critical that LSC grantees have staff who can converse fluently about civil legal issues with clients in their communities who have limited proficiency in English, or who prefer discussing complicated subjects in a language other than English. In 2023, approximately 18.6% of LSC grantee staff reported being fluent in Spanish (including Spanish Creole), 0.6% in French (including Cajun) and 0.4% in Other Pacific Island or Austronesian languages (Table 7.1).

The overall median age of staff in 2023 was 41.⁴¹ Staff in leadership roles had the greatest median age (53.5 years), while staff in advocacy roles had the lowest median age (39 years) (Figure 7.7).

In 2023, staff who identified as White comprised the largest proportion (53.4%) of LSC grantee staff, followed by staff who identify as Hispanic (19.9%) and Black (14%) (Figure 7.8).⁴²

FIGURE 7.7 All Staff by Job Function, Age Group, and Gender, 2023⁴³

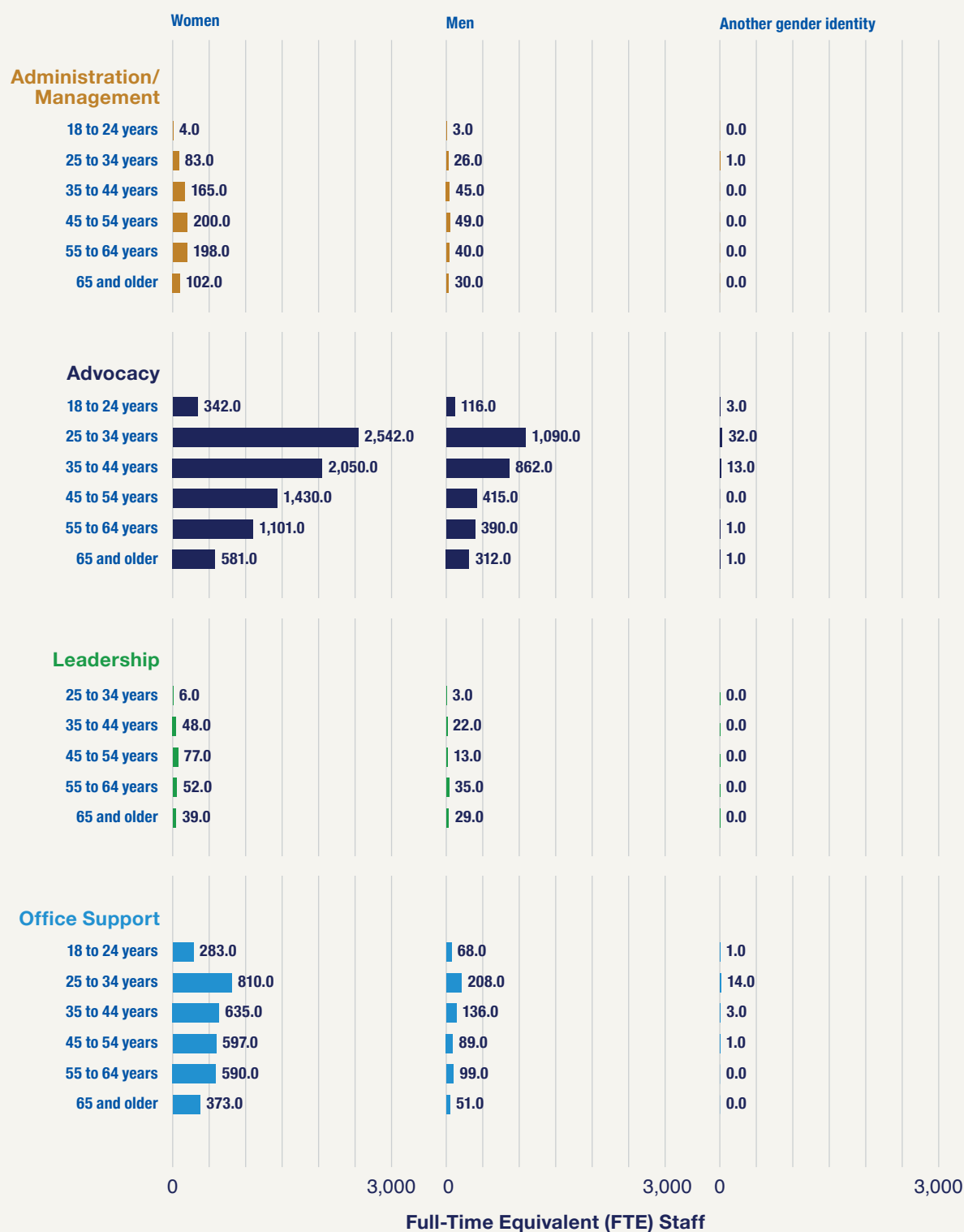
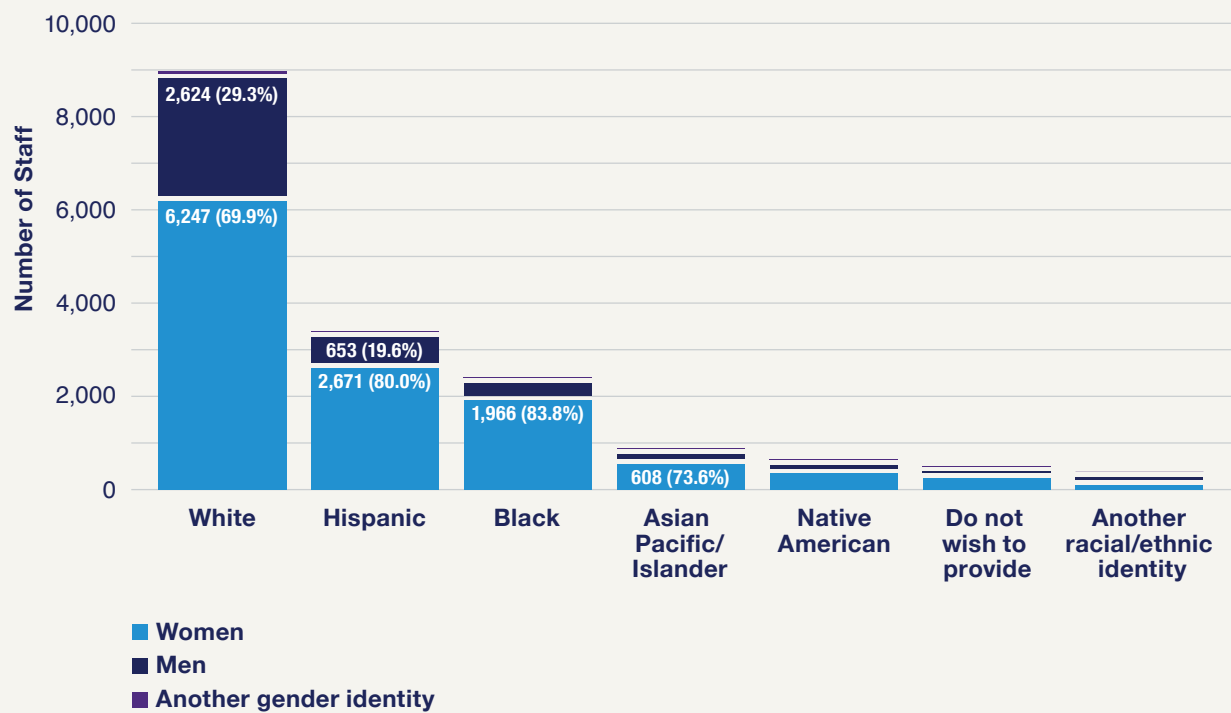


FIGURE 7.8

All Staff by Race/Ethnicity and Gender, 2023



ABOUT THE DATA

The Grantee Activity Report (GAR) is the largest and longest-running data collection effort on civil legal aid in the United States. Dating back to 1976, LSC has recorded and reported data from its grantees. The data is gathered annually from all grantees on a calendar-year basis. Grantees use automated reporting forms that are accessible via the internet. Calendar Year (CY) 2023 Grantee Activity Reports were due to LSC by March 1, 2024.

A full copy of the GAR reporting guidance is available at: <https://www.lsc.gov/i-am-grantee/grantee-guidance/grantee-activity-report-and-self-inspection>.

Data Validation

LSC institutes a comprehensive data validation process. The process consisted of 79 edit checks broken down into two groups:

quantitative/range edit checks and logical checks. The quantitative checks identify reported values that fall outside a range of prior reported values based on a five-year historical average excluding 2020. There are 50 quantitative/range checks. The logical edit checks identify reported data that either conflict with established data definitions or are logically inconsistent with reported values in other parts of the GAR for the same year. All LSC grantees with values that did not pass the edit check process were notified that values in their GAR had been flagged for review. Those grantees then logged back into the reporting system to update their GAR for those specific data elements. If the data, they reported were found to be reported in error, grantees were asked to correct the data. If the data reported were correct, grantees were asked to mark that they had verified the data and to provide a brief explanation.

ENDNOTES

1 Inflation adjustments based on the 2012 composite deflator from Executive Office of the President, Office of Management and Budget, Budget of the United States Government, Fiscal Year 2023, Historical Tables, "Table 1.3—Summary of Receipts, Outlays, and Surpluses or Deficits (–) In Current Dollars, Constant (FY 2012) Dollars, and as Percentages of GDP: 1940–2029."

2 U.S. Census Bureau, special tabulation provided to LSC from the 2022 American Community Survey 1-year estimates. This is the most recent year for which estimates are available.

3 In 2020, LSC received \$50 million in additional emergency funds through the Coronavirus Aid, Relief, and Economic Security (CARES) Act to help grantees adjust to the new challenges of the pandemic; these funds are not reflected in Table 1.1.

4 To be eligible to compete for a Basic Field Grant, an organization must be: (a) A nonprofit organization whose purpose is the provision of legal help to eligible clients; (b) A private attorney or group of attorneys or law firms (either as a non-incorporated body or as a nonprofit); (c) A state or local government agency; or (d) A sub-state regional planning or coordination agency composed of sub-state areas whose governing boards are controlled by locally-elected officials. For more information on Basic Field Grants, see: <https://www.lsc.gov/grants/basic-field-grant>.

5 The Northern Mariana Islands, Republic of the Marshall Islands, Federated States of Micronesia and Republic of Palau are considered a single service area collectively referred to as "Micronesia" or abbreviated to "MP."

6 LSC has determined that specialized legal assistance and delivery approaches ensure that legal services to the Agricultural Worker population and Native Americans are provided most effectively and efficiently.

7 The MMX-1 service area covers Maine, New Hampshire, Vermont, Massachusetts, Rhode Island and Connecticut. The grant for MMX-1 is managed by Pine Tree Legal Assistance. The MSX-2 service area covers Texas, Louisiana, Arkansas, Mississippi, Tennessee, Kentucky and Alabama. The grant for MSX-2 is managed by Texas Rio Grande Legal Aid. The data for these two service areas are reported in the aggregate and cannot be assigned to an individual state. For reporting purposes, we attributed the data from these two service areas to the home state of the grantee that administered the grant (Maine and Texas, respectively).

8 For more information on financial eligibility for LSC-funded legal services and exceptions, please see <https://www.ecfr.gov/current/title-45/subtitle-B/chapter-XVI/part-1611>.

9 U.S. Census Bureau, special tabulation provided to LSC from the 2022 American Community Survey 1-year estimates. Estimates for 2023 will be made available in late 2024.

10 Pub. L. 104-134, Title V, § 501(a), 110 Stat. 1321, 1321-50 (1996), as modified by Pub. L. 113-6, Div. B, Title IV, 127 Stat. 198, 268 (2013) and incorporated by reference thereafter in LSC's annual appropriations. This

formula requires LSC to allocate basic field funding based on the geographic distribution of the U.S. poverty population based on poverty estimates provided by the U.S. Census Bureau. LSC is required to reallocate these funds every three years based on updated poverty estimates provided by the Census Bureau. The allocations for 2022, 2023 and 2024 are based on special tabulations provided LSC from the 2019 American Community Survey 1-year Estimates (special tabulation tables S40401 and S40402). Poverty estimates for some regions are calculated differently. Congress requires LSC to use poverty estimates for Alaska and Hawaii based on 125% and 115% of poverty, respectively; poverty estimates for the territories other than Puerto Rico are based on the 2020 Decennial Census; and data for the independent states of Republic of the Marshall Islands, Federated States of Micronesia and Republic of Palau come from those countries' governmental agencies. Finally, there are no Census Bureau poverty estimates of the Agricultural Worker population. Those estimates are provided by the U.S. Department of Labor Employment and Training Administration. For more information on the funding allocation process, please see <https://www.lsc.gov/grants/basic-field-grant/basic-field-allocation-process>.

11 Please note that data are not available for service areas in American Samoa, Guam, Micronesia and the U.S. Virgin Islands.

12 U.S. Census Bureau, 2019 American Community Survey 1-year estimates, special tabulations provided to LSC. Data are not available for service areas in American Samoa, Guam, Micronesia and the U.S. Virgin Islands.

13 Amounts reported in this section are in inflation-adjusted 2023 dollars. Inflation adjustments based on the 2012 composite deflator from Executive Office of the President, Office of Management and Budget, Budget of the United States Government, Fiscal Year 2023, Historical Tables, "Table 1.3—Summary of Receipts, Outlays, and Surpluses or Deficits (–) In Current Dollars, Constant (FY 2012) Dollars, and as Percentages of GDP: 1940–2029."

14 The total amount of funding attributable to LSC exceeds the FY2023 Basic Field allocation of \$516.1 million because it includes all amounts from LSC's 2023 calendar year grants (Basic Field Grants and other awards like Technology Initiative Grants, Pro Bono Innovation Fund, and emergency supplemental disaster relief appropriations), derivative income (interest/investment income), attorney's fee awards for LSC cases and carryover funds. Additionally, LSC-funded organizations report on the calendar year, whereas congressional appropriations are for the federal fiscal year, beginning October 1. For more information on LSC's Basic Field allocations, please see Section 1.

15 "Total revenue" here excludes revenue from client service income sources, such as gross fees and receipts from client services and other income generated in for-profit activities.

16 Attorneys routinely receive client funds to be held in trust for future use. If the amount is large or the funds are to be held for a long period of time, the attorney customarily places these funds in an interest-bearing account for the benefit of the client. However, in the case of amounts that are small or are to be held for a short time, it is impractical for the attorney to

establish a separate account for each client, since the cost of establishing and administering the account would exceed any interest generated and result in a net loss for the client. With the inception of IOLTA, lawyers who handle nominal or short-term client funds that cannot earn net interest for the client place these funds in pooled, interest-bearing accounts, and the interest earned on these accounts is remitted to the state IOLTA program for charitable purposes. Virtually all IOLTA programs in the United States use IOLTA revenue to provide grants to organizations for the purpose of providing legal aid in civil matters to low-income residents; many also use IOLTA revenue for grants to help improve the administration of justice in their states.

17 "Corporate and Individual Contributions" are defined as funds from corporate, law firm and individual contributions. This includes funds from voluntary bar dues check-offs and contributions raised in bar association or other legal community fund drives if (and only if) those funds are contributed directly to the legal aid organization or are passed through directly to the legal aid organization as a separate item by the bar association or other organization.

18 The denominator is the number of persons in households with income below 125% of the Federal Poverty Line: U.S. Bureau of the Census, special tabulation provided to LSC from the 2019 American Community Survey 1-year estimates, Table S40403_040. These population estimates are only available for the 50 U.S. states, the District of Columbia and Puerto Rico; data are not available for other U.S. territories or freely associated states and are thus excluded from the analysis in this paragraph.

19 In 2022 Missouri received a \$2.1 billion judgement against Johnson & Johnson which resulted in this considerable decrease in funding in 2023.

20 Inflation adjustments based on the 2012 composite deflator from the Executive Office of the President, Office of Management and Budget, Budget of the United States Government, Fiscal Year 2023, Historical Tables, "Table 1.3—Summary of Receipts, Outlays, and Surpluses or Deficits (–) In Current Dollars, Constant (FY 2012) Dollars, and as Percentages of GDP: 1940–2029."

21 National Association for Law Placement. (2022, June 22). New Public Service Attorney Salary Figures Show Growth Since 2018, But Remain Considerably Below Private Sector Salaries. Retrieved on 30 August 2022 from https://www.nalp.org/uploads/PressReleases/NALPPressRel_2022PublicServiceAttorneySalaryReport.pdf.

22 "Handled" cases refer to those that were open at any point between January 1, 2023 and December 31, 2023, regardless of their status at the end of the reporting year.

23 2022 cases closed were corrected from 2022 BTN. The original count was 756,527, but one grantee reported changes post-publication. The number has been updated in this report.

24 "Cases," "legal assistance" and "legal information" are defined in Chapter II of the Legal Services Corporation Case Service Report Handbook (2008 edition, 2017 Cumulative Revision), available at: <http://www.lsc.gov/csr-handbook-2017>.

25 The LSC legal problem categories are identified in Chapter IX of the Legal Services Corporation Case Service Report Handbook (2008 edition, 2017 Cumulative Revision), available at: <http://www.lsc.gov/csr-handbook-2017>.

26 The LSC Case Closure Categories are discussed in Chapter VIII of the Legal Services Corporation Case Service Report Handbook (2008 edition, 2017 Cumulative Revision), available at: <http://www.lsc.gov/csr-handbook-2017>.

27 Due to transition to Google Analytics 4, two grantees were unable to submit their full web analytics form.

28 LSC first began collecting data on grantees' referrals in 2017.

29 Cases in which a referral to a private attorney is unsuccessful are not classified as PAI cases. Cases in which a private attorney and staff attorney both provide assistance or co-counsel will be counted as PAI cases if the private attorney provided the highest level of assistance: Legal Services Corporation. 2018. Case Service Report Handbook (2008 edition, 2017 Cumulative Revision). Available at: <http://www.lsc.gov/csr-handbook-2017>.

30 The denominator is the estimated number of persons in households with income below 125% of the Federal Poverty Guidelines: U.S. Bureau of the Census, special tabulation provided to LSC from the 2021 American Community Survey 1-year estimates. Because LSC does not receive American Community Survey 1-year estimates for territories other than Puerto Rico, these are excluded from calculations of cases per 100,000 LSC-eligible people.

31 Because LSC does not receive American Community Survey 1-year estimates for territories other than Puerto Rico, these are excluded from calculations of cases per 100,000 LSC-eligible people.

32 See U.S. Department of Health & Human Services Poverty Guidelines for 2021 (effective January 13, 2021). <https://aspe.hhs.gov/poverty-guidelines>. For more information on financial eligibility exceptions, please see <https://www.ecfr.gov/current/title-45/subtitle-B/chapter-XVI/part-1611?toc=1>.

33 The statistics presented in this section provide summary information for the named client in a case where that client is an individual.

34 Source: Region categorization based on U.S. Bureau of Economic Analysis, "BEA Regions", <https://www.bea.gov/data/economic-accounts/regional>.

35 For the purposes of this report, a location is counted as an "office" if it has a unique address and was in operation at some point during 2023. If two service locations share the same street address, they are counted as a single office.

36 The FTE calculation is based on a 35-hour workweek and takes into account the percentage of the business days in a year an employee works. Volunteers and staff under age 18 are excluded from all FTE counts.

37 In past years, this paragraph defined attorneys based on their *training* as an attorney, regardless of their current job title. Beginning with the 2021 By The Numbers report, this paragraph defines an attorney as a staff person with a job title of 'attorney' (e.g., intake attorneys, staff attorneys, supervising attorneys and managing attorneys). As a result, the numbers presented here are slightly different than in reports from 2020 and earlier.

38 In past years, this figure compared full-time and part-time staff based on their *training* as an attorney, regardless of their current job title. Beginning with the 2021 By The Numbers report, Figure 7.4 defines an attorney as a staff person with a job title of 'attorney' (e.g., intake attorneys, staff attorneys, supervising attorneys and managing attorneys). As a result, the numbers presented here are slightly different than in reports from 2020 and earlier.

39 In past years, this figure compared full-time and part-time staff based on their training as an attorney, regardless of their current job title. Beginning with the 2021 By The Numbers report, Figure 7.5 defines an attorney as a staff person with a job title of 'attorney' (e.g., intake attorneys, staff attorneys, supervising attorneys and managing attorneys). As a result, the numbers presented here are slightly different than in reports from 2020 and earlier.

40 With the 2021 BTN report, demographic calculations were made using FTE counts. However, beginning with 2022, these calculations were changed to reflect the total number of employees. As such, calculations between 2021 and 2022 are not directly comparable.

41 Staff under age 18 were excluded from the analysis in this section.

42 In collecting data on the racial/ethnic identities of grantee staff, LSC groups racial and ethnic categories into a single variable. Staff are instructed to choose the racial/ethnic identity they most closely identify with; if they feel none of the categories presented describes them accurately, they are instructed to choose "Another racial/ethnic identity" or "Prefer not to answer."

43 Excludes staff for whom information on age or gender identity was not provided.



APPENDIX TABLES



APPENDIX TABLES

SECTION 1

LSC'S BASIC FIELD GRANTS

APPENDIX TABLE 1.1
**Funding Poverty Population and LSC Basic Field Funding Allocation by State/
Territory, 2023**

State	Funding Allocation (\$)	Funding Poverty Population
Alabama	8,573,697	703,890
Alaska	2,014,484	98,445
Arizona	16,569,562	958,445
Arkansas	5,328,770	437,486
California	56,787,575	4,552,835
Colorado	6,563,643	526,980
Connecticut	4,169,591	340,381
Delaware	1,295,816	106,385
District of Columbia	1,102,756	90,535
Florida	32,458,141	2,664,773
Georgia	16,734,832	1,373,911
Hawaii	2,150,348	148,187
Idaho	2,485,135	195,985
Illinois	17,302,808	1,420,541
Indiana	9,449,892	775,825
Iowa	4,161,022	341,615
Kansas	3,936,597	323,190
Kentucky	8,245,754	676,968
Louisiana	10,094,596	828,755
Maine	2,114,653	165,632
Maryland	6,482,919	532,240
Massachusetts	7,530,774	618,267
Michigan	15,705,904	1,269,059
Minnesota	6,385,732	494,681
Mississippi	6,611,892	532,539
Missouri	9,381,073	770,176
Montana	1,846,422	131,880
Nebraska	2,312,476	185,760
Nevada	4,823,753	379,565
New Hampshire	1,127,845	92,595
New Jersey	9,723,161	798,261
New Mexico	5,280,893	373,230
New York	30,049,214	2,467,006
North Carolina	17,212,603	1,386,120
North Dakota	1,357,546	78,110
Ohio	18,086,313	1,484,865
Oklahoma	8,336,043	583,030
Oregon	6,010,986	470,645
Pennsylvania	18,140,821	1,489,341
Rhode Island	1,333,661	109,492
South Carolina	8,437,941	692,745
South Dakota	2,649,468	101,945
Tennessee	10,960,158	899,817
Texas	49,344,881	4,047,282
Utah	3,550,152	281,280
Vermont	672,330	55,198
Virginia	10,021,764	822,775
Washington	9,324,138	730,240
West Virginia	3,395,116	278,735
Wisconsin	7,438,425	591,485
Wyoming	954,149	56,945
American Samoa	387,448	31,809
Guam	436,644	35,848
Micronesia	2,189,788	179,779
Puerto Rico	16,770,156	1,376,810
Virgin Islands	287,739	23,623
GRAND TOTAL	516,100,000	41,183,942

The background image is a low-angle, upward-looking shot of a grand, ornate domed ceiling. The ceiling features a complex pattern of square and rectangular coffers, each containing a circular medallion. A large, circular skylight is positioned in the center of the dome, allowing natural light to enter. A large, multi-tiered chandelier hangs from the ceiling, partially visible in the lower left corner. The overall color palette is dominated by deep blues and reds, with the ceiling's details rendered in lighter tones.

APPENDIX TABLES

SECTION 2

ORGANIZATION REVENUE

APPENDIX TABLE 2.1

Total LSC and Non-LSC Funding in Actual and Inflation-Adjusted Dollars by Year, 2014–2023

Year	Inflation-Adjusted (\$)	Actual (\$)	Percent of Total Funding	Percent Change from Prior Year
LSC FUNDING				
2014	447,825,402	361,655,133	39.6	–
2015	453,292,936	367,536,845	38	1.2
2016	469,935,274	383,408,252	36.8	3.7
2017	460,835,867	382,214,371	35.1	–2
2018	483,233,361	409,447,791	34	4.9
2019	496,154,949	427,597,750	33.7	2.7
2020	564,907,938	493,738,065	35.6	13.9
2021	581,054,595	523,464,793	34.7	2.9
2022	546,704,241	523,488,469	29.7	–6
2023	595,948,465	595,948,465	30.6	9
NON-LSC FUNDING				
2014	681,761,369	550,577,295	60.4	–
2015	738,608,135	598,874,772	62	8.3
2016	807,168,146	658,547,985	63.2	9.3
2017	850,922,765	705,749,991	64.9	5.4
2018	939,026,992	795,645,662	66	10.4
2019	977,164,252	842,142,635	66.3	4.1
2020	1,023,622,038	894,661,113	64.4	4.8
2021	1,093,425,705	985,053,497	65.3	6.8
2022	1,294,462,489	1,239,493,194	70.3	18.4
2023	1,350,319,997	1,350,319,997	69.4	4.3
TOTAL FUNDING				
2014	1,129,586,771	912,232,428	100	–
2015	1,191,901,070	966,411,617	100	5.5
2016	1,277,103,421	1,041,956,237	100	7.1
2017	1,311,758,632	1,087,964,362	100	2.7
2018	1,422,260,352	1,205,093,453	100	8.4
2019	1,473,319,201	1,269,740,385	100	3.6
2020	1,588,529,977	1,388,399,179	100	7.8
2021	1,674,480,300	1,508,518,290	100	5.4
2022	1,841,166,730	1,762,981,662	100	10
2023	1,946,268,462	1,946,268,462	100	5.7

APPENDIX TABLE 2.2

Total Funding of LSC Grantees by Source, 2023

Funding Source	Amount (\$)	Percent of Total Funding
Total LSC Funding	595,948,465	30.6
State and Local Grants	458,480,886	23.6
Other Federal Grants	331,872,249	17.1
Private Grants	177,318,507	9.1
IOLTA Grants	121,860,447	6.3
Filing and Other Fees	42,411,371	2.2
Other Non-LSC Grants	218,376,538	11.2
GRAND TOTAL	1,946,268,462	100

APPENDIX TABLE 2.3

Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars by Service Area Type and Year, 2014–2023 (continued on next page)

Funding Type	2014		2015		2016		2017	
	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding
BASIC FIELD—GENERAL								
LSC Funding	420,136,257	38.5	424,871,388	36.9	439,499,755	35.5	432,629,478	33.9
Non-LSC Funding	670,993,991	61.5	728,085,320	63.1	797,420,978	64.5	841,779,870	66.1
TOTAL	1,091,130,248	100	1,152,956,708	100	1,236,920,733	100	1,274,409,348	100
BASIC FIELD—AGRICULTURAL WORKER								
LSC Funding	15,471,335	75.7	16,171,292	81	18,003,201	85.7	15,947,330	90.4
Non-LSC Funding	4,978,376	24.3	3,788,000	19	2,997,726	14.3	1,683,945	9.6
TOTAL	20,449,711	100	19,959,292	100	21,000,927	100	17,631,275	100
BASIC FIELD—NATIVE AMERICAN								
LSC Funding	12,217,810	67.9	12,250,256	64.5	12,432,319	64.8	12,259,059	62.2
Non-LSC Funding	5,789,002	32.1	6,734,815	35.5	6,749,442	35.2	7,458,949	37.8
TOTAL	18,006,812	100	18,985,071	100	19,181,761	100	19,718,008	100

APPENDIX TABLE 2.3

Comparison of LSC and Non-LSC Funding in Inflation-Adjusted Dollars by Service Area Type and Year, 2014–2023 (continued from previous page)

Funding Type	2018		2019		2020	
	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding
BASIC FIELD—GENERAL						
LSC Funding	452,379,376	32.8	464,217,427	32.5	526,225,187	34.3
Non-LSC Funding	924,786,280	67.2	964,459,860	67.5	1,008,531,951	65.7
TOTAL	1,377,165,656	100	1,428,677,287	100	1,534,757,138	100
BASIC FIELD—AGRICULTURAL WORKER						
LSC Funding	18,007,527	81.4	18,867,918	75.5	22,046,876	71.5
Non-LSC Funding	4,114,530	18.6	6,115,267	24.5	8,769,143	28.5
TOTAL	22,122,057	100	24,983,185	100	30,816,019	100
BASIC FIELD—NATIVE AMERICAN						
LSC Funding	12,846,458	55.9	13,069,604	66.5	16,635,875	72.5
Non-LSC Funding	10,126,182	44.1	6,589,125	33.5	6,320,944	27.5
TOTAL	22,972,640	100	19,658,729	100	22,956,819	100
Funding Type	2021		2022		2023	
	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding	Inflation-Adjusted (\$)	Percent Total of Funding
BASIC FIELD—GENERAL						
LSC Funding	544,426,442	33.5	508,816,534	28.3	553,286,640	29.2
Non-LSC Funding	1,082,269,459	66.5	1,286,182,394	71.7	1,340,310,876	70.8
TOTAL	1,626,695,901	100	1,794,998,928	100	1,893,597,516	100
BASIC FIELD—AGRICULTURAL WORKER						
LSC Funding	21,780,506	81.4	22,843,999	93.5	26,829,287	91.6
Non-LSC Funding	4,992,494	18.6	1,588,638	6.5	2,449,506	8.4
TOTAL	26,773,000	100	24,432,637	100	29,278,793	100
BASIC FIELD—NATIVE AMERICAN						
LSC Funding	14,847,647	70.7	15,043,708	69.2	15,832,538	67.7
Non-LSC Funding	6,163,752	29.3	6,691,457	30.8	7,559,615	32.3
TOTAL	21,011,399	100	21,735,165	100	23,392,153	100

APPENDIX TABLE 2.4

Changes in Total Funding by State/Territory in Inflation-Adjusted Dollars for Basic Field—

State	2022 (\$)	2023 (\$)	Change from Prior Year (\$)
Alabama	14,308,300	13,359,499	-948,801
Alaska	6,011,444	8,427,484	2,416,040
Arizona	14,762,354	18,619,639	3,857,285
Arkansas	10,560,396	10,445,468	-114,928
California	194,472,060	243,794,476	49,322,416
Colorado	17,683,652	20,710,130	3,026,478
Connecticut	5,738,086	5,735,178	-2,908
Delaware	2,507,714	3,130,502	622,788
District of Columbia	5,175,626	5,748,841	573,215
Florida	66,632,452	73,072,314	6,439,862
Georgia	36,100,881	36,466,582	365,701
Hawaii	7,242,886	7,382,291	139,405
Idaho	3,374,831	4,975,961	1,601,130
Illinois	67,594,289	76,002,590	8,408,301
Indiana	14,703,136	15,503,299	800,163
Iowa	11,230,096	15,443,190	4,213,094
Kansas	9,096,321	9,665,461	569,140
Kentucky	32,213,988	35,289,948	3,075,960
Louisiana	30,741,452	33,599,653	2,858,201
Maine	8,598,660	9,236,038	637,378
Maryland	36,888,087	45,303,985	8,415,898
Massachusetts	46,549,476	58,309,680	11,760,204
Michigan	52,351,984	52,126,259	-225,725
Minnesota	22,767,128	24,927,871	2,160,743
Mississippi	9,779,700	10,084,005	304,305
Missouri	201,061,323	78,724,558	-122,336,765
Montana	6,358,455	9,461,110	3,102,655
Nebraska	10,449,705	11,037,118	587,413
Nevada	6,778,129	7,675,909	897,780
New Hampshire	2,181,923	2,089,812	-92,111
New Jersey	57,376,139	66,550,859	9,174,720
New Mexico	12,751,592	12,402,370	-349,222
New York	218,081,303	236,561,266	18,479,963
North Carolina	45,347,612	51,268,253	5,920,641
North Dakota	2,218,091	2,006,735	-211,356
Ohio	66,730,781	83,706,993	16,976,212
Oklahoma	25,932,051	32,838,400	6,906,349
Oregon	10,704,189	12,264,174	1,559,985
Pennsylvania	57,350,300	60,260,096	2,909,796
Rhode Island	4,466,921	7,603,216	3,136,295
South Carolina	14,848,619	16,987,503	2,138,884
South Dakota	2,779,934	2,991,896	211,962
Tennessee	23,777,613	29,290,852	5,513,239
Texas	122,589,617	137,023,107	14,433,490
Utah	7,966,945	8,431,397	464,452
Vermont	1,843,491	2,060,477	216,986
Virginia	33,054,621	33,908,625	854,004
Washington	55,891,934	62,663,346	6,771,412
West Virginia	15,376,291	17,327,060	1,950,769
Wisconsin	17,328,283	21,892,904	4,564,621
Wyoming	1,474,048	1,565,331	91,283
American Samoa	427,532	592,405	164,873
Guam	489,094	673,304	184,210
Micronesia	3,252,040	3,149,691	-102,349
Puerto Rico	36,473,835	39,843,820	3,369,985
Virgin Islands	2,551,519	3,384,583	833,064
GRAND TOTAL	1,794,998,928	1,893,597,516	98,598,588

General Service Areas, 2022–2023

Change from Prior Year (%)	LSC Eligible Population	Funding per LSC Eligible Population
-6.6	961,390	13.9
40.2	121,400	69.4
26.1	1,087,325	17.1
-1.1	607,845	17.2
25.4	5,685,790	42.9
17.1	657,310	31.5
-0.1	421,695	13.6
24.8	118,215	26.5
11.1	102,955	55.8
9.7	3,387,495	21.6
1	1,660,245	22
1.9	203,980	36.2
47.4	254,585	19.5
12.4	1,776,245	42.8
5.4	1,009,765	15.4
37.5	412,200	37.5
6.3	411,915	23.5
9.5	862,145	40.9
9.3	994,545	33.8
7.4	176,260	52.4
22.8	700,715	64.7
25.3	829,795	70.3
-0.4	1,580,480	33
9.5	653,825	38.1
3.1	659,200	15.3
-60.8	977,475	80.5
48.8	162,330	58.3
5.6	266,660	41.4
13.2	483,810	15.9
-4.2	121,665	17.2
16	1,063,080	62.6
-2.7	444,825	27.9
8.5	3,256,770	72.6
13.1	1,660,440	30.9
-9.5	101,460	19.8
25.4	1,842,875	45.4
26.6	746,450	44
14.6	611,255	20.1
5.1	1,796,770	33.5
70.2	135,435	56.1
14.4	872,195	19.5
7.6	133,215	22.5
23.2	1,133,120	25.8
11.8	4,995,305	27.4
5.8	342,470	24.6
11.8	79,340	26
2.6	1,068,325	31.7
12.1	922,115	68
12.7	371,280	46.7
26.3	750,965	29.2
6.2	81,590	19.2
38.6	—	—
37.7	—	—
-3.1	—	—
9.2	1,557,265	25.6
32.6	—	—
5.5	51,640,369	36.7

APPENDIX TABLE 2.5

LSC and Non-LSC Funding by State/Territory, 2023

State	LSC Basic Field (\$)	LSC Derivative Income (\$)	LSC Carryover Funding (\$)	LSC Carryover Funding (%)	Other LSC Funding (\$)	Total LSC Funding (\$)	Total LSC Funding (%)	Other Federal Grants (\$)	State and Local Grants (\$)
Alabama	8,573,697	617,922	948,211	9.1	284,047	10,423,877	78	1,646,170	338,867
Alaska	2,014,484	13,918	622,391	15.6	1,337,860	3,988,653	37	1,350,097	1,888,219
Arizona	16,569,562	104,038	0	0	0	16,673,600	67.7	2,691,185	2,048,570
Arkansas	5,328,770	5,777	0	0	0	5,334,547	51.1	2,096,669	163,980
California	56,787,575	921,719	5,626,646	8.8	635,845	63,971,786	25.3	54,746,235	65,735,865
Colorado	6,563,643	90,195	0	0	28,901	6,682,739	31.5	2,163,131	3,685,406
Connecticut	4,169,591	0	564,887	11.8	48,290	4,782,769	83.1	619,106	24,460
Delaware	1,295,816	19,767	0	0	0	1,315,583	41.6	121,692	811,732
District of Columbia	1,102,756	96,210	0	0	233,712	1,432,677	24.9	0	216,351
Florida	32,458,141	234,448	2,176,915	5.7	3,202,012	38,071,516	51.3	12,525,683	9,193,552
Georgia	16,734,832	120,845	915,351	5.1	348,749	18,119,777	48.1	6,860,600	3,511,989
Hawaii	2,150,348	677	0	0	163,389	2,314,414	29.9	2,013,124	1,987,110
Idaho	2,485,135	0	293,844	10.6	0	2,778,979	50.2	2,258,942	0
Illinois	17,302,808	159,609	1,617,023	8.2	629,193	19,708,633	25.8	12,557,481	16,082,817
Indiana	9,449,892	534	518,921	5.2	0	9,969,347	63.2	3,317,041	1,513,096
Iowa	4,161,022	66,644	-426,627	-10.2	392,667	4,193,707	26.6	1,494,285	4,557,476
Kansas	3,936,597	12,425	0	0	45,500	3,994,522	41.3	1,100,780	2,291,821
Kentucky	8,245,754	221,272	531,195	4.9	1,746,433	10,744,654	30.4	8,725,277	1,980,049
Louisiana	10,094,596	16,814	1,939,042	12.6	3,385,329	15,435,781	45.9	2,174,268	3,585,854
Maine	2,114,653	9,704	6,790	0.3	66,735	2,197,883	22.5	1,723,841	4,215,884
Maryland	6,482,919	68,450	594,536	8.3	0	7,145,905	15.7	1,880,530	12,163,597
Massachusetts	7,530,774	97,150	20,848	0.3	223,584	7,872,357	13.5	7,693,048	27,899,548
Michigan	15,705,904	121,361	1,808,757	9.9	725,564	18,361,586	33.7	4,672,317	8,416,613
Minnesota	6,385,732	25,121	673,959	9.4	85,906	7,170,718	26.1	1,513,329	15,076,460
Mississippi	6,611,892	46,333	1,410,941	17.4	33,522	8,102,688	76.7	959,546	373,782
Missouri	9,381,073	1,407,958	119,506	1.1	273,890	11,182,427	14.2	5,632,538	6,118,660
Montana	1,846,422	12,443	163,300	6.9	331,775	2,353,940	23.4	6,264,960	9,812
Nebraska	2,312,476	0	0	0	0	2,312,476	20.4	2,017,759	1,574,954
Nevada	4,823,753	0	0	0	0	4,823,753	60.3	501,998	401,187
New Hampshire	1,127,845	1,945	0	0	0	1,129,790	54.1	143,333	201,517
New Jersey	9,723,161	51,636	1,664,248	13.8	603,533	12,042,578	18	4,648,161	36,744,231
New Mexico	5,280,893	12,217	537,730	9.2	0	5,830,840	42.6	1,866,552	5,113,584
New York	30,049,214	391,021	512,218	1.6	253,139	31,205,592	13.2	81,039,398	71,931,857
North Carolina	17,212,603	2,080,389	3,918,014	16.9	0	23,211,006	43.7	9,769,747	3,522,009
North Dakota	1,357,546	10,980	156,681	10.2	6,532	1,531,739	56.1	518,419	84,109
Ohio	18,086,313	60,450	426,327	2.2	459,632	19,032,723	22.6	8,824,811	5,576,109
Oklahoma	8,336,043	135,813	579,922	5.9	714,155	9,765,932	27	12,797,032	2,472,873
Oregon	6,010,986	54,019	0	0	328,785	6,393,790	48.4	846,926	2,217,626
Pennsylvania	18,067,940	94,146	2,827,432	13.2	510,573	21,500,091	35.2	11,043,533	8,583,263
Rhode Island	1,333,661	9,886	0	0	0	1,343,547	17.7	559,140	4,144,530
South Carolina	8,437,941	165,736	3,577,601	29.4	0	12,181,278	69	2,425,963	156,662
South Dakota	2,649,468	5	52,108	1.9	7,000	2,708,581	57.4	962,616	743,961
Tennessee	10,960,158	85,621	59,066	0.5	682,113	11,786,959	40.2	9,683,799	2,887,037
Texas	49,344,881	1,343,194	8,195,467	13.7	778,131	59,661,673	41.8	20,883,748	49,591,689
Utah	3,550,152	5,223	101,298	2.8	0	3,656,673	41.8	473,637	939,711
Vermont	672,330	39,852	16,155	1.6	272,694	1,001,031	48.6	84,500	313,711
Virginia	10,021,764	78,980	395,187	3.7	45,267	10,541,198	30.5	3,400,043	12,998,179
Washington	9,324,138	109,822	1,261,346	11.6	197,462	10,892,768	16.8	4,460,286	35,527,373
West Virginia	3,395,116	400	814,462	18.3	231,089	4,441,067	25.6	708,979	5,856,770
Wisconsin	7,438,425	19,841	0	0	189,400	7,647,666	33.4	4,257,509	3,894,639
Wyoming	954,149	944	435	0	0	955,528	51.8	255,479	600,469
American Samoa	387,448	0	0	0	0	387,448	65.4	0	36,369
Guam	436,644	177,783	0	0	0	614,427	91.3	0	50,580
Micronesia	2,189,788	177,783	0	0	60,000	2,427,571	77.1	0	673,491
Puerto Rico	16,770,156	57,130	4,993,388	22.5	382,958	22,203,633	55.6	68,917	5,649,378
Virgin Islands	287,739	0	0	0	104,305	392,044	11.6	828,089	2,101,450
GRAND TOTAL	516,027,119	9,656,151	50,215,523	8.4	20,049,673	595,948,465	30.6	331,872,249	458,480,886

Filing Fees (\$)	Interest on Lawyers' Trust Accounts (IOLTA) (\$)	Private Grants (\$)	Non-LSC Derivative Income (\$)	Non-LSC Carryover Funding (\$)	Non-LSC Carryover Funding (%)	Other Non-LSC Funding (\$)	Total Non-LSC Funding (\$)	Total Non-LSC Funding (%)	Total LSC & Non-LSC Funding (\$)
0	137,500	543,910	0	0	0	269,175	2,935,622	22	13,359,499
0	31,858	1,336,200	21,156	1,284,031	18.9	879,001	6,790,562	63	10,779,215
1,317	150,000	2,408,364	0	0	0	647,484	7,946,919	32.3	24,620,519
206,181	236,583	895,033	152,830	1,278,759	25	80,888	5,110,922	48.9	10,445,468
0	16,447,990	30,727,726	5,692,877	4,341,385	2.3	11,363,484	189,055,561	74.7	253,027,346
0	5,460,000	2,184,128	10,810	0	0	1,042,808	14,546,283	68.5	21,229,022
134,895	45,713	121,207	0	0	0	30,632	976,014	16.9	5,758,782
0	532,500	383,636	0	0	0	5	1,849,565	58.4	3,165,149
0	35,000	4,064,813	0	0	0	0	4,316,164	75.1	5,748,841
1,637,426	2,019,226	9,642,059	511,915	0	0	546,285	36,076,147	48.7	74,147,663
396,354	3,252,750	4,207,436	262,221	22,676	0.1	1,023,948	19,537,974	51.9	37,657,751
562,754	320,000	474,046	8,000	0	0	48,208	5,413,242	70.1	7,727,656
0	133,500	10,215	0	0	0	349,267	2,751,924	49.8	5,530,903
35,037	6,819,440	6,397,006	721,378	10,106,439	17.9	3,880,546	56,600,144	74.2	76,308,777
0	0	590,496	19,752	274,526	4.7	94,000	5,808,910	36.8	15,778,256
0	460,197	4,966,192	100,029	0	0	0	11,578,179	73.4	15,771,886
788,592	82,000	999,334	59,520	0	0	348,892	5,670,939	58.7	9,665,461
2,576,286	1,004,911	1,937,654	112,300	7,120,862	29	1,087,955	24,545,295	69.6	35,289,948
567,434	2,600,000	6,072,891	0	3,145,164	17.3	18,261	18,163,872	54.1	33,599,653
0	159,066	297,310	24,492	0	0	1,136,712	7,557,305	77.5	9,755,188
0	21,955,859	1,089,229	8,816	0	0	1,216,387	38,314,418	84.3	45,460,323
0	3,225,370	2,147,766	307,510	6,796,892	13.5	2,367,189	50,437,324	86.5	58,309,680
5,918,585	671,976	8,054,263	19,990	4,784,352	13.3	3,556,213	36,094,309	66.3	54,455,895
0	704,529	1,534,225	103,155	0	0	1,397,916	20,329,613	73.9	27,500,331
515,128	181,093	148,754	2,954	138,850	5.6	146,658	2,466,765	23.3	10,569,453
3,788,126	1,046,185	5,888,083	221,352	37,181,217	54.8	7,946,583	67,822,744	85.8	79,005,171
124,060	200,000	484,489	204,483	0	0	411,168	7,698,972	76.6	10,052,913
1,355,215	560,000	2,018,924	0	0	0	1,501,890	9,028,742	79.6	11,341,218
258,672	641,670	1,366,445	0	0	0	7,911	3,177,883	39.7	8,001,636
0	359,250	248,705	0	0	0	7,216	960,022	45.9	2,089,812
2,734,078	2,168,047	324,660	25,321	5,831,284	10.6	2,382,680	54,858,462	82	66,901,040
0	0	788,019	57,624	0	0	18,315	7,844,095	57.4	13,674,934
0	17,436,759	10,824,075	2,193,669	21,681,304	10.5	803,919	205,910,980	86.8	237,116,572
835,046	2,549,869	8,934,403	1,597,617	2,547,005	8.5	182,944	29,938,640	56.3	53,149,646
312,232	50,000	232,678	0	0	0	0	1,197,438	43.9	2,729,177
4,562,783	21,036,464	14,019,498	219,790	8,050,122	12.4	2,856,635	65,146,212	77.4	84,178,934
0	130,000	7,045,896	48,748	2,883,694	10.9	978,949	26,357,192	73	36,123,124
1,358,129	251,353	329,634	1,652,046	0	0	155,282	6,810,996	51.6	13,204,786
9,368,152	3,619,374	2,663,994	53,289	2,562,193	6.5	1,652,746	39,546,544	64.8	61,046,635
284,656	336,414	531,265	0	0	0	403,664	6,259,669	82.3	7,603,216
1,247,213	1,239,220	226,400	0	0	0	179,492	5,474,950	31	17,656,228
60,000	0	123,642	0	40,101	2	83,667	2,013,987	42.6	4,722,568
1,356,498	813,942	1,911,467	104,660	0	0	746,490	17,503,894	59.8	29,290,852
0	1,310,960	8,400,791	50,401	978,555	1.2	1,881,028	83,097,172	58.2	142,758,845
0	299,100	1,517,256	6,118	1,730,590	33.9	133,384	5,099,796	58.2	8,756,469
0	142,500	10,665	0	0	0	508,070	1,059,446	51.4	2,060,477
550,190	0	3,805,831	26,998	2,663,544	11.1	540,231	23,985,015	69.5	34,526,213
0	300,000	6,703,357	215,685	6,371,939	11.8	338,622	53,917,262	83.2	64,810,030
872,800	493,267	2,833,441	189,752	1,862,427	14.5	68,557	12,885,993	74.4	17,327,060
3,532	42,360	4,731,811	115,579	2,175,849	14.3	43,891	15,265,171	66.6	22,912,837
0	0	0	0	0	0	31,825	887,772	48.2	1,843,300
0	0	0	54,000	114,588	55.9	0	204,957	34.6	592,405
0	0	8,297	0	0	0	0	58,877	8.7	673,304
0	0	0	0	0	0	48,629	722,120	22.9	3,149,691
0	103,653	110,885	0	11,650,955	65.8	134,698	17,718,487	44.4	39,922,119
0	63,000	0	0	0	0	0	2,992,539	88.4	3,384,583
42,411,371	121,860,447	177,318,507	15,176,838	147,619,302	10.9	55,580,398	1,350,319,997	69.4	1,946,268,462



APPENDIX TABLES

SECTION 3

ORGANIZATION EXPENDITURES

LSC Grantee Expenditures Supported by LSC Funding by State/Territory and Category, 2023
(continued on next page)

State	Audit (\$)	Contract Services to Clients (\$)	Contract Services to Recipient (\$)	Dues and Fees (\$)	Employee Benefits (\$)	Equipment Rental (\$)	Insurance (\$)	Lawyers Wages (\$)
Alabama	90,420	363,218	89,747	30,439	1,412,522	91,965	105,172	2,778,578
Alaska	22,625	0	208,748	68	514,268	1,793	19,203	932,653
Arizona	62,702	36,238	420,728	150,226	1,902,910	44,383	72,143	4,131,834
Arkansas	16,505	82,892	24,230	11,370	806,376	12,583	62,659	2,257,932
California	269,316	40,747	1,849,288	281,335	8,780,153	346,943	414,322	15,108,066
Colorado	7,897	7,259	35,143	0	1,247,914	26,260	19,329	2,225,430
Connecticut	23,587	93,797	61,440	25	1,063,453	1,244	17,522	1,093,350
Delaware	9,854	93,395	26,057	881	349,533	1,506	2,492	714,180
District of Columbia	2,925	0	33,607	2,568	64,868	1,167	7,002	162,615
Florida	159,289	487,479	1,240,586	161,705	5,698,244	122,655	353,659	10,215,819
Georgia	114,806	41,956	358,456	152,369	3,562,126	80,784	110,419	4,847,950
Hawaii	10,153	62,349	12,617	0	389,264	11,001	13,606	676,856
Idaho	32,751	283,038	0	0	490,300	43,753	21,959	708,655
Illinois	116,133	147,373	256,064	48,289	3,021,918	38,853	99,554	4,844,616
Indiana	35,113	43,142	216,606	0	1,377,268	24,177	37,812	2,882,584
Iowa	11,247	24,864	60,278	1,693	873,653	9,335	10,132	1,365,976
Kansas	44,793	3,104	45,500	15,111	627,116	32,526	15,477	1,595,490
Kentucky	59,876	74,772	850,787	10,226	2,552,591	38,355	62,305	2,587,557
Louisiana	54,448	256,586	203,561	34,692	2,589,711	84,496	178,749	4,083,890
Maine	15,805	0	0	2,461	427,301	1,800	11,031	782,121
Maryland	18,809	0	195,217	0	1,076,746	31,948	21,210	3,028,229
Massachusetts	75,982	80,046	208,522	9,047	1,270,407	12,055	33,925	3,004,625
Michigan	132,377	650,106	246,149	22,919	2,930,035	30,871	89,003	7,338,214
Minnesota	63,181	105,890	139,138	4,914	1,319,046	43,230	18,848	2,775,815
Mississippi	42,309	512,995	291,730	3,228	1,097,204	47,041	40,674	1,932,172
Missouri	83,604	399,595	192,160	12,043	1,860,033	67,532	59,438	2,829,805
Montana	9,930	0	308,441	7,090	264,308	22,852	6,089	255,436
Nebraska	0	93,761	0	0	623,929	0	0	1,003,869
Nevada	26,538	267,917	129,000	21,978	841,435	1,312	24,875	900,226
New Hampshire	0	0	60,621	1,282	117,869	0	3,088	69,932
New Jersey	37,552	0	67,092	1,314	2,444,487	7,674	76,433	4,213,096
New Mexico	27,287	81,469	120,594	61,075	1,092,531	21,174	48,898	1,147,195
New York	86,785	117,750	680,781	42,868	5,249,757	153,288	76,883	6,135,678
North Carolina	0	0	50,921	52,575	4,053,788	59,801	103,583	8,199,498
North Dakota	17,806	1,849	99,354	6,123	236,976	10,970	6,737	261,595
Ohio	72,912	232,665	830,222	15,600	3,991,938	24,528	56,435	7,925,488
Oklahoma	31,705	35,102	80,702	21,206	1,354,862	10,792	12,318	2,673,912
Oregon	26,736	0	370,182	44,755	1,448,273	14,483	22,888	2,784,619
Pennsylvania	54,483	346,766	477,466	37,354	4,054,202	16,461	86,389	6,359,696
Rhode Island	13,425	0	43,851	0	242,113	0	11,137	481,085
South Carolina	41,095	543,513	193,505	13,603	1,579,153	0	50,342	2,684,131
South Dakota	62,804	34,107	61,419	32,175	264,588	5,705	23,189	718,798
Tennessee	80,146	53,994	173,743	41,797	1,666,257	69,702	56,246	3,958,114
Texas	254,220	487,345	1,435,603	69,064	11,006,239	333,444	456,070	12,878,877
Utah	12,040	241	0	0	762,907	24,746	10,604	1,399,758
Vermont	6,464	1,388	123,892	0	205,563	392	4,016	308,530
Virginia	27,856	119,355	118,139	29,602	2,234,046	54,456	69,617	3,850,530
Washington	13,214	99,007	131,063	18,090	1,484,619	136,222	27,280	3,160,858
West Virginia	0	20,260	58,988	6,244	815,295	4,392	0	1,498,279
Wisconsin	24,522	23,143	203,953	32,088	2,007,584	20,243	50,879	2,812,653
Wyoming	14,335	41,763	0	5,365	127,873	1,239	2,147	353,039
American Samoa	39,158	10,059	24,146	995	2,102	0	6,072	201,828
Guam	0	0	33,774	0	54,265	0	0	140,896
Micronesia	0	0	60,000	0	300,000	0	0	750,994
Puerto Rico	58,826	2,752,868	1,516,916	165	3,241,793	151,767	112,832	4,207,325
Virgin Islands	4,420	2,643	43,645	2,157	66,108	2,506	14,142	166,205
GRAND TOTAL	2,620,765	9,257,803	14,764,376	1,520,174	99,139,825	2,396,407	3,316,836	166,407,151

APPENDIX TABLE 3.1

LSC Grantee Expenditures Supported by LSC Funding by State/Territory and Category, 2023

SECTION 3: ORGANIZATION EXPENDITURES APPENDIX TABLES

State	Library (\$)	Litigation (\$)	Mortgage Payments (\$)	Office Supplies (\$)	Other (\$)	Other Space Expense (\$)	Other Staff Wages (\$)	Paralegals Wages (\$)
Alabama	75,268	7,234	49,727	110,012	204,975	121,263	1,960,086	95,926
Alaska	2,492	27,053	0	14,390	46,264	0	606,094	98,823
Arizona	71,641	73,422	11,037	172,125	151,634	314,823	2,406,065	1,674,385
Arkansas	30,029	14,581	0	72,246	34,486	19,351	980,176	363,470
California	390,010	368,819	1,120	978,009	524,465	713,594	13,181,790	4,522,832
Colorado	32,542	106,369	0	161,025	37,529	153,715	870,968	991,524
Connecticut	192	89	0	18,903	49,517	9,547	1,014,178	261,320
Delaware	5,195	925	0	14,703	10,576	3,764	139,257	212,785
District of Columbia	4,971	2,462	0	0	6,120	1,952	123,791	260,979
Florida	152,078	165,807	0	337,518	1,298,147	489,997	8,419,897	2,597,287
Georgia	95,193	29,273	0	411,738	112,034	272,132	3,986,772	828,845
Hawaii	18,681	1,750	0	11,612	1,318	0	929,010	377,355
Idaho	27,998	0	0	73,713	50,103	0	810,658	74,717
Illinois	94,105	160,429	0	512,927	108,988	67,768	3,906,390	1,045,435
Indiana	55,137	3,223	0	99,549	0	27,084	969,221	943,039
Iowa	20,087	7,971	0	61,802	56,416	12,031	433,201	618,338
Kansas	38,467	0	0	53,234	27,477	19,995	682,712	400,906
Kentucky	69,307	16,799	0	180,372	211,385	192,358	1,627,417	652,873
Louisiana	74,470	56,088	0	352,585	872,801	250,883	2,791,810	1,263,520
Maine	17,750	18,090	0	34,179	77,232	29,643	133,638	426,162
Maryland	49,577	6,188	0	36,563	75,056	68,056	443,664	1,167,554
Massachusetts	21,133	2,742	0	23,241	725,844	45,386	541,149	1,069,811
Michigan	112,321	78,272	0	304,185	51,564	184,641	3,045,631	1,083,324
Minnesota	23,472	57,999	0	37,522	7,749	3,076	861,685	794,647
Mississippi	33,076	46,951	0	146,155	97,723	105,176	1,309,657	153,781
Missouri	28,109	85,385	0	108,602	48,313	60,519	1,410,725	2,158,039
Montana	8,963	0	0	17,097	366,678	4,409	406,305	284,594
Nebraska	0	168	0	0	0	0	456	778,328
Nevada	2,716	5,488	26,897	8,838	152,576	180,057	504,860	971,391
New Hampshire	223	0	0	15,108	3,081	0	424,087	95,106
New Jersey	39,453	23,214	0	47,371	33,651	177,771	1,578,667	1,067,910
New Mexico	29,563	30,169	0	99,852	34,295	34,158	1,173,229	408,566
New York	122,817	125,488	0	333,151	4,436,654	461,033	2,991,561	3,255,339
North Carolina	155,319	81,324	0	214,367	2,172,331	450,896	1,403,935	1,976,680
North Dakota	8,058	445	0	19,049	4,556	2,198	290,835	242,880
Ohio	49,339	22,513	0	252,774	68,299	95,699	2,313,378	1,415,945
Oklahoma	27,699	-2,029	0	41,157	1,587,565	48,780	584,166	1,522,223
Oregon	18,532	84,448	0	47,868	38,079	0	819,409	295,561
Pennsylvania	102,376	46,265	0	203,041	215,189	226,470	2,594,445	1,885,185
Rhode Island	8,561	878	0	29,181	498	58,916	200,158	235,468
South Carolina	49,171	29,767	0	141,459	230,090	0	1,902,785	805,116
South Dakota	4,299	533	0	13,098	63,042	3,136	388,018	248,961
Tennessee	81,394	56,103	0	104,959	-375,158	103,501	2,685,018	1,223,851
Texas	289,471	321,538	146,474	990,650	-1,367,729	591,253	12,391,908	3,202,950
Utah	13,091	9,907	0	6,969	0	1,131	219,915	1,077,105
Vermont	1,684	364	0	5,361	4,979	5,627	75,346	108,364
Virginia	50,159	42,778	0	113,171	109,714	123,553	1,924,467	744,206
Washington	40,204	35,800	0	71,744	130,977	0	1,999,703	112,057
West Virginia	0	22,770	0	45,838	337,459	20,500	158,921	404,133
Wisconsin	96,310	55,460	0	147,588	375,667	63,886	2,314,115	552,057
Wyoming	3,363	4,144	0	15,774	57,634	0	173,063	435
American Samoa	0	1,840	0	90,122	9,114	0	93,041	43,667
Guam	0	0	0	24	130,646	6,420	35,685	65,930
Micronesia	0	0	0	0	466,028	43,407	156,562	313,067
Puerto Rico	65,587	258,725	0	169,898	414,797	369,568	2,283,782	0
Virgin Islands	2,847	0	2,613	3,734	1,982	15,645	66,583	0
GRAND TOTAL	2,814,501	2,596,023	237,869	7,576,151	14,590,412	6,254,772	95,740,045	47,474,749

(continued from previous page)

APPENDIX TABLES SECTION 3: ORGANIZATION EXPENDITURES

Property Acquisition (\$)	Purchase Payments (\$)	Space–Rent/ Lease (\$)	Telephone (\$)	Training– Board (\$)	Training– Staff/Other (\$)	Travel– Board (\$)	Travel–Staff/ Other (\$)	Grand Total (\$)
399,656	0	642,276	243,847	100	114,622	2,099	144,384	9,133,538
0	0	166,794	30,255	0	25,697	2,365	40,227	2,759,812
0	57,110	448,336	312,367	1,086	53,750	14,109	135,974	12,719,030
0	0	183,255	105,846	0	66,209	794	67,402	5,212,393
240,207	55,947	2,391,195	1,182,311	3,433	609,806	12,367	413,427	52,679,502
0	0	448,064	117,518	0	72,269	0	105,818	6,666,573
56,482	0	109,385	53,954	0	29,119	0	1,062	3,958,164
15,136	0	47,921	12,028	0	8,688	0	669	1,669,547
2,013	0	31,633	16,843	0	2,205	12	705	728,441
497,635	0	1,595,048	426,182	0	454,847	4,194	213,150	35,091,223
0	18,024	1,037,173	261,251	0	229,082	10,688	47,787	16,608,857
0	0	27,921	1,959	0	0	0	17,678	2,563,130
0	0	94,391	20,537	0	40,719	0	5,685	2,778,976
0	0	1,437,089	286,954	0	50,410	692	102,671	16,346,658
16,953	0	374,244	102,610	13,937	39,565	2,870	41,777	7,305,911
0	202,352	138,736	132,564	0	38,247	0	114,784	4,193,707
0	0	241,657	101,570	0	21,735	6,741	20,911	3,994,522
194,605	0	135,918	119,124	0	41,947	2,132	105,837	9,786,543
661,425	0	147,329	128,769	0	141,321	1,157	84,767	14,313,058
0	0	62,646	9,583	0	10,180	43	30,015	2,089,681
0	0	535,134	144,812	173	15,165	78	24,841	6,939,020
0	0	263,735	11,825	149	15,789	0	34,509	7,449,923
0	0	760,669	210,254	695	132,219	0	87,856	17,491,304
71,700	713	186,091	10,064	75	27,740	661	40,146	6,593,404
0	0	239,152	244,642	137	28,684	660	42,460	6,415,608
0	0	176,931	97,478	450	57,613	3,761	42,794	9,782,932
41,867	0	69,284	12,038	815	43,302	8,294	40,490	2,178,284
0	0	0	0	0	702	0	735	2,501,948
0	0	220,815	31,822	0	4,601	0	37,316	4,360,659
0	0	53,806	20,710	0	1,537	0	1,440	867,890
31,627	0	381,387	17,511	0	20,182	0	8,310	10,274,702
0	0	259,172	38,197	927	18,065	15,093	55,503	4,797,013
318,753	0	1,436,225	407,244	417	112,094	0	95,189	26,639,755
109,362	5,000	887,414	344,960	874	136,636	114	178,866	20,638,244
55,608	0	100,080	28,339	0	21,577	2,351	26,470	1,443,856
0	0	585,941	117,644	392	67,962	0	56,158	18,195,834
160,159	0	344,423	105,884	0	70,858	0	134,950	8,846,433
0	0	304,504	25,595	0	8,900	0	48,646	6,403,478
45,946	22,482	747,085	239,753	2,371	44,487	7,356	134,578	17,949,846
0	0	7,555	9,319	0	1,402	0	0	1,343,547
77,992	0	159,836	127,519	206	112,625	1,459	44,753	8,788,120
0	0	34,016	23,606	3,161	42,487	12,045	43,883	2,083,072
183,068	0	527,799	92,890	8,037	111,421	158	109,193	11,012,232
869,321	0	1,152,613	1,113,332	79,707	261,828	50,342	486,312	47,500,832
0	0	62,517	33,871	1,095	15,261	1,702	3,822	3,656,683
993	688	32,601	4,185	0	13,577	0	2,765	906,779
19,510	0	349,086	167,466	255	42,885	379	60,117	10,251,348
25,000	0	467,172	51,425	0	8,684	0	39,080	8,052,199
0	0	127,552	43,188	0	48,106	0	37,065	3,648,990
3,973	0	400,069	66,768	1,035	139,850	12,513	77,621	9,481,977
0	0	102,676	18,768	0	5,291	1,026	10,401	938,335
0	0	21,000	1,986	0	0	0	0	545,130
0	0	40,220	3,513	0	11,700	0	0	523,072
0	0	59,071	59,705	0	33,907	0	0	2,242,741
920,103	0	524,779	180,972	0	145,216	6,175	27,659	17,409,752
0	0	1,104	7,268	1,456	3,221	711	1,619	410,610
5,019,097	362,316	21,382,523	7,780,627	120,982	3,875,992	185,143	3,730,278	519,164,817

State	Audit (\$)	Contract Services to Clients (\$)	Contract Services to Recipient (\$)	Dues and Fees (\$)	Employee Benefits (\$)	Equipment Rental (\$)	Insurance (\$)	Lawyers Wages (\$)
Alabama	0	120,342	41,650	1,859	371,188	10,602	0	1,427,765
Alaska	22,972	162,200	10,814	10,292	837,370	7,814	35,355	1,851,080
Arizona	10,952	65,409	177,884	65,751	874,238	23,436	32,335	2,405,142
Arkansas	13,495	43,375	12,557	31,742	703,201	4,940	18,073	2,643,505
California	400,540	37,157,512	5,192,414	984,406	23,171,547	804,875	749,207	48,628,488
Colorado	7,253	87,091	59,484	49,460	2,556,546	22,069	16,377	5,832,130
Connecticut	5,359	18,467	81,922	15,999	167,495	69	2,527	148,900
Delaware	7,396	0	16,484	5,245	237,120	1,338	1,822	488,975
District of Columbia	14,575	0	603,514	24,967	569,354	5,815	55,483	1,733,483
Florida	137,594	908,182	1,000,358	195,884	5,249,875	182,857	297,366	11,789,196
Georgia	8,016	424,313	332,282	127,271	3,454,670	63,594	10,461	9,106,787
Hawaii	58,465	10,366	131,022	0	1,161,844	158,256	56,338	1,395,296
Idaho	2,659	819,946	0	0	285,441	2,728	1,076	1,094,094
Illinois	69,595	0	531,241	107,003	8,436,583	35,525	93,091	18,430,392
Indiana	47,379	12,190	336,466	68,996	1,823,421	20,214	53,659	3,949,044
Iowa	36,266	76,991	36,933	20,986	2,080,836	30,103	32,672	3,838,731
Kansas	2,457	0	179,159	28,310	929,004	47,588	28,997	1,305,400
Kentucky	51,459	139,371	1,038,377	86,140	3,646,491	84,502	77,974	4,654,075
Louisiana	87,359	1,044,072	119,982	79,338	2,282,785	47,883	42,771	5,872,023
Maine	55,755	0	0	8,704	1,665,084	4,284	34,837	3,271,422
Maryland	71,561	0	1,966,492	54,652	5,985,801	45,797	94,612	13,875,644
Massachusetts	157,667	1,105,916	5,822,684	96,542	4,761,700	88,576	110,022	9,717,992
Michigan	85,672	1,667,028	831,280	208,834	4,972,419	20,313	123,618	14,041,071
Minnesota	132,394	333,884	1,050,392	115,240	3,481,132	79,605	115,222	7,195,960
Mississippi	16,579	1,715	224,673	40,049	348,143	13,207	703	905,628
Missouri	49,435	1,403,565	831,712	130,767	3,964,093	174,575	170,573	8,408,666
Montana	29,470	0	280,461	21,884	673,990	61,596	20,496	1,155,958
Nebraska	0	0	1,361,530	35,258	1,304,521	25,097	68,093	2,642,817
Nevada	9,535	0	44,987	20,962	290,678	3,947	8,947	425,879
New Hampshire	51,585	0	58,166	1,902	127,379	0	3,346	139,749
New Jersey	156,288	26,785	940,529	87,295	11,463,781	26,052	347,202	19,129,902
New Mexico	15,190	24,938	156,059	86,689	1,682,431	17,593	22,095	4,050,630
New York	669,143	9,023,949	7,127,468	302,630	39,152,717	965,887	539,783	71,187,793
North Carolina	67,308	257,565	234,228	123,036	4,585,704	64,308	81,902	6,659,025
North Dakota	14,789	8,222	66,952	20,692	239,028	10,718	3,273	321,081
Ohio	128,804	6,118,978	2,009,571	338,500	8,484,733	66,460	198,375	14,745,718
Oklahoma	73,495	1,106,047	2,371,629	38,065	3,019,903	83,100	43,352	7,185,556
Oregon	28,481	0	394,337	47,676	1,542,776	15,429	24,381	2,966,320
Pennsylvania	95,119	323,569	685,738	193,920	7,844,086	96,569	152,747	14,098,802
Rhode Island	21,075	1,313,928	83,200	22,624	690,378	1,914	18,635	1,848,154
South Carolina	21,722	9,584	127,808	26,595	865,550	0	37,553	1,865,833
South Dakota	34,003	9,000	104,239	34,490	400,134	31,660	12,875	653,329
Tennessee	118,178	2,097,950	537,199	142,010	3,061,009	127,134	111,621	5,459,740
Texas	61,909	166,663	886,966	114,937	16,081,738	216,205	139,214	30,733,203
Utah	11,210	27,437	133,762	19,607	522,712	35,881	9,874	932,333
Vermont	6,836	1,467	121,237	7,275	217,406	414	4,247	326,306
Virginia	55,640	87,043	400,242	113,474	3,894,814	102,944	112,632	8,605,463
Washington	51,876	4,512,111	787,755	119,780	6,673,123	574,571	108,753	15,883,282
West Virginia	52,000	21,697	138,643	27,793	2,217,811	30,400	32,142	3,009,886
Wisconsin	15,532	232,547	155,602	39,247	3,177,695	27,208	8,750	6,556,822
Wyoming	1,965	42,434	0	1,802	166,786	608	243	374,199
American Samoa	0	0	0	0	0	0	0	7,597
Guam	0	0	0	702	17,046	2,313	3,543	16,336
Micronesia	0	0	23,525	1,385	198,742	1,659	24,355	140,184
Puerto Rico	19,370	71,799	302,885	31,475	978,593	34,140	37,706	255,946
Virgin Islands	14,580	0	85,669	19,735	312,327	11,917	67,879	711,296
GRAND TOTAL	3,377,957	71,085,647	40,250,162	4,599,877	203,904,973	4,616,289	4,499,182	406,100,022

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Library (\$)	Litigation (\$)	Mortgage Payments (\$)	Office Supplies (\$)	Other (\$)	Other Space Expense (\$)	Other Staff Wages (\$)	Paralegals Wages (\$)	Property Acquisition (\$)
453	1,382	7,042	17,382	539,705	0	363,839	182,200	21,278
9,510	32,264	0	59,598	46,914	0	725,139	243,037	0
44,864	46,209	7,627	99,853	60,980	123,137	1,264,392	866,207	0
10,846	8,103	0	52,698	34,947	12,127	751,839	382,758	0
606,315	735,307	456,649	1,649,920	3,182,439	1,716,119	22,326,701	16,456,965	565,126
29,695	136,752	0	186,275	82,471	147,684	1,097,553	2,006,398	0
0	0	0	999	22,204	1,593	120,515	17,438	0
3,969	661	0	10,390	7,979	2,653	80,614	183,856	10,356
26,181	11,799	0	5,996	126,536	12,317	585,685	353,455	10,031
120,304	233,190	88,314	424,304	2,134,759	377,883	7,100,284	2,298,459	133,191
45,227	19,402	0	234,240	180,281	138,977	1,009,829	2,453,819	0
32,828	20,437	0	40,313	50,976	0	274,544	1,681,388	0
596	1,283	0	44,628	16,221	0	243,995	52,162	0
86,542	156,081	0	718,474	3,601,703	61,795	6,087,128	4,170,317	0
76,282	7,115	0	164,627	0	25,744	1,433,844	1,126,721	21,515
64,773	9,674	0	60,042	62,016	38,796	1,259,961	817,614	0
72,071	118,413	0	77,883	51,480	29,254	1,896,680	501,702	0
82,164	235,144	33,659	276,477	409,623	196,198	1,407,491	1,620,337	715,503
51,454	82,874	44,110	156,176	4,879	129,404	1,614,587	808,540	889
53,589	43,959	0	101,583	462,077	83,774	603,587	780,234	0
124,740	16,244	0	168,197	1,384,787	552,852	4,760,382	2,260,430	842,177
108,616	64,551	0	214,123	1,092,368	633,443	3,396,400	2,686,054	28,583
124,641	82,325	86,630	441,846	249,085	280,843	4,152,452	1,712,722	44,980
34,298	132,979	8,893	186,230	706,331	99,190	2,417,974	2,527,114	44,811
7,949	44,736	0	88,751	30,078	19,786	219,126	81,317	0
140,560	219,008	0	805,107	633,262	507,900	2,153,025	4,148,770	4,854,960
20,711	2,054	0	31,422	2,996,932	10,208	1,519,312	416,167	57,409
33,385	11,026	0	32,099	674,147	0	881,133	641,817	0
618	145	632	4,837	153,299	89,674	230,219	230,636	0
4,724	691	0	51	7,065	4,928	273,255	19,246	0
129,559	99,857	100,100	284,954	190,321	1,419,278	5,199,957	4,041,258	124,279
27,488	41,866	0	106,957	20,383	11,120	729,766	864,444	0
435,005	712,912	124,447	1,459,137	-1,644,770	2,333,800	20,317,904	20,941,264	1,999,194
111,800	45,280	231,085	233,574	97,790	293,206	5,384,184	1,361,360	457,256
4,832	3,651	0	11,830	1,712	1,577	243,054	319,134	81,870
165,499	475,241	0	1,149,067	1,084,771	431,501	5,762,858	2,614,042	0
68,211	85,072	0	66,460	472,348	61,495	1,874,883	1,378,064	2,000
19,741	89,958	0	50,991	40,563	0	872,877	314,847	0
179,310	64,070	0	313,787	568,858	399,419	4,738,303	3,421,752	84,929
5,481	3,322	0	38,331	182,228	86,721	471,383	373,588	0
29,412	34,081	55,120	180,697	364,103	0	257,267	458,553	202,576
8,321	3,079	0	18,294	80,499	8,266	506,297	269,712	108,690
91,935	113,118	0	308,621	1,279,837	127,142	1,031,642	2,163,531	58,402
102,409	1,235,117	992,308	859,758	1,829,598	400,222	9,284,703	9,894,207	256,497
12,189	9,359	0	6,489	40,701	1,053	98,922	649,356	0
1,782	385	0	5,670	5,245	5,951	79,686	114,608	1,050
83,799	47,962	0	223,069	366,136	241,630	2,777,267	1,443,410	147,963
128,270	335,530	11,410	348,501	0	0	7,361,672	468,724	75,000
108,855	29,661	0	292,759	995,609	86,722	1,723,772	780,337	0
95,199	88,960	0	179,937	37,518	109,500	406,138	1,870,969	17,447
2,876	56,695	0	6,656	24,584	0	81,270	35,578	0
0	0	0	2,544	18,231	0	3,531	14,296	12,999
0	78	0	4,012	11,667	0	633	306	0
0	1,904	0	40,356	49,442	37,195	59,033	129,798	0
60,239	87,001	0	44,419	140,061	166,090	770,541	838,099	94,817
14,275	-7,945	15,307	33,376	28,972	92,646	496,997	0	0
3,904,394	6,130,022	2,263,333	12,624,767	25,291,953	11,610,810	140,786,023	106,489,117	11,075,778

LSC Grantee Expenditures Supported by Non-LSC Funding by State/Territory and Category, 2023
(continued from previous page)

State	Purchase Payments (\$)	Space—Rent/ Lease (\$)	Telephone (\$)	Training— Board (\$)	Training— Staff/Other (\$)	Travel— Board (\$)	Travel—Staff/ Other (\$)	Grand Total (\$)
Alabama	0	16,010	0	0	27,042	0	15,731	3,165,470
Alaska	0	298,254	47,376	0	48,316	2,402	7,614	4,458,321
Arizona	32,279	139,369	99,386	534	23,909	1,848	31,576	6,497,317
Arkansas	0	100,980	33,714	0	61,762	0	78,296	4,998,959
California	250,670	3,562,969	1,913,544	68,897	819,338	6,870	497,114	171,903,931
Colorado	0	542,064	103,640	0	92,824	0	103,648	13,159,414
Connecticut	0	9,588	15,488	0	1,619	0	104	630,286
Delaware	0	31,916	9,134	0	5,980	0	282	1,106,168
District of Columbia	0	351,492	136,051	0	15,425	0	6,003	4,648,160
Florida	0	1,228,075	340,342	5,183	302,038	5,547	170,249	34,723,434
Georgia	17,932	511,686	116,757	0	80,963	0	104,823	18,441,329
Hawaii	0	324,915	136,782	0	0	0	103,798	5,637,568
Idaho	0	1,011	5,208	0	23,570	0	18,665	2,613,282
Illinois	0	2,424,183	253,843	0	168,591	3,860	284,678	45,720,625
Indiana	0	429,968	162,897	20,147	71,174	3,765	114,147	9,969,315
Iowa	0	477,727	338,723	0	21,315	0	98,705	9,402,863
Kansas	0	353,558	152,354	0	40,721	0	39,179	5,854,210
Kentucky	9,694	245,005	135,450	0	141,708	2,106	132,851	15,421,799
Louisiana	0	403,407	88,385	0	129,407	0	77,118	13,167,445
Maine	0	123,153	26,443	0	76,199	671	50,719	7,446,073
Maryland	0	742,037	449,005	7,493	187,833	555	156,605	33,747,896
Massachusetts	0	1,339,416	94,766	58	92,566	0	155,652	31,767,696
Michigan	0	512,671	199,362	312	215,444	317	107,504	30,161,370
Minnesota	72,828	892,905	197,317	0	71,914	3,721	122,182	20,022,517
Mississippi	0	59,236	66,147	2,034	24,199	0	37,607	2,231,662
Missouri	17,296	996,898	168,100	19,372	176,495	2,645	275,484	30,252,268
Montana	0	164,505	24,909	54	95,793	1,776	67,107	7,652,216
Nebraska	0	546,701	78,427	0	25,097	0	65,019	8,426,167
Nevada	0	96,173	13,324	0	1,168	0	13,196	1,638,855
New Hampshire	0	52,193	5,440	0	4,108	0	3,901	757,730
New Jersey	0	1,602,965	93,429	0	128,952	0	20,809	45,613,555
New Mexico	0	254,757	77,578	0	93,823	5,430	35,440	8,324,676
New York	6	6,849,318	1,504,783	2,454	443,603	5,786	518,828	184,973,042
North Carolina	0	799,128	285,390	180	185,778	36	159,326	21,718,449
North Dakota	0	78,561	15,368	0	18,545	659	15,958	1,481,505
Ohio	0	1,798,561	393,580	6,904	549,010	6,192	296,150	46,824,514
Oklahoma	0	673,368	196,646	1,848	83,282	242	153,564	19,038,630
Oregon	0	324,373	27,266	0	9,481	0	51,820	6,821,317
Pennsylvania	31,575	1,371,946	488,484	5,989	76,744	4,693	251,693	35,492,100
Rhode Island	0	2,045	12,360	0	27,773	0	8,837	5,211,977
South Carolina	0	93,036	94,186	3,503	54,766	90	41,037	4,823,072
South Dakota	0	99,650	23,916	0	12,006	220	63,659	2,482,340
Tennessee	0	378,051	112,935	0	167,856	0	116,523	17,604,433
Texas	0	1,743,331	548,074	912	316,828	2,500	326,774	76,194,074
Utah	0	58,209	31,537	0	16,609	0	61,452	2,678,692
Vermont	728	34,479	4,427	0	14,360	0	2,925	956,484
Virginia	0	534,746	275,994	2,781	94,328	470	102,908	19,714,712
Washington	325,000	2,136,510	224,321	0	67,978	0	154,032	40,348,199
West Virginia	0	506,437	152,754	0	227,053	3,557	184,120	10,622,008
Wisconsin	0	578,025	110,810	0	68,485	777	136,632	13,913,800
Wyoming	0	22,105	2,691	0	1,257	1,380	11,013	834,142
American Samoa	0	15,000	2,309	0	0	0	0	76,507
Guam	0	0	0	0	0	0	396	57,033
Micronesia	0	21,600	2,517	0	75,997	0	24,659	832,350
Puerto Rico	0	127,300	40,194	0	97,770	15,802	28,193	4,242,441
Virgin Islands	0	54,091	35,672	1,214	92,272	4,946	10,687	2,095,914
GRAND TOTAL	758,008	37,135,660	10,169,535	149,869	5,971,078	88,863	5,716,991	1,118,600,311

APPENDIX TABLE 3.3

Total LSC Grantee Expenditures (Supported by LSC and Non-LSC Funding) by State/Territory and Category, 2023 (continued on next page)

State	Audit (\$)	Contract Services to Clients (\$)	Contract Services to Recipient (\$)	Dues and Fees (\$)	Employee Benefits (\$)	Equipment Rental (\$)	Insurance (\$)	Lawyers Wages (\$)
Alabama	90,420	483,561	131,397	32,298	1,783,709	102,567	105,172	4,206,344
Alaska	45,597	162,200	219,562	10,360	1,351,638	9,607	54,558	2,783,733
Arizona	73,655	101,647	598,612	215,978	2,777,148	67,818	104,478	6,536,976
Arkansas	30,000	126,267	36,787	43,112	1,509,578	17,523	80,732	4,901,437
California	669,856	37,198,258	7,041,702	1,265,741	31,951,700	1,151,818	1,163,529	63,736,554
Colorado	15,150	94,350	94,627	49,460	3,804,460	48,329	35,706	8,057,560
Connecticut	28,946	112,264	143,362	16,024	1,230,948	1,312	20,049	1,242,249
Delaware	17,250	93,395	42,540	6,126	586,653	2,844	4,314	1,203,155
District of Columbia	17,500	0	637,121	27,535	634,222	6,982	62,486	1,896,098
Florida	296,883	1,395,660	2,240,944	357,590	10,948,119	305,512	651,025	22,005,014
Georgia	122,822	466,268	690,738	279,640	7,016,795	144,378	120,880	13,954,736
Hawaii	68,618	72,715	143,639	0	1,551,108	169,257	69,944	2,072,152
Idaho	35,409	1,102,984	0	0	775,741	46,481	23,035	1,802,749
Illinois	185,728	147,373	787,305	155,292	11,458,501	74,378	192,645	23,275,008
Indiana	82,492	55,332	553,073	68,996	3,200,689	44,391	91,471	6,831,628
Iowa	47,513	101,855	97,211	22,679	2,954,490	39,438	42,804	5,204,706
Kansas	47,250	3,104	224,659	43,421	1,556,120	80,114	44,474	2,900,890
Kentucky	111,335	214,143	1,889,164	96,366	6,199,082	122,857	140,279	7,241,632
Louisiana	141,807	1,300,658	323,543	114,030	4,872,497	132,379	221,520	9,955,913
Maine	71,560	0	0	11,165	2,092,385	6,085	45,868	4,053,543
Maryland	90,370	0	2,161,709	54,652	7,062,547	77,745	115,822	16,903,873
Massachusetts	233,650	1,185,962	6,031,206	105,589	6,032,107	100,632	143,947	12,722,618
Michigan	218,049	2,317,134	1,077,430	231,754	7,902,454	51,185	212,621	21,379,285
Minnesota	195,576	439,774	1,189,530	120,154	4,800,178	122,835	134,070	9,971,775
Mississippi	58,888	514,710	516,403	43,277	1,445,348	60,247	41,377	2,837,799
Missouri	133,039	1,803,160	1,023,872	142,810	5,824,127	242,108	230,011	11,238,470
Montana	39,400	0	588,902	28,974	938,299	84,448	26,585	1,411,395
Nebraska	0	93,761	1,361,530	35,258	1,928,450	25,097	68,093	3,646,686
Nevada	36,073	267,917	173,987	42,940	1,132,113	5,259	33,822	1,326,105
New Hampshire	51,585	0	118,787	3,184	245,248	0	6,434	209,681
New Jersey	193,841	26,785	1,007,622	88,609	13,908,268	33,726	423,635	23,342,998
New Mexico	42,476	106,406	276,653	147,764	2,774,963	38,767	70,993	5,197,825
New York	755,928	9,141,699	7,808,249	345,498	44,402,474	1,119,175	616,666	77,323,471
North Carolina	67,308	257,565	285,149	175,611	8,639,492	124,109	185,485	14,858,523
North Dakota	32,595	10,071	166,306	26,815	476,004	21,688	10,011	582,676
Ohio	201,716	6,351,643	2,839,793	354,100	12,476,671	90,988	254,810	22,671,206
Oklahoma	105,200	1,141,149	2,452,331	59,271	4,374,765	93,892	55,670	9,859,467
Oregon	55,217	0	764,519	92,431	2,991,049	29,912	47,269	5,750,939
Pennsylvania	149,602	670,335	1,163,204	231,273	11,898,288	113,030	239,136	20,458,498
Rhode Island	34,500	1,313,928	127,051	22,624	932,491	1,914	29,772	2,329,239
South Carolina	62,817	553,097	321,313	40,198	2,444,703	0	87,895	4,549,964
South Dakota	96,807	43,107	165,658	66,665	664,722	37,366	36,064	1,372,126
Tennessee	198,324	2,151,944	710,942	183,807	4,727,266	196,836	167,867	9,417,854
Texas	316,129	654,008	2,322,569	184,001	27,087,978	549,649	595,284	43,612,080
Utah	23,250	27,678	133,762	19,607	1,285,620	60,628	20,478	2,332,091
Vermont	13,300	2,855	245,129	7,275	422,969	806	8,263	634,836
Virginia	83,496	206,398	518,381	143,075	6,128,860	157,400	182,249	12,455,993
Washington	65,090	4,611,118	918,818	137,870	8,157,742	710,793	136,033	19,044,140
West Virginia	52,000	41,957	197,631	34,037	3,033,106	34,792	32,142	4,508,165
Wisconsin	40,053	255,690	359,555	71,335	5,185,279	47,451	59,629	9,369,475
Wyoming	16,300	84,197	0	7,166	294,659	1,847	2,390	727,238
American Samoa	39,158	10,059	24,146	995	2,102	0	6,072	209,425
Guam	0	0	33,774	702	71,311	2,313	3,543	157,231
Micronesia	0	0	83,525	1,385	498,742	1,659	24,355	891,177
Puerto Rico	78,196	2,824,667	1,819,801	31,640	4,220,386	185,907	150,538	4,463,271
Virgin Islands	19,000	2,643	129,314	21,892	378,435	14,423	82,020	877,502
GRAND TOTAL	5,998,722	80,343,450	55,014,538	6,120,050	303,044,798	7,012,696	7,816,018	572,507,173

State	Library (\$)	Litigation (\$)	Mortgage Payments (\$)	Office Supplies (\$)	Other (\$)	Other Space Expense (\$)	Other Staff Wages (\$)	Paralegals Wages (\$)
Alabama	75,721	8,616	56,769	127,394	744,679	121,263	2,323,925	278,126
Alaska	12,002	59,317	0	73,988	93,178	0	1,331,233	341,860
Arizona	116,505	119,631	18,664	271,978	212,614	437,961	3,670,457	2,540,592
Arkansas	40,875	22,684	0	124,945	69,433	31,478	1,732,015	746,228
California	996,326	1,104,126	457,768	2,627,928	3,706,904	2,429,713	35,508,491	20,979,796
Colorado	62,237	243,121	0	347,300	120,000	301,399	1,968,521	2,997,922
Connecticut	192	89	0	19,901	71,721	11,140	1,134,693	278,758
Delaware	9,163	1,586	0	25,093	18,555	6,417	219,871	396,641
District of Columbia	31,152	14,260	0	5,996	132,656	14,268	709,476	614,434
Florida	272,382	398,996	88,314	761,822	3,432,906	867,880	15,520,181	4,895,746
Georgia	140,420	48,676	0	645,978	292,315	411,109	4,996,601	3,282,664
Hawaii	51,509	22,187	0	51,925	52,294	0	1,203,554	2,058,743
Idaho	28,594	1,283	0	118,341	66,324	0	1,054,653	126,879
Illinois	180,647	316,510	0	1,231,401	3,710,691	129,563	9,993,518	5,215,752
Indiana	131,419	10,338	0	264,176	0	52,829	2,403,064	2,069,760
Iowa	84,860	17,645	0	121,844	118,432	50,827	1,693,162	1,435,952
Kansas	110,538	118,413	0	131,117	78,957	49,249	2,579,392	902,608
Kentucky	151,471	251,943	33,659	456,849	621,008	388,556	3,034,908	2,273,210
Louisiana	125,924	138,963	44,110	508,761	877,680	380,287	4,406,397	2,072,059
Maine	71,339	62,049	0	135,762	539,309	113,418	737,226	1,206,396
Maryland	174,317	22,432	0	204,760	1,459,843	620,908	5,204,047	3,427,984
Massachusetts	129,749	67,294	0	237,364	1,818,211	678,829	3,937,549	3,755,865
Michigan	236,962	160,598	86,630	746,031	300,648	465,484	7,198,083	2,796,045
Minnesota	57,770	190,978	8,893	223,752	714,081	102,266	3,279,658	3,321,761
Mississippi	41,025	91,688	0	234,906	127,802	124,962	1,528,783	235,098
Missouri	168,669	304,393	0	913,709	681,575	568,420	3,563,750	6,306,809
Montana	29,674	2,054	0	48,519	3,363,610	14,617	1,925,617	700,761
Nebraska	33,385	11,194	0	32,099	674,147	0	881,589	1,420,145
Nevada	3,334	5,633	27,529	13,675	305,876	269,730	735,079	1,202,027
New Hampshire	4,947	691	0	15,159	10,146	4,928	697,343	114,352
New Jersey	169,011	123,072	100,100	332,325	223,973	1,597,049	6,778,624	5,109,168
New Mexico	57,051	72,035	0	206,809	54,679	45,278	1,902,995	1,273,010
New York	557,822	838,399	124,447	1,792,289	2,791,885	2,794,833	23,309,465	24,196,602
North Carolina	267,119	126,604	231,085	447,941	2,270,121	744,102	6,788,119	3,338,040
North Dakota	12,890	4,096	0	30,878	6,268	3,775	533,889	562,013
Ohio	214,838	497,754	0	1,401,841	1,153,070	527,200	8,076,236	4,029,987
Oklahoma	95,910	83,043	0	107,617	2,059,912	110,275	2,459,049	2,900,287
Oregon	38,273	174,406	0	98,859	78,642	0	1,692,286	610,408
Pennsylvania	281,687	110,335	0	516,827	784,047	625,889	7,332,748	5,306,937
Rhode Island	14,042	4,200	0	67,512	182,726	145,637	671,541	609,056
South Carolina	78,583	63,848	55,120	322,156	594,193	0	2,160,052	1,263,669
South Dakota	12,620	3,612	0	31,392	143,541	11,402	894,315	518,673
Tennessee	173,329	169,222	0	413,580	904,680	230,643	3,716,659	3,387,382
Texas	391,880	1,556,655	1,138,782	1,850,408	461,869	991,475	21,676,610	13,097,157
Utah	25,280	19,266	0	13,459	40,701	2,185	318,836	1,726,461
Vermont	3,466	749	0	11,031	10,224	11,578	155,032	222,972
Virginia	133,958	90,740	0	336,240	475,850	365,183	4,701,733	2,187,617
Washington	168,474	371,330	11,410	420,245	130,977	0	9,361,375	580,781
West Virginia	108,855	52,431	0	338,597	1,333,068	107,222	1,882,693	1,184,470
Wisconsin	191,510	144,421	0	327,526	413,185	173,386	2,720,253	2,423,025
Wyoming	6,239	60,839	0	22,430	82,217	0	254,332	36,013
American Samoa	0	1,840	0	92,666	27,346	0	96,571	57,963
Guam	0	78	0	4,036	142,313	6,420	36,318	66,236
Micronesia	0	1,904	0	40,356	515,470	80,601	215,595	442,865
Puerto Rico	125,827	345,725	0	214,317	554,858	535,657	3,054,323	838,099
Virgin Islands	17,122	-7,945	17,921	37,110	30,954	108,291	563,581	0
GRAND TOTAL	6,718,895	8,726,045	2,501,202	20,200,918	39,882,365	17,865,582	236,526,068	153,963,866

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APPENDIX TABLES SECTION 3: ORGANIZATION EXPENDITURES

Property Acquisition (\$)	Purchase Payments (\$)	Space—Rent/Lease (\$)	Telephone (\$)	Training—Board (\$)	Training—Staff/Other (\$)	Travel—Board (\$)	Travel—Staff/Other (\$)	Grand Total (\$)
420,934	0	658,287	243,847	100	141,664	2,099	160,115	12,299,007
0	0	465,048	77,631	0	74,013	4,767	47,841	7,218,133
0	89,389	587,705	411,754	1,620	77,659	15,956	167,550	19,216,348
0	0	284,235	139,561	0	127,971	794	145,698	10,211,352
805,333	306,617	5,954,163	3,095,855	72,330	1,429,144	19,237	910,542	224,583,433
0	0	990,128	221,158	0	165,093	0	209,466	19,825,987
56,482	0	118,974	69,442	0	30,738	0	1,167	4,588,450
25,492	0	79,837	21,162	0	14,668	0	951	2,775,715
12,045	0	383,125	152,895	0	17,630	12	6,708	5,376,601
630,826	0	2,823,123	766,524	5,183	756,885	9,741	383,399	69,814,657
0	35,956	1,548,860	378,008	0	310,045	10,688	152,610	35,050,186
0	0	352,836	138,741	0	0	0	121,476	8,200,698
0	0	95,402	25,745	0	64,289	0	24,350	5,392,258
0	0	3,861,272	540,797	0	219,001	4,552	387,349	62,067,283
38,468	0	804,213	265,507	34,084	110,739	6,635	155,924	17,275,226
0	202,352	616,463	471,287	0	59,563	0	213,489	13,596,570
0	0	595,215	253,924	0	62,456	6,741	60,090	9,848,732
910,108	9,694	380,923	254,574	0	183,655	4,238	238,688	25,208,342
662,314	0	550,735	217,154	0	270,728	1,157	161,885	27,480,502
0	0	185,799	36,025	0	86,379	714	80,734	9,535,755
842,177	0	1,277,171	593,817	7,667	202,998	633	181,445	40,686,916
28,583	0	1,603,151	106,592	207	108,355	0	190,161	39,217,619
44,980	0	1,273,340	409,616	1,007	347,663	317	195,360	47,652,673
116,512	73,541	1,078,996	207,382	75	99,654	4,382	162,328	26,615,921
0	0	298,388	310,788	2,171	52,882	660	80,067	8,647,270
4,854,960	17,296	1,173,830	265,578	19,822	234,109	6,406	318,278	40,035,200
99,276	0	233,789	36,947	869	139,095	10,070	107,597	9,830,499
0	0	546,701	78,427	0	25,799	0	65,754	10,928,115
0	0	316,988	45,146	0	5,769	0	50,512	5,999,514
0	0	106,000	26,151	0	5,645	0	5,340	1,625,620
155,907	0	1,984,352	110,940	0	149,134	0	29,119	55,888,257
0	0	513,928	115,775	927	111,888	20,523	90,943	13,121,689
2,317,947	6	8,285,544	1,912,027	2,871	555,697	5,786	614,017	211,612,796
566,618	5,000	1,686,542	630,350	1,054	322,414	150	338,192	42,356,693
137,478	0	178,640	43,706	0	40,123	3,010	42,428	2,925,360
0	0	2,384,503	511,224	7,296	616,972	6,192	352,308	65,020,348
162,159	0	1,017,791	302,530	1,848	154,140	242	288,515	27,885,063
0	0	628,877	52,861	0	18,381	0	100,466	13,224,795
130,875	54,057	2,119,030	728,236	8,360	121,230	12,049	386,271	53,441,946
0	0	9,600	21,679	0	29,175	0	8,837	6,555,524
280,568	0	252,872	221,705	3,709	167,391	1,549	85,790	13,611,192
108,690	0	133,666	47,523	3,161	54,493	12,265	107,543	4,565,412
241,470	0	905,850	205,825	8,037	279,276	158	225,715	28,616,666
1,125,818	0	2,895,945	1,661,406	80,619	578,656	52,842	813,087	123,694,906
0	0	120,726	65,407	1,095	31,871	1,702	65,274	6,335,375
2,043	1,416	67,080	8,612	0	27,937	0	5,690	1,863,263
167,473	0	883,832	443,460	3,036	137,213	849	163,025	29,966,060
100,000	325,000	2,603,682	275,746	0	76,662	0	193,112	48,400,398
0	0	633,989	195,942	0	275,159	3,557	221,185	14,270,998
21,420	0	978,094	177,578	1,035	208,335	13,290	214,252	23,395,777
0	0	124,781	21,459	0	6,549	2,406	21,414	1,772,477
12,999	0	36,000	4,295	0	0	0	0	621,637
0	0	40,220	3,513	0	11,700	0	396	580,105
0	0	80,671	62,223	0	109,904	0	24,659	3,075,092
1,014,920	0	652,080	221,166	0	242,986	21,978	55,852	21,652,193
0	0	55,195	42,940	2,669	95,494	5,657	12,306	2,506,524
16,094,875	1,120,324	58,518,183	17,950,162	270,851	9,847,069	274,005	9,447,269	1,637,765,128



APPENDIX TABLES

SECTION 4

CLIENT SERVICES

APPENDIX TABLE 4.1

Number of Cases Closed by Problem Category, 2022–2023

Problem Category	Total Cases Closed (2022)	Percent (2022)	Total Cases Closed (2023)	Percent (2023)	Change from 2022	Change from 2022 (%)
Family	197,953	26.2	198,868	25.8	915	0.5
Housing	312,516	41.3	304,492	39.5	-8,024	-2.6
Income Maintenance	68,745	9.1	67,926	8.8	-819	-1.2
Consumer/Finance	49,235	6.5	55,133	7.2	5,898	12
Individual Rights	37,925	5	47,017	6.1	9,092	24
Health	15,914	2.1	17,449	2.3	1,535	9.6
Employment	15,152	2	15,653	2	501	3.3
Juvenile	9,035	1.2	10,455	1.4	1,420	15.7
Education	4,566	0.6	4,989	0.6	423	9.3
Miscellaneous	45,485	6	49,024	6.4	3,539	7.8
GRAND TOTAL	756,526	100	771,006	100	14,480	1.9

APPENDIX TABLE 4.2

Limited and Extended Services Cases Closed by Case Closure Category, 2023

Closure Code	Cases Closed	Percent of Total Cases Closed
LIMITED SERVICES CASES		
Counsel and Advice	456,053	59.2
Limited Action	121,155	15.7
TOTAL LIMITED SERVICES	577,208	74.9
EXTENDED SERVICES CASES		
Negotiated Settlement without Litigation	10,508	1.4
Negotiated Settlement with Litigation	59,507	7.7
Administrative Agency Decision	17,918	2.3
Court Decision—Not Contested	43,728	5.7
Court Decision—Contested	31,148	4
Court Decision Appeals	468	0.1
Other Closure Methods	347	0
Extensive Services	30,174	3.9
TOTAL EXTENDED SERVICES	193,798	25.1
GRAND TOTAL	771,006	100

APPENDIX TABLE 4.3

Cases Closed by Service Area Type and Year, 2014–2023

Year	BASIC FIELD– GENERAL		BASIC FIELD– AGRICULTURAL WORKER		BASIC FIELD– NATIVE AMERICAN		GRAND TOTAL	
	Cases Closed	Change from Prior Year (%)	Cases Closed	Change from Prior Year (%)	Cases Closed	Change from Prior Year (%)	Cases Closed	Change from Prior Year (%)
2014	744,868	–	3,562	–	9,553	–	757,983	–
2015	742,194	–0.4	3,656	2.6	9,924	3.9	755,774	–0.3
2016	724,521	–2.4	3,245	–11.2	8,638	–13	736,404	–2.6
2017	714,861	–1.3	3,161	–2.6	8,917	3.2	726,939	–1.3
2018	731,691	2.4	3,245	2.7	8,177	–8.3	743,113	2.2
2019	735,289	0.5	2,867	–11.6	7,632	–6.7	745,788	0.4
2020	650,462	–11.5	2,429	–15.3	6,273	–17.8	659,164	–11.6
2021	702,956	8.1	3,093	27.3	7,344	17.1	713,393	8.2
2022	747,973	6.4	2,352	–24	6,201	–15.6	756,526	6
2023	761,110	1.8	2,184	–7.1	7,712	24.4	771,006	1.9

APPENDIX TABLE 4.4

Cases Closed by Problem Category and Service Area Type, 2023

Problem Category	BASIC FIELD– GENERAL		BASIC FIELD– AGRICULTURAL WORKER		BASIC FIELD– NATIVE AMERICAN		GRAND TOTAL	
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed
Income Maintenance	65,923	8.7	467	21.4	1,536	19.9	67,926	8.8
Consumer/Finance	54,861	7.2	26	1.2	246	3.2	55,133	7.2
Miscellaneous	46,901	6.2	55	2.5	2,068	26.8	49,024	6.4
Individual Rights	46,343	6.1	327	15	347	4.5	47,017	6.1
Education	4,959	0.7	2	0.1	28	0.4	4,989	0.6
Housing	303,588	39.9	106	4.9	798	10.3	304,492	39.5
Family	197,148	25.9	33	1.5	1,687	21.9	198,868	25.8
Health	17,377	2.3	14	0.6	58	0.8	17,449	2.3
Employment	13,917	1.8	1,149	52.6	587	7.6	15,653	2
Juvenile	10,093	1.3	5	0.2	357	4.6	10,455	1.4
GRAND TOTAL	761,110	100	2,184	100	7,712	100	771,006	100

APPENDIX TABLE 4.5

Cases Closed by Closure Category and Service Area Type, 2023

Closure Code	BASIC FIELD– GENERAL		BASIC FIELD– AGRICULTURAL WORKER		BASIC FIELD– NATIVE AMERICAN		GRAND TOTAL	
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed
Counsel and Advice	452,473	59.4	794	36.4	2,786	36.1	456,053	59.2
Limited Action	117,524	15.4	562	25.7	3,069	39.8	121,155	15.7
TOTAL Limited Services	569,997	74.9	1,356	62.1	5,855	75.9	577,208	74.9
Negotiated Settlement without Litigation	10,377	1.4	93	4.3	38	0.5	10,508	1.4
Negotiated Settlement with Litigation	58,987	7.8	130	6	390	5.1	59,507	7.7
Administrative Agency Decision	17,492	2.3	325	14.9	101	1.3	17,918	2.3
Court Decision–Not Contested	43,240	5.7	4	0.2	484	6.3	43,728	5.7
Court Decision–Contested	30,874	4.1	34	1.6	240	3.1	31,148	4
Court Decision Appeals	459	0.1	2	0.1	7	0.1	468	0.1
Other Closure Methods	343	0	0	0	4	0.1	347	0
Extensive Services	29,341	3.9	240	11	593	7.7	30,174	3.9
TOTAL Extended Services	191,113	25.1	828	37.9	1,857	24.1	193,798	25.1
GRAND TOTAL	761,110	100	2,184	100	7,712	100	771,006	100

APPENDIX TABLE 4.6

Cases Closed by State/Territory, 2022–2023

State	2022	2023	Change from 2022	Change from 2022 (%)
Alabama	15,999	12,493	-3,506	-21.9
Alaska	1,857	4,743	2,886	155.4
Arizona	8,261	9,278	1,017	12.3
Arkansas	14,527	15,345	818	5.6
California	68,020	68,973	953	1.4
Colorado	7,685	7,904	219	2.8
Connecticut	4,293	2,860	-1,433	-33.4
Delaware	1,366	1,395	29	2.1
District of Columbia	1,263	1,412	149	11.8
Florida	32,318	31,942	-376	-1.2
Georgia	20,061	23,137	3,076	15.3
Hawaii	5,470	4,986	-484	-8.8
Idaho	3,333	3,544	211	6.3
Illinois	30,002	31,008	1,006	3.4
Indiana	13,656	14,006	350	2.6
Iowa	10,360	12,148	1,788	17.3
Kansas	9,446	9,377	-69	-0.7
Kentucky	21,261	23,044	1,783	8.4
Louisiana	13,903	12,868	-1,035	-7.4
Maine	4,458	4,600	142	3.2
Maryland	8,941	9,724	783	8.8
Massachusetts	8,053	8,495	442	5.5
Michigan	38,214	39,096	882	2.3
Minnesota	18,221	19,816	1,595	8.8
Mississippi	6,019	6,582	563	9.4
Missouri	11,470	10,853	-617	-5.4
Montana	3,404	3,051	-353	-10.4
Nebraska	9,659	10,155	496	5.1
Nevada	5,690	5,227	-463	-8.1

APPENDIX TABLE 4.7

Cases Closed by Problem Category and Closure Category, 2023 (continued on next page)

Problem Category	Problem Code	Counsel and Advice	Limited Action
CONSUMER/ FINANCE	01 Bankruptcy/Debt Relief	11,419	638
	02 Collections/Repossessions	17,366	2,632
	03 Contracts/Warranties	4,267	518
	04 Collection Practices/Creditor Harassment	968	287
	05 Pred. Lending Practices (Not Mortgages)	61	13
	06 Loans/Install. Purch. (Not Collections)	335	51
	07 Public Utilities	1,094	802
	08 Unfair/Deceptive Sales/Practices (Not Real Prop.)	819	125
	09 Other Consumer/Finance	4,216	618
TOTAL		40,545	5,684

State	2022	2023	Change from 2022	Change from 2022 (%)
New Hampshire	1,349	1,068	-281	-20.8
New Jersey	24,159	24,384	225	0.9
New Mexico	4,768	5,030	262	5.5
New York	46,811	49,946	3,135	6.7
North Carolina	19,585	16,590	-2,995	-15.3
North Dakota	2,026	2,058	32	1.6
Ohio	25,246	24,924	-322	-1.3
Oklahoma	13,798	13,047	-751	-5.4
Oregon	3,497	3,801	304	8.7
Pennsylvania	36,221	35,883	-338	-0.9
Rhode Island	4,041	4,725	684	16.9
South Carolina	9,353	9,171	-182	-1.9
South Dakota	2,166	2,531	365	16.9
Tennessee	13,514	15,615	2,101	15.5
Texas	68,788	66,113	-2,675	-3.9
Utah	7,954	8,425	471	5.9
Vermont	594	806	212	35.7
Virginia	24,337	22,386	-1,951	-8
Washington	9,017	8,555	-462	-5.1
West Virginia	4,795	5,343	548	11.4
Wisconsin	8,917	9,667	750	8.4
Wyoming	2,670	2,841	171	6.4
American Samoa	1,257	1,626	369	29.4
Guam	123	319	196	159.3
Micronesia	3,311	4,870	1,559	47.1
Puerto Rico	20,323	22,460	2,137	10.5
Virgin Islands	696	760	64	9.2
Grand Total	756,526	771,006	14,480	1.9

CLOSURE CATEGORY

Negotiated Settlement without Litigation	Negotiated Settlement with Litigation	Administrative Agency Decision	Court Decision— Not Contested	Court Decision— Contested	Court Decision Appeals	Other Closure Methods	Extensive Services	Grand Total
16	61	19	2,025	209	3	8	445	14,843
313	1,883	31	834	961	9	2	822	24,853
78	96	12	33	55	2	2	211	5,274
20	66	1	10	24	1	0	25	1,402
3	13	1	4	2	0	1	4	102
7	13	6	6	2	0	0	9	429
40	10	8	7	4	1	0	44	2,010
20	34	2	6	11	0	3	27	1,047
44	71	12	44	39	2	2	125	5,173
541	2,247	92	2,969	1,307	18	18	1,712	55,133

APPENDIX TABLE 4.7

Cases Closed by Problem Category and Closure Category, 2023 (continued on next page)

Problem Category	Problem Code	Counsel and Advice	Limited Action
EDUCATION	12 Discipline (incl. Expulsion & Susp.)	453	105
	13 Special Ed./Learning Disabilities	922	358
	14 Access (incl. Bilingual, Residency, Testing)	150	97
	15 Vocational Ed.	8	0
	16 Student Financial Aid	141	150
	19 Other Education	592	272
	TOTAL	2,266	982
EMPLOYMENT	21 Employment Discrimination	1,879	123
	22 Wage Claims & Other FLSA	1,453	235
	23 EITC (Earned Income Tax Credit)	104	278
	24 Taxes (Not EITC)	1,551	891
	25 Employee Rights	2,142	124
	26 Agricultural Worker (Not Wage Claims/FLSA)	195	51
	29 Other Employment	2,803	1,090
	TOTAL	10,127	2,792
FAMILY	30 Adoption	1,335	128
	31 Custody/Visitation	43,989	4,102
	32 Divorce/Separation/Annul.	39,631	5,564
	33 Adult Guardian./Conservator.	4,378	753
	34 Name Change	1,643	900
	35 Parental Rights Termination	1,056	45
	36 Paternity	3,288	414
	37 Domestic Abuse	20,637	3,412
	38 Support	8,302	592
	39 Other Family	2,884	1,433
	TOTAL	127,143	17,343

CLOSURE CATEGORY									Grand Total
Negotiated Settlement without Litigation	Negotiated Settlement with Litigation	Administrative Agency Decision	Court Decision– Not Contested	Court Decision– Contested	Court Decision Appeals	Other Closure Methods	Extensive Services		
105	30	114	0	6	5	0	94	912	
422	50	192	0	3	1	4	381	2,333	
46	2	4	11	7	0	0	33	350	
2	0	2	0	0	0	0	1	13	
2	5	30	0	1	0	0	24	353	
45	18	24	0	6	2	3	66	1,028	
622	105	366	11	23	8	7	599	4,989	
44	24	28	9	3	0	0	53	2,163	
99	118	58	9	24	4	0	91	2,091	
28	28	40	7	7	1	0	59	552	
328	112	348	24	34	1	5	600	3,894	
36	18	23	1	3	0	6	22	2,375	
10	13	19	0	8	0	0	24	320	
56	14	92	98	10	1	1	93	4,258	
601	327	608	148	89	7	12	942	15,653	
2	15	3	460	56	1	2	75	2,077	
162	2,897	10	1,673	2,484	20	17	1,685	57,039	
207	2,486	72	6,305	2,401	16	47	2,731	59,460	
6	38	12	1,153	105	3	3	233	6,684	
6	4	4	1,160	31	5	8	176	3,937	
0	19	5	170	134	4	0	82	1,515	
12	139	3	227	216	2	3	235	4,539	
282	7,132	11	5,762	6,560	43	16	3,681	47,536	
23	534	86	243	892	7	10	401	11,090	
30	87	13	238	146	4	6	150	4,991	
730	13,351	219	17,391	13,025	105	112	9,449	198,868	

APPENDIX TABLE 4.7

Cases Closed by Problem Category and Closure Category, 2023 (continued on next page)

Problem Category	Problem Code	Counsel and Advice	Limited Action
HEALTH	51 Medicaid	6,068	3,803
	52 Medicare	868	551
	53 Govt Childrens Health Insurance	16	22
	54 Home & Community Based Care	572	212
	55 Private Health Insurance	183	69
	56 Long-Term Health Care Facilities	355	125
	57 State & Local Health	147	157
	59 Other Health	1,142	844
	TOTAL	9,351	5,783
HOUSING	61 Federally Subsidized Housing	27,727	7,332
	62 Homeownership/Real Prop. (Not Foreclosure)	6,117	2,086
	63 Private Landlord/Tenant	127,710	22,894
	64 Public Housing	5,772	1,719
	65 Mobile Homes	4,615	798
	66 Housing Discrimination	1,554	326
	67 Mort. Foreclosures (Not Pred. Lend.)	5,079	1,322
	68 Mort. Pred. Lend./Practices	316	73
	69 Other Housing	7,779	3,988
	TOTAL	186,669	40,538
INCOME MAINTENANCE	71 TANF	1,450	917
	72 Social Security (Not SSDI)	1,386	412
	73 Food Stamps	10,246	6,958
	74 SSDI	5,513	1,193
	75 SSI	7,966	2,512
	76 Unemployment Comp.	5,120	1,426
	77 Veterans Benefits	925	163
	78 State and Local Income Maint.	2,642	1,107
	79 Other Income Maint.	1,910	831
	TOTAL	37,158	15,519

CLOSURE CATEGORY									Grand Total
Negotiated Settlement without Litigation	Negotiated Settlement with Litigation	Administrative Agency Decision	Court Decision – Not Contested	Court Decision – Contested	Court Decision Appeals	Other Closure Methods	Extensive Services		
365	207	463	1	11	3	2	379	11,302	
11	7	31	0	1	1	0	45	1,515	
2	2	3	0	0	1	0	4	50	
61	35	69	0	3	5	0	67	1,024	
13	1	5	1	0	0	0	15	287	
27	50	103	3	6	0	0	39	708	
4	3	23	1	8	0	0	5	348	
49	13	22	4	22	1	2	116	2,215	
532	318	719	10	51	11	4	670	17,449	
1,703	7,068	638	1,085	1,833	23	24	1,561	48,994	
138	265	55	154	169	11	7	597	9,599	
3,084	30,208	485	5,591	9,809	54	47	3,486	203,368	
519	1,347	180	359	445	6	1	374	10,722	
171	915	34	91	329	11	0	255	7,219	
168	112	59	5	18	2	3	173	2,420	
281	605	19	124	171	44	2	582	8,229	
19	23	6	3	15	1	1	41	498	
168	436	198	159	225	9	10	471	13,443	
6,251	40,979	1,674	7,571	13,014	161	95	7,540	304,492	
222	134	690	5	4	0	0	203	3,625	
23	9	156	4	3	2	1	80	2,076	
390	264	1,430	3	21	2	0	654	19,968	
55	16	1,413	6	12	16	9	420	8,653	
107	34	3,955	16	27	19	13	956	15,605	
88	37	1,885	18	87	46	2	312	9,021	
2	1	114	0	1	1	0	161	1,368	
92	113	441	2	4	1	0	169	4,571	
51	38	100	4	5	2	0	98	3,039	
1,030	646	10,184	58	164	89	25	3,053	67,926	

APPENDIX TABLE 4.7

Cases Closed by Problem Category and Closure Category, 2023 (continued from previous page)

Problem Category	Problem Code	Counsel and Advice	Limited Action
INDIVIDUAL RIGHTS	81 Immigration/Naturalization	4,368	1,180
	82 Mental Health	128	50
	84 Disability Rights	177	28
	85 Civil Rights	535	100
	86 Human Trafficking	141	27
	87 Criminal Record Expungement	11,068	6,356
	89 Other Individual Rights	2,293	918
	TOTAL	18,710	8,659
JUVENILE	41 Delinquent	69	26
	42 Neglected/Abused/Depend.	767	93
	43 Emancipation	355	34
	44 Minor Guardian./Conservator.	2,857	1,430
	49 Other Juvenile	144	25
	TOTAL	4,192	1,608
MISCELLANEOUS	91 Legal Assist. to Non-Profit Org./Group (Incl. Incorpor./Dissolution)	166	114
	92 Indian/Tribal Law	129	80
	93 Licenses (Drivers, Occupation & Other)	2,324	1,285
	94 Torts	1,331	325
	95 Wills/Estates	10,182	7,989
	96 Adv. Directives/Powers of Attorney	2,580	10,216
	97 Municipal Legal Needs	121	28
	98 Tribal Court-Criminal	26	15
	99 Other Miscellaneous	3,033	2,195
	TOTAL	19,892	22,247
GRAND TOTAL		456,053	121,155

CLOSURE CATEGORY									
Negotiated Settlement without Litigation	Negotiated Settlement with Litigation	Administrative Agency Decision	Court Decision– Not Contested	Court Decision– Contested	Court Decision Appeals	Other Closure Methods	Extensive Services	Grand Total	
13	77	3,164	118	92	0	2	651	9,665	
3	3	0	76	23	0	0	79	362	
5	2	7	2	4	0	1	11	237	
14	12	5	29	10	5	0	28	738	
2	23	128	15	3	0	0	52	391	
20	510	259	9,540	1,303	11	7	1,531	30,605	
9	85	28	1,343	118	6	2	217	5,019	
66	712	3,591	11,123	1,553	22	12	2,569	47,017	
6	42	17	115	33	0	1	37	346	
21	335	55	754	1,323	3	4	309	3,664	
1	0	0	17	7	2	2	94	512	
10	62	4	889	170	2	13	201	5,638	
2	7	12	48	23	8	0	26	295	
40	446	88	1,823	1,556	15	20	667	10,455	
1	12	10	3	1	0	1	159	467	
0	5	1	34	24	3	3	47	326	
30	38	52	602	116	0	3	127	4,577	
4	37	3	15	26	2	0	32	1,775	
19	37	6	1,554	55	3	16	1,707	21,568	
3	2	1	14	2	0	4	594	13,416	
2	9	1	75	2	0	0	13	251	
3	197	1	65	30	0	0	108	445	
33	39	302	262	110	24	15	186	6,199	
95	376	377	2,624	366	32	42	2,973	49,024	
10,508	59,507	17,918	43,728	31,148	468	347	30,174	771,006	

APPENDIX TABLE 4.8

Cases Closed by Level of Service and Service Area Type, 2014–2023

Year	EXTENDED		LIMITED		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
BASIC FIELD—GENERAL					
2014	173,490	23.3	571,378	76.7	744,868
2015	174,008	23.4	568,186	76.6	742,194
2016	172,785	23.8	551,736	76.2	724,521
2017	169,121	23.7	545,740	76.3	714,861
2018	177,847	24.3	553,844	75.7	731,691
2019	182,375	24.8	552,914	75.2	735,289
2020	143,206	22	507,256	78	650,462
2021	161,205	22.9	541,751	77.1	702,956
2022	183,139	24.5	564,834	75.5	747,973
2023	191,113	25.1	569,997	74.9	761,110
AGRICULTURAL WORKER					
2014	1,552	43.6	2,010	56.4	3,562
2015	1,634	44.7	2,022	55.3	3,656
2016	1,176	36.2	2,069	63.8	3,245
2017	984	31.1	2,177	68.9	3,161
2018	1,150	35.4	2,095	64.6	3,245
2019	1,094	38.2	1,773	61.8	2,867
2020	825	34	1,604	66	2,429
2021	926	29.9	2,167	70.1	3,093
2022	804	34.2	1,548	65.8	2,352
2023	828	37.9	1,356	62.1	2,184
NATIVE AMERICAN					
2014	2,843	29.8	6,710	70.2	9,553
2015	2,800	28.2	7,124	71.8	9,924
2016	2,693	31.2	5,945	68.8	8,638
2017	2,488	27.9	6,429	72.1	8,917
2018	2,065	25.3	6,112	74.7	8,177
2019	2,226	29.2	5,406	70.8	7,632
2020	1,483	23.6	4,790	76.4	6,273
2021	1,989	27.1	5,355	72.9	7,344
2022	1,770	28.5	4,431	71.5	6,201
2023	1,857	24.1	5,855	75.9	7,712



APPENDIX TABLES

SECTION 5

PRIVATE ATTORNEY INVOLVEMENT

APPENDIX TABLE 5.1

Cases Closed by Staff and Private Attorneys by State for Basic Field—General Service Areas, 2023

State	STAFF		PAI		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
Alabama	11,076	88.7	1,417	11.3	12,493
Alaska	1,563	54.6	1,302	45.4	2,865
Arizona	6,126	71.1	2,496	28.9	8,622
Arkansas	14,945	97.4	400	2.6	15,345
California	66,335	97.4	1,801	2.6	68,136
Colorado	7,285	92.8	562	7.2	7,847
Connecticut	2,757	96.4	103	3.6	2,860
Delaware	1,331	95.4	64	4.6	1,395
District of Columbia	1,352	95.8	60	4.2	1,412
Florida	28,955	91.2	2,794	8.8	31,749
Georgia	21,981	95.6	1,010	4.4	22,991
Hawaii	4,777	99.5	25	0.5	4,802
Idaho	3,071	92	268	8	3,339
Illinois	27,221	87.8	3,783	12.2	31,004
Indiana	13,380	95.7	604	4.3	13,984
Iowa	11,636	96.1	476	3.9	12,112
Kansas	9,242	98.6	135	1.4	9,377
Kentucky	21,417	92.9	1,627	7.1	23,044
Louisiana	11,951	92.9	917	7.1	12,868
Maine	4,403	98.6	61	1.4	4,464
Maryland	9,434	97	290	3	9,724
Massachusetts	7,343	86.4	1,152	13.6	8,495
Michigan	37,166	96.3	1,428	3.7	38,594
Minnesota	17,716	91.3	1,689	8.7	19,405
Mississippi	4,366	66.8	2,167	33.2	6,533
Missouri	9,752	90.2	1,054	9.8	10,806
Montana	1,518	58.7	1,069	41.3	2,587
Nebraska	9,407	96	395	4	9,802
Nevada	4,304	83.9	824	16.1	5,128
New Hampshire	866	81.1	202	18.9	1,068
New Jersey	23,507	96.4	877	3.6	24,384
New Mexico	4,379	90.3	468	9.7	4,847
New York	46,655	93.5	3,249	6.5	49,904
North Carolina	14,924	91.9	1,307	8.1	16,231
North Dakota	1,546	99.7	5	0.3	1,551
Ohio	21,179	85	3,739	15	24,918
Oklahoma	11,581	95.1	592	4.9	12,173
Oregon	3,267	89.6	381	10.4	3,648
Pennsylvania	33,781	94.2	2,090	5.8	35,871
Rhode Island	4,545	96.2	180	3.8	4,725
South Carolina	8,745	95.4	419	4.6	9,164
South Dakota	1,887	96.4	71	3.6	1,958
Tennessee	13,774	88.2	1,841	11.8	15,615
Texas	60,857	92.3	5,045	7.7	65,902
Utah	7,944	98	162	2	8,106
Vermont	761	94.4	45	5.6	806
Virginia	19,177	85.8	3,184	14.2	22,361
Washington	8,380	99.6	30	0.4	8,410
West Virginia	4,790	89.7	553	10.3	5,343
Wisconsin	8,390	87.8	1,162	12.2	9,552
Wyoming	2,744	99	29	1	2,773
American Samoa	1,610	99	16	1	1,626
Guam	319	100	—	—	319
Micronesia	4,870	100	—	—	4,870
Puerto Rico	12,841	57.2	9,601	42.8	22,442
Virgin Islands	745	98	15	2	760
GRAND TOTAL	695,874	91.4	65,236	8.6	761,110

APPENDIX TABLE 5.2

PAI Cases Closed by Level of Service and Year for Basic Field—General Service Areas, 2014–2023

Year	EXTENDED		LIMITED		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
2014	31,470	32.4	65,695	67.6	97,165
2015	29,638	32.3	61,980	67.7	91,618
2016	28,961	33.2	58,361	66.8	87,322
2017	26,582	32.2	55,923	67.8	82,505
2018	26,256	32.8	53,803	67.2	80,059
2019	26,228	33.7	51,563	66.3	77,791
2020	19,157	34.3	36,630	65.7	55,787
2021	17,725	31.4	38,729	68.6	56,454
2022	19,705	33.3	39,556	66.7	59,261
2023	21,776	33.4	43,460	66.6	65,236

APPENDIX TABLE 5.3

PAI Cases Closed by Level of Service and State for Basic Field – General Service Areas, 2023

State	EXTENDED		LIMITED		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
Alabama	576	40.6	841	59.4	1,417
Alaska	10	0.8	1,292	99.2	1,302
Arizona	149	6	2,347	94	2,496
Arkansas	285	71.2	115	28.8	400
California	573	31.8	1,228	68.2	1,801
Colorado	101	18	461	82	562
Connecticut	3	2.9	100	97.1	103
Delaware	53	82.8	11	17.2	64
District of Columbia	43	71.7	17	28.3	60
Florida	331	11.8	2,463	88.2	2,794
Georgia	268	26.5	742	73.5	1,010
Hawaii	7	28	18	72	25
Idaho	39	14.6	229	85.4	268
Illinois	1,737	45.9	2,046	54.1	3,783
Indiana	79	13.1	525	86.9	604
Iowa	170	35.7	306	64.3	476
Kansas	24	17.8	111	82.2	135
Kentucky	937	57.6	690	42.4	1,627
Louisiana	497	54.2	420	45.8	917
Maine	51	83.6	10	16.4	61
Maryland	111	38.3	179	61.7	290
Massachusetts	407	35.3	745	64.7	1,152
Michigan	609	42.6	819	57.4	1,428
Minnesota	472	27.9	1,217	72.1	1,689
Mississippi	346	16	1,821	84	2,167
Missouri	689	65.4	365	34.6	1,054
Montana	73	6.8	996	93.2	1,069
Nebraska	71	18	324	82	395
Nevada	140	17	684	83	824
New Hampshire	166	82.2	36	17.8	202
New Jersey	275	31.4	602	68.6	877
New Mexico	27	5.8	441	94.2	468
New York	1,390	42.8	1,859	57.2	3,249
North Carolina	787	60.2	520	39.8	1,307
North Dakota	4	80	1	20	5
Ohio	623	16.7	3,116	83.3	3,739
Oklahoma	176	29.7	416	70.3	592
Oregon	126	33.1	255	66.9	381
Pennsylvania	1,257	60.1	833	39.9	2,090
Rhode Island	139	77.2	41	22.8	180
South Carolina	327	78	92	22	419
South Dakota	22	31	49	69	71
Tennessee	249	13.5	1,592	86.5	1,841
Texas	1,079	21.4	3,966	78.6	5,045
Utah	96	59.3	66	40.7	162
Vermont	4	8.9	41	91.1	45
Virginia	1,248	39.2	1,936	60.8	3,184
Washington	26	86.7	4	13.3	30
West Virginia	231	41.8	322	58.2	553
Wisconsin	617	53.1	545	46.9	1,162
Wyoming	23	79.3	6	20.7	29
American Samoa	8	50	8	50	16
Guam	–	–	–	–	–
Micronesia	–	–	–	–	–
Puerto Rico	4,010	41.8	5,591	58.2	9,601
Virgin Islands	15	100	–	–	15
GRAND TOTAL	21,776	33.4	43,460	66.6	65,236

APPENDIX TABLE 5.4

PAI Cases Closed by Closure Category for Basic Field—General Service Areas, 2023

Closure Code	PAI		STAFF	
	Total Cases Closed	Percent of Total Cases Closed	Total Cases Closed	Percent of Total Cases Closed
LIMITED SERVICES CASES				
Counsel and Advice	30,124	46.2	422,349	60.7
Limited Action	13,336	20.4	104,188	15
TOTAL LIMITED SERVICES	43,460	66.6	526,537	75.7
EXTENDED SERVICES CASES				
Negotiated Settlement without Litigation	477	0.7	9,900	1.4
Negotiated Settlement with Litigation	3,844	5.9	55,143	7.9
Administrative Agency Decision	965	1.5	16,527	2.4
Court Decision—Not Contested	8,855	13.6	34,385	4.9
Court Decision—Contested	3,931	6	26,943	3.9
Court Decision Appeals	72	0.1	387	0.1
Other Closure Methods	60	0.1	283	0
Extensive Services	3,572	5.5	25,769	3.7
TOTAL EXTENDED SERVICES	21,776	33.4	169,337	24.3
GRAND TOTAL	65,236	100	695,874	100

APPENDIX TABLE 5.5

PAI and Non-PAI Cases Closed by Program Category for Basic Field—General Service Areas, 2023

Problem Category	PAI		STAFF		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
Family	25,779	39.5	171,369	24.6	197,148
Housing	11,001	16.9	292,587	42	303,588
Income Maintenance	2,696	4.1	63,227	9.1	65,923
Consumer/Finance	6,430	9.9	48,431	7	54,861
Individual Rights	7,722	11.8	38,621	5.5	46,343
Health	305	0.5	17,072	2.5	17,377
Employment	2,023	3.1	11,894	1.7	13,917
Juvenile	1,110	1.7	8,983	1.3	10,093
Education	146	0.2	4,813	0.7	4,959
Miscellaneous	8,024	12.3	38,877	5.6	46,901
GRAND TOTAL	65,236	100	695,874	100	761,110

APPENDIX TABLE 5.6

PAI Cases Closed by Level of Service and Problem Category for Basic Field—General Service Areas, 2023

Problem Category	EXTENDED		LIMITED		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
Family	10,315	40	15,464	60	25,779
Housing	3,094	28.1	7,907	71.9	11,001
Income Maintenance	592	22	2,104	78	2,696
Consumer/Finance	1,937	30.1	4,493	69.9	6,430
Individual Rights	3,526	45.7	4,196	54.3	7,722
Health	62	20.3	243	79.7	305
Employment	113	5.6	1,910	94.4	2,023
Juvenile	651	58.6	459	41.4	1,110
Education	55	37.7	91	62.3	146
Miscellaneous	1,431	17.8	6,593	82.2	8,024
Grand Total	21,776	33.4	43,460	66.6	65,236

APPENDIX TABLE 5.7

Pro Bono and Compensated PAI Cases Closed as a Percentage of Total Cases Closed by Year for Basic Field-General Service Areas, 2014–2023

Year	PRO BONO		COMPENSATED		TOTAL CASES CLOSED
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
2014	80,593	10.8	16,572	2.2	744,868
2015	76,842	10.4	14,776	2	742,194
2016	73,627	10.2	13,656	1.9	724,521
2017	69,313	9.7	13,352	1.9	714,861
2018	68,013	9.3	12,640	1.7	731,691
2019	64,861	8.8	12,930	1.8	735,289
2020	42,914	6.6	12,873	2	650,462
2021	43,938	6.3	12,516	1.8	702,956
2022	46,471	6.2	12,790	1.7	747,973
2023	49,539	6.5	15,697	2.1	761,110

APPENDIX TABLE 5.8

Pro Bono and Compensated Cases Closed by Year for Basic Field—General Service Areas, 2014–2023

Year	PRO BONO		COMPENSATED		TOTAL CASES CLOSED
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	Cases Closed
2014	80,593	82.9	16,572	17.1	97,165
2015	76,842	83.9	14,776	16.1	91,618
2016	73,627	84.4	13,656	15.6	87,283
2017	69,313	83.8	13,352	16.2	82,665
2018	68,013	84.3	12,640	15.7	80,653
2019	64,861	83.4	12,930	16.6	77,791
2020	42,914	76.9	12,873	23.1	55,787
2021	43,938	77.8	12,516	22.2	56,454
2022	46,471	78.4	12,790	21.6	59,261
2023	49,539	75.9	15,697	24.1	65,236

APPENDIX TABLE 5.9

Pro Bono and Compensated Cases Closed by State/Territory for Basic Field – General Service Areas, 2023

State	PRO BONO		COMPENSATED		GRAND TOTAL
	Cases Closed	Percent of Total Cases Closed	Cases Closed	Percent of Total Cases Closed	
Alabama	1,261	89	156	11	1,417
Alaska	1,302	100	0	0	1,302
Arizona	2,481	99.4	15	0.6	2,496
Arkansas	400	100	0	0	400
California	1,789	99.3	12	0.7	1,801
Colorado	519	92.3	43	7.7	562
Connecticut	103	100	0	0	103
Delaware	0	0	64	100	64
District of Columbia	60	100	0	0	60
Florida	2,776	99.4	18	0.6	2,794
Georgia	1,005	99.5	5	0.5	1,010
Hawaii	25	100	0	0	25
Idaho	217	81	51	19	268
Illinois	3,679	97.3	104	2.7	3,783
Indiana	557	92.2	47	7.8	604
Iowa	476	100	0	0	476
Kansas	134	99.3	1	0.7	135
Kentucky	939	57.7	688	42.3	1,627
Louisiana	788	85.9	129	14.1	917
Maine	61	100	0	0	61
Maryland	290	100	0	0	290
Massachusetts	1,132	98.3	20	1.7	1,152
Michigan	1,324	92.7	104	7.3	1,428
Minnesota	1,280	75.8	409	24.2	1,689
Mississippi	480	22.2	1,687	77.8	2,167
Missouri	383	36.3	671	63.7	1,054
Montana	991	92.7	78	7.3	1,069
Nebraska	359	90.9	36	9.1	395
Nevada	731	88.7	93	11.3	824
New Hampshire	202	100	0	0	202
New Jersey	877	100	0	0	877
New Mexico	460	98.3	8	1.7	468
New York	3,249	100	0	0	3,249
North Carolina	630	48.2	677	51.8	1,307
North Dakota	0	0	5	100	5
Ohio	3,729	99.7	10	0.3	3,739
Oklahoma	132	22.3	460	77.7	592
Oregon	371	97.4	10	2.6	381
Pennsylvania	1,750	83.7	340	16.3	2,090
Rhode Island	180	100	0	0	180
South Carolina	0	0	419	100	419
South Dakota	57	80.3	14	19.7	71
Tennessee	1,794	97.4	47	2.6	1,841
Texas	3,503	69.4	1,542	30.6	5,045
Utah	147	90.7	15	9.3	162
Vermont	45	100	0	0	45
Virginia	2,881	90.5	303	9.5	3,184
Washington	6	20	24	80	30
West Virginia	391	70.7	162	29.3	553
Wisconsin	822	70.7	340	29.3	1,162
Wyoming	6	20.7	23	79.3	29
American Samoa	0	0	16	100	16
Guam	0		0		0
Micronesia	0		0		0
Puerto Rico	2,752	28.7	6,849	71.3	9,601
Virgin Islands	13	86.7	2	13.3	15
GRAND TOTAL	49,539	75.9	15,697	24.1	65,236



APPENDIX TABLES

SECTION 6

CLIENT CHARACTERISTICS

APPENDIX TABLE 6.1

Total Persons Served and Percent Change from the Prior Year, 2014–2023

Year	Number of Persons	Percent Change from Prior Year
2014	1,895,361	–
2015	1,861,333	–1.8
2016	1,790,667	–3.8
2017	1,739,324	–2.9
2018	1,824,502	4.9
2019	1,817,978	–0.4
2020	1,578,565	–13.2
2021	1,717,043	8.8
2022	1,800,363	4.9
2023	1,858,525	3.2

APPENDIX TABLE 6.2

Primary Language of Named Clients, 2023

Language Group	Named Clients	Percent of Total Named Clients
English	680,782	88.4
Spanish	64,953	8.4
Asian and Pacific Island languages	10,187	1.3
Other Indo-European languages	3,060	0.4
All Other languages	4,046	0.5
Unknown	7,299	0.9
Grand Total	770,327	100

APPENDIX TABLE 6.3

Race and Ethnicity of Named Clients by Service Area Type, 2023

Ethnicity	BASIC FIELD– GENERAL		BASIC FIELD– AGRICULTURAL WORKER		BASIC FIELD– NATIVE AMERICAN		GRAND TOTAL Named Clients
	Named Clients	Percent of Total Named Clients	Named Clients	Percent of Total Named Clients	Named Clients	Percent of Total Named Clients	
White	298,834	39.3	108	4.9	136	1.8	299,078
Black	246,106	32.4	151	6.9	17	0.2	246,274
Hispanic	131,955	17.4	1,814	83.1	39	0.5	133,808
Asian/Pacific Islander	21,816	2.9	3	0.1	67	0.9	21,886
Native American	9,861	1.3	24	1.1	7,144	93	17,029
Another racial/ethnic identity	31,300	4.1	69	3.2	170	2.2	31,539
Unknown	20,591	2.7	14	0.6	108	1.4	20,713
GRAND TOTAL	760,463	100	2,183	100	7,681	100	770,327

APPENDIX TABLE 6.4

Total Veteran Households Served by Region and State/Territory, 2023

BEA Region	State	Veteran Households
FAR WEST	Oregon	206
	Hawaii	227
	Alaska	307
	Nevada	331
	Washington	736
	California	2,720
	TOTAL	4,527
GREAT LAKES	Wisconsin	352
	Indiana	803
	Michigan	1,031
	Ohio	1,178
	Illinois	1,511
	TOTAL	4,875
MIDEAST	Delaware	33
	District of Columbia	47
	Maryland	328
	New Jersey	551
	Pennsylvania	1,501
	New York	1,856
	TOTAL	4,316
NEW ENGLAND	Connecticut	20
	Vermont	23
	New Hampshire	44
	Rhode Island	99
	Massachusetts	167
	Maine	329
	TOTAL	682
PLAINS	North Dakota	46
	South Dakota	105
	Missouri	341
	Kansas	374
	Iowa	619
	Nebraska	859
	Minnesota	955
	TOTAL	3,299

BEA Region	State	Veteran Households
ROCKY MOUNTAIN	Montana	236
	Idaho	296
	Wyoming	328
	Utah	388
	Colorado	565
	TOTAL	1,813
SOUTHEAST	Mississippi	155
	West Virginia	237
	Louisiana	409
	Alabama	423
	North Carolina	476
	South Carolina	478
	Tennessee	613
	Arkansas	629
	Virginia	747
	Kentucky	1,015
	Georgia	1,554
	Florida	2,165
	TOTAL	8,901
SOUTHWEST	Arizona	244
	New Mexico	271
	Oklahoma	778
	Texas	4,155
	TOTAL	5,448
US TERRITORIES	American Samoa	10
	Guam	12
	Virgin Islands	12
	Puerto Rico	99
	Micronesia	148
	TOTAL	281

APPENDIX TABLES



SECTION 7

LEGAL SERVICES STAFF

Staff Function	2014		2015	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	5,789.1	65.9	5,974.9	66.6
Office Support	2,209.8	25.1	2,202.3	24.5
Administration/Management	521.5	5.9	514.5	5.7
Leadership	269.0	3.1	280.0	3.1
GRAND TOTAL	8,789.4	100	8,971.7	100

Staff Function	2016		2017	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	6,286.4	67.7	6,573.9	68.4
Office Support	2,186.5	23.5	2,211.7	23
Administration/Management	532.7	5.7	544.1	5.7
Leadership	280.5	3	284.8	3
GRAND TOTAL	9,286.1	100	9,614.5	100

Staff Function	2018		2019	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	6,908.7	69	7,307.6	69.1
Office Support	2,246.0	22.4	2,372.3	22.4
Administration/Management	563.7	5.6	602.4	5.7
Leadership	290.8	2.9	299.9	2.8
GRAND TOTAL	10,009.1	100	10,582.3	100

Staff Function	2020		2021	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	7,906.2	69.5	8,627.7	69.8
Office Support	2,524.9	22.2	2,703.4	21.9
Administration/Management	640.1	5.6	708.4	5.7
Leadership	309.3	2.7	319.8	2.6
GRAND TOTAL	11,380.5	100	12,359.3	100

Staff Function	2022		2023	
	Total FTE Staff	Percent of Total FTE Staff	Total FTE Staff	Percent of Total FTE Staff
Advocacy	8,895.3	69.2	9,197.1	68.6
Office Support	2,883.4	22.4	3,090.5	23.1
Administration/Management	761.2	5.9	812.4	6.1
Leadership	308.1	2.4	300.1	2.2
GRAND TOTAL	12,847.9	100	13,400.1	100

APPENDIX TABLE 7.2

Gender and Experience of LSC Grantee Full-Time Staff by Job Position, 2023

Staff Position	Staff	Attorney	Attorney (%)	Women	Women (%)	Men	Men (%)	Years of Professional Experience—Average	Years of Professional Experience—Median
Administrative Assistant	515	5	1	485	94.2	24	4.7	17.6	14
Communications/Public Relations	60	0	0	46	76.7	12	20	7.9	6
Compliance Officer	27	15	55.6	22	81.5	5	18.5	20.4	18
Data Analyst/Policy Researcher	11	0	0	7	63.6	3	27.3	5.1	4
Deputy Director	116	102	87.9	87	75	28	24.1	23.3	20
Development Director	72	12	16.7	55	76.4	16	22.2	18.3	17
Director of Litigation	94	94	100	55	58.5	39	41.5	25.8	23
Executive Director/Director	128	125	97.7	75	58.6	52	40.6	29.6	31
Financial Professional	420	2	0.5	316	75.2	99	23.6	21	20
Grants Manager	94	8	8.5	74	78.7	17	18.1	15.4	12
Information Technology Staff	221	7	3.2	62	28.1	154	69.7	16.7	15
Intake Attorney	76	76	100	50	65.8	26	34.2	14.2	12
Intake Paralegal	407	6	1.5	343	84.3	59	14.5	12.6	8
Intake Specialist	542	3	0.6	468	86.3	70	12.9	9.9	5
Law Clerk	247	3	1.2	165	66.8	75	30.4	0.9	0
Management Professional	355	57	16.1	295	83.1	58	16.3	19.2	17
Managing Attorney	824	824	100	544	66	267	32.4	20.3	18
Other Position	933	60	6.4	714	76.5	201	21.5	9.9	5
PAI Coordinator	148	65	43.9	125	84.5	22	14.9	17.9	14
Paralegal	2,618	27	1	2,139	81.7	435	16.6	12	7
Secretarial/Clerical	1,235	4	0.3	1,143	92.6	86	7	15.4	11
Senior Aide	6	5	83.3	3	50	3	50	10.2	8
Staff Attorney	5,320	5,320	100	3,410	64.1	1,811	34	9.7	6
Supervising Attorney	831	831	100	583	70.2	243	29.2	16	13
Training Responsible Person	13	6	46.2	12	92.3	1	7.7	19.6	21
GRAND TOTAL	15,313	7,657	50	11,278	73.6	3,806	24.9	12.9	9

*Some data points are excluded from salary aggregations based on the discretion of LSC

APPENDIX TABLE 7.3

LSC Grantee Full-Time Staff by Job Category and Years of Experience in the Profession, 2023 (continued on next page)

Year of Experience in the Profession	EXECUTIVE DIRECTOR/ DIRECTOR			DEPUTY DIRECTOR			DIRECTOR OF LITIGATION		
	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)
0–1	–	–	–	2	–	–	–	–	–
2–4	1	–	–	–	–	–	1	–	–
5–9	2	–	–	3	–	–	–	–	–
10–19	23	159,087	155,000	48	122,754	111,600	38	105,979	96,744
20–29	32	146,870	140,000	30	120,728	119,627	23	120,950	121,857
30–39	48	160,083	152,514	19	146,614	141,439	16	134,514	129,356
40+	22	156,218	141,533	14	147,351	154,887	16	136,456	129,125
GRAND TOTAL	128	155,325	150,000	116	129,733	124,678	94	119,984	117,698

Year of Experience in the Profession	MANAGING ATTORNEY			SUPERVISING ATTORNEY			DEVELOPMENT DIRECTOR		
	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)
0–1	10	106,069	110,000	9	94,050	90,000	1	–	–
2–4	19	82,344	84,500	42	82,973	80,450	2	–	–
5–9	129	90,087	85,870	229	89,193	84,252	10	77,098	74,772
10–19	284	96,464	92,926	308	99,086	94,997	30	99,440	94,459
20–29	194	105,751	102,595	125	103,396	100,720	20	107,042	98,697
30–39	130	107,032	106,814	83	114,028	112,000	6	99,279	95,588
40+	58	111,507	107,123	35	112,520	112,500	3	–	–
GRAND TOTAL	824	100,169	95,760	831	98,197	95,000	72	98,160	93,686

*Some data points are excluded from salary aggregations based on the discretion of LSC

APPENDIX TABLE 7.3

LSC Grantee Full-Time Staff by Job Category and Years of Experience in the Profession, 2023

Year of Experience in the Profession	TRAINING RESPONSIBLE PERSON			FINANCIAL PROFESSIONAL			MANAGEMENT PROFESSIONAL		
	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)
0–1	—	—	—	15	64,849	49,630	10	103,138	82,814
2–4	—	—	—	31	57,646	52,999	33	74,568	64,600
5–9	—	—	—	51	61,804	59,740	47	88,010	77,000
10–19	6	101,662	105,371	96	79,267	72,264	112	93,509	87,525
20–29	6	95,722	81,814	111	87,515	80,000	78	100,780	94,900
30–39	1	—	—	79	98,517	98,078	49	105,755	95,000
40+	—	—	—	37	91,719	92,250	26	93,087	86,982
GRAND TOTAL	13	98,562	95,742	420	81,940	75,500	355	94,548	85,050

Year of Experience in the Profession	INTAKE PARALEGAL			INFORMATION TECHNOLOGY STAFF			PAI COORDINATOR		
	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)
0–1	46	42,033	40,066	12	46,131	48,500	3	—	—
2–4	70	43,207	41,019	24	54,161	53,162	11	52,326	51,625
5–9	105	51,345	51,489	33	58,900	61,650	23	62,198	55,230
10–19	85	50,219	48,250	64	78,393	76,038	58	72,807	70,179
20–29	55	58,828	58,950	58	86,962	82,037	26	75,735	64,326
30–39	34	63,218	60,385	23	84,391	82,782	15	72,533	68,295
40+	12	58,910	56,807	7	87,748	97,551	12	73,531	69,872
GRAND TOTAL	407	50,884	48,000	221	74,268	70,630	148	69,629	65,113

Year of Experience in the Profession	SENIOR AIDE			COMPLIANCE OFFICER			DATA ANALYST/POLICY RESEARCHER		
	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)
0–1	2	—	—	—	—	—	2	—	—
2–4	1	—	—	—	—	—	4	—	—
5–9	—	—	—	6	71,954	72,625	3	—	—
10–19	2	—	—	8	101,076	95,718	2	—	—
20–29	1	—	—	7	102,046	92,763	—	—	—
30–39	—	—	—	5	92,980	92,750	—	—	—
40+	—	—	—	1	—	—	—	—	—
GRAND TOTAL	6	68,638	70,725	27	92,983	89,000	11	73,295	70,000

(continued from previous page)

GRANTS MANAGER			STAFF ATTORNEY			INTAKE ATTORNEY			PARALEGAL		
Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)
5	49,382	47,861	842	63,103	63,500	6	56,191	53,000	361	40,822	41,846
12	56,050	56,080	1,281	66,426	66,000	14	63,308	59,175	591	43,705	43,430
21	71,387	70,000	1,303	73,286	73,000	12	62,683	62,789	534	48,404	48,584
27	72,715	72,000	1,054	82,294	82,914	17	70,300	70,500	536	52,915	52,099
16	86,795	86,883	489	89,378	90,585	20	79,780	81,744	304	59,840	58,088
6	73,767	75,000	263	94,437	92,400	5	87,200	77,400	191	62,804	61,713
7	79,886	69,500	88	92,451	90,202	2	—	—	101	64,928	60,598
94	72,047	68,462	5,320	74,649	73,000	76	71,049	71,306	2,618	50,236	48,648

LAW CLERK			INTAKE SPECIALIST			ADMINISTRATIVE ASSISTANT			SECRETARIAL/CLERICAL		
Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)
212	22,577	10,400	89	37,523	38,000	53	46,140	45,750	122	38,195	37,757
19	44,471	52,522	162	41,053	41,000	74	44,803	44,419	196	40,546	41,000
12	42,630	48,035	96	42,542	42,474	84	48,110	48,880	233	44,053	43,014
3	—	—	109	45,803	44,050	87	51,600	53,461	277	45,603	44,799
1	—	—	46	49,687	47,325	96	58,289	56,105	192	52,556	51,088
—	—	—	25	48,960	46,740	63	62,309	58,634	126	53,641	52,800
—	—	—	15	53,017	60,500	58	58,291	57,573	89	54,548	52,800
247	25,746	21,645	542	43,121	42,000	515	52,803	51,519	1,235	46,322	44,886

COMMUNICATIONS/ PUBLIC RELATIONS			OTHER POSITION			GRAND TOTAL		
Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)	Total Staff	Median Salary (\$)	Average Salary (\$)
4	—	—	183	41,801	45,000	1,989	49,596	50,500
17	51,010	45,202	232	47,663	47,000	2,837	55,762	54,810
21	57,557	55,000	184	58,534	56,766	3,141	65,149	64,000
15	72,696	72,517	176	66,490	63,053	3,465	75,381	73,271
3	—	—	77	70,362	63,000	2,010	81,782	77,402
—	—	—	56	72,843	65,184	1,243	87,691	80,856
—	—	—	25	97,660	81,380	628	85,122	76,765
60	59,291	55,167	933	56,933	52,500	15,313	68,537	64,504

APPENDIX TABLE 7.4

LSC Grantee All Staff by Gender, 2023

Gender	Total Full-Time Staff	Percent of Total Full-Time Staff	Total Part-Time Staff	Percent of Total Part-Time Staff	Total Staff	Percent of Total Staff
Women	11,278	73.6	1,072	75.4	12,350	73.8
Men	3,806	24.9	334	23.5	4,140	24.7
Another Gender Identity	66	0.4	4	0.3	70	0.4
Do Not Wish to Provide	163	1.1	11	0.8	174	1
GRAND TOTAL	15,313	100	1,421	100	16,734	100

APPENDIX TABLE 7.5

Race and Ethnicity of All Staff Equivalent LSC Grantee Staff, 2023

Race/Ethnicity	Total Full-Time Staff	Percent of Total Full-Time Staff	Total Part-Time Staff	Percent of Total Part-Time Staff	Total Staff	Percent of Total Staff
White	8,102	52.9	839	59	8,941	53.4
Hispanic	3,166	20.7	172	12.1	3,338	19.9
Black	2,161	14.1	185	13	2,346	14
Asian/Pacific Islander	763	5	63	4.4	826	4.9
Native American	174	1.1	36	2.5	210	1.3
Another Racial/Ethnic Identity	361	2.4	37	2.6	398	2.4
Do Not Wish To Provide	586	3.8	89	6.3	675	4
GRAND TOTAL	15,313	100	1,421	100	16,734	100

APPENDIX TABLE 7.6

LSC Grantee All Staff by Job Category, Gender, and Race/Ethnicity, 2023 (continued on next page)

Staff Position	Another Gender Identity	Do Not Wish to Provide	WHITE				Another Gender Identity	Do Not Wish to Provide	HISPANIC			
			Men	Men (%)	Women	Women (%)			Men	Men (%)	Women	Women (%)
Administrative Assistant	2	—	15	0.6	208	3.3	1	—	5	0.8	157	5.9
Communications/Public Relations	1	1	6	0.2	34	0.5	—	—	2	0.3	4	0.1
Compliance Officer	—	—	5	0.2	12	0.2	—	—	—	—	5	0.2
Data Analyst/Policy Researcher	1	—	1	0.0	3	0.0	—	—	—	—	—	—
Deputy Director	—	—	17	0.6	57	0.9	—	—	6	0.9	9	0.3
Development Director	—	—	16	0.6	44	0.7	—	—	—	—	4	0.1
Director of Litigation	—	—	36	1.4	39	0.6	—	—	1	0.2	7	0.3
Executive Director/Director	—	—	41	1.6	52	0.8	—	—	7	1.1	8	0.3
Financial Professional	—	1	61	2.3	181	2.9	—	—	14	2.1	48	1.8
Grants Manager	—	1	16	0.6	60	1.0	—	—	—	—	10	0.4
Information Technology Staff	1	—	100	3.8	39	0.6	—	—	27	4.1	12	0.4
Intake Attorney	—	—	26	1.0	55	0.9	—	—	6	0.9	12	0.4
Intake Paralegal	3	—	19	0.7	107	1.7	1	—	20	3.1	133	5.0
Intake Specialist	2	—	28	1.1	153	2.4	—	—	31	4.7	197	7.4
Law Clerk	2	2	88	3.4	161	2.6	—	—	13	2.0	41	1.5
Management Professional	—	—	39	1.5	161	2.6	—	—	11	1.7	53	2.0
Managing Attorney	—	—	207	7.9	377	6.0	—	—	25	3.8	57	2.1
Other Position	3	1	125	4.8	372	6.0	1	1	66	10.1	214	8.0
PAI Coordinator	1	—	15	0.6	79	1.3	—	—	6	0.9	36	1.3
Paralegal	6	3	187	7.1	912	14.6	4	—	168	25.7	757	28.3
Secretarial/Clerical	1	1	50	1.9	446	7.1	—	—	28	4.3	474	17.7
Senior Aide	—	—	3	0.1	4	0.1	—	—	—	—	—	—
Staff Attorney	23	12	1,349	51.4	2,290	36.7	4	2	185	28.3	363	13.6
Supervising Attorney	—	2	172	6.6	392	6.3	—	—	32	4.9	68	2.5
Training Responsible Person	—	—	2	0.1	9	0.1	—	—	—	—	2	0.1
GRAND TOTAL	46	24	2,624	100.0	6,247	100.0	11	3	653	100.0	2,671	100.0

APPENDIX TABLES SECTION 7: LEGAL SERVICES STAFF

APPENDIX TABLE 7.6

LSC Grantee All Staff by Job Category, Gender, and Race/Ethnicity, 2023 (continued from previous page)

Staff Position	Another Gender Identity	Do Not Wish to Provide	BLACK				Another Gender Identity	Do Not Wish to Provide	ASIAN OR PACIFIC ISLANDER			
			Men	Men (%)	Women	Women (%)			Men	Men (%)	Women	Women (%)
Administrative Assistant	1		4	1.1	120	6.1	–	–	2	0.9	13	2.1
Communications/Public Relations	–		5	1.3	9	0.5	–	–	–	–	1	0.2
Compliance Officer	–		–	–	2	0.1	–	–	–	–	2	0.3
Data Analyst/Policy Researcher	–		–	–	1	0.1	–	–	1	0.5	1	0.2
Deputy Director	–		5	1.3	19	1.0	–	–	2	0.9	3	0.5
Development Director	–		1	0.3	5	0.3	–	–	–	–	1	0.2
Director of Litigation	–		1	0.3	6	0.3	–	–	2	0.9	2	0.3
Executive Director/Director	–		4	1.1	11	0.6	–	–	2	0.9	–	–
Financial Professional	–		10	2.7	56	2.8	–	–	15	7.0	41	6.7
Grants Manager	–		1	0.3	7	0.4	–	–	–	–	–	–
Information Technology Staff	–		15	4.0	8	0.4	–	–	19	8.9	5	0.8
Intake Attorney	–		2	0.5	16	0.8	–	–	1	0.5	4	0.7
Intake Paralegal	–		9	2.4	96	4.9	–	–	7	3.3	17	2.8
Intake Specialist	1		13	3.5	116	5.9	1	–	2	0.9	14	2.3
Law Clerk	–		14	3.7	38	1.9	–	1	7	3.3	21	3.5
Management Professional	1		8	2.1	73	3.7	–	–	3	1.4	14	2.3
Managing Attorney	–		17	4.5	89	4.5	–	–	19	8.9	16	2.6
Other Position	–		41	10.9	178	9.1	–	–	8	3.7	32	5.3
PAI Coordinator	–		–	–	19	1.0	–	–	1	0.5	4	0.7
Paralegal	–		57	15.2	332	16.9	–	–	25	11.7	101	16.6
Secretarial/Clerical	1		8	2.1	207	10.5	–	–	2	0.9	37	6.1
Senior Aide	–		–	–	1	0.1	–	–	–	–	–	–
Staff Attorney	–		139	37.0	488	24.8	1	1	86	40.2	233	38.3
Supervising Attorney	–		22	5.9	67	3.4	–	–	10	4.7	46	7.6
Training Responsible Person	–		–	–	2	0.1	–	–	–	–	–	–
GRAND TOTAL	4		376	100.0	1,966	100.0	2	2	214	100.0	608	100.0

NATIVE AMERICAN					ANOTHER RACIAL/ETHNIC IDENTITY						TOTAL	
Men	Men (%)	Women	Women (%)	Another Gender Identity	Do Not Wish to Provide	Men	Men (%)	Women	Women (%)			Total Staff (%)
1	2.1	8	4.9	—	—	—	—	6	2.0		557	3.3
—	—	1	0.6	—	—	—	—	—	—		65	0.4
—	—	2	1.2	—	—	—	—	—	—		28	0.2
—	—	—	—	—	—	1	1.1	1	0.3		12	0.1
—	—	—	—	—	—	—	—	2	0.7		122	0.7
—	—	—	—	—	1	—	—	3	1.0		76	0.5
—	—	1	0.6	—	—	1	1.1	—	—		96	0.6
1	2.1	3	1.9	—	—	—	—	1	0.3		131	0.8
3	6.2	6	3.7	—	—	3	3.2	3	1.0		451	2.7
—	—	1	0.6	—	—	—	—	—	—		102	0.6
2	4.2	2	1.2	—	—	1	1.1	—	—		239	1.4
—	—	—	—	—	—	2	2.1	3	1.0		131	0.8
—	—	2	1.2	1	—	3	3.2	8	2.7		440	2.6
—	—	3	1.9	—	—	4	4.3	16	5.4		604	3.6
3	6.2	2	1.2	—	—	3	3.2	11	3.7		468	2.8
—	—	6	3.7	—	—	5	5.3	5	1.7		380	2.3
2	4.2	9	5.6	—	—	4	4.3	8	2.7		851	5.1
9	18.8	11	6.8	—	1	5	5.3	21	7.1		1,145	6.8
1	2.1	2	1.2	—	—	—	—	1	0.3		168	1.0
3	6.2	33	20.4	2	1	10	10.6	43	14.6		2,767	16.5
3	6.2	39	24.1	—	—	3	3.2	22	7.5		1,355	8.1
—	—	—	—	—	—	—	—	—	—		9	0.1
19	39.6	27	16.7	—	2	38	40.4	117	39.7		5,661	33.8
1	2.1	4	2.5	—	1	11	11.7	24	8.1		861	5.1
—	—	—	—	—	—	—	—	—	—		15	0.1
48	100.0	162	100.0	3	6	94	100.0	295	100.0		16,734	100.0

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